BEFORE THE COMMISSION FOR COMMON-INTEREST COMMUNITIES AND CONDOMINIUM HOTELS STATE OF NEVADA

Sharath Chandra, Administrator, Real Estate Division, Department of Business & Industry, State of Nevada.

Petitioner.

vs.

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Green Valley Country Club Estates Homeowners Association, Michael Hayden, Darla Hayden, Gerard Capra, and Charles Damus,

Respondents.

Case No. 2016-2462

FILED

JUN 26 2018

NEVADA COMMISSION OF COMMON INTEREST COMMUNITIES AND CONDOMINIUM HOTELS

STIPULATION AND ORDER

FOR SETTLEMENT OF DISCIPLINARY ACTION

This Stipulation and Order for Settlement of Disciplinary Action ("Stipulation and Order" or "Stipulation") is entered into between the Petitioner, Real Estate Division of the Department of Business and Industry, State of Nevada (the "Division"), through its Administrator, Sharath Chandra, and Respondents, Green Valley Country Club Estates Homeowners Association, Michael Hayden and Darla Hayden.

JURISDICTION AND NOTICE

- 1. During the relevant times mentioned in this complaint, Michael Hayden and, Darla Hayden, Gerard Capra, and Charles Damus served as board members and/or officers of RESPONDENT Green Valley Country Club Estates Homeowners Association (the "Association"), a common-interest community located in Henderson, Nevada.
- 2. RESPONDENTS are subject to the provisions of Chapter 116 of each the Nevada Revised Statutes ("NRS") and the Nevada Administrative Code ("NAC") (hereinafter collectively referred to as "NRS 116") and are subject to the jurisdiction of the Division, and the Commission for Common-Interest Communities pursuant to the provisions of NRS 116.750.

FACTS ALLEGED IN THE COMPLAINT

The following factual allegations are alleged in the Complaint:

- 3. In May, 2016, the Division received an intervention affidavit from a board member in Green Valley Country Club Estates Homeowners Association (the "Association") against another board member, RESPONDENT CHARLES DAMUS.
- 4. The complainant alleged the board member since 2013 was allowing the Association to pay family members of the board's former president and treasurer.
- 5. The Division expanded its investigation to include the board's former president, RESPONDENT MICHAEL HAYDEN, and treasurer, RESPONDENT DARLA HAYDEN.
- 6. According to annual registration filings from 2013 to 2016, RESPONDENTS MICHAEL HAYDEN, DARLA HAYDEN, CHARLES DAMUS, and GERARD CAPRA served as board members for the Association.
- 7. The Association consists of approximately 129 units and has an annual budget of approximately \$26,000.
 - 8. The Association was self-managed until February 2018.
- 9. The Association's bank records reveal that "HEH Operational and Financial Consulting" (hereinafter "HEH") received approximately \$17,041.81 in 2013 through 2015.
- 10. Checks paid to HEH were signed by RESPONDENTS MICHAEL HAYDEN and DARLA HAYDEN, who are married.
 - 11. HEH is owned by the HAYDENS' son and is located in San Diego, California.
 - 12. The Association paid for a P.O. Box in San Diego, California.
- 13. The HAYDENS' daughter, Katie Jager also received payments from the Association with checks signed by the HAYDENS in 2013 and 2014 totaling approximately \$2,720.
- 14. According to invoices provided during the investigation, HEH's services included communicating with the Division regarding required forms, preparing and mailing delinquent assessment notices, filing sales tax return, updating the reserve account in the

bank, maintaining financial records, preparing financial records, preparing owner accounts, and contracting for new reserve study.

- 15. Invoices from Katie Jager Bookkeeping Services just state the month and year with payment due of \$150 per month.
- 16. The HAYDENS both responded to the Division that the board approved the hiring of HEH and Ms. Jager, and the board approved all invoices from them.
- 17. RESPONDENT MICHAEL HAYDEN responded to the Division saying with regard to the allegation that undisclosed family members were providing services to the Association:

The expenses were approved by the Board and it was neither hidden nor questioned. This was a cost driven decision as we only collect \$200/year/home in HOA fees. When shopping the market for a CPA to do the work, there was no way to afford regular management companies.

18. The Association's CC&R's at Section 18(f) state with regard to the limit on assessments:

...nor exceed in any one year the sum of \$200.00 for each lot; and provided further that the limitations and conditions in the paragraph above shall not apply to charges for special services rendered...

