

Fiscal Year 2020 645 Enforcement Report NORTH

	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Totals
Complaints Received	8	8	3	5	11	8	2	4	3	12			64
Non-Jurisdictional	1	0	0	0	2	0	0	0	0	2			5
Cases Opened	7	8	3	4	9	8	2	4	3	10			58
Cases Closed	9	4	8	14	3	9	2	8	10	13			80
Resolved Complaints	0	0	0	1	0	0	0	0	0	0			1
Resolution \$ Returned	0	0	0	0	0	0	0	0	0	0			0
Under Investigation	34	38	33	25	31	30	30	26	19	17			17
Admin Sanctions	2	2	2	0	0	0	1	2	6	0			15
Total \$ Fined	1,500	1,500	2500	0	0	0	1,000	1000	6000	0			13500
Referred To Hearing	1	0	0	2	1	3	0	1	0	0			8
Pending Hearing	15	14	14	15	16	19	19	20	20	20			20
Telephone Calls	125	145	195	122	40	115	111	127	118	62			1160
Walk-ins	2	0	1	1	0	10	0	1	1	0			16

Fiscal Year 2020 645 Enforcement Report SOUTH

	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Totals
Complaints Received	111	140	103	124	87	63	95	103	88	118			1032
Non-Jurisdictional	49	53	53	71	40	31	37	55	51	54			494
Cases Opened	54	70	42	39	43	30	41	43	37	62			461
Cases Closed	56	52	56	40	27	69	36	38	36	31			441
Resolved Complaints	8	13	11	14	4	2	7	5	10	12			86
Resolution \$ Returned	600	3,350	0	5,495	0	0	0	0	0	1,400			10845
Under Investigation	251	269	255	244	259	220	225	226	219	245			245
Admin Sanctions	29	33	10	19	21	19	18	26	8	37			220
Total \$ Fined	24,000	23,500	9,750	12,750	16,750	19,000	10,750	16,250	7,000	22,250			162000
Referred To Hearing	4	2	2	4	2	4	3	2	0	0			23
Pending Hearing	94	94	96	103	89	93	84	85	85	78			78
Telephone Calls	427	450	376	473	350	340	410	388	343	329			3886
Walk-ins	126	105	106	72	72	61	86	100	62	0			790