

REAL ESTATE COMMI

Case No. 2017-1715

BEFORE THE REAL ESTATE COMMISSION

5 STATE OF NEVADA 6

SHARATH CHANDRA, Administrator, REAL ESTATE DIVISION, DEPARTMENT OF BUSINESS & INDUSTRY, STATE OF NEVADA

Petitioner,

VS.

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TERRY NELSON,

Respondent.

ANSWER TO COMPLAINT

COMES NOW Respondent, TERRY NELSON, by and through her counsel of record, Richard L. Elmore, Esq. of the law firm of Richard L. Elmore, Chartered, and answers the Complaint as follows:

JURISDICTION

Respondent admits that she is licensed as a real estate broker under License Number B.0037510.INDV. Respondent lacks knowledge or information sufficient to form a belief as to the truth of the allegations of the Division's understanding of "all relevant times" and on that basis, denies the remaining allegations of this Paragraph.

FACTUAL ALLEGATIONS

- 1. In answer to Paragraph 1 of the Complaint, Respondent admits the allegation.
- 2. In answer to Paragraph 2 of the Complaint, Respondent admits the allegation.

- 3. In answer to Paragraph 3 of the Complaint, Respondent admits that she is married to Brian Nelson, a Nevada licensed Broker Salesperson, License Number BS.0037511, and denies the remainder of the allegation.
- 4. In answer to Paragraph 4 of the Complaint, Respondent admits that she received a letter from the Division dated August 7, 2017, which purported to require her to provide copies of her listing file and sales file for eleven properties, as well as a sworn statement, and that such letter set forth a deadline of August 21, 2017.
- 5. In answer to Paragraph 5 of the Complaint, Respondent admits the Division sent her a letter dated March 14, 2018 in which the Division stated that it would commence disciplinary action against Respondent for 83 alleged violations. Respondent denies that the letter placed her on notice of the nature, basis, or facts that would support any of the alleged violations.

296 E. QUAIL STREET

- 6. In answer to Paragraph 6 of the Complaint, Respondent admits the allegation.
- 7. In answer to Paragraph 7 of the Complaint, Respondent admits the Exclusive Right to Sell Contract contained the language quoted in Paragraph 7. Respondent denies any remaining allegations contained in Paragraph 7.
- 8. In answer to Paragraph 8 of the Complaint, Respondent admits that she did not obtain a signature from the seller on the Division's Waiver Form. Respondent denies all remaining allegations contained in Paragraph 8.
- 9. In answer to Paragraph 9 of the Complaint, Respondent admits that the Exclusive Right to Sell Contract set the compensation for Respondent and left blank the compensation that Broker would offer "as compensation to selling Brokers…". Respondent denies all remaining allegations contained in Paragraph 9.
- 10. In answer to Paragraph 10 of the Complaint, Respondent admits the Exclusive Right to Sell Contract contains the language quoted in Paragraph 10 of the Complaint. Respondent denies all remaining allegations contained in Paragraph 10.

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- 11. In answer to Paragraph 11 of the Complaint, Respondent lacks knowledge or information sufficient to form a belief about the truth of the allegation, and on that basis denies the allegation.
- 12. In answer to Paragraph 12 of the Complaint, Respondent admits that the MLS listing reflects the language paraphrased and partially quoted in Paragraph 12. Respondent denies all remaining allegations contained in Paragraph 12.
- 13. In answer to Paragraph 13 of the Complaint, Respondent admits the allegation.
- 14. In answer to Paragraph 14 of the Complaint, Respondent admits the allegation.
- 15. In answer to Paragraph 15 of the Complaint, Respondent admits the Offer and Acceptance Agreement contained the language quoted in Paragraph 15. Respondent denies all remaining allegations contained in Paragraph 15.
- 16. In answer to Paragraph 16 of the Complaint, Respondent admits the Receipt for Deposit from First American Title Insurance Company reflects a date of September 17, 2013. Respondent denies all remaining allegations contained in Paragraph 16.
- 17. In answer to Paragraph 17 of the Complaint, Respondent admits the Offer and Acceptance Agreement contains the language paraphrased in Paragraph 17.

 Respondent denies all remaining allegations contained in Paragraph 17.
- 18. In answer to Paragraph 18 of the Complaint, Respondent admits the allegation.
- 19. In answer to Paragraph 19 of the Complaint, Respondent admits the allegation.
- 20. In answer to Paragraph 20 of the Complaint, Respondent admits that she did not make a written disclosure that she and Brian Nelson are husband and wife, but denies that there is any requirement to make such a disclosure in writing.

14070 TOURMALINE DRIVE

- 21. In answer to Paragraph 21 of the Complaint, Respondent admits the allegation.
- 22. In answer to Paragraph 22 of the Complaint, Respondent admits the Exclusive Right to Sell Contract contained the handwritten term quoted in Paragraph 22. Respondent denies all remaining allegations in Paragraph 22.
- 23. In answer to Paragraph 23 of the Complaint, Respondent admits that she did not obtain a signature from the seller on the Division's Waiver Form. Respondent denies all remaining allegations contained in Paragraph 23.
- 24. In answer to Paragraph 24 of the Complaint, Respondent admits that the Exclusive Right to Sell Contract set the compensation for Respondent and left blank the compensation that Broker would offer "as compensation to selling Brokers…". Respondent denies all remaining allegations contained in Paragraph 24.
- 25. In answer to Paragraph 25 of the Complaint, Respondent admits the Affidavit of "Arm's Length Transaction" contains in part the language quoted in Paragraph 25. Respondent denies all remaining allegations contained in Paragraph 25.
- 26. In answer to Paragraph 26 of the Complaint, Respondent denies the allegation.
- 27. In answer to Paragraph 27 of the Complaint, Respondent admits the Exclusive Right to Sell Contract contains the language quoted in Paragraph 27. Respondent denies all remaining allegations contained in Paragraph 27.
- 28. In answer to Paragraph 28 of the Complaint, Respondent lacks knowledge or information sufficient to form a belief about the truth of the allegation, and on that basis denies the allegation.
- 29. In answer to Paragraph 29 of the Complaint, Respondent lacks knowledge or information sufficient to form a belief about the truth of the allegation, and on that basis denies the allegation.
 - 30. In answer to Paragraph 30 of the Complaint, Respondent lacks knowledge

or information sufficient to form a belief about the truth of the allegation, and on that basis denies the allegation.

