

JUN 13 2023

NEVADA COMMISSION FOR
COMMON INTEREST COMMUNITIES
AND CONDOMINIUM HOTELS

mgallo

My name is Sammy Covelli, and I am 23-year resident in my current HOA community.

The majority of my cases that have been filed with the compliance division, have been closed with no explanation beyond the standard boilerplate language such as, "none of your allegations were substantiated, a call was made to CAM on your behalf and we were notified that CAM was working diligently on collecting records you have requested, and the records would be available soon. Therefore, this case is closed." I was never contacted to ask if I had in fact received the documents in question (which I had not) and the case was closed based on an assumption. I was advised the case had been closed in an email from the respondent, not the investigator. I would be remiss if I did not mention the 3 most abused/misused and weaponized Statutes to ever come out of the Nevada Legislature, NRS 116.757 NRS 239.0115, and NRS 116.760, which deal with confidentiality of records

It would seem the investigator is told, or assumes, that the board approved the action therefore there is no violation. That is ludicrous. Based on my experience, documents, and responses from the ombudsman office, it appears the HOA attorney is being consulted as if he were a staff member., Gaslighting people filing complaints is routine and pervasive.

The data provided in the performance reports is misleading.

I would respectfully request and suggest that the Commission review the divisions complaint program, I would also suggest an inspector general independent of the compliance division, be put in place to oversee investigations and provide the integrity missing in this process.

Homeowners need to be provided with the same respect, service and consideration as the HOA board, the HOA attorney, and the community

manager. Homeowners are not just statistics. The ombudsman office is not fair or impartial and is not in any way following their mission statement.

I am also speaking in support of the other individuals who came forward this morning.

A handwritten signature in blue ink, appearing to read "B. O. O'Neill". The signature is fluid and cursive, with a large initial "B" and "O".