

Dear CIC Commissioners,

This is to express my concern with the operation of the Ombudsmen office. This year, I have submitted 6 complaints via forms 530 and 514a and none have resulted in any action. My complaints were very detailed, citing NRS and governing document violations, along with example email etc.. This is really a disservice to the NV CIC taxpayers who depend on adherence to these statutes for protection. In one case, during a resolution conference the Ombudsmen staff brought up examples that were not even in my complaint. This tells me there was a preconference between the opposing side and the Ombudsmen office, without me, to determine the desired outcome. One of the opposing members even teaches CIC classes for NRD. This was clearly not an unbiased hearing. I inquired if the Ombudsmen office would be forwarding the results of the hearing for further investigation per NRS 116.765 as there was no resolution, and the senior Ombudsmen person said "No". The division has spoken, and the case is closed.

Your assistance in these matters would be greatly appreciated. The NRD staff should function with the utmost integrity in these matters. The NV CIC taxpayers depend on NRD. Please contact me if I can be of any assistance with case #s and or details.

Daniel Lucero
Ardiente Board member
704 287-9865