

**Fiscal Year 2020 645 Enforcement Data Report NORTH**

	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Totals
<b>Complaints Received</b>	8	8	3	5	11	8	2	4	3	12	13	6	83
<b>Non-Jurisdictional</b>	1	0	0	0	2	0	0	0	0	2	0	0	5
<b>Cases Opened</b>	7	8	3	4	9	8	2	4	3	10	13	6	77
<b>Cases Closed</b>	9	4	8	14	3	9	2	8	10	13	4	11	95
<b>Resolved Complaints</b>	0	0	0	1	0	0	0	0	0	0	0	0	1
<b>Resolution \$ Returned</b>	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Under Investigation</b>	34	38	33	25	31	30	30	26	19	17	26	22	22
<b>Admin Sanctions</b>	2	2	2	0	0	0	1	2	6	0	3	2	20
<b>Total \$ Fined</b>	1,500	1,500	2500	0	0	0	1,000	1000	6000	0	2250	750	16500
<b>Referred To Hearing</b>	1	0	0	2	1	3	0	1	0	0	0	0	8
<b>Pending Hearing</b>	15	14	14	15	16	19	19	20	20	20	20	18	18
<b>Telephone Calls</b>	125	145	195	122	40	115	111	127	118	62	69	168	1397
<b>Walk-ins</b>	2	0	1	1	0	10	0	1	1	0	0	0	16

**Fiscal Year 2020 645 Enforcement Data Report SOUTH**

	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Totals
<b>Complaints Received</b>	111	140	103	124	87	63	95	103	88	118	79	98	1209
<b>Non-Jurisdictional</b>	49	53	53	71	40	31	37	55	51	54	39	41	574
<b>Cases Opened</b>	54	70	42	39	43	30	41	43	37	62	37	48	546
<b>Cases Closed</b>	56	52	56	40	27	69	36	38	36	31	62	64	567
<b>Resolved Complaints</b>	8	13	11	14	4	2	7	5	10	12	3	9	98
<b>Resolution \$ Returned</b>	600	3,350	0	5,495	0	0	0	0	0	1,400	0	250	11095
<b>Under Investigation</b>	251	269	255	244	259	220	225	226	219	245	223	208	208
<b>Admin Sanctions</b>	29	33	10	19	21	19	18	26	8	37	20	22	262
<b>Total \$ Fined</b>	24,000	23,500	9,750	12,750	16,750	19,000	10,750	16,250	7,000	22,250	13,500	12,750	188250
<b>Referred To Hearing</b>	4	2	2	4	2	4	3	2	0	0	1	0	24
<b>Pending Hearing</b>	94	94	96	103	89	93	84	85	85	78	79	59	59
<b>Telephone Calls</b>	427	450	376	473	350	340	410	388	343	329	353	328	4567
<b>Walk-ins</b>	126	105	106	72	72	61	86	100	62	0	0	0	790