- 31. In answer to Paragraph 31 of the Complaint, Respondent lacks knowledge or information sufficient to form a belief about the truth of the allegation, and on that basis denies the allegation.
- 32. In answer to Paragraph 32 of the Complaint, Respondent admits the allegation.
- 33. In answer to Paragraph 33 of the Complaint, Respondent admits the Offer and Acceptance Agreement contains the language paraphrased and quoted in Paragraph 33. Respondent denies all remaining allegations contained in Paragraph 33.
- 34. In answer to Paragraph 34 of the Complaint, Respondent admits the Short Sale Addendum contains in part the language quoted in Paragraph 34. Respondent denies all remaining allegations contained in Paragraph 34.
- 35. In answer to Paragraph 35 of the Complaint, Respondent admits the Receipt for Deposit by First American Title Insurance Company reflects a date of August 12, 2013. Respondent denies all remaining allegations contained in Paragraph 35.
- 36. In answer to Paragraph 36 of the Complaint, Respondent admits the Offer and Acceptance Agreement contains the language paraphrased in Paragraph 36.

 Respondent denies all remaining allegations contained in Paragraph 36.
- 37. In answer to Paragraph 37 of the Complaint, Respondent admits that Addendum #3 dated November 13, 2013 to the Offer and Acceptance Agreement dated August 8, 2013 increased the sales price to \$123,000.00. Respondent denies all remaining allegations contained in Paragraph 37.
- 38. In answer to Paragraph 38 of the Complaint, Respondent lacks knowledge or information sufficient to form a belief about the truth of the allegation, and on that basis denies the allegation.
 - 39. In answer to Paragraph 39 of the Complaint, Respondent admits the

- 40. In answer to Paragraph 40 of the Complaint, Respondent admits the Offer and Acceptance Agreement contains the language paraphrased and quoted in Paragraph 40. Respondent denies all remaining allegations contained in Paragraph 40.
- 41. In answer to Paragraph 41 of the Complaint, Respondent admits the Short Sale Addendum contains in part the language quoted in Paragraph 41. Respondent denies all remaining allegations contained in Paragraph 41.
- 42. In answer to Paragraph 42 of the Complaint, Respondent admits the Receipt for Deposit by First American Title Insurance Company reflects a date of November 27, 2013, and that the personal check issued by the buyer reflects a date of November 23, 2013. Respondent denies all remaining allegations contained in Paragraph 42.
- 43. In answer to Paragraph 43 of the Complaint, Respondent admits that Addendum #4 to the Offer and Acceptance Agreement dated November 23, 2013 increased the sales price to \$145,000.00 and was signed by the buyer and the seller. Respondent denies all remaining allegations contained in Paragrah 43.
- 44. In answer to Paragraph 44 of the Complaint, Respondent denies the allegation.
- 45. In answer to Paragraph 45 of the Complaint, Respondent denies the allegation.
- 46. In answer to Paragraph 46 of the Complaint, Respondent admits that she did not make a written disclosure that she and Brian Nelson are husband and wife, but denies that there is any requirement to make such a disclosure in writing.

2080 BLOSSOM VIEW DRIVE

- 47. In answer to Paragraph 47 of the Complaint, Respondent admits the allegation.
- 48. In answer to Paragraph 48 of the Complaint, Respondent admits the Exclusive Right to Sell Contract contained the handwritten term quoted in Paragraph 48.

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- 49. In answer to Paragraph 49 of the Complaint, Respondent admits that she did not obtain a signature from the seller on the Division's Waiver Form. Respondent denies all remaining allegations contained in Paragraph 49.
- 50. In answer to Paragraph 50 of the Complaint, Respondent admits that the Exclusive Right to Sell Contract set the compensation for Respondent and left blank the compensation that Broker would offer "as compensation to selling Brokers...". Respondent denies all remaining allegations contained in Paragraph 50.
- 51. In answer to Paragraph 51 of the Complaint, Respondent lacks knowledge or information sufficient to form a belief about the truth of the allegation, and on that basis denies the allegation.
- 52. In answer to Paragraph 52 of the Complaint, Respondent admits that the MLS listing report contained the language quoted in Paragraph 52. Respondent denies all remaining allegations contained in Paragraph 52.
- 53. In answer to Paragraph 53 of the Complaint, Respondent admits the allegation.
- 54. In answer to Paragraph 54 of the Complaint, Respondent admits the allegation.
- 55. In answer to Paragraph 55 of the Complaint, Respondent admits the Offer and Acceptance Agreement contains the language paraphrased and quoted in Paragraph 55. Respondent denies all remaining allegations in Paragraph 55.
- In answer to Paragraph 56 of the Complaint, Respondent admits the Offer 56. and Acceptance Agreement contained a Short Sale Addendum dated August 31, 2013, signed by buyer and seller, and that the Short Sale Addendum contains in part the language quoted in Paragraph 56. Respondent denies all remaining allegations contained in Paragraph 56.
- 57. In answer to Paragraph 57 of the Complaint, Respondent admits the Receipt for Deposit by First American Title Insurance Company reflects a date of

September 6, 2013. Respondent denies all remaining allegations contained in Paragraph 57.

- 58. In answer to Paragraph 58 of the Complaint, Respondent admits the Offer and Acceptance Agreement contains the language paraphrased in Paragraph 58.

 Respondent denies all remaining allegations contained in Paragraph 58.
- 59. In answer to Paragraph 59 of the Complaint, Respondent admits the Affidavit of "Arm's Length Transaction" contains the language quoted in Paragraph 59. Respondent denies all remaining allegations contained in Paragraph 59.
- 60. In answer to Paragraph 60 of the Complaint, Respondent denies the allegation.
- 61. In answer to Paragraph 61 of the Complaint, Respondent lacks knowledge or information sufficient to form a belief about the truth of the allegation, and on that basis denies the allegation.
- 62. In answer to Paragraph 62 of the Complaint, Respondent lacks knowledge or information sufficient to form a belief about the truth of the allegation, and on that basis denies the allegation.
- 63. In answer to Paragraph 63 of the Complaint, Respondent denies the allegation.
- 64. In answer to Paragraph 64 of the Complaint, Respondent admits the allegation, that she did not make a written disclosure that she and Brian Nelson are husband and wife, but denies that there is any requirement to make such a disclosure in writing.

