Fiscal Year 2016 645 Compliance Report NORTH

	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Totals
Complaints Received	6												6
Non-Jurisdictional	1												1
Cases Opened	5												5
Cases Closed	11												11
Resolved Complaints	0												0
Resolution $ Returned	0												0
Under Investigation	**53**												**53**
Admin Sanctions	0												0
Total $ Fined	0												0
Referred To Hearing	0												0
Pending Hearing	**7**												**7**
Incoming Calls	25												25
Outgoing Calls	23												23
Walk-ins	0												0

Fiscal Year 2016 645 Compliance Report SOUTH

	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Totals
Complaints Received	198												198
Non-Jurisdictional	22												22
Cases Opened	164												164
Cases Closed	168												168
Resolved Complaints	12												12
Resolution $ Returned	15,139												15139
Under Investigation	**222**												**222**
Admin Sanctions	129												129
Total $ Fined	27,200												27200
Referred To Hearing	3												3
Pending Hearing	**51**												**51**
Incoming Calls	692												692
Outgoing Calls	469												469
Walk-ins	16												16
Request For Records	16												16