BEFORE THE COMMISSION FOR COMMON-INTEREST COMMUNITIES AND CONDOMINIUM HOTELS STATE OF NEVADA

JOSEPH (J.D.) DECKER, Administrator, REAL ESTATE DIVISION, DEPARTMENT OF BUSINESS & INDUSTRY, STATE OF NEVADA,

Petitioner,

VS.

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RHONDA FREIH,

Respondent.

Case No. 2013-464 (formerly CIN 13-02-37-238)

FINDINGS OF FACT, CONCLUSIONS OF LAW, AND ORDER

FILED

AUG 24 2016

NEVADA COMMISSION OF COMMON INTEREST COMMUNITIES AND CONDOMINIUM HOTELS

This matter came on for hearing before the Commission for Common-Interest Communities and Condominium Hotels, Department of Business and Industry, State of Nevada (the "Commission"), during a regular agenda on August 17th and 18th, 2016, at the Nevada State Gaming Control Board, 1919 College Parkway, Carson City, Nevada (the "Hearing"). Respondent RHONDA FREIH represented by Sheila D. Van Duyne, Esq. appeared at the Hearing. Michelle D. Briggs, Senior Deputy Attorney General with the Nevada Attorney General's Office, appeared on behalf of the Real Estate Division of the Department of Business and Industry, State of Nevada (the "Division").

After hearing the allegations, the testimony, the respective arguments, and having considered the evidence introduced by the parties and being fully advised, the Commission enters the following Findings of Fact, Conclusions of Law, and Order. Under Nevada Revised Statutes (NRS) and Nevada Administrative Code (NAC) Chapter 116 and 116A, the Commission has legal jurisdiction and authority over this matter.

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FINDINGS OF FACT

The Commission, by a vote of 4 to 0 with 1 abstention, based upon the evidence presented during the Hearing, finds that by a preponderance of the evidence in the record the following facts have been proven.

- 1. FREIH was at all relevant times mentioned in this complaint and is currently licensed as a supervisory community manager under certificate number CAM.0000084-SUPR.
- 2. FREIH worked for Community Association Management Company, LLC (CAMC) and acted as the community manager for the Autumn Trails Homeowners' Association (the "Association") located in Sparks, Nevada from the date of the Association's inception in 2006.
 - On February 11, 2013, the Association filed a statement of fact against FREIH. 3.
- Part of the records turned over to the ASSOCIATION'S new management 4. company included a 2011 contract signed by FREIH on behalf of the ASSOCIATION for Red Rock Financial Services ("Red Rock").
- The minutes provided to the ASSOCIATION for 2011 did not include any 5. meeting where the board voted to hire Red Rock.
- The ASSOCIATION asked FREIH to provide evidence of her authority to sign 6. the contract with Red Rock.
- In 2013, FREIH responded to the ASSOCIATION with unsigned minutes from 7. an executive session meeting of the board on March 3, 2011.
- The board did have a regular meeting on March 3, 2011, but there is no 8. mention of a contract with Red Rock during the regular meeting.
 - The 2011 executive session minutes from FREIH state: 9.

Per earlier email and phone communications with the Board members, it was ratified to move all future accounts to Red Rock Financial services.

In response to the allegation that FREIH falsely generated the 2011 minutes to 10. justify having signed the Red Rock agreement, FREIH said it was authorized by board

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members, Mike Thomey and Jolene Fisher.

- FREIH provided an email from Mr. Thomey dated March 1, 2011 asking what the purpose of the executive session meeting after the general meeting was, but FREIH'S response to Mr. Thomey was not provided.
- 12. Mr. Thomey and Ms. Fisher deny ever having an executive session meeting to discuss Red Rock.
 - Mr. Thomey does not recall ever discussing changing collection companies. 13.

CONCLUSIONS OF LAW

Based on the foregoing factual findings, the Commission concludes by a vote of 3-1, with 1 abstention, that only the following violations of law occurred:

- 14. RESPONDENT violated NRS 116A.630(1)(b) by failing to exercise ordinary and reasonable care in the performance of her duties when she signed a contract on behalf of the Association without authority.
- 15. RESPONDENT violated NRS 116A.630(1)(b) by failing to exercise ordinary and reasonable care in the performance of her duties when she provided unsigned executive session meeting minutes to evidence her authority to sign a contract when hiring vendors cannot be done in executive session according to NRS 116.31085(2) and the board members deny the executive session meeting occurred.
- RESPONDENT violated NAC 116A.355(1)(a)(1) (through NAC 116A.355(2)(i)) 16. by exceeding the authority granted to her by the Association.
- RESPONDENT violated NAC 116A.355(1)(a)(2) (through NAC 116A.355(3)(a)) 17. by committing an act of professional incompetence when she demonstrated a significant lack of ability, knowledge or fitness to perform a duty or obligation owed to the Association when she signed a contract on behalf of the Association without authority.
- RESPONDENT violated NAC 116A.355(1)(a)(2) (through NAC 116A.355(3)(b)) 18. by committing an act of professional incompetence when she failed to exercise reasonable skill and care with respect to a duty or obligation owed to the Association when she signed a

contract on behalf of the Association without authority.

19. RESPONDENT violated NAC 116A.355(1)(a)(3) by committing negligence or gross negligence by signing a contract on behalf of the Association without authority.

ORDER

The Commission being fully apprised in the premises, and good cause appearing to the Commission, by a vote of 4 to 0, with 1 abstention, ORDERS as follows:

- 20. RESPONDENT FREIH'S community manager certificate shall be suspended for a period of six months from August 18, 2016.
- 21. RESPONDENT FREIH shall pay an administrative fine to the Division in the total amount of \$8,384.09, representing a fine of \$5,000 (\$833.33 for each of the 6 violations of law), and Division costs of \$3,384.09, all of which to be paid in full no later than August 18, 2017.
- 22. RESPONDENT FREIH shall complete 60 hours of precertification courses no later than August 18, 2017. The education required by this section shall not be applied to any continuing education requirement for the renewal of RESPONDENT FREIH'S certificate.

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23.	The Division may institute debt collection proceedings for failure to timely pay
the total fine	e. Further, if collection goes through the State of Nevada, then RESPONDENT
FREIH shall also pay the costs associated with collection.	
DATED this 24th day of August, 2016.	
	COMMISSION FOR COMMON-INTEREST
	COMMUNITIES AND CONDOMINIUM HOTELS

DEPARTMENT OF BUSINESS & INDUSTRY STATE OF NEVADA

CHAIRMAN

Submitted by: ADAM PAUL LAXALT Attorney General

By: MICHELLE D. BRIGGS

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Attorneys for Real Estate Division