

Fiscal Year 2020 645 Enforcement Report NORTH

	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Totals
Complaints Received	8	8	3	5	11	8	2						45
Non-Jurisdictional	1	0	0	0	2	0	0						3
Cases Opened	7	8	3	4	9	8	2						41
Cases Closed	9	4	8	14	3	9	2						49
Resolved Complaints	0	0	0	1	0	0	0						1
Resolution \$ Returned	0	0	0	0	0	0	0						0
Under Investigation	34	38	33	25	31	30	30						30
Admin Sanctions	2	2	2	0	0	0	1						7
Total \$ Fined	1,500	1,500	2500	0	0	0	1,000						6500
Referred To Hearing	1	0	0	2	1	3	0						7
Pending Hearing	15	14	14	15	16	19	19						19
Telephone Calls	125	145	195	122	40	115	111						853
Walk-ins	2	0	1	1	0	10	0						14

Fiscal Year 2020 645 Enforcement Report SOUTH

	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Totals
Complaints Received	111	140	103	124	87	63	95						723
Non-Jurisdictional	49	53	53	71	40	31	37						334
Cases Opened	54	70	42	39	43	30	41						319
Cases Closed	56	52	56	40	27	69	36						336
Resolved Complaints	8	13	11	14	4	2	7						59
Resolution \$ Returned	600	3,350	0	5,495	0	0	0						9445
Under Investigation	251	269	255	244	259	220	225						225
Admin Sanctions	29	33	10	19	21	19	18						149
Total \$ Fined	24,000	23,500	9,750	12,750	16,750	19,000	10,750						116500
Referred To Hearing	4	2	2	4	2	4	3						21
Pending Hearing	94	94	96	103	89	93	84						84
Telephone Calls	427	450	376	473	350	340	410						2826
Walk-ins	126	105	106	72	72	61	86						628