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BEFORE THE COMMISSION FOR COMMON-INTEREST COMMUNITIES AND CONDOMINIUM HOTELS STATE OF NEVADA

SHARATH CHANDRA, Administrator, REAL ESTATE DIVISION, DEPARTMENT OF BUSINESS AND INDUSTRY, STATE OF NEVADA.

Petitioner,

TURNBERRY TOWERS EAST UNIT-OWNERS' ASSOCIATION, TONY RECTOR, JAMES ORR, LÁWRENCE (LARRY) KARP; MANU SETHI, and TAMRA TRAINER.

Respondents.

Case No. 2023-309



JAN 17 2025

NEVADA COMMISSION FOR COMMON INTEREST COMMUNITIES AND CONDOMINIUM HOTELS

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FINDINGS OF FACT, CONCLUSIONS OF LAW AND ORDER FOR RESPONDENT TONY RECTOR

This matter came on for hearing before the Commission for Common-Interest Communities and Condominium Hotels, State of Nevada (the "Commission") on Tuesday, December 3, 2024, and Thursday, December 5, 2024. (collectively, "the Hearing") Respondent Tony Rector ("RESPONDENT") appeared in-person and was represented by counsel Jacqueline Nichols, Esq. Phil W. Su, Esq., Senior Deputy Attorney General, appeared on behalf of the Real Estate Division of the Department of Business and Industry, State of Nevada (the "Division").

On December 3, 2024, the parties stipulated to the admission of all documents filed with the Division, including from the Division, Respondent Rector, and the other Respondents (who settled with the Division prior to the continuation of Respondent Rector's hearing).

Respondent Rector's hearing was reconvened on Thursday, December 5, 2024, and proceeded as a contested case, where the Commissioners heard testimony from the Division's auditor, Noel Thornton, and investigator, Christina Pitch. The Commission,

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having heard testimony and reviewed the evidence presented in this matter and for good cause appearing, hereby enters the following Findings of Fact, Conclusions of Law, and Order as follows:

FINDINGS OF FACT

Based on a preponderance of the evidence in the record and the documents admitted at the Hearing, the Commission hereby finds that the following factual allegations were proven:

- RESPONDENT ASSOCIATION is a common-interest community located in 1. Las Vegas, Nevada (Entity Number 0069772007-3) consisting of 318 units, and a subassociation of Turnberry Towers Community Association. CIC0001-0003; 0070-0071.
- At all times relevant to the Complaint, the Respondent's management 2. company was PINNACLE COMMUNITY ASSOCIATION MANAGEMENT, represented by Supervising Community Manager Francesca Stevenson CAM. CIC0001-0003; CIC0070-0071.
- As of the date of this Complaint, RESPONDENT BOARD MEMBERS TONY 3. RECTOR, 1 JAMES ORR, LAWRENCE (LARRY) KARP, MANU SETHI, and TAMRA TRAINER currently serve as board members of RESPONDENT ASSOCIATION.2 CIC0068-0069.
- The Office of the Ombudsman for Owners in Common-Interest Communities 4. and Condominium Hotels ("Ombudsman") initiated an audit ("Initial Audit") of RESPONDENT ASSOCIATION on July 13, 2023, which was completed and submitted on November 23, 2023. CIC0001-CIC0067.
- The Audit was initiated based on a referral from the Division's compliance 5. section, which identified employee incentives and Board expenses that exceeded the approved and ratified budgets, and which appeared excessive. CIC0004-0005.

RESPONDENT BOARD MEMBER RECTOR was subject of a recall petition [CIC0148] but voluntarily resigned on or about May 9, 2024. The Division has, as of the date of filing of this Complaint, not received any 562 or 623 forms updating the Board of Directors roster, and the Secretary of State still shows RECTOR

² Board Members Tony Rector and Tamra Trainer also served as board members during the Audit period.

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- 6. The Audit noted, among other irregularities, that the reporting of the Reserve balances from 2020 and 2021 were identical, which is atypical, and warranted further review. CIC0005.
- 7. The Audit identified numerous non-compliance issues, including with Financial Reporting, Bank Accounts and Commingling of Association Funds; Missing and Omitted Records; CPA Audits submitted to the Board in draft, rather than final, form; repeated failure to timely and accurately reconcile security and lease deposit refunds: repeated failure to meet Due-to liability balances between operating and reserve accounts; unadjusted and inaccurate budget preparation; unsupervised petty cash transactions; excessive board expenses and reimbursements; inaccurate records for employee and community manager bonus incentives; issues with employee payroll and vendor services; sole-signed checks; missing and incomplete meeting minutes and vendor bids; funds held in excess of FDIC-insurance deposit limits; and delinquent assessments by board members. CIC0004-0026.
- 8. The Audit specifically noted that the Board Members at the time of the audit including RESPONDENTS RECTOR and TRAINER, neglected their duty of care in ensuring adherence to internal controls related to accounting and business practices. CIC0026.
- 9. The Audit further stated that RESPONDENT RECTOR "appear[ed] to act unilaterally for many of the association's business practices and Board process, such as reimbursements, issuance of bonuses, and investment account practices. CIC0027.
- 10. The Audit further stated that "the lack of care and attention to the Board's fiduciary and business responsibilities suggest an intentional disregard for NRS 116.3103. the results of which may serve to imperil the association as a going concern," and warranted further investigation by the Division's compliance section. CIC0029.
- The Audit specifically stated that, in the auditor's opinion, RESPONDENT 11. RECTOR'S actions were "willful and neglectful" and recommended that the Commission seek to reimburse the association for the monies found to be used for personal gain by the