2290 LINDLEY WAY

- 65. In answer to Paragraph 65 of the Complaint, Respondent admits the allegation.
- 66. In answer to Paragraph 66 of the Complaint, Respondent admits that the Exclusive Right to Sell Contract set the compensation for Respondent and left blank the compensation that Broker would offer "as compensation to selling Brokers…".

77. In answer to Paragraph 77 of the Complaint, Respondent admits the allegation.

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writing.

husband and wife, but denies that there is any requirement to make such a disclosure in

7615 HALIFAX DRIVE

- 78. In answer to Paragraph 78 of the Complaint, Respondent admits the allegation.
- 79. In answer to Paragraph 79 of the Complaint, Respondent admits that the Exclusive Right to Sell Contract set the compensation for Respondent and left blank the compensation that Broker would offer "as compensation to selling Brokers...". Respondent denies all remaining allegations contained in Paragraph 79.
- 80. In answer to Paragraph 80 of the Complaint, Respondent admits the Exclusive Right to Sell Contract included a Short Sale Addendum signed by the seller on January 11, 2014. Respondent denies all remaining allegations contained in Paragraph 80.
- 81. In answer to Paragraph 81 of the Complaint, Respondent admits the Exclusive Right to Sell Contract contains the language quoted in Paragraph 81. Respondent denies all remaining allegations in Paragraph 81.
- 82. In answer to Paragraph 82 of the Complaint, Respondent lacks knowledge or information sufficient to form a belief about the truth of the allegation, and on that basis denies the allegation.
- 83. In answer to Paragraph 83 of the Complaint, Respondent admits the allegation.
- 84. In answer to Paragraph 84 of the Complaint, Respondent admits the allegation.
- 85. In answer to Paragraph 85 of the Complaint, Respondent admits the Offer and Acceptance Agreement contains the language paraphrased in Paragraph 85. Respondent denies all remaining allegations contained in Paragraph 85.
- 86. In answer to Paragraph 86 of the Complaint, Respondent lacks knowledge or information sufficient to form a belief about the truth of the allegation, and on that basis denies the allegation.
 - 87. In answer to Paragraph 87 of the Complaint, Respondent denies the

- 88. In answer to Paragraph 88 of the Complaint, Respondent denies the allegation.
- 89. In answer to Paragraph 89 of the Complaint, Respondent admits the allegation, that she did not make a written disclosure that she and Brian Nelson are husband and wife, but denies that there is any requirement to make such a disclosure in writing.
- 90. In answer to Paragraph 90 of the Complaint, Respondent admits the allegation.

112 MICHAELSON DRIVE

- 91. In answer to Paragraph 91 of the Complaint, Respondent admits the allegation.
- 92. In answer to Paragraph 92 of the Complaint, Respondent admits that the Exclusive Right to Sell Contract set the compensation for Respondent and left blank the compensation that Broker would offer "as compensation to selling Brokers...". Respondent denies all remaining allegations contained in Paragraph 92.
- 93. In answer to Paragraph 93 of the Complaint, Respondent admits the Exclusive Right to Sell Contract contains the language quoted in Paragraph 93. Respondent denies all remaining allegations in Paragraph 93.
- 94. In answer to Paragraph 94 of the Complaint, Respondent lacks knowledge or information sufficient to form a belief about the truth of the allegation, and on that basis denies the allegation.
- 95. In answer to Paragraph 95 of the Complaint, Respondent admits the MLS listing report contains in part the language quoted in Paragraph 95. Respondent denies all remaining allegations contained in Paragraph 95.
- 96. In answer to Paragraph 96 of the Complaint, Respondent admits the allegation.
 - 97. In answer to Paragraph 97 of the Complaint, Respondent admits the

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98. In answer to Paragraph 98 of the Complaint, Respondent admits the Offer and Acceptance Agreement contained the term paraphrased in Paragraph 98.

Respondent denies all remaining allegations contained in Paragraph 98.

- 99. In answer to Paragraph 99 of the Complaint, Respondent admits the Receipt for Deposit from First American Title Insurance Company is dated September 26, 2014, and that the personal check from buyer is dated September 21, 2014. Respondent denies all remaining allegations contained in Paragraph 99.
- 100. In answer to Paragraph 100 of the Complaint, Respondent admits the Offer and Acceptance Agreement contains the language quoted in Paragraph 100. Respondent denies all remaining allegations contained in Paragraph 100.
- 101. In answer to Paragraph 101 of the Complaint, Respondent admits the allegation.

7615 ROLLING CLOUDS DRIVE

- 102. In answer to Paragraph 102 of the Complaint, Respondent admits the allegation.
- 103. In answer to Paragraph 103 of the Complaint, Respondent admits that the Exclusive Right to Sell Contract set the compensation for Respondent and left blank the compensation that Broker would offer "as compensation to selling Brokers…". Respondent denies all remaining allegations contained in Paragraph 103.
- 104. In answer to Paragraph 104 of the Complaint, Respondent admits the Exclusive Right to Sell Contract included a Short Sale Addendum signed by the seller on June 1, 2015. Respondent denies all remaining allegations contained in Paragraph 104.
- 105. In answer to Paragraph 105 of the Complaint, Respondent lacks knowledge or information sufficient to form a belief about the truth of the allegation, and on that basis denies the allegation.
- 106. In answer to Paragraph 106 of the Complaint, Respondent admits the allegation.

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- 107. In answer to Paragraph 107 of the Complaint, Respondent admits the allegation.
- 108. In answer to Paragraph 108 of the Complaint, Respondent admits the Offer and Acceptance Agreement contained the term paraphrased in Paragraph 108. Respondent denies all remaining allegations contained in Paragraph 108.
- 109. In answer to Paragraph 109 of the Complaint, Respondent lacks knowledge or information sufficient to form a belief about the truth of the allegation, and on that basis denies the allegation.
- 110. In answer to Paragraph 110 of the Complaint, Respondent admits the allegation that she did not make a written disclosure that she and Brian Nelson are husband and wife, but denies that there is any requirement to make such a disclosure in writing.
- 111. In answer to Paragraph 111 of the Complaint, Respondent admits the Offer and Acceptance Agreement contains the language paraphrased and quoted in Paragraph 111. Respondent denies all remaining allegations contained in Paragraph 111.
- 112. In answer to Paragraph 112 of the Complaint, Respondent admits the Offer and Acceptance Agreement contained a Short Sale Addendum dated June 24, 2015, signed by the buyer and the seller, and that the Short Sale Addendum contains in part the language quoted in Paragraph 112. Respondent denies all remaining allegations contained in Paragraph 112.
- 113. In answer to Paragraph 113 of the Complaint, Respondent admits the Receipt for Deposit from First American Title Insurance Company is dated July 10, 2015. Respondent denies all remaining allegations contained in Paragraph 113.
- 114. In answer to Paragraph 114 of the Complaint, Respondent admits the allegation.
- 115. In answer to Paragraph 115 of the Complaint, Respondent admits the allegation.

439 L STREET, SPARKS, NEVADA 89431

- 116. In answer to Paragraph 116 of the Complaint, Respondent admits the allegation.
- 117. In answer to Paragraph 117 of the Complaint, Respondent admits that the Exclusive Right to Sell Contract set the compensation for Respondent and left blank the compensation that Broker would offer "as compensation to selling Brokers…".
- Respondent denies all remaining allegations contained in Paragraph 117.
- 118. In answer to Paragraph 118 of the Complaint, Respondent admits the Exclusive Right to Sell Contract included a Short Sale Addendum signed by the seller on September 30, 2015. Respondent denies all remaining allegations contained in Paragraph 118.
- 119. In answer to Paragraph 119 of the Complaint, Respondent admits the Exclusive Right to Sell Contract contains the language quoted in Paragraph 119. Respondent denies all remaining allegations in Paragraph 119.
- 120. In answer to Paragraph 120 of the Complaint, Respondent lacks knowledge or information sufficient to form a belief about the truth of the allegation, and on that basis denies the allegation.
- 121. In answer to Paragraph 121 of the Complaint, Respondent admits the allegation.
- 122. In answer to Paragraph 122 of the Complaint, Respondent admits the allegation.
- 123. In answer to Paragraph 123 of the Complaint, Respondent admits the Offer and Acceptance Agreement contained the term paraphrased in Paragraph 123.
- Respondent denies all remaining allegations contained in Paragraph 123.
- 124. In answer to Paragraph 124 of the Complaint, Respondent lacks knowledge or information sufficient to form a belief about the truth of the allegation, and on that basis denies the allegation.
 - 125. In answer to Paragraph 125 of the Complaint, Respondent admits the

allegation, that she did not make a written disclosure that she and Brian Nelson are husband and wife, but denies that there is any requirement to make such a disclosure in writing.

- 126. In answer to Paragraph 126 of the Complaint, Respondent admits the Offer and Acceptance Agreement contain the paraphrased and quoted language set forth in Paragraph 126. Respondent denies all remaining allegations containing in Paragraph 126.
- 127. In answer to Paragraph 127 of the Complaint, Respondent admits the Offer and Acceptance Agreement also contained a Short Sale Addendum dated October 14, 2015, signed by both the buyer and the seller, and that the Short Sale Addendum also contains, in part, the language quoted in Paragraph 127. Respondent denies all remaining allegations contained in Paragraph 127.
- 128. In answer to Paragraph 128 of the Complaint, Respondent admits the Receipt for Deposit from First American Title Insurance Company reflects a date of October 23, 2015. Respondent denies all remaining allegations contained in Paragraph 128.
- 129. In answer to Paragraph 129 of the Complaint, Respondent admits the allegation.
- 130. In answer to Paragraph 130 of the Complaint, Respondent admits the allegation.

687 WEST CANARY CIRCLE

- 131. In answer to Paragraph 131 of the Complaint, Respondent admits the allegation.
- 132. In answer to Paragraph 132 of the Complaint, Respondent admits that the Exclusive Right to Sell Contract set the compensation for Respondent and left blank the compensation that Broker would offer "as compensation to selling Brokers…". Respondent denies all remaining allegations contained in Paragraph 132.
 - 133. In answer to Paragraph 133 of the Complaint, Respondent admits the

In answer to Paragraph 143 of the Complaint, Respondent admits the

Exclusive Right to Sell Contract contains the language quoted in Paragraph 143.

- Respondent denies all remaining allegations in Paragraph 143.
- In answer to Paragraph 144 of the Complaint, Respondent lacks knowledge or information sufficient to form a belief about the truth of the allegation, and on that basis denies the allegation.
- In answer to Paragraph 145 of the Complaint, Respondent admits the
- In answer to Paragraph 146 of the Complaint, Respondent admits the seller accepted the Offer and Acceptance Agreement on April 21, 2016. Respondent denies all remaining allegations contained in Paragraph 146.
- In answer to Paragraph 147 of the Complaint, Respondent admits the Offer and Acceptance Agreement contains a provision containing the language paraphrased and quoted in Paragraph 147. Respondent denies all remaining allegations contained in
- In answer to Paragraph 148 of the Complaint, Respondent admits the Receipt for Deposit by First American Title Insurance Company reflects a date of April 25, 2016. Respondent denies all remaining allegations contained in Paragraph 148.
- In answer to Paragraph 149 of the Complaint, Respondent admits the
- In answer to Paragraph 150 of the Complaint, Respondent admits the

11560 TUPELO STREET

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- In answer to Paragraph 151 of the Complaint, Respondent admits the
- 152. In answer to Paragraph 152 of the Complaint, Respondent admits that the Exclusive Right to Sell Contract set the compensation for Respondent and left blank the compensation that Broker would offer "as compensation to selling Brokers...".
- Respondent denies all remaining allegations contained in Paragraph 152.

- 153. In answer to Paragraph 153 of the Complaint, Respondent admits the Exclusive Right to Sell Contract included a Short Sale Addendum signed by the seller on February 9, 2016. Respondent denies all remaining allegations contained in Paragraph 153.
- 154. In answer to Paragraph 154 of the Complaint, Respondent admits the Exclusive Right to Sell Contract contains the language quoted in Paragraph 154. Respondent denies all remaining allegations in Paragraph 154.
- 155. In answer to Paragraph 155 of the Complaint, Respondent lacks knowledge or information sufficient to form a belief about the truth of the allegation, and on that basis denies the allegation.
- 156. In answer to Paragraph 156 of the Complaint, Respondent admits the allegation.
- 157. In answer to Paragraph 157 of the Complaint, Respondent admits the allegation.
- 158. In answer to Paragraph 158 of the Complaint, Respondent admits that she did not make a written disclosure that she and Brian Nelson are husband and wife, but denies that there is any requirement to make such a disclosure in writing.
- 159. In answer to Paragraph 159 of the Complaint, Respondent admits the Offer and Acceptance Agreement contained a provision containing the language paraphrased and quoted in Paragraph 159. Respondent denies all remaining allegations contained in Paragraph 159.
- 160. In answer to Paragraph 160 of the Complaint, Respondent admits the Offer and Acceptance Agreement included a Short Sale Addendum dated February 25, 2016, signed by the buyer and the seller, which contained a term with the language, in part, quoted in Paragraph 160. Respondent denies all remaining allegations contained in Paragraph 160.
- 161. In answer to Paragraph 161 of the Complaint, Respondent admits the Receipt for Deposit by First American Title Insurance Company reflects a date of March

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Paragraph 169.

In answer to Paragraph 170 of the Complaint, Respondent denies that April

24, 2016 was a Saturday. Respondent admits the remaining allegation contained in

24, 2016 was a Saturday. Respondent admits the remaining allegation contained in

171. In answer to Paragraph 171 of the Complaint, Respondent admits that she did not make a written disclosure that she and Brian Nelson are husband and wife, but denies that there is any requirement to make such a disclosure in writing.

- 172. In answer to Paragraph 172 of the Complaint, Respondent admits the Offer and Acceptance Agreement contained a provision containing the language paraphrased and quoted in Paragraph 172. Respondent denies all remaining allegations contained in Paragraph 172.
- 173. In answer to Paragraph 173 of the Complaint, Respondent admits the Offer and Acceptance Agreement included a Short Sale Addendum which contained a handwritten term containing, in part, the language quoted in Paragraph 173. Respondent denies all remaining allegations in Paragraph 173.
- 174. In answer to Paragraph 174 of the Complaint, Respondent admits the Receipt for Deposit by First American Title Insurance Company reflects a date of April 26, 2016. Respondent denies all remaining allegations contained in Paragraph 174.
- 175. In answer to Paragraph 175 of the Complaint, Respondent admits the Offer and Acceptance Agreement contained the term paraphrased in Paragraph 175.

 Respondent denies all remaining allegations contained in Paragraph 175.
- 176. In answer to Paragraph 164 of the Complaint, Respondent lacks knowledge or information sufficient to form a belief about the truth of the allegation, and on that basis denies the allegation.
- 177. In answer to Paragraph 177 of the Complaint, Respondent admits the allegation.
- 178. In answer to Paragraph 178 of the Complaint, Respondent admits the allegation.

2261 MATTEONI DRIVE (DECEMBER 30, 2016, CLOSING)

179. In answer to Paragraph 179 of the Complaint, Respondent admits the allegation.

180. In answer to Paragraph 180 of the Complaint, Respondent admits that the Exclusive Right to Sell Contract set the compensation for Respondent and left blank the compensation that Broker would offer "as compensation to selling Brokers...". Respondent denies all remaining allegations contained in Paragraph 180.

- 181. In answer to Paragraph 181 of the Complaint, Respondent admits the Exclusive Right to Sell Contract included a Short Sale Addendum signed by the seller on or about April 6, 2016. Respondent denies all remaining allegations contained in Paragraph 181.
- 182. In answer to Paragraph 182 of the Complaint, Respondent admits the Exclusive Right to Sell Contract contains the language quoted in Paragraph 182. Respondent denies all remaining allegations in Paragraph 182.
- 183. In answer to Paragraph 183 of the Complaint Respondent lacks knowledge or information sufficient to form a belief about the truth of the allegation, and on that basis denies the allegation.
- 184. In answer to Paragraph 184 of the Complaint, Respondent admits the allegation.
- 185. In answer to Paragraph 185 of the Complaint, Respondent admits the allegation.
- 186. In answer to Paragraph 186 of the Complaint, Respondent admits the allegation that she did not make a written disclosure that she and Brian Nelson are husband and wife, but denies that there is any requirement to make such a disclosure in writing.
- 187. In answer to Paragraph 187 of the Complaint, Respondent admits the Offer and Acceptance Agreement contained the term paraphrased in Paragraph 187.

 Respondent denies all remaining allegations contained in Paragraph 187.
- 188. In answer to Paragraph 188 of the Complaint, Respondent lacks knowledge or information sufficient to form a belief about the truth of the allegation, and on that basis denies the allegation.

189. In answer to Paragraph 189 of the Complaint, Respondent admits the allegation.

2261 MATTEONI DRIVE (APRIL 28, 2017, CLOSING)

- 190. In answer to Paragraph 190 of the Complaint, Respondent admits the allegation.
- 191. In answer to Paragraph 191 of the Complaint, Respondent admits that the Exclusive Right to Sell Contract set the compensation for Respondent and left blank the compensation that Broker would offer "as compensation to selling Brokers…".
- Respondent denies all remaining allegations contained in Paragraph 191.
- 192. In answer to Paragraph 192 of the Complaint, Respondent admits the Exclusive Right to Sell Contract contains the language quoted in Paragraph 192. Respondent denies all remaining allegations in Paragraph 192.
- 193. In answer to Paragraph 193 of the Complaint, Respondent lacks knowledge or information sufficient to form a belief about the truth of the allegation, and on that basis denies the allegation.
- 194. In answer to Paragraph 194 of the Complaint, Respondent admits the allegation.
- 195. In answer to Paragraph 195 of the Complaint, Respondent admits the allegation.
- 196. In answer to Paragraph 196 of the Complaint, Respondent admits the Offer and Acceptance Agreement contained a provision with the language paraphrased and quoted in Paragraph 196. Respondent denies all remaining allegations contained in Paragraph 196.
- 197. In answer to Paragraph 197 of the Complaint, Respondent admits the Receipt for Deposit from First American Title Insurance Company reflects a date of April 7, 2017. Respondent denies all remaining allegations contained in Paragraph 197.
- 198. In answer to Paragraph 198 of the Complaint, Respondent admits the allegation.

