

Barbara Fenster

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PROFESSIONAL EXPERIENCE:

MEDIATOR

- **Barbara Fenster Mediation and Training** Since 2000
Private practice: Extensive experience in real estate, divorce, custody, business and personal disputes. Also provides mediation training for companies and associations. Certified online mediator.
- Alternative Dispute Resolution Program — Nevada Real Estate Division Since 2013
- Nevada Dependency Mediation Program 2012 to 2013
- Nevada Supreme Court Foreclosure Mediation \Program Since 2009
- Eighth Judicial District Court Annexed Mediation Program Since 2005
- Clark County Neighborhood Justice Center 2001 to 2015

CERTIFIED MEDIATION TRAINER

- Mediator Training Institute (MTI) Since 2002
Present courses focusing on conflict resolution in the workplace as well as 40-hour mediation training.
- National Association of REALTORS® Since 2001
- Offering customized conflict training for management and staff Since 2002

ARBITRATOR, Professional Standards Committee

- **Greater Las Vegas Association of REALTORS** 1984 to 2015
Chair arbitration panels and ethics panels for disputes between REALTORS® or members of the public.

PRINCIPAL BROKER/SUPERVISING CAM

- **Capital West Realty and Management** Since 1998
 - Represent buyers and sellers in residential purchases and sales.
 - Community management, providing guidance to board members in complying with NRS 116 and interface with member homeowners.
 - Liaison with legal counsel.
 - For two years, managed the sales and marketing for a new home builder, Carina Corporation. Directed advertising, signage, escrow process and customer relations.
Managed common-interest communities and the declarant transition. Attended Board meetings. Guided the Board of Directors in compliance with NRS 116. Liaison with legal counsel for developing governing documents.

BRANCH MANAGER

- **Coldwell Banker Real Estate, Las Vegas, Nevada** 1984 to 1989
Branch Manager for Coldwell Banker Residential Real Estate. Recruited, trained and supervised 45 residential sales agents.

SPEAKER/TRAINER

- **Barbara Fenster Seminars** Since 1989
Develop and present training in customer service, public address, telephone and other communication enhancements as well as training in conflict management, mediation, professional ethics and Professional Standards Training.

PROFESSIONAL AFFILIATIONS:

PAST AND PRESENT

- Academy of Professional Family Mediators (APFM)
- Mediate.com, since 2001
- Nevada Mediation Group
- Professional Standards Cmte, GLVAR
- Featured Speaker, National Association of REALTORS® Convention
- Instructor Training Institute (ITI)
- Faculty Member, GLVAR
- Community Associations Institute
- Association for Conflict Resolution

TRAINING:

- Maximizing Mediation, Pepperdine University School of Law
- Workplace Mediation, Mediation Training Institute (MTI), 40 hours
- Neighborhood Justice Center, 40 hours
- National Association of Realtors Mediator Training, 24 hours
- Non-Violent Communication, 18 hours
- Family Court Advanced Mediation Training, 14 hours
- Academy of Professional Family Mediators (APFM)
- Additional divorce/custody and general mediation courses, approx. 150 hours
- Certificate: Online Divorce/Family Mediation, 20 hours
- Certificate: Online Workplace, Business, Real Estate Mediation, 20 hours

LICENSES:

- Real Estate License 1976
- Broker's License 1984
- S-CAM 2010

SPECIAL INTERESTS:

Commercial Voice-Overs
Current demo reel available.

CASA

Court Appointed Special Advocate (CASA) for specific children in foster care or custody disputes. Interview children, write court reports, testify in court.

LANGUAGES:

- English. Functional Spanish.