Attorney General's Office 555 E. Washington, Suite 3900 Las Vegas, NV 89101

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BEFORE THE REAL ESTATE COMMISSION STATE OF NEVADA

JOSEPH R. DECKER, Administrator, REAL ESTATE DIVISION, DEPARTMENT OF BUSINESS & INDUSTRY, STATE OF NEVADA,

Petitioner,

VS.

KAREN GREATHOUSE.

Respondent.

Case No. REN 13-06-02-034 REN 12-02-04-039 REN 10-03-01-050

> STIPULATION AND ORDER FOR SETTLEMENT OF DISCIPLINARY ACTIONS

This Stipulation for Settlement of Disciplinary Action (Stipulation) is entered into between the Petitioner, State of Nevada, Department of Business and Industry, Real Estate Division (Division), through its Administrator, Joseph R. Decker, and Respondent, KAREN GREATHOUSE ("Respondent" or "Greathouse").

JURISDICTION

 Respondent stipulates and agrees that she was at all relevant times, licensed in Nevada by the Division as alleged in the Complaints. Respondent agrees that she is subject to Nevada Revised Statutes (NRS) Chapter 645 and Nevada Administrative Code (NAC) Chapter 645 and to the jurisdiction of the Division and the Commission.

SUMMARY OF FACTUAL ALLEGATIONS SET FORTH IN THE COMPLAINTS REN 13-06-02-034

- 2. RESPONDENT, at the relevant times mentioned in these Complaints, was the broker and owner of Greathouse Real Estate Company except as to case 10-03-01-050.
- 3. On or about October 12, 2011, RESPONDENT on behalf of Greathouse Real Estate Company, entered into a Residential Property Management Agreement (the "Agreement") with Stacey J. Cook, in which RESPONDENT and her company contracted to manage the duplex house owned by Cook at 1325 and 1327 Carville Drive, Reno, Nevada.

- 4. On or about March 12, 2012, RESPONDENT executed a Residential Lease Agreement with Guadalupe Valverde for the unit at 1327 Carville Drive.
- 5. RESPONDENT did not keep or maintain a copy of all correspondence between her and Cook due to a failure of a third party hosting website for her emails.
- 6. RESPONDENT, at the relevant times mentioned in this Complaint, was in a personal relationship with David Provenzano, which included cohabitation.
- 7. In or around November and December 2011, Cook authorized RESPONDENT to have repairs made to the property.
- 8. RESPONDENT utilized DP Real Estate Investments LLC to purchase materials for the repairs to the property.
 - 9. Provenzano is the Manager and only officer of DP Real Estate Investments LLC.
- 10. The address for DP Real Estate Investments LLC is the same as Greathouse Real Estate Company.
- 11. RESPONDENT reimbursed DP Real Estate Investments LLC for materials purchased for work on Cook's property.
- 12. RESPONDENT did not disclose to Cook RESPONDENT's affiliation and relationship with Provenzano and with DP Real Estate Investments LLC.

12-02-04-039

- 13. On or about May 9, 2011, Steven Scott Burkett and Kari Burkett (the "Burketts") entered into an Exclusive Right to Sell Contract, which engaged RESPONDENT to list and sell a house located at 1720 Wesley Drive, Reno, Nevada (the "Property") for a list price of \$81,000.
- 14. In or about early May 2011, RESPONDENT showed the Property to DP Real Estate Investments LLC.
- 15. On or about May 17, 2011, DP Real Estate Investments LLC offered \$77,500 for the Property.

Cook.