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Board." CIC0029.

- On January 11, 2024, Division Investigator Christina Pitch sent an opening 12. investigation letter/request for information to the RESPONDENTS, asserting allegations regarding the commingling of funds from various bank accounts; missing and/or omitted records regarding cash disbursements; untimely and preliminary draft versions of 2020 and 2021 CPA audits; lack of controls and documentation of petty cash disbursements; the mis-assignment of Association employees for the personal benefit of RESPONDENT RECTOR, and over fifty (50) sole-signed checks from the 2021 and 2022 sample received by the auditor. CIC0075-0080.
- On or about February 2, 2024, CAM Stevenson emailed the Division a 13. response, indicating that, regarding the allegation of commingled funds, those bank funds were "deposited into Merrill Lynch... against the advice of management." CIC0082.
- The February 2, 2024, response from CAM Stevenson stated that regarding 14. the allegation of missing and/or omitted records regarding cash disbursements, "some bank records [were] sent to the former Boad President directly" and were sometimes not provided to management despite requests from management, and that "registers, receipts, and documentation for the petty cash box are supposed to be kept by onsite office staff and were not made available to management." CIC0082-0083.
- The February 2, 2024, response from CAM Stevenson included final versions 15. of the 2020 and 2021 audit reports, each of which was dated February 22, 2023. CIC0082-0120.
- 16. The February 2, 2024, response from CAM Stevenson noted that RESPONDENT ASSOCIATION would draft and adopt policies and resolutions to address internal controls for use of association funds and to define reimbursable expenses; that duties for employees of the tower would be limited to association work and not for personal matters; and did not address allegations that some BOARD ASSOCIATION employees on payroll were performing non-Board related work on behalf of RESPONDENT RECTOR. CIC0082-83; 0132-0146.

- 17. On May 7, 2024, newly-elected Board Treasurer, RESPONDENT KARP, provided an additional response to her January 11, 2024, letter and request for information. CIC0147-0155.
- 18. The May 7, 2024, letter did not deny any of the allegations, but noted that they were each being addressed by the newly elected executive board. CIC0147-0155.
- 19. The May 7, 2024, letter noted that bank accounts have been reactivated and funded appropriately; that petty cash has been completely eliminated and Venmo electronic payments are now utilized to ensure payment is made by homeowners directly to the Association's operating account; and that the board members are verifying the status of prior-year audits to resolve any outstanding issues and to ensure no future delays in issuance; that board members could no longer hire personal assistants with Association funds, and that all checks will now be counter-signed and reviewed by the office manager to ensure that there are two signatures. CIC0147-0155.
- 20. The May 7, 2024, letter further noted that the Board of Directors held an emergency meeting to remove RESPONDENT RECTOR from his position as Vice-President of the RESPONDENT ASSOCIATION, and a petition for RESPONDENT RECTOR'S recall as a board member was received by the community manager and was being processed pursuant to NRS 116. CIC0148.
- 21. Lastly, the May 10, 2024, letter included a copy of a new resolution proposed by the Board to ensure that the issues raised in the audit and investigator Pitch's January 11, 2024, letter would not reoccur. CIC0149; 0153-0155.
- 22. The Division's investigation separately identified that a November 15, 2023, a lawsuit was filed by RESPONDENT ASSOCIATION against RESPONDENT RECTOR, individually, seeking injunctive and declaratory relief against RECTOR. CIC0156-0158.
- 23. The parties appear to have settled the lawsuit and stipulated for dismissal of that case in May of 2024. CIC0158.

CORROBORATING WITNESS STATEMENTS

24. On February 7, 2024, Jacqueline Phillips, a unit owner in RESPONDENT

ASSOCIATION, sent investigator Pitch an email detailing, among other things, her discussions with former Association employee Sonya Clemons about RESPONDENT RECTOR'S practice of using Association money for his own personal benefit, including bringing cash to Clemons for her to wire to women in the Philