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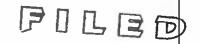
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# BEFORE THE REAL ESTATE COMMISSION

REAL SSTATE SOMMISSION

STATE OF NEVADA

SHARATH CHANDRA, Administrator, REAL ESTATE DIVISION, DEPARTMENT OF BUSINESS & INDUSTRY, STATE OF NEVADA,

Case No.: 2016-1165

Petitioner,

vs.

COMPLAINT AND NOTICE OF HEARING

CONSTANCE ATHAYDE.

Respondent.

The REAL ESTATE DIVISION OF THE DEPARTMENT OF BUSINESS AND INDUSTRY OF THE STATE OF NEVADA ("Division"), by and through its counsel, Adam Paul Laxalt, Attorney General of the State of Nevada, and Peter Keegan, Deputy Attorney General, hereby notifies RESPONDENT CONSTANCE ATHAYDE ("RESPONDENT") of an administrative hearing before the STATE OF NEVADA REAL ESTATE COMMISSION ("Commission"). The hearing will be held pursuant to Chapter 233B and Chapter 645 of the Nevada Revised Statutes ("NRS") and Chapter 645 of the Nevada Administrative Code ("NAC"). The purpose of the hearing is to consider the allegations stated below and to determine if the RESPONDENT should be subject to an administrative penalty as set forth in NRS 645.230 and/or NRS 645.235 and/or NRS 622.400, and the discipline to be imposed, if violations of law are proven.

## **JURISDICTION**

RESPONDENT was at all relevant times mentioned in this Complaint unlicensed by the Division to act as a property manager, but did engage in business a property manager and is therefore subject to the jurisdiction of the Division and the provisions of NRS Chapter 645 and NAC Chapter 645.

# **FACTUAL ALLEGATIONS**

 RESPONDENT is not licensed or permitted by the Division as a Property Manager.

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- On or about July 12, 2015, RESPONDENT entered into a Property Management 2. Agreement for a term of 36 months with Patrick Brady for the property commonly known as 614 Tamsen Road, Fernley, Nevada 89408 ("Property").
- The Property Management Agreement ("Agreement") included a Management 3. Fee term where RESPONDENT was to be paid a fee of 20% of the first month's gross collections from the tenant and \$75.00 per month thereafter.
- The Agreement included a term specifying the Duties and Responsibilities of 4. Agent whereby RESPONDENT agreed to accept the following responsibilities as an agent of the Owner:
  - a. Manage and maintain the Premises in accordance with the highest professional standards, continue to remain informed regarding both the property and the tenants, and confer fully and regularly with the Owners in the performance of its duties;
  - b. Collect and immediately forward on to the Owners any checks for security deposits, overdue rents, late charges, non-sufficient check charges, applications fees, prorated first month's rent and any other incidental charges to tenants with respect to the Premises;
  - c. Sign, renew, or cancel lease agreements and rental contracts, identified as agent for the owners, subject to prior written approval by the Owners of any deviation from rent schedule and lease form approved and supplied by Owners:
  - d. Exercise best efforts with regard to marketing the property;
  - e. Provide a minimum of (3) three maintenance inspections per year, with an eye towards cleanliness and care of the premises; minimal inspection visits are to be made in the spring (late March), Summer (mid-July), and Fall (mid-October), with associated reports, pictures and recommendations forwarded to the Owners;

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- f. Provide copies of all documents to be used by agent for the management of the premises, to include but not to be limited to, tenant applications forms, lease agreements, notice for non-payment, notice for breach of contract, and advertisement flyers;
- g. When necessary, institute actions to evict tenants and recover possession of the Property, along with rents and any other charges due.
- On or about July 15, 2016, RESPONDENT entered into a residential lease for 5. the Property, which was signed as by RESPONDENT as "Manager, Constance Athayde as Owner's Agent."
- On or about February 23, 2016, the Division received a Complaint regarding 6. RESPONDENT'S failure to evict delinquent tenants and failure to maintain the Property, which Complainant says costs the Owner of the property several thousands of dollars in repairs.
- On or about March 7, 2016, the Division sent RESPONDENT an Opening Letter 7. indicating that a Complaint had been filed against her and requesting an affidavit response on Form 652, which is available on the Division's website, no later than March 21, 2016.
- On or about March 7, 2016, the Division also sent RESPONDENT a Cease and 8. Desist Order, which ordered RESPONDENT to cease and desist all property management activities as she did not hold a Property Management license of permit.
- On April 26, 2016, the Division sent RESPONDENT a follow-up letter to the 9. March 7, 2016, Opening Letter and requested RESPONDENT to provide a response to the allegations contained in the Complaint.
- On or about April 29, 2016, RESPONDENT submitted an email response to the 10. March 7, 2016, Opening Letter wherein RESPONDENT claimed she only assisted the Owner of the Property.
- On August 3, 2016, the Division sent RESPONDENT a 233B Letter indicating 11. that the Division intended to file a complaint for disciplinary action with the Commission for violations of NRS 645.230(1)(b) and NRS 645.235(1)(a).

