STEVE SISOLAK Governor



TERRY REYNOLDS Director

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March 30, 2020

To: All Homeowner Association Board of Directors:

Request for Stay on Certain Towing Operations and Fines

It has been brought to my attention that some homeowner associations have been overzealous in their towing operations during this difficult time caused by the COVID-19 pandemic. Tow operators have been deemed an essential business and have been instructed to limit their operations to services that are in fact essential (i.e. towing a vehicle which is blocking a fire lane, fire hydrant or blocking a space designated for the handicapped). I am asking associations to do the same by limiting their towing requests/activities to those that are essential as described above. During this unprecedented time, many Nevadans are currently and/or will be struggling to make ends meet. The added cost and inconvenience of having their vehicle towed could be especially detrimental.

Additionally, households in your community may have more residents than usual, as families are hunkering down together in an effort to comply with guidance from the governor's office. Associations must be extra diligent in determining whether a violation is being caused because of a household's attempt to comply with social distancing guidelines (i.e. additional vehicles parked in the driveway/on the street). In these cases, I am asking associations to implement a stay on enforcing these types of violations whether through towing (NRS 116.3102[1][t]) or through fines (NRS 116.31031).

As Nevadans, we must continue to work together to reduce the spread of COVID-19. Now is the time for patience, compassion and understanding as we come together as a community to ensure our collective health, safety, and wellbeing is maintained.

Thank you,

Charvez L'Foger

Charvez Foger Ombudsman