199. In answer to Paragraph 199 of the Complaint, Respondent admits the allegation.

751 TAHOE BOULEVARD #5

- 200. In answer to Paragraph 200 of the Complaint, Respondent admits the allegation.
- 201. In answer to Paragraph 201 of the Complaint, Respondent admits that the Exclusive Right to Sell Contract set the compensation for Respondent and left blank the compensation that Broker would offer "as compensation to selling Brokers…".
- Respondent denies all remaining allegations contained in Paragraph 201.
- 202. In answer to Paragraph 202 of the Complaint, Respondent admits the Exclusive Right to Sell Contract included a Short Sale Addendum signed by the seller on December 24, 2016. Respondent denies all remaining allegations contained in Paragraph 202.
- 203. In answer to Paragraph 203 of the Complaint, Respondent lacks knowledge or information sufficient to form a belief about the truth of the allegation, and on that basis denies the allegation.
- 204. In answer to Paragraph 204 of the Complaint, Respondent admits the allegation.
- 205. In answer to Paragraph 205 of the Complaint, Respondent admits the seller accepted the Offer and Acceptance Agreement on Thursday, January 26, 2017, and denies the remainder of the allegation.
- 206. In answer to Paragraph 206 of the Complaint, Respondent admits that she did not make a written disclosure that she and Brian Nelson are husband and wife, but denies that there is any requirement to make such a disclosure in writing.
- 207. In answer to Paragraph 207 of the Complaint, Respondent admits the Offer and Acceptance Agreement contained a provision with the language paraphrased and quoted in Paragraph 207. Respondent denies all remaining allegations contained in Paragraph 207.

- 208. In answer to Paragraph 208 of the Complaint, Respondent admits the Offer and Acceptance Agreement included a Short Sale Addendum signed by the buyer and the seller, which contained a handwritten term containing, in part, the language quoted in Paragraph 208. Respondent denies all remaining allegations in Paragraph 208.
- 209. In answer to Paragraph 209 of the Complaint, Respondent admits the Receipt for Deposit by First American Title Insurance Company reflects a date of February 3, 2017. Respondent denies all remaining allegations contained in Paragraph 209.
- 210. In answer to Paragraph 210 of the Complaint, Respondent admits the Offer and Acceptance Agreement contained the term paraphrased in Paragraph 210.

 Respondent denies all remaining allegations contained in Paragraph 210.
- 211. In answer to Paragraph 211 of the Complaint, Respondent lacks knowledge or information sufficient to form a belief about the truth of the allegation, and on that basis denies the allegation.
- 212. In answer to Paragraph 212 of the Complaint, Respondent denies the allegation.

1920 TRAINER WAY

- 213. In answer to Paragraph 213 of the Complaint, Respondent admits the allegation.
- 214. In answer to Paragraph 214 of the Complaint, Respondent admits that the Exclusive Right to Sell Contract set the compensation for Respondent and left blank the compensation that Broker would offer "as compensation to selling Brokers...". Respondent denies all remaining allegations contained in Paragraph 214.
- 215. In answer to Paragraph 215 of the Complaint, Respondent admits the Exclusive Right to Sell Contract included a Short Sale Addendum signed by the seller on January 17, 2017. Respondent denies all remaining allegations contained in Paragraph 215.
 - 216. In answer to Paragraph 216 of the Complaint, Respondent admits the

Exclusive Right to Sell Contract contains the language quoted in Paragraph 216. Respondent denies all remaining allegations in Paragraph 216.

- 217. In answer to Paragraph 217 of the Complaint, Respondent lacks knowledge or information sufficient to form a belief about the truth of the allegation, and on that basis denies the allegation.
- 218. In answer to Paragraph 218 of the Complaint, Respondent admits the allegation.
- 219. In answer to Paragraph 219 of the Complaint, Respondent admits the allegation.
- 220. In answer to Paragraph 220 of the Complaint, Respondent admits that she did not make a written disclosure that she and Brian Nelson are husband and wife, but denies that there is any requirement to make such a disclosure in writing.
- 221. In answer to Paragraph 221 of the Complaint, Respondent admits the Offer and Acceptance Agreement contained a provision with the language paraphrased and quoted in Paragraph 221. Respondent denies all remaining allegations contained in Paragraph 221.
- 222. In answer to Paragraph 222 of the Complaint, Respondent admits the Offer and Acceptance Agreement included a Short Sale Addendum signed by the buyer and the seller, which contained a handwritten term with the language, in part, quoted in Paragraph 222. Respondent denies all remaining allegations contained in Paragraph 222.
- 223. In answer to Paragraph 223 of the Complaint, Respondent admits the Receipt for Deposit by First American Title Insurance Company reflects a date of March 6, 2017. Respondent denies all remaining allegations contained in Paragraph 223.
- 224. In answer to Paragraph 224 of the Complaint, Respondent admits the Offer and Acceptance Agreement contains the term paraphrased in Paragraph 224.

 Respondent denies all remaining allegations contained in Paragraph 224.
- 225. In answer to Paragraph 225 of the Complaint, Respondent lacks knowledge or information sufficient to form a belief about the truth of the allegation, and

on that basis denies the allegation.

- 226. In answer to Paragraph 226 of the Complaint, Respondent denies the allegation.
- 227. In answer to Paragraph 227 of the Complaint, Respondent admits the allegation.

1935 TRAINER WAY

- 228. In answer to Paragraph 228 of the Complaint, Respondent admits the allegation.
- 229. In answer to Paragraph 229 of the Complaint, Respondent admits that the Exclusive Right to Sell Contract set the compensation for Respondent and left blank the compensation that Broker would offer "as compensation to selling Brokers...". Respondent denies all remaining allegations contained in Paragraph 229.
- 230. In answer to Paragraph 230 of the Complaint, Respondent admits the Exclusive Right to Sell Contract contains the language quoted in Paragraph 230. Respondent denies all remaining allegations in Paragraph 230.
- 231. In answer to Paragraph 231 of the Complaint, Respondent lacks knowledge or information sufficient to form a belief about the truth of the allegation, and on that basis denies the allegation.
- 232. In answer to Paragraph 232 of the Complaint, Respondent admits the allegation.
- 233. In answer to Paragraph 233 of the Complaint, Respondent admits the allegation.
- 234. In answer to Paragraph 234 of the Complaint, admits the Offer and Acceptance Agreement contained a provision with the language paraphrased and quoted in Paragraph 234. Respondent denies all remaining allegations contained in Paragraph 234.
- 235. In answer to Paragraph 235 of the Complaint, Respondent admits the Receipt for Deposit by First American Title Insurance Company reflects a date of

February 15, 2017. Respondent denies all remaining allegations contained in Paragraph 235.

