BEFORE THE COMMISSION OF APPRAISERS OF REAL ESTATE STATE OF NEVADA

SHARATH CHANDRA, Administrator, REAL ESTATE DIVISION, DEPARTMENT OF BUSINESS AND INDUSTRY, STATE OF NEVADA,) Case No. AP 16.026.S)
Petitioner,) COMPLAINT AND NOTICE OF HEARING
vs.	
TODD B. KIEFFER	AUG 2 5 2017
(License No. A.0205943-CR),) NEVADA COMPANY
Respondent.	NEVADA COMMISSION OF APPRAISERS

State of Nevada, Department of Business and Industry, Real Estate Division ("the Division"), by and through counsel, ADAM PAUL LAXALT, Attorney General of the State of Nevada, and PETER K. KEEGAN, Deputy Attorney General, hereby notifies the Respondent, TODD B. KIEFFER ("Respondent") of an administrative hearing which is to be held pursuant to Chapter 233B and Chapter 645C of the Nevada Revised Statutes ("NRS") and Chapter 645C of the Nevada Administrative Code ("NAC"). The purpose of the hearing is to consider the allegations stated below and to determine if the Respondent should be subject to a disciplinary penalty as set forth in NRS 645C and or NAC 645C, if the stated allegations are proven at the hearing by the evidence presented.

JURISDICTION

The Respondent is a residential real estate appraiser licensed by the Division and therefore subject to the Jurisdiction of the Division and the provisions of NRS and NAC Chapter 645C. By availing himself of the benefits and protections of the laws of the State of Nevada, the Respondent has submitted to the jurisdiction of the Division.

FACTUAL ALLEGATIONS

1. On or about May 9, 2016 the Division received a complaint/statement of fact asserting that the Respondent had completed a "very very suspicious appraisal" in Las Vegas, Nevada.

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- The Respondent performed an appraisal of the residential property located at 2860 South 2. Sandhill Road, Las Vegas, NV 89121 (APN 161-07-610-070) ("Property"), by analyzing the nature, quality, value, or use of the property, and offered his opinion as to the nature, quality, value or use of the property for or with the expectation of compensation.
 - The effective date of the appraisal performed by the Respondent was March 15, 2016. 3.
 - The invoice for the appraisal performed by Respondent was dated March 29, 2016. 4.
- 5. The Respondent was licensed by the Division on March 17, 2016, as a Certified Residential Appraiser, license no. A.0205943-CR.
- On or about May 12, 2016, Appraisal Officer, Brenda Kindred-Kipling, sent the 6. Respondent an Opening Letter with a copy of the Complaint received by the Division.
- 7. On or about May 24, 2016, Respondent sent the Division his response wherein he admitted that he inspected the Property and was paid by the Owner of the Property, Mr. Peter Cipro, on March 15, 2016.
- 8. Respondent further admitted in his May 24, 2016, Response, that he failed to include a copy of the appraisal order form with his work-file.
- Applying the Respondent's identified using the \$30/sq. ft. differential, the Respondent's 9. Appraisal contains mathematical errors in the adjustment calculations for comparable sales 1 through 6.
- 10. Respondent's appraisal failed to make adjustments for the lack of garage on the subject property for comparable sales 4 and 6, which both show 2 car carports.
- During its investigation, the Division identified incorrectly calculated mileages for three 12. of the six trips in the appraisal work-file.

VIOLATIONS OF LAW

First Violation

The Respondent committed a violation of NRS 645C.215 by knowingly performing an analysis, opinion, or conclusion, whether written or oral, relating to the nature, quality, value, or use of a specified interest in, or aspect of, identified real estate for or with the expectation of receiving compensation, which constituted an appraisal pursuant to NRS 645C.030. Respondent engaged in this conduct without first obtaining the requisite certificate, license, registration, or registration card, or

Nevada Office of the Attorney General 100 North Carson Street 89701-471 Carson City, NV 1

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other type of authorization required pursuant to NRS Chapter 645C. Respondent's actions constitute grounds for discipline pursuant to NRS 645C.215(2).

Second Violation

The Respondent committed a violation of NRS 645C.480(1)(a) by failing to produce any document, book, or record in his or her possession or under his or her control after being requested to do so by the Division as part of its investigation of a complaint. Respondent failed to produce a copy of the appraisal order form with the requested work-file for the appraisal performed on the subject Property. Respondent's actions constitute unprofessional conduct pursuant to NRS 645C.470(2) and grounds for disciplinary action pursuant to NRS 645C.460(1)(a) and/or (b).

Third Violation

The Respondent committed a violation of NRS 645C.470(2) and/or (4) as well as NRS 645C.470(6) by offering to do a commercial appraisal when Respondent only held a residential Respondent's actions constitute unprofessional conduct pursuant to NRS appraisal license. 645C.470(2) and grounds for disciplinary action pursuant to NRS 645C.460(1)(a) and/or (b).

