23

24

25

26

27

28

BEFORE THE COMMISSION FOR COMMON-INTEREST COMMUNITIES AND CONDOMINIUM HOTELS STATE OF NEVADA

Sharath Chandra, Administrator, Real Estate Division, Department of Business & Industry, State of Nevada,

Petitioner.

vs.

Diamond Creek Homeowners Association, Roy Cooper, and Kim Cooper,

Respondents.

Case No. 2017-1826



JAN 25 2010

NEVADA COMMISSION OF COMMON INTEREST COMMUNITIES AND CONDOMINIUM HOTELS

COMPLAINT FOR DISCIPLINARY ACTION AND NOTICE OF HEARING

The Real Estate Division of the Department of Business and Industry, State of Nevada (the "Division"), by and through its counsel, Adam Paul Laxalt, Attorney General of the State of Nevada, and Michelle D. Briggs, Senior Deputy Attorney General, hereby notifies Respondents Diamond Creek Homeowners Association, Roy Cooper, and Kim Cooper (hereinafter, "RESPONDENTS") of an administrative hearing before the Commission for Common-Interest Communities and Condominium Hotels, State of Nevada, which is to be held pursuant to Chapters 233B and 116 of the Nevada Revised Statutes ("NRS") and Chapter 116 of the Nevada Administrative Code ("NAC"). The purpose of the hearing is to consider the allegations stated below and to determine if an administrative penalty will be imposed on the RESPONDENTS pursuant to the provisions of NRS and NAC including, but not limited to, NRS 116.785 and NRS 116.790.

JURISDICTION AND NOTICE

1. During the relevant times mentioned in this complaint, RESPONDENTS ROY COOPER and KIM COOPER served as board members and/or officers of RESPONDENT DIAMOND CREEK HOMEOWNERS ASSOCIATION (the

"Association"), a common-interest community located in Las Vegas, Nevada.

2. RESPONDENTS are subject to the provisions of Chapter 116 of each the Nevada Revised Statutes ("NRS") and the Nevada Administrative Code ("NAC") (hereinafter collectively referred to as "NRS 116") and are subject to the jurisdiction of the Division, and the Commission for Common-Interest Communities pursuant to the provisions of NRS 116.750.

FACTUAL ALLEGATIONS

- 3. In April 2017, Diamond Creek Homeowners Association (the "Association") submitted an annual registration form to the Division.
- 4. The Association consists of approximately 190 single-family homes within the Mountain's Edge Master Association.
 - 5. The Association has an annual budget of approximately \$98,000.
- 6. The Division initiated an audit of the Association's records based on issues with the 2017 registration form.
- 7. The Association's response through their community manager, Kristen Gillis, was incomplete and raised additional concerns; the Division's compliance section initiated an investigation.
- 8. RESPONDENTS did not respond to letters from the Division dated August 18, 2017, September 29, 2017, and October 13, 2017.
- 9. RESPONDENTS ROY and KIM COOPER are married and began serving on the Association's board on or about February 23, 2016.
- 10. RESPONDENTS ROY and KIM COOPER purchased the home of the prior board members by deed dated February 25, 2016.
- 11. The Association's management contract is dated February 25, 2016 and is signed by RESPONDENT ROY COOPER.
- 12. The Association's landscape contract is dated February 23, 2016 and is signed by RESPONDENT ROY COOPER.
 - 13. The prior board members were also married.

- 14. The board consisted of only a married couple since 2012.
- 15. RESPONDENT ROY COOPER serves as the Association's president and RESPONDENT KIM COOPER serves as the Association's secretary.
 - 16. The Association does not have regular annual elections for its board.
- 17. The Association does not have annual CPA reviews of its financial statements.
- 18. The Association does not have properly noticed and agendized board meetings every 100 days.
- 19. The Association's annual assessment increased for 2017 despite having a surplus of funds in both reserves and operating accounts.
 - 20. The Association does not have monthly interim financial statements.

