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Leslie White, 9

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Respondent.

Petitioner.

Sharath Chandra, Administrator, Real

& Industry, State of Nevada,

Estate Division, Department of Business

Case Nos.

2016-3229; 2016-3078; 2016-3079; 2016-2920; 2016-3363

FILED

JUN 30 2017

AND CONDO

FINDINGS OF FACT, CONCLUSIONS OF LAW, AND ORDER

This matter came on for hearing before the Commission for Common-Interest Communities and Condominium Hotels, Department of Business and Industry, State of Nevada (the "Commission"), during a regular agenda on June 27, 2017, at the Nevada State Business Center, 3300 West Sahara Avenue, Nevada Room, Suite 400, Las Vegas, Nevada 89102 (the "Hearing"). The Respondent, Leslie White, did not appear. Michelle Briggs, Esq., Senior Deputy Attorney General with the Nevada Attorney General's Office, appeared on behalf of the Real Estate Division of the Department of Business and Industry, State of Nevada (the "Division").

The Division presented testimony regarding notice to the last known address for Ms. White. The Commission heard testimony from Compliance/Audit Investigator, Christina Pitch. After hearing the testimony and having considered the evidence introduced by the Division and being fully advised, the Commission enters the following Findings of Fact, Conclusions of Law, and Order. Under Nevada Revised Statutes (NRS) and Nevada Administrative Code (NAC) Chapters 116 and 116A, the Commission has legal jurisdiction and authority over this matter.

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FINDINGS OF FACT

The Commission, based upon the evidence presented during the Hearing, finds that by a preponderance of the evidence in the record the following facts have been proven.

- 1. On September 22, 2015, this Commission accepted a settlement with WHITE whereby WHITE voluntarily surrendered her community manager certificate, No. CAM.0000070.SUPR.
- 2. WHITE'S daughter, Audra Collins, and her son-in-law, Ryon Collins, surrendered their community manager certificates as well.
- 3. The settlement involved multiple investigations of the Division some of which had resulted in complaints before this Commission and some had not yet been filed.
- 4. The settlement detailed investigations of the Division involving approximately 21 associations which, among other things, alleged that WHITE provided forged contracts and checks to the Division; managed associations without board members for several years; managed associations without a management contract for several years; provided false information to the Division over the course of several years regarding the associations; took multiple payments over the course of several years by electronic transfer; and was the sole signor on multiple association checks.
- 5. The settlement required payment of an administrative fine and costs in the amount of \$41,000.
- 6. WHITE had been providing community management services under her company NCF Corporation, doing business as, Associated Community Management.
- 7. After surrendering her certificate, WHITE hired two community managers to work for her under her new name, Path Community Management.
- 8. The Division requested contracts and other documents from the new community managers to determine compliance with NRS 116.
 - 9. The community managers hired by WHITE, Jodi Mehr (CAM.0001214) and

Yvonne Jones (CAM.0001220-SUPR), eventually provided documentation requested by the Division.

- 10. Upon inspection of the documents, the Division determined that income and expense statements provided to board members did not match bank records for the associations.
- 11. Path Community Management was paid in excess of its contract for virtually every association it managed.
- 12. Both Jodi Mehr and Yvonne Jones denied any knowledge of the extra payments to Path Community Management and said WHITE controlled the bank accounts and financial records for all the associations.
- 13. Yvonne Jones terminated her employment with WHITE on or about May 20, 2016.
- 14. Jodi Mehr terminated her employment with WHITE on or about August 10, 2016.
- 15. By letter dated August 12, 2016, the Division issued a cease and desist order to WHITE directing her to stop providing community management services to associations.
- 16. According to the associations' financial records, after the settlement was approved by this Commission in September of 2015, WHITE took funds from the following associations (hereinafter collectively, the "Associations") without authority and in excess of her contracts in the amount of approximately \$570,000, as follows:

1.	Alterra Homeowners Association:	\$7,892.
2.	Amber Wood Homeowners Association:	\$12,400.
3.	Avignon Homeowners Association:	\$21,500.
4.	Avila Court Homeowners Association:	\$9,841.
5.	Bella Lago Homeowners Association:	\$27,400.
6.	Benton Homeowners Association:	\$12,163.
7.	Bonita Vista Homeowners Association:	\$17,000.

