Fiscal Year 2019 645 Enforcement Report NORTH

	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Totals
Complaints Received	12												12
Non-Jurisdictional	0												0
Cases Opened	13												13
Cases Closed	11												11
Resolved Complaints	0												0
Resolution $ Returned	0												0
Under Investigation	**26**												**26**
Admin Sanctions	3												3
Total $ Fined	1,500												1500
Referred To Hearing	0												0
Pending Hearing	**6**												**6**
Incoming Calls	169												169
Outgoing Calls	40												40
Walk-ins	0												0

Fiscal Year 2019 645 Enforcement Report SOUTH

	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Totals
Complaints Received	144												144
Non-Jurisdictional	55												55
Cases Opened	77												77
Cases Closed	58												58
Resolved Complaints	12												12
Resolution $ Returned	3,700												3700
Under Investigation	**275**												**275**
Admin Sanctions	39												39
Total $ Fined	14,750												14750
Referred To Hearing	4												4
Pending Hearing	**106**												**106**
Incoming Calls	375												375
Outgoing Calls	245												245
Walk-ins	76												76
Reconciliations Reviewed	210												210