VIOLATIONS OF LAW

- 21. RESPONDENTS ROY and KIM COOPER knowingly and willfully violated NRS 116.31034 by serving on the board and as officers when they are ineligible to do so.
- 22. RESPONDENTS ROY and KIM COOPER knowingly and willfully violated NRS 116.31034 by failing to have elections in accordance with the statute.
- 23. RESPONDENTS ROY and KIM COOPER knowingly and willfully violated NRS 116.31144 by failing to cause the financial statement of the Association to be reviewed by an independent certified public accountant every fiscal year.
- 24. RESPONDENTS ROY and KIM COOPER knowingly and willfully violated NRS 116.3103 (through NAC 116.405(5)(a)) by failing to act in good faith and in the best interests of the Association when they impeded the Division's investigation by failing to comply with a request by the Division to provide information and documents.
- 25. RESPONDENTS ROY and KIM COOPER knowingly and willfully violated NRS 116.3103 (through NAC 116.405(5)(c)) by failing to act in good faith and in the best interests of the Association when they impeded the Division's investigation by concealing facts and documents relating to the business of the Association.
 - 26. RESPONDENTS ROY and KIM COOPER knowingly and willfully violated

NRS 116.3103 (through NAC 116.405(2)) by failing to act in good faith and in the best interests of the Association when they acted for reasons of self-interest.

- 27. RESPONDENTS ROY and KIM COOPER knowingly and willfully violated NRS 116.3103 (through NAC 116.405(3)) by committing an act or omission which amounts to incompetence, negligence or gross negligence.
- 28. RESPONDENTS ROY and KIM COOPER knowingly and willfully violated NRS 116.3103 (through NAC 116.405(5)(b)) by failing to act in good faith and in the best interests of the Association by supplying false or misleading information to the auditor.
- 29. RESPONDENTS ROY and KIM COOPER knowingly and willfully violated NRS 116.3103 (through NAC 116.405(8)(c)) and NRS 116.31083 by failing to act in good faith and in the best interests of the Association by failing to have board meetings with such frequency as to properly and efficiently address the affairs of the Association and not within every 100 days.
- 30. RESPONDENTS knowingly and willfully violated NRS 116.3103 (through NAC 116.405(8)(g)) by failing to act in good faith and in the best interests of the Association by failing to maintain current, accurate, and properly documented financial records.
- 31. RESPONDENTS knowingly and willfully violated NRS 116.3103 (through NAC 116.405(8)(i)) by failing to act in good faith and in the best interests of the Association by failing to cause the Association to establish policies and procedures that are designed to provide reasonable assurances in the reliability of financial reporting.
- 32. RESPONDENTS knowingly and willfully violated NRS 116.3103 (through NAC 116.405(8)(j)) by failing to act in good faith and in the best interests of the Association by failing to cause the Association to prepare interim and annual financial statements that will allow the Division and the units' owners to determine whether the financial position of the Association is fairly presented in accordance with the provisions of NAC 116.451 to 116.461, inclusive.
 - 33. RESPONDENTS violated NRS 116.3114 by failing to properly allocate

DISCIPLINE AUTHORIZED

Pursuant to the provisions of NRS 116.615; NRS 116.755; NRS 116.785; and NRS 116.790 the Commission has discretion to take any or all of the following actions:

- 1. Issue an order directing RESPONDENT to cease and desist from continuing to engage in the unlawful conduct that resulted in the violation.
- 2. Issue an order directing RESPONDENT to take affirmative action to correct any conditions resulting from the violation.
- 3. Impose an administrative fine of up to \$1,000 for each violation by RESPONDENT.
- 4. IF RESPONDENT IS FOUND TO HAVE KNOWINGLY AND WILLFULLY COMMITTED A VIOLATION of NRS or NAC 116 AND it is in the best interest of the Association, such RESPONDENTS may be removed from his/her position as a director and/or officer.
- 5. Order an audit of the ASSOCIATION, at the expense of the ASSOCIATION.
- 6. Require the BOARD MEMBERS to hire a community manager who holds a certificate.
- 7. Require RESPONDENTS to pay the costs of the proceedings incurred by the Division, including, without limitation, the cost of the investigation and reasonable attorney's fees.
- 8. Take whatever further disciplinary action as the Commission deems appropriate.