1	8.	•	Brighton Homeowners Association:	\$5,621.
2	9.	•	Calabria Homeowners Association:	\$19,000.
3	10	0.	Carmel Ridge Homeowners Association:	\$19,354.
4	1:	1.	Centennial and Lamb Association:	\$28,318.
5	1:	2.	Chatham Hills Homeowners Association:	\$31,500.
6	1:	3.	Cherry Lane Homeowners Association:	\$21,075.
7	1	4.	Country Glen Homeowners Association:	\$14,100.
8	1.	5.	Crestwood Homeowners Association:	\$2,700.
9	10	6.	Cumberland Homeowners Association:	\$14,800.
10	1	7.	Fiore Homeowners Association:	\$23,000.
11	1	8.	Greenwood Homeowners Association:	\$17,350.
12	15	9.	Hillcrest Homeowners Association:	\$6,980.
13	2	0.	La Siena Homeowners Association:	\$18,215.
14	2	1.	Manchester Homeowners Association:	\$46,800.
15	2	2.	Mesa Verde Homeowners Association:	\$17,950.
16	2	3.	Moreno Homeowners Association:	\$32,300.
17	2	4.	Murano Homeowners Association:	\$10,000.
18	2	5.	Newbury Homeowners Association:	\$20,886.
19	2	6.	Paloma Homeowners Association:	\$14,740.
20	2	7.	Pinecrest Homeowners Association:	\$20,947.
21	2	8.	Sheffield Homeowners Association:	\$1,800.
22	2	9.	Somerset Landscape Maintenance	
23			Association:	\$13,853.
24	3	0.	Sterling Court Homeowners Association:	\$4,579.
25	3	1.	Sunrise Valley Estates Homeowners	
26			Association:	\$2,200.
27	3	2.	Terraza Homeowners Association:	\$23,750.
28	3	3.	Trailwood Homeowners Association:	\$6,137.

- 34. Whisper Rock Homeowners Association: \$23,461.
- 17. The Associations' checks paid to the management company reflected electronic signatures of board members, but were not authorized by the board members.
- 18. RESPONDENT received approximately \$1,014,101.57 in compensation and other payments from the Associations between October 2015 and August 2016, after her certificate was surrendered.
- 19. Based on records received from the Associations, WHITE received more than \$1,072,000 in excess of her contracted fee from January 2014 through September 2015.
- 20. For virtually all the transactions made in 2014 and up to the settlement date in September 2015, WHITE took the Associations' funds by electronic transfers.
- 21. Most of the Associations did not have a contract with WHITE'S company to provide management services for 2014 through October 2015.
- 22. On or about February 10, 2017, WHITE filed for Chapter 7 Bankruptcy protection for her company, NCF Corporation.
- 23. The bankruptcy petition lists approximately 25 homeowners' associations as unsecured creditors with over \$600,000 in liability owed to them.

CONCLUSIONS OF LAW

Based on the foregoing factual findings, the Commission concludes by unanimous vote that the money procured by WHITE was on the basis of fraud and that the following violations of law occurred:

- 24. WHITE violated NRS 116A.400(1) by engaging in the management of a common-interest community without a community manager certificate from the Division from October 2015 through August 2016.
- 25. WHITE violated NAC 116A.355(1)(a)(1) (NAC 116A.355(2)(c)) more than 100 times by committing unprofessional conduct by engaging in deceitful, fraudulent or dishonest conduct from 2014 through September 2015 by receiving money from the Associations by way of automatic transfers.
 - 26. WHITE violated NAC 116A.355(1)(a)(1) (NAC 116A.355(2)(c)) more than 100

times by committing unprofessional conduct by engaging in deceitful, fraudulent or dishonest conduct from 2014 through September 2015 by receiving money from the Associations in excess of the amount authorized by a management contract.

- 27. WHITE violated NAC 116A.355(1)(a)(1) (NAC 116A.355(2)(i)) more than 100 times by committing unprofessional conduct by exceeding the authority granted to her by the Associations from 2014 through September 2015.
- 28. WHITE violated NAC 116A.355(1)(a)(2) (NAC 116A.355(3)(a)) more than 100 times by engaging in conduct constituting professional incompetence by demonstrating a significant lack of ability, knowledge or fitness to perform a duty or obligation owed to the Associations from 2014 through September 2015.
- 29. WHITE violated NAC 116A.355(1)(a)(2) (NAC 116A.355(3)(b)) more than 100 times by engaging in conduct constituting professional incompetence by failing to exercise reasonable skill and care with respect to a duty or obligation owed to the Associations from 2014 through September 2015.
- 30. WHITE violated NAC 116A.355(1)(a)(2) (NAC 116A.355(4)(g)) more than 100 times by engaging in conduct constituting professional incompetence by failing to act in the best interests of the Association from 2014 through September 2015.
- 31. WHITE violated NRS 116A.620 and NAC 116A.325 by failing to have a valid management contract with the Associations for 2014 and 2015.
- 32. WHITE violated NRS 116A.630(1)(a) more than 100 times by failing to act as a fiduciary in her relationship with the Associations from 2014 through September 2015.
- 33. WHITE violated NRS 116A.630(1)(b) more than 100 times by failing to exercise ordinary and reasonable care in the performance of her duties for the Associations from 2014 through September 2015.
- 34. WHITE violated NRS 116A.630(2) more than 100 times by failing to comply with all federal, state and local laws, regulations and ordinances from 2014 through September 2015.

