

TERRY REYNOLDS Director

SHARATH CHANDRA Administrator

CHARVEZ FOGER Ombudsman

STATE OF NEVADA DEPARTMENT OF BUSINESS AND INDUSTRY REAL ESTATE DIVISION COMMON-INTEREST COMMUNITIES AND CONDOMINIUM HOTELS PROGRAM CICOmbudsman@red.nv.gov http://www.red.nv.gov

Dear Board Member,

Welcome to your association's executive board! We at the Nevada Real Estate Division (NRED), Office of the Ombudsman, want to thank you for taking the time to become a board member. It is our goal to assist you in your endeavor and we have a variety of tools and resources available for your reference.

If you visit our training page at <u>http://red.nv.gov/Content/CIC/Program\_Training/</u>, you will find a schedule of free classes along with educational presentations, informational brochures, video tutorials, CIC cheat sheets, frequently asked questions, and advisory opinions. These reference materials exist to assist you in educating yourself on NRS 116, NRS 116A, NRS 116B, NAC 116, NAC 116A, and NAC 116B. To receive specific clarification on any section of law or regulation, you can email questions to <u>CICOmbudsman@red.nv.gov</u> or call (702) 486-4480.

As a member of the board, it is now your responsibility to act on behalf of the association and its members. You are expected to perform your duties in good faith, on an informed basis, and in the honest belief that your actions are in the best interest of the association. It is imperative that you follow NRS 116 chapters of law, applicable regulation, and the association's governing documents.

Within 90 days of your appointment or election, please remember that you must certify in writing to the association, on a form prescribed by the NRED Administrator, that you have read and understand the governing documents of the association and the provisions contained within NRS 116 to the best of your ability (NRS 116.31034[19]). Our goal is to prepare you to serve in your new position and we are available whenever questions arise or additional guidance is needed. We at the Ombudsman's Office look forward to serving you.

Sincerely,

Charvez Foger, Ombudsman Office of the Ombudsman for Owners in Common-Interest Communities and Condominium Hotels