

**Arbitration and Mediation Solutions, Inc.**

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**MEDIATOR BACKGROUND INFORMATION**

As a Professional Dispute Resolution Specialist for 27 years, my expertise is Mediation . Since 1990, I have been an ***independent***/private practitioner. Currently, I am a Senior Arbitrator and Mediator for Arbitration & Mediation Solutions, Inc. As a Supreme Court of Nevada appointed Arbitrator & Mediator, I have arbitrated and mediated cases for the Eighth Judicial District Court of Clark County (Las Vegas), Nevada. As a State Bar of Nevada appointed Mediator, I handle ***fee disputes/monetary compensation*** between Attorneys and Clients. Further, in 2017, I was appointed by the Governor's Office to serve on the Disciplinary Panel for the State Bar of Nevada. I am also a Chairperson Level Arbitrator for the New York Stock Exchange and National Association of Security Dealers (FINRA)-**dealing with monetary disputes**.

I am a long standing Independent Mediator (approximately 14 years including as Arbitrator) for the **State of Nevada, Department of Business and Industry-Real Estate Division**. I have also been an Arbitrator for the **National Arbitration Forum (NAF)**. I am a former appointed (2007) **Hearing Officer** for the **State of Nevada Board of Medical Examiners** and in 2009, reappointed to the **Institutional Review Board** for Sunrise Hospital and Medical Center (the largest medical facility in the State of Nevada) of which I currently serve. In 2010, I was appointed by the **Supreme Court of Nevada** as a **Foreclosure Mediation Program Mediator**. I am a Certified External Mediator for the **Equal Employment Opportunity Commission (EEOC) (Las Vegas Division)**.

As a Professional Communicator and Educator, my expertise is conflict management and interpersonal communications. I conducted private consultations and seminars from 1995 to 2007. As a part-time Instructor in the Communications Department at the University of Nevada at Las Vegas, my expertise of skillful management of conflict through effective oral and written communication has been shared with undergraduate and graduate students. My strengths are my ability to interpret, understand and analyze complex problems with successful resolution.

**Professional Activities:** Member Association for Conflict Resolution, Member Clark County Bar Association. Independent Mediator for State of Nevada, Department of Business and Industry-Real Estate Division. Certified Mediator and Arbitrator for the State Bar of Nevada. Certified Mediator for the State Foreclosure Mediation Program. Federal Chairperson Level Arbitrator for the Financial Industry Regulatory Authority (FINRA). In 2007 & 2008, inducted into "Who's Who of American Women".

I am a 1976 graduate of the School of Speech, Northwestern University (Evanston, Ill), BS Degree (with accelerated graduate communication courses) and Illinois Institute of Technology, Kent College of Law in 1986, Juris Doctor Degree. I am a graduate of Harvard Law School's 'Program on Negotiations'-Dealing with Difficult People; Getting Past 'NO'. (2000), and the National Judicial College's Arbitration & Mediation Program Training (2004, 2005 & 2007), and Administrative Law Judge/Hearing Officer Training (2008) dealing with problematic rhetorical, situational, evidentiary and financial matters.

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