1	16. On or about May 17, 2011, the same day as receiving DP Real Estate			
2	Investments LLC's \$77,500 offer, RESPONDENT advised the Burketts that they should			
3	accept that offer.			
4	17. DP Real Estate Investments LLC is owned by David Provenzano.			
5	18. RESPONDENT, at the relevant times mentioned in this Complaint, was in			
6	personal relationship with David Provenzano, which included cohabitation.			
7	19. The address for DP Real Estate Investments LLC was the same as Greathouse			
8	Real Estate Company, one of the RESPONDENT's companies.			
9	20. The owner/bank and DP Real Estate, LLC agreed on a sales price of \$81,500,			
10	but the Burketts would not fund a sellers contribution required by the bank to close.			
11	21. DP Real Estate Investments LLC was unable to buy the Property.			
12	22. In or about October 2011, the Burketts sold the Property for \$110,000.			
13	REN 10-03-01-050			
14	23. On or about August 13, 2009, the owner/bank engaged RESPONDENT to list			
15	and sell a house located at 2550 Lakeridge Shores East, Reno, Nevada (the "Property").			
16	24. On or about August 16, 2009, RESPONDENT entered the Property on the			
17	Northern Nevada Regional Multiple Listing Service ("MLS") with a price of \$371,000.			
18	25. Shortly thereafter, Tracy Lenocker bought the Property for \$371,250.			
19	26. Lenocker was also the president and owner of 7 Figures, LLC and Leadsource			
20	Marketing Company.			
21	27. David Provenzano was the registered agent for Leadsource Marketing			
22	Company.			
23	VIOLATIONS OF LAW ADMITTED BY RESPONDENT			
24	28. RESPONDENT violated NRS 645.633(1)(b) pursuant to NAC 645.650 by failing			
25	to keeping all correspondence with Cook.			
26	29. RESPONDENT violated NRS 645.633(1)(h) pursuant to NAC 645.605(4)(b) by			
27	failing to disclose her relationship with Provenzano or DP Real Estate Investments LLC to			

DISCLIPLINE AUTHORIZED

30. For each violation of NRS 645 and/or NAC 645, the Commission is empowered to impose an administrative fine of not more than \$10,000.00 per violation. For each violation of NRS 645 and/or NAC 645, the Commission is also empowered to suspend, revoke or place conditions on the license of Respondent. Pursuant to NRS 622.400, the Commission is authorized to impose the costs of this proceeding upon the Respondent, including investigative costs and attorney's fees.

<u>SETTLEMENT</u>

- 31. The Division was prepared to present its cases based upon the Complaints filed with the Commission and the Respondent was prepared to defend against the Complaints.
- 32. Respondent does not admit to the facts as alleged in the Complaints or in this stipulation but does admit to the violations of law as alleged above. The Parties desire to compromise and settle the instant controversy upon the following terms and conditions.
- 33. Respondent agrees to pay to the Division a total of twenty thousand dollars (\$20,000.00) in an administrative fine (\$14,000) and costs (\$6,000) within 90 days of the date of the Commission's Order Approving Stipulation.
- 34. No grace period is permitted. Payment not actually received by the Division on or before its due date shall be construed as an event of default by the Respondent.
- 35. In the event of default, Respondent agrees that her licenses shall be immediately suspended. Respondent agrees that the suspension of her licenses shall continue until the unpaid balance is paid in full. Further, debt collection actions for unpaid monetary assessments in this case may be instituted by the Division.
- 36. Respondent agrees to attend three hours of "What Every Licensee Should Know" continuing education, three hours of Ethics and three hours of agency designated courses all to be completed within twelve months of the Effective Date of the Commission's Order Approving Stipulation. The hours must be <u>live</u> education and will <u>not</u> count towards Respondent's continuing education requirements. Respondent agrees that her licenses shall be immediately suspended if she fails

to timely attend and complete the above continuing education. Respondent agrees that the suspension of her licenses shall continue until the continuing education is completed.