Fourth Violation

By developing a real property appraisal in a careless or negligent manner, such as by making a series of errors that, although individually might not have significantly affected the results of the appraisal, in the aggregate did affect the credibility of the appraisal, the Respondent violated USPAP Standards Rule 1-1(c), as codified in NAC 645C.405(1). This is professional incompetence pursuant to NRS 645C.470(3) and grounds for disciplinary action pursuant to NRS 645C.460(1)(a) and/or (b).

Fifth Violation

By failing to set forth the written appraisal report in a clear and accurate manner that was not misleading, the Respondent violated USPAP Standards Rule 2-1(a), as codified in NAC 645C.405(1). Respondent's actions constitute unprofessional conduct pursuant to NRS 645C.470(2) and grounds for disciplinary action pursuant to NRS 645C.460(1)(a) and/or (b).

Sixth Violation

By failing to include, within the written appraisal report, sufficient information to enable the intended users of the appraisal to understand the report properly, the Respondent violated USPAP

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Standards Rule 2-1(b), as codified in NAC 645C.405(1). Respondent's actions constitute unprofessional conduct pursuant to NRS 645C.470(2) and grounds for disciplinary action pursuant to NRS 645C.460(1)(a) and/or (b).

DISCIPLINE AUTHORIZED

- 1. Pursuant to NRS 645C.215, the Commission is empowered to impose an administrative fine against the Respondent in an amount not to exceed the amount of gain or economic benefit that the person derived from the violation, or \$5,000.00, whichever amount is greater, pursuant to NRS 645C.215(2).
- 2. Pursuant to NRS 645C.460(2), if grounds for disciplinary action against an appraiser are found to exist for unprofessional conduct, the Commission may revoke or suspend the certificate, place conditions upon the certificate, deny the renewal of his or her certificate, and/or impose a fine up to \$10,000.00 per violation. NRS 645C.480(1)(a) is identified as an additional act of unprofessional conduct.
- 3. Pursuant to NRS 645C.420(1)(b), the Division may place a certificate or license on inactive status for failure of the appraiser to notify the Division pursuant to NRS 645C.400 of any change in the name or location of his or her business, or the location or any change in the location where his or her records are stored.
- 4. Additionally, under NRS Chapter 622.400, the Commission is authorized to impose the costs of the proceeding upon the Respondent, including investigative costs and attorney's fees, if the Commission otherwise imposes discipline on the Respondent.
- 5. Therefore, the Division requests the Commission to impose such discipline as it determines is appropriate under the circumstances and to award the Division its costs and attorney's fees for this proceeding.

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PLEASE TAKE NOTICE that a disciplinary hearing has been set to consider this Administrative Complaint against the above-named Respondent in accordance with Chapter 233B and Chapter 645C of the Nevada Revised Statutes and Chapter 645C of the Nevada Administrative Code.

THE HEARING WILL TAKE PLACE at the Commission meeting scheduled for September 26, 27, and 28, 2017, beginning at approximately 9:00 a.m. each day, or until such time as the Commission concludes its business. The Commission meeting will be held at the Nevada State Business Center, 3300 W. Sahara Avenue, Nevada Room, Suite 400, Las Vegas, Nevada 89102, with videoconferencing to the State of Nevada, Department of Business and Industry, Division of Insurance, 1818 East College Parkway, 1st floor Hearing Room, Carson City, Nevada 89706.

STACKED CALENDAR: Your hearing is one of several hearings that may be scheduled at the same time as part of a regular meeting of the Commission that is expected to take place on September 26-28, 2017. Thus, your hearing may be continued until later in the day or from day to day. It is your responsibility to be present when your case is called. If you are not present when your case is called, a default may be entered against you and the Commission may decide the case as if all allegations in the complaint were true. If you need to negotiate a more specific time for your hearing in advance because of coordination with out of state witnesses or the like, please call Claudia Rosolen, Commission Coordinator, at (702) 486-4606.

YOUR RIGHTS AT THE HEARING: Except as mentioned below, the hearing is an open meeting under Nevada's open meeting law and may be attended by the public. After the evidence and arguments, the Commission may conduct a closed meeting to discuss your alleged misconduct or professional competence. A verbatim record will be made by a certified court reporter. You are entitled to a copy of the transcript of the open and closed portions of the meeting, although you must pay for the transcription.

As the Respondent, you are specifically informed that you have the right to appear and be heard in your defense, either personally or through your counsel of choice. At the hearing, the Division has the burden of proving the allegations in the complaint and will call witnesses and present evidence against you. You have the right to respond and to present relevant evidence and argument on all issues

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involved. You have the right to call and examine witnesses, introduce exhibits, and cross-examine opposing witnesses on any matter relevant to the issues involved.

You have the right to request that the Commission issue subpoenas to compel witnesses to testify and/or evidence to be offered on your behalf. In making this request, you may be required to demonstrate the relevance of the witnesses' testimony and/or evidence. Other important rights you have are listed in NRS Chapter 645C, NRS Chapter 233B, and NAC Chapter 645C.

DATED the 4 day of August, 2017.

DATED the 23rd day of August, 2017.

NEVADA REAL ESTATE DIVISION

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