Fiscal Year 2020 645 Enforcement Report NORTH

	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Totals
Complaints Received	8	8	3										19
Non-Jurisdictional	1	0	0										1
Cases Opened	7	8	3										18
Cases Closed	9	4	8										21
Resolved Complaints	0	0	0										0
Resolution $ Returned	0	0	0										0
Under Investigation	**34**	**38**	**33**										**33**
Admin Sanctions	2	2	2										6
Total $ Fined	1,500	1,500	2500										5500
Referred To Hearing	1	0	0										1
Pending Hearing	**15**	**14**	**14**										**14**
Telephone Calls	125	145	195										465
Walk-ins	2	0	1										3

Fiscal Year 2020 645 Enforcement Report SOUTH

	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Totals
Complaints Received	111	140	103										354
Non-Jurisdictional	49	53	53										155
Cases Opened	54	70	42										166
Cases Closed	56	52	56										164
Resolved Complaints	8	13	11										32
Resolution $ Returned	600	3,350	0										3950
Under Investigation	**251**	**269**	**255**										**255**
Admin Sanctions	29	33	10										72
Total $ Fined	24,000	23,500	9,750										57250
Referred To Hearing	4	2	2										8
Pending Hearing	**94**	**94**	**96**										**96**
Telephone Calls	427	450	376										1253
Walk-ins	126	105	106										337
Reconciliations Reviewed	360	555	250										1165