- 37. The Division agrees not to pursue any other or greater violations, remedies or fines in connection with Respondent's alleged conduct referenced herein.
- 38. Respondent and the Division agree that by entering into this Stipulation, the Division does not concede any defense or mitigation Respondent may assert and that once this Stipulation is approved and fully performed, the Division will close its files in these matters and they will not be reopened.
- 39. Respondent agrees that if the administrative fine is not paid within the time period set forth hereinabove, or the continuing education is not timely completed, the Division may, at its option, rescind this Stipulation and proceed with prosecuting the Complaint before the Commission.
- 40. Respondent agrees and understands that by entering into this Stipulation, Respondent is waiving her right to a hearing at which Respondent may present evidence in her defense, her right to a written decision on the merits of the complaint, her rights to reconsideration and/or rehearing, appeal and/or judicial review, and all other rights which may be accorded by the Nevada Administrative Procedure Act, the Nevada Real Estate Brokers and Salespersons statutes and accompanying regulations, and the federal and state constitutions. Respondent understands that this Agreement and other documentation may be subject to public records laws. The Commission members who review this matter for approval of this Stipulation may be the same members who ultimately hear, consider and decide the Complaint if this Stipulation is either not approved by the Commission or is not timely performed by Respondent. Respondent fully understands that she has the right to be represented by legal counsel in this matter at her own expense.
 - 41. Each party shall bear its own attorney's fees and costs.
- 42. <u>Stipulation is Not Evidence</u>. Neither this Stipulation nor any statements made concerning this Stipulation may be discussed or introduced into evidence at any hearing on the Complaint, if the Division must ultimately present its cases based on the Complaints filed

in this matter.

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- 43. Approval of Stipulation. Once executed, this Stipulation will be filed with the Commission and will be placed on the agenda for approval at its May 2015 public meeting. The Division will recommend to the Commission approval of the Stipulation. Respondent agrees that the Commission may approve, reject, or suggest amendments to this Stipulation that must be accepted or rejected by Respondent before any amendment is effective.
- 44. <u>Withdrawal of Stipulation</u>. If the Commission rejects this Stipulation or suggests amendments unacceptable to Respondent, Respondent may withdraw from this Stipulation and the Division may pursue its Complaint before the Commission.
- 45. Release. In consideration of execution of this Stipulation, the Respondent for himself or herself, his or her heirs, executors, administrators, successors, and assigns, hereby release, remise, and forever discharge the State of Nevada, the Department of Business and Industry and the Division, and each of their respective members, agents, employees and counsel in their individual and representative capacities, from any and all manner of actions, causes of action, suits, debts, judgments, executions, claims, and demands whatsoever, known and unknown, in law or equity, that the Respondent ever had, now has, may have, or claim to have, against any or all of the persons or entities named in this section, arising out of or by reason of the Division's investigation, this disciplinary action, and all other matters relating thereto.
- 46. <u>Indemnification</u>. Respondent hereby indemnifies and holds harmless the State of Nevada, the Department of Business and Industry, the Division, and each of their respective members, agents, employees and counsel in their individual and representative capacities against any and all claims, suits, and actions brought against said persons and/or entities by reason of the Division's investigation, this disciplinary action and all other matters relating thereto, and against any and all expenses, damages, and costs, including court costs and attorney fees, which may be sustained by the persons and/or entities named in this section as a result of said claims, suits, and actions.
 - 47. Respondent has signed and dated this Stipulation only after reading and

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	2	understanding all terms herein.
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	4	Dated: 5-4-19 BxXarouthood House
	5	Kareh Greathouse, Respondent
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	7	Dated: State of Nevada Department of Rusiness and Industry
	8	Real Estate Division
	9	Ву:
	10	oseph R. Decker, Administrator
	11	Approved as to form:
7ke 3900	12	Fahrendorf, Viloria, Oliphant & Oster, LLP
al's Off 1, Suite V 8910	13	
General Shington	14	By: R. Shawn Oliphant, Esq.
Attorney General's Office 555 E. Washington, Suite 1900 Las Vegas, NY 89101	15	Counsel for Respondent
55	16	ORDER APPROVING STIPULATION
	17	The Stipulation for Settlement of Disciplinary Action having come before the Real
	18	Estate Commission, Department of Business and Industry, State of Nevada, during its regula
	19	agenda on MAY 5, 2015, and the Commission being fully apprised in the
	20	premises, and good cause appearing,
	21	IT IS ORDERED that the above Stipulation is approved in full.
	22	This Order shall become effective on the 7th day of December, 2014.
	23	Dated this
	24	NEVADA REAL ESTATE COMMISSION
	25	
	26	RICHARD K JOHNSON
	27	RICHARD K JOHNSON
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