236. In answer to Paragraph 236 of the Complaint, Respondent admits the allegation.

3525 W. PLUMB LANE

- 237. In answer to Paragraph 237 of the Complaint, Respondent admits the allegation.
- 238. In answer to Paragraph 238 of the Complaint, Respondent admits that the Exclusive Right to Sell Contract set the compensation for Respondent and left blank the compensation that Broker would offer "as compensation to selling Brokers...".
- Respondent denies all remaining allegations contained in Paragraph 238.
- 239. In answer to Paragraph 239 of the Complaint, Respondent admits the Exclusive Right to Sell Contract included a Short Sale Addendum signed by the seller on May 11, 2016. Respondent denies all remaining allegations contained in Paragraph 239.
- 240. In answer to Paragraph 240 of the Complaint, Respondent lacks knowledge or information sufficient to form a belief about the truth of the allegation, and on that basis denies the allegation.
- 241. In answer to Paragraph 241 of the Complaint, Respondent admits the allegation.
- 242. In answer to Paragraph 242 of the Complaint, Respondent denies that May21, 2017 was a Tuesday. Respondent admits the remainder of the allegation.
- 243. In answer to Paragraph 243 of the Complaint, Respondent admits that she did not make a written disclosure that she and Brian Nelson are husband and wife, but denies that there is any requirement to make such a disclosure in writing.
- 244. In answer to Paragraph 244 of the Complaint, Respondent admits the Offer and Acceptance Agreement contained a provision with the language paraphrased and quoted in Paragraph 244. Respondent denies all remaining allegations contained in Paragraph 244.

- 245. In answer to Paragraph 245 of the Complaint, Respondent admits the Offer and Acceptance Agreement contained a Short Sale Addendum dated May 21, 2017, signed by the buyer and seller, which contained, in part, the handwritten term quoted in Paragraph 245. Respondent denies all remaining allegations contained in Paragraph 245.
- 246. In answer to Paragraph 246 of the Complaint, Respondent admits the Receipt for Deposit by First American Title Insurance Company reflects a date of May 31, 2017. Respondent denies all remaining allegations contained in Paragraph 246.
- 247. In answer to Paragraph 247 of the Complaint, Respondent admits the Offer and Acceptance Agreement contained the term paraphrased in Paragraph 247.

 Respondent denies all remaining allegations contained in Paragraph 247.
- 248. In answer to Paragraph 248 of the Complaint, Respondent lacks knowledge or information sufficient to form a belief about the truth of the allegation, and on that basis denies the allegation.
- 249. In answer to Paragraph 249 of the Complaint, Respondent admits the letter dated July 10, 2017 from Wells Fargo was in Respondent's listing and sales file, and that the letter contained the language quoted in Paragraph 249. Respondent denies all remaining allegations set forth in Paragraph 249.
- 250. In answer to Paragraph 250 of the Complaint, Respondent admits the July 10, 2017 letter from Wells Fargo contains the language quoted in Paragraph 250 and that the short sale affidavit was not included in Respondent's listing and sales file.
- Respondent denies all remaining allegations contained in Paragraph 250.
 - 251. In answer to Paragraph 251 of the Complaint, Respondent denies the allegation.

935 NEVADA STREET

- 252. In answer to Paragraph 252 of the Complaint, Respondent admits the allegation.
- 253. In answer to Paragraph 253 of the Complaint, Respondent admits that the Exclusive Right to Sell Contract set the compensation for Respondent and left blank the

- 263. In answer to Paragraph 263 of the Complaint, Respondent admits the Exclusive Right to Sell Contract contains the language quoted in Paragraph 263. Respondent denies all remaining allegations in Paragraph 263.
- 264. In answer to Paragraph 264 of the Complaint, Respondent lacks knowledge or information sufficient to form a belief about the truth of the allegation, and on that basis denies the allegation.
- 265. In answer to Paragraph 265 of the Complaint, Respondent admits the allegation.
- 266. In answer to Paragraph 266 of the Complaint, Respondent admits the allegation.
- 267. In answer to Paragraph 267 of the Complaint, Respondent admits the Offer and Acceptance Agreement contained a provision with the language paraphrased and quoted in Paragraph 267. Respondent denies all remaining allegations contained in Paragraph 267.
- 268. In answer to Paragraph 268 of the Complaint, Respondent admits the Receipt for Deposit by First American Title Insurance Company reflects a date of July 27, 2017. Respondent denies all remaining allegations contained in Paragraph 268.
- 269. In answer to Paragraph 269 of the Complaint, Respondent admits the Offer and Acceptance Agreement contained the term paraphrased in Paragraph 269.

 Respondent denies all remaining allegations contained in Paragraph 269.
- 270. In answer to Paragraph 270 of the Complaint, Respondent admits the allegation.

7280 GEMSTONE DRIVE

- 271. In answer to Paragraph 271 of the Complaint, Respondent admits the allegation.
- 272. In answer to Paragraph 272 of the Complaint, Respondent admits that the Exclusive Right to Sell Contract set the compensation for Respondent and left blank the compensation that Broker would offer "as compensation to selling Brokers…".

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Exclusive Right to Sell Contract included a Short Sale Addendum signed by the seller on June 9, 2017. Respondent denies all remaining allegations contained in Paragraph 273.

- In answer to Paragraph 274 of the Complaint, Respondent admits the Exclusive Right to Sell Contract contains the language quoted in Paragraph 274. Respondent denies all remaining allegations in Paragraph 274.
- 275. In answer to Paragraph 275 of the Complaint, Respondent lacks knowledge or information sufficient to form a belief about the truth of the allegation, and on that basis denies the allegation.
- In answer to Paragraph 276 of the Complaint, Respondent admits the allegation.
- 277. In answer to Paragraph 277 of the Complaint, Respondent admits the allegation.
- In answer to Paragraph 278 of the Complaint, Respondent admits that she did not make a written disclosure that she and Brian Nelson are husband and wife, but denies that there is any requirement to make such a disclosure in writing.
- In answer to Paragraph 279 of the Complaint, Respondent admits the Offer and Acceptance Agreement contained a provision with the language paraphrased and quoted in Paragraph 279. Respondent denies all remaining allegations contained in Paragraph 279.
- 280. In answer to Paragraph 280 of the Complaint, Respondent admits the Offer and Acceptance Agreement included a Short Sale Addendum signed by both the buyer and seller, which contained a handwritten term that contained, in part, the language quoted in Paragraph 280. Respondent denies all remaining allegations contained in Paragraph 280.
- In answer to Paragraph 281 of the Complaint, Respondent denies the allegation.