The Commission may order one or any combination of the discipline described above. If the Commission finds that the RESPONDENTS knowingly and willfully violated the provisions of NRS or NAC 116, the Commission may order that RESPONDENTS be personally liable for all fines and costs imposed.

NOTICE OF HEARING

PLEASE TAKE NOTICE, that a disciplinary hearing has been set to consider this Administrative Complaint against the above-named RESPONDENTS in accordance with Chapters 233B and 116 and 116A of the Nevada Revised Statutes and Chapters 116 and 116A of the Nevada Administrative Code.

THE HEARING WILL TAKE PLACE at the Commission meeting scheduled for March 6-8, 2018, beginning at approximately 9:00 a.m. each day, or until such time as the Commission concludes its business. The Commission meeting will be held at the Nevada State Business Center, 3300 W. Sahara Avenue, Nevada Room, Suite 400, Las Vegas, Nevada 89102 with videoconferencing to Department of Business & Industry, Director's Office, 1830 East College Parkway, Suite 100, Carson City, Nevada 89706.

STACKED CALENDAR: Your hearing is one of several hearings that may be scheduled at the same time as part of a regular meeting of the Commission that is expected to take place on March 6-8, 2018. Thus, your hearing may be continued until later in the day or from day to day. It is your responsibility to be present when your case is called. If you are not present when your hearing is called, a default may be entered against you and the Commission may decide the case as if all allegations in the complaint were true. If you need to negotiate a more specific time for your hearing in advance because of coordination with out of state witnesses or the like, please call Teralyn Thompson, Administration Section Manager, at (702) 486-4036.

YOUR RIGHTS AT THE HEARING: Except as mentioned below, the hearing is an open meeting under Nevada's open meeting law, and may be attended by the public. After the evidence and arguments, the commission may conduct a closed meeting to discuss your alleged misconduct or professional competence. A verbatim record will be made by a certified court reporter. You are entitled to a copy of the transcript of the open and closed portions of the meeting, although you must pay for the transcription.

As a RESPONDENT, you are specifically informed that you have the right to appear and be heard in your defense, either personally or through your counsel of

choice. At the hearing, the Division has the burden of proving the allegations in the complaint and will call witnesses and present evidence against you. You have the right to respond and to present relevant evidence and argument on all issues involved. You have the right to call and examine witnesses, introduce exhibits, and cross-examine opposing witnesses on any matter relevant to the issues involved.

You have the right to request that the Commission issue subpoenas to compel witnesses to testify and/or evidence to be offered on your behalf. In making this request, you may be required to demonstrate the relevance of the witness' testimony and/or evidence. Other important rights and obligations, including your obligation to answer the complaint, you have are listed in NRS Chapter 116 and NAC Chapter 116, including without limitation, NRS 116.770 through 116.780, and NAC 116.500 through NAC 116.635 and NRS Chapter 233B.

NAC 116.575, not less than five (5) working days before a hearing, RESPONDENTS must provide to the Division a copy of all reasonably available documents that are reasonably anticipated to be used to support his position, and a list of witnesses RESPONDENTS intend to call at the time of the hearing. Failure to provide any document or to list a witness may result in the document or witness being excluded from RESPONDENTS' defense. The purpose of the hearing is to determine if

23

27

28

1	the RESPONDENTS have violated the provisions of NRS 116, and to determine
2	administrative penalty is to be assessed against RESPONDENTS.
3	DATED: January <u>24</u> , 2018.
4	REAL ESTATE DIVISION,
5	DEPARTMENT OF BUSINESS & INDUSTRY, STATE OF NEVADA
6	INDUSTRI, STATE OF THE VADA
7	By:
8	SHARATH CHANDRA, Administrator
9	3300 W. Sahara Ave. Ste 350 Las Vegas, Nevada 89102
10	(702) 486-4033
11	ADAM PAUL LAXALT
12	Attorney General
13	By: MICHELLE D. BRIGGS
14	Senior Deputy Attorney General
15	555 E. Washington Ave. Ste 3900 Las Vegas, Nevada 89101
16	(702) 486-3420 Attorneys for Real Estate Division
17	
18	
19	
20	
21	
22	
23	
24	
25	
26	
27	

what

28