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BEFORE THE COMMISSION FOR COMMON-INTEREST COMMUNITIES AND CONDOMINIUM HOTELS STATE OF NEVADA

Sharath Chandra, Administrator, Real Estate Division, Department of Business & Industry, State of Nevada,

Petitioner,

vs.

Sherryl Baca,

Respondent.

Case Nos. 2017-1579 and 2018-136



JUN 27 2019



FINDINGS OF FACT, CONCLUSIONS OF LAW, AND ORDER

This matter came on for hearing before the Commission for Common-Interest Communities and Condominium Hotels, Department of Business and Industry, State of Nevada (the "Commission"), during a regular agenda on June 4, 2019, at the Nevada State Business Center, 3300 W. Sahara Avenue, Nevada Room, Suite 400, Las Vegas, Nevada 89102 (the "Hearing"). The RESPONDENT, SHERRYL BACA, did not appear and neither did her attorney, Michael Nunez. Michelle D. Briggs, Esq., Senior Deputy Attorney General with the Nevada Attorney General's Office, appeared on behalf of the Real Estate Division of the Department of Business and Industry, State of Nevada (the "Division").

The Hearing began on March 12, 2019. At that hearing, both parties presented their cases and made closing arguments. During deliberation, the Commission allowed BACA to provide an inventory list 30 days prior to the next Commission meeting which was already scheduled for June 4-6, 2019. No such list was provided. Ms. Briggs reported to the Commission that she amended the Complaint in favor of BACA after the investigator found some signed minutes in the Association's records. The only change to the complaint was to add specific years there were no signed board meeting minutes instead of saying the Association records included no signed meeting minutes.

By letter dated May 28, 2019, Mr. Nunez requested a continuance of the hearing from June and filed an answer to the amended complaint and additional documents. None of these documents were provided to Ms. Briggs by Mr. Nunez.

The Commission's secretary denied Mr. Nunez's request for a continuance on or about May 30, 2019. Mr. Nunez emailed Ms. Briggs and the Division's legal administrator, Teralyn Thompson requesting that the hearing take place on Wednesday, June 5, 2019. The Commission concluded its meeting on June 4, 2019.

The Commission decided to conclude the Hearing on this matter as it was already in its deliberation stage and no documents were provided 30 days prior to the Hearing.

The Commission enters the following Findings of Fact, Conclusions of Law, and Order. Under Nevada Revised Statutes (NRS) and Nevada Administrative Code (NAC) Chapters 116 and 116A, the Commission has legal jurisdiction

FINDINGS OF FACT

Based on a preponderance of the evidence in the record and testimony presented in March, the Commission voted to find the following factual allegations were proven:

- 1. In January 2016, the Division's auditor requested documents from RESPONDENT BACA as the manager for Cottonwood on Alexander Homeowners Association (the "Association") for an audit.
- 2. The Association appeared to be underfunded in its reserves based on annual registration filings, but no documents were provided by BACA as requested by the auditor.
- 3. The Division investigated the Association and requested certain financial information.
- 4. Based on records provided by BACA, the Division requested additional records, including her management contract with the Association.
- 5. After the second letter requesting the management contract, BACA requested additional time to respond and was given until January 18, 2017.
- 6. The Division received no further response from BACA and sent two additional letters to the Association through BACA.
- 7. In March through May, 2017, the Division sent emails and letters to BACA requesting that she send her management contract.

one (1) year periods, unless either party notifies the other of its intent to terminate the contract at least thirty (30) days before the end of the one (1)

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year term.

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20. In 2009, NRS 116A.620 was enacted which prohibits management contracts from containing an automatic renewal provision.

CONCLUSIONS OF LAW

Based on the foregoing factual findings, the Commission concludes by unanimous vote that the following violations of law occurred:

- 1. BACA violated NRS 116A.620 and NAC 116A.325 by performing community management services for the Association without a signed management contract from 2010 to 2017.
- 2. BACA violated NRS 116A.630(1)(a) and NAC 116A.320 by failing to act as a fiduciary in her relationship with the Association.
- 3. BACA violated NRS 116A.630(1)(b) and NAC 116A.320 by failing to exercise ordinary and reasonable care in the performance of her duties.
- 4. BACA violated NRS 116A.630(2)(a) and NAC 116A.320 by failing to comply with state laws.
- 5. BACA violated NRS 116A.630(10) and NAC 116A.320 by failing to cooperate with the Division in resolving complaints filed with the Division.
- 6. BACA violated NRS 116A.640(2)(a) and NAC 116A.345(2)(a) by impeding or otherwise interfering with an investigation of the Division by failing to comply with a request of the Division to provide documents.
- 7. BACA violated NRS 116A.640(2)(c) and NAC 116A.345(2)(c) by impeding or otherwise interfering with an investigation of the Division by concealing facts or documents relating to the business of a client.
- 8. BACA violated NAC 116A.355(1)(a)(1) (through NAC 116A.355(2)(f)) by committing unprofessional conduct by failing to cooperate with the Division in the investigation of a complaint including, without limitation, failure to produce any document, book or record in the possession or control of the community manager after the Division requests the production of such document, book or record in the course of an investigation of a complaint.

- BACA violated NAC 116A.355(1)(a)(1) (through NAC 116A.355(2)(i)) by 9. committing unprofessional conduct by exceeding the authority granted to her by the Association.
- 10. BACA violated NAC 116A.355(1)(a)(2) (through NAC 116A.355(3)(a)) by committing professional incompetence by demonstrating a significant lack of ability, knowledge or fitness to perform a duty or obligation owed to a client.
- 11. BACA violated NAC 116A.355(1)(a)(2) (through NAC 116A.355(3)(b)) by committing professional incompetence by failing to exercise reasonable skill and care with respect to a duty or obligation owed to a client.
- 12. BACA violated NAC 116A.355(1)(a)(1) and (2) (through NAC 116A.355(4)(g)) by committing unprofessional conduct or professional incompetence by failing to act in the best interests of the Association.

ORDER

The Commission being fully apprised in the premises, and good cause appearing to the Commission, by a unanimous vote, ORDERS as follows:

- BACA'S community manager certificate is revoked for a period of no less than 1. ten years from the date of this Order, but in no event sooner than all fines imposed by the Commission are paid in full.
- 2. BACA shall pay an administrative fine to the Division in the total amount of \$63,771.70 - which includes a fine of \$60,000 for the violations of law and \$3,771.70 representing the total amount due for the Division's attorney's fees and costs - no later than 90 days from the date of this Order.

1	3. The Division may institute debt collection proceedings for failure to timely pay
2	the total fine, including action to reduce this Order to a judgment. Further, if collection
3	goes through the State of Nevada, then BACA shall also pay the costs associated with
4	collection.
5	Dated: June <u>21</u> , 2019.
6	Commission for Common-Interest Communities and Condominium Hotels, Department of Business
7	& Industry, State of Nevada
8	By: /// A.
9	Michael Burke, Chairman
10	Submitted by:
11	AARON D. FORD Attorney General
12	
13	By: Michelle D. Briggs, Esq.
14	Senior Deputy Attorney General 555 E. Washington Avenue, Suite 3900
15	Las Vegas, Nevada 89101 (702) 486-3420
16	Attorneys for Nevada Real Estate Division
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