- 282. In answer to Paragraph 282 of the Complaint, admits the Offer and Acceptance Agreement contained the term paraphrased in Paragraph 282. Respondent denies all remaining allegations contained in Paragraph 282.
- 283. In answer to Paragraph 283 of the Complaint, Respondent lacks knowledge or information sufficient to form a belief about the truth of the allegation, and on that basis denies the allegation.
- 284. In answer to Paragraph 284 of the Complaint, Respondent lacks knowledge or information sufficient to form a belief about the truth of the allegation, and on that basis denies the allegation.
- 285. In answer to Paragraph 285 of the Complaint, Respondent lacks knowledge or information sufficient to form a belief about the truth of the allegation, and on that basis denies the allegation.
- 286. In answer to Paragraph 286 of the Complaint, Respondent denies the allegation.
- 287. In answer to Paragraph 287 of the Complaint, Respondent admits the allegation.

VIOLATIONS

- 1. In answer to Paragraph 1 of this section of the Complaint, Respondent denies the allegations contained in Paragraph 1.
- 2. In answer to Paragraph 2 of this section of the Complaint, Respondent denies the allegations contained in Paragraph 2.
- 3. In answer to Paragraph 3 of this section of the Complaint, Respondent denies the allegations contained in Paragraph 3.
- 4. In answer to Paragraph 4 of this section of the Complaint, Respondent denies the allegations contained in Paragraph 4.
- 5. In answer to Paragraph 5 of this section of the Complaint, Respondent denies the allegations contained in Paragraph 5.

- 6. In answer to Paragraph 6 of this section of the Complaint, Respondent denies the allegations contained in Paragraph 6.
- 7. In answer to Paragraph 7 of this section of the Complaint, Respondent denies the allegations contained in Paragraph 7.

DISCIPLINE AUTHORIZED

8. The allegations contained in Paragraph 8 of this section of the Complaint state legal conclusions and do not require a response from Respondent. To the extent a response is required by rule, Respondent denies the allegations to the extent the allegations are inconsistent with the referenced statutes and regulations.

DEFENSES AND AFFIRMATIVE DEFENSES

- 1. The Complaint fails to state a claim against Respondent upon which relief may be granted.
- 2. The Respondent has not violated any Order of the Nevada Real Estate Commission ("NREC"), any agreement with the Nevada Real Estate Division ("NRED"), or any provision of NRS Chapter 645 or any regulation of NAC Chapter 645.
- 3. Respondent has exercised reasonable skill and care with respect to all parties to the real estate transactions at issue.
- 4. Respondent has dealt fairly with and represented sellers with absolute fidelity for all transactions relevant to the Complaint.
 - 5. Respondent has not engaged in deceitful, fraudulent, or dishonest dealing.
- 6. Respondent has disclosed to each party to the real estate transactions relevant to the Complaint any material and relevant facts, data or information which Respondent knew, or which by the exercise of reasonable care and diligence should have known, relating to the property which is the subject of the transaction.
- 7. Respondent performed no acts or omissions relevant to the Complaint that would constitute a violation of NRS Chapter 645 or NAC Chapter 645.

- 8. The statutes and regulations that the NRED seeks to enforce are so ambiguous and uncertain that they fail to put Respondent on adequate notice of the required or prohibited conduct, thereby violating her due process rights.
- 9. The NRED lacks standing to enforce any agreements identified in the Complaint to which Respondent is a party, or any provisions in those agreements for which buyers or sellers are responsible.
 - 10. NRED failed to adequately investigate the complaint against Respondent.
- 11. The Complaint fails to put Respondent on adequate notice of the charges against her and is, therefore, a violation of Respondent's due process rights.
- 12. The Complaint fails to identify either by name or number the alleged form that Respondent was allegedly required to use, which fails to put Respondent on adequate notice of the charges against her and is, therefore, a violation of Respondent's due process rights.
- 13. The NRED failed to produce any documents containing the alleged form that Respondent was allegedly required to use, which fails to put Respondent on adequate notice of the charges against her and is, therefore, a violation of Respondent's due process rights.
- 14. To the extent that the alleged form that the Complaint refers to is the NRED's "Waiver Form," such form is inconsistent with NRS 645.254(4) and is nonsensical, as it states "the licensee who represents me shall not present any offers made to or by me, as defined above." (Emphasis added.) The NRED's Waiver Form essentially bars the licensee from providing any offers to the seller.
- 15. To the extent the NRED has failed to produce all communications, reports, affidavits or depositions in its possession which are relevant to the Complaint, the Complaint and the NRED's claims should be barred.
- 16. The NRED's complaint for the alleged violations stated therein is arbitrary, capricious and/or characterized by an abuse of discretion.

17. All possible affirmative defenses may not have been alleged herein, insofar as sufficient facts were not available after reasonable inquiry upon the filing of this Answer, and, therefore, Respondent reserves the right to amend her Answer to allege additional affirmative defenses if subsequent investigation warrants.

AFFIRMATION Pursuant to NRS 239B.030

The undersigned does hereby affirm that the preceding document does not contain the social security number of any person.

DATED this <u>/6</u> day of June, 2018.

RICHARD L. ELMORE, CHTD.

Richard L. Elmore, Esq. Nevada Bar No. 1405 3301 So .Virginia St., Ste. 125 Reno, Nevada 89502 (775) 357-8170 relmore@rlepc.com

Attorney for Respondent Terry Nelson

1 **CERTIFICATE OF SERVICE** 2 I hereby certify that on this date, I personally caused to be served a true copy of the foregoing ANSWER TO COMPLAINT pursuant to NRS 645.050(4) by the method 3 4 indicated and addressed to the following: 5 Administration Section Manager State of Nevada, Department of Business and Industry Real Estate Division 6 3300 W. Sahara Avenue, Suite 350 7 Las Vegas, Nevada 89102 8 and 9 Peter K. Keegan Deputy Attorney General 100 North Carson Street 10 Carson City, Nevada 89701 11 Attorney for Real Estate Division 12 Via U.S. Mail 13 Via Overnight Mail 14 Via Hand Delivery Via Facsimile 15 Via ECF 16 17 18 19 20 21 DATED this day of June, 2018. 22 23 24 25 Richard L. Elmore 26 27 28