- 19. RESPONDENT DAMUS stated to the Division that he did not know "the existence or identity of HEH" or Katie Jager.
- 20. RESPONDENT CAPRA stated to the Division that he did not know of any familial relationship between the Association's vendors and the HAYDENS, and that he and RESPONDENT DAMUS tried to request meetings of the board but they were "continually cancelled and rescheduled."
 - 21. The Association has no contracts with HEH or Katie Jager.
- 22. The Association does not have minutes or audio from board meetings in 2013 to 2016.
 - 23. The Association has no bids for services provided.
- 24. RESPONDENT DAMUS stated to the Division that RESPONDENT MICHAEL HAYDEN maintained all the records for the Association in 2013 through 2015.

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25. RESPONDENT MICHAEL HAYDEN listed himself as the Custodian of Records in 2013 and 2015.

- RESPONDENT DAMUS stated to the Division that RESPONDENTS 26. MICHAEL AND DARLA HAYDEN "acted unilaterally without consulting the other board members, and without properly noticed board meetings."
- 27. RESPONDENT MICHAEL HAYDEN stated to the Division that all 2013-2016 contracts and bids were "lost as emails, and in the closing of the website and data warehouse."
- RESPONDENT DARLA HAYDEN stated to the Division that she "was never 28. responsible for any of the records."
- The Association's Treasurer's report from the end of 2015 reflects cash in 29. excess of reserves - totaling approximately \$88,000.

VIOLATIONS OF LAW ALLEGED IN THE COMPLAINT

The following violations of law are alleged in the complaint:

- RESPONDENTS violated NRS 116.3103 (through NAC 116.405(3)) by 30. committing an act or omission which amounts to incompetence, negligence or gross negligence.
- RESPONDENTS violated NRS 116.3103 (through NAC 116.405(8)(a)) by 31. failing to cause the Association to comply with all applicable state laws.
- RESPONDENTS violated NRS 116.31175 by failing to maintain the 32. Association's records for 10 years.
- 33. RESPONDENTS violated NRS 116.31083 by failing to maintain all minutes of board meetings.
- RESPONDENTS violated NRS 116.31083 by failing to hold meetings of the 34. board every 100 days.
- RESPONDENTS MICHAEL HAYDEN and DARLA HAYDEN violated NRS 35. 116.31084(2) by failing to disclose their familial relationship with vendors of the Association.

36. RESPONDENTS violated NRS 116.3103 (through NAC 116.405(8)(g)) by failing to act in good faith and in the best interests of the Association by failing to maintain current, accurate, and properly documented financial records.

37. RESPONDENTS violated NRS 116.3103 (through NAC 116.405(8)(i)) by failing to act in good faith and in the best interests of the Association by failing to cause the Association to establish policies and procedures that are designed to provide reasonable assurances in the reliability of financial reporting.

DISCIPLINE AUTHORIZED

Pursuant to the provisions of NRS 116.615, NRS 116.755, NRS 116.785, and NRS 116.790, the Commission has discretion to take any or all of the following actions:

- 1. Issue an order directing RESPONDENT to cease and desist from continuing to engage in the unlawful conduct that resulted in the violation.
- 2. Issue an order directing RESPONDENT to take affirmative action to correct any conditions resulting from the violation.
- 3. Impose an administrative fine of up to \$1,000 for each violation by RESPONDENT.
- 4. IF RESPONDENT IS FOUND TO HAVE KNOWINGLY AND WILLFULLY COMMITTED A VIOLATION of NRS or NAC 116 AND it is in the best interest of the Association, such RESPONDENT may be removed from his/her position as a director and/or officer.
 - 5. Order an audit of the ASSOCIATION, at the expense of the ASSOCIATION.
- 6. Require the BOARD MEMBERS to hire a community manager who holds a certificate.
- 7. Require RESPONDENT to pay the costs of the proceedings incurred by the Division, including, without limitation, the cost of the investigation and reasonable attorney's fees.
- 8. Take whatever further disciplinary action as the Commission deems appropriate.

The Commission may order one or any combination of the discipline described above. If the Commission finds that the RESPONDENT knowingly and willfully violated the provisions of NRS or NAC 116, the Commission may order that RESPONDENT be personally liable for all fines and costs imposed.