35. WHITE violated NRS 116A.630(6)(a) by failing to ensure that the financial transactions of the Associations are current, accurate and properly documented from 2014 through September 2015.

- 36. WHITE violated NRS 116A.630(6)(b) by failing to ensure that there are policies and procedures designed to provide reasonable assurances in the reliability of the financial reporting from 2014 through September 2015.
- 37. WHITE violated NRS 116A.630(7) by failing to prepare or cause to be prepared interim and annual financial statements to allow the Division, the unit owners and board members to determine whether the financial position of the Associations are fairly presented in accordance with all applicable laws and regulations from 2014 through September 2015.
- 38. WHITE violated NRS 116A.630(15) by failing to maintain internal accounting controls, including without limitation, segregation of incompatible accounting functions from 2014 through September 2015.
- 39. WHITE violated NRS 116A.630(18) by failing to take direction from the Associations from 2014 through September 2015.

ORDER

The Commission being fully apprised in the premises, and good cause appearing to the Commission, by a unanimous vote, ORDERS as follows:

- 1. For Violation of Law #24, WHITE shall pay an administrative fine to the Division in the amount of \$1,014,101.57.
- 2. For Violation of Law #25-39, WHITE shall pay an administrative fine to the Division in the amount of \$75,000.
- 3. WHITE shall pay an administrative fine representing the attorney's fees and costs of the Division in the amount of \$15,793.42.
- 4. WHITE shall pay restitution totaling \$1,642,451.25 to the Associations as follows:

Alterra Homeowners Association:

\$19,592.71

1	1	Amber Wood Homeowners Association:	\$36,535.33
2		Avignon Homeowners Association:	\$67,070.70
3		Avila Court Homeowners Association:	\$22,980.36
4		Bella Lago Homeowners Association:	\$83,900.14
б		Benton Homeowners Association:	\$30,485.73
6		Bonita Vista Homeowners Association:	\$34,893.77
7		Brighton Homeowners Association:	\$35,873.21
8		Calabria Homeowners Association:	\$36,353.90
9		Carmel Ridge Homeowners Association:	\$42,346.78
10	:	Centennial and Lamb Association:	\$75,958.23
11	•	Chatham Hills Homeowners Association:	\$61,536.65
12		Cherry Lane Homeowners Association:	\$81,207.34
13		Country Glen Homeowners Association:	\$27,208.24
14		Crestwood Homeowners Association:	\$9,000.00
15		Cumberland Homeowners Association:	\$26,448.00
16		Fiore Homeowners Association:	\$78,984.92
17		Greenwood Homeowners Association:	\$19,650.00
18		Hillcrest Homeowners Association:	\$6,980.00
19		La Siena Homeowners Association:	\$56,763.41
20		Manchester Homeowners Association:	\$159,495.74
21		Mesa Verde Homeowners Association:	\$36,175.54
22		Moreno Homeowners Association:	\$91,114.62
23		Murano Homeowners Association:	\$62,897.04
24		Newbury Homeowners Association:	\$75,795.43
25		Paloma Homeowners Association:	\$35,063.94
26		Pinecrest Homeowners Association:	\$43,813.86
27		Sheffield Homeowners Association:	\$21,971.60

1	Somerset Landscape Maintenance				
2	Association: \$15,653.17				
3	Sterling Court Homeowners Association: \$53,856.06				
4	Sunrise Valley Estates Homeowners				
5	Association: \$87,050.91				
6	Terraza Homeowners Association: \$32,350.00				
7	Trailwood Homeowners Association: \$13,622.50				
8	Whisper Rock Homeowners Association: \$59,822.42				
9	5. The total administrative fines and restitution detailed above s	hall be due no			
10	later than 60 days from the date of this Order.				
11	6. The Division may institute debt collection proceedings for fai	lure to timely			
12	pay the total fine. Further, if collection goes through the State of Nevada, then WHITE				
13	shall also pay the costs associated with collection.				
14	Dated: June <u>30</u> , 2017.				
15	Commission for Common-Interest Co and Condominium Hotels, Departme & Industry, State of Nevada				
16	V Q C				
17	By: A State Chair				
18	James Rizzi, Chairman				
19	Submitted by:				
20	ADAM PAUL LAXALT				
21	Attorney General				
220	By:				
23	Michelle D. Briggs				
1.00	Senior Deputy Attorney General				
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