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#### VIOLATIONS

RESPONDENT has committed the following violations of law:

12. RESPONDENT violated NRS 645.230(1)(b) and NRS 645.235(1)(a) by engaging in any activity for which a license, permit, certificate, or registration of any type of authorization is required pursuant to this chapter, because RESPONDENT does not hold the required license, permit, certificate, or registration or has not been given the required authorization.

## **DISCIPLINE AUTHORIZED**

- 13. Pursuant to NRS 645.235(2), the Commission has the authority to impose an administrative fine up to \$5,000.00 for each violation of NRS 645.235.
- 14. Additionally, under NRS Chapter 622, the Commission is authorized to impose costs of the proceeding upon RESPONDENT, including investigative costs and attorney's fees, if the Commission otherwise imposes discipline on RESPONDENT.
- 15. Therefore, the Division requests that the Commission take such disciplinary action as it deems appropriate under the circumstances.

# NOTICE OF HEARING

PLEASE TAKE NOTICE that a disciplinary hearing has been set to consider the Administrative Complaint against the above-named RESPONDENT in accordance with Chapters 233B and 645 of the Nevada Revised Statutes and Chapter 645 of the Nevada Administrative Code.

THE HEARING WILL TAKE PLACE on October 5, 2016, commencing at 1:00 p.m., or as soon thereafter as the Commission is able to hear the matter, and each day thereafter commencing at 9:00 a.m. through October 7, 2016, or earlier if the business The Commission meeting will be held on of the Commission is concluded. October 5, 2016, at the Legislative Building, 401 South Carson Street, Room 2134, Carson City, Nevada 89701. The meeting will continue on October 6, 2016, at the Legislative Building, 401 South Carson Street, Room 2134, Carson City, Nevada 89701, commencing at 9:00 a.m., and on October 7, 2016, should business not be concluded,

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starting at 9:00 a.m. at the Legislative Building, 401 South Carson Street, Room 2134, Carson City, Nevada 89701.

STACKED CALENDAR: Your hearing is one of several hearings scheduled at the same time as part of a regular meeting of the Commission that is expected to last from October 5 through October 7, 2016, or earlier if the business of the Commission is concluded. Thus, your hearing may be continued until later in the day or from day-today. It is your responsibility to be present when your case is called. If you are not present when your hearing is called, a default may be entered against you and the Commission may decide the case as if all allegations in the complaint were true. If you have any questions, please call Rebecca Hardin, Commission Coordinator, at (702) 486-4074.

YOUR RIGHTS AT THE HEARING: except as mentioned below, the hearing is an open meeting under Nevada's Open Meeting Law, and may be attended by the public. After the evidence and arguments, the Commission may conduct a closed meeting to discuss your alleged misconduct or professional competence. A verbatim record will be made by a certified court reporter. You are entitled to a copy of the transcript of the open and closed portions of the meeting, although you must pay for the transcription.

As the Respondent, you are specifically informed that you have the right to appear and be heard in your defense, either personally or through your counsel of choice. At the hearing, the Division has the burden of proving the allegations in the complaint and will call witnesses and present evidence against you. You have the right to respond and to present relevant evidence and argument on all issues involved. You have the right to call and examine witnesses, introduce exhibits, and cross-examine opposing witnesses on any matter relevant to the issues involved.

You have the right to request that the Commission issue subpoenas to compel witnesses to testify and/or evidence to be offered on your behalf. In making the request, you may be required to demonstrate the relevance of the witnesses' testimony and/or evidence.

Other important rights you have are listed in NRS 645.680 through 645.990, NRS Chapter 233B, and NAC 645.810 through 645.920.

The purpose of the hearing is to determine if the Respondent has violated NRS 645 and/or NAC 645 and if the allegations contained herein are substantially proven by the evidence presented and to further determine what administrative penalty, if any, is to be assessed against the Respondent, pursuant to NRS 645.235, 645.633 and/or 645.630.

DATED this 29 day of August, 2016.

State of Nevada

Department of Business and Industry

Real Estate Division

Bv:

SHARATH CHANDRA, Administrator

2501 East Sahara Avenue

Las Vegas, Nevada 89104-4137

Telephone: (702) 486-4033

DATED this 29th day of August, 2016.

ADAM PAUL LAXALT
Attorney General

By:

PETER KEEGAN

Deputy Attorney General 100 North Carson Street

Carson City, Nevada 89701 Telephone: (775) 684-1153

Attorneys for Real Estate Division