SETTLEMENT

- 38. RESPONDENTS MICHAEL HAYDEN AND DARLA HAYDEN agree not to serve as a board member or officer of any common-interest community located in the state of Nevada for a period of no less than 5 years from the date of this Order.
- 39. RESPONDENT GREEN VALLEY COUNTRY CLUB ESTATES HOMEOWNERS ASSOCIATION agrees to hire and maintain a community manager who holds a certificate from the Division for no less than 5 years from the date of this Order.
- 40. RESPONDENT GREEN VALLEY COUNTRY CLUB ESTATES HOMEOWNERS ASSOCIATION agrees not to use its funds for any purpose not expressly permitted in its governing documents.
- 41. RESPONDENTS and the Division agree that by entering into this Stipulation and Order, the Division does not concede any defense or mitigation RESPONDENT may assert and that once this Stipulation and Order is approved and fully performed, the Division will close its file in this matter, including the claims against RESPONDENTS DAMUS AND CAPRA.
- 42. This Stipulation and Order includes any claims that could have been included in a supplemental or amended complaint arising from the same operative facts, transactions and occurrences in existence as of the effective date of this Stipulation and Order. However, this Stipulation and Order does not include claims arising from facts or circumstances which have been concealed by RESPONDENTS.
- 43. RESPONDENTS agree that if the terms and conditions of this Stipulation and Order are not met, the Division may, at its option, rescind this Stipulation and Order and proceed with prosecuting the Complaint before the Commission.
 - 44. RESPONDENTS agree and understand that by entering into this Stipulation

and Order, RESPONDENTS are waiving their right to a hearing at which RESPONDENTS may present evidence in their defense, their right to a written decision on the merits of the Complaint, their rights to reconsideration and/or rehearing, appeal and/or judicial review, and all other rights which may be accorded by the Nevada Administrative Procedure Act, the Nevada Common Interest Ownership statutes and accompanying regulations, and the federal and state constitutions. RESPONDENTS understand that this Stipulation and Order and other documentation may be subject to public records laws. The Commission members who review this matter for approval of this Stipulation and Order may be the same members who ultimately hear, consider and decide the Complaint if this Stipulation and Order is either not approved by the Commission or is not timely performed by RESPONDENTS. RESPONDENTS fully understand that they have the right to be represented by legal counsel in this matter at his own expense.

- 45. Each party shall bear its own attorney's fees and costs.
- 46. Stipulation and Order is Not Evidence. Neither this Stipulation and Order nor any statements made concerning this Stipulation and Order may be discussed or introduced into evidence at any hearing on the Complaint, if the Division must ultimately present its case based on the Complaint filed in this matter.
- 47. Release. In consideration of execution of this Stipulation and Order, RESPONDENTS for themselves, their heirs, executors, administrators, successors, and assigns, hereby releases, remises, and forever discharges the State of Nevada, the Department of Business and Industry and the Division, and each of their respective members, agents, employees and counsel in their individual and representative capacities, from any and all manner of actions, causes of action, suits, debts, judgments, executions, claims, and demands whatsoever, known and unknown, in law or equity, that the RESPONDENTS ever had, now has, may have, or claim to have, against any or all of the persons or entities named in this section, arising out of or by reason of the Division's investigation, this disciplinary action, and all other matters relating thereto.
 - 48. <u>Indemnification</u>. RESPONDENTS hereby indemnify and hold harmless the

State of Nevada, the Department of Business and Industry, the Division, and each of their respective members, agents, employees and counsel in their individual and representative capacities against any and all claims, suits, and actions brought against said persons and/or entities by reason of the Division's investigation, this disciplinary action and all other matters relating thereto, and against any and all expenses, damages, and costs, including court costs and attorney fees, which may be sustained by the persons and/or entities named in this section as a result of said claims, suits, and actions.

49. RESPONDENTS have signed and dated this Stipulation and Order only after reading and understanding all terms herein.

DATED: June	26	2018.
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Real Estate Division,
Department of Business & Industry,
State of Nevada

By: Sharath Chandra, Administrator

DATED: June _______, 2018.

Green Valley Country Club Estates Homeowners Association

Name: KEDECEQ J. Sc

Title: President

DATED: June 18, 2018.

Darla Hayden

DATED: June 18, 2018.

Michael Hayden

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ORDER

IT IS ORDERED that the foregoing Stipulation and Order for Settlement of Disciplinary Action is approved in full.

Dated: June 19, 2018.

Commission for Common-Interest Communities and Condominium Hotels, Department of Business & Industry, State of Nevada

By

Michael Burke, Chairman

Submitted by:

ADAM PAUL LAXALT Attorney General

By:_

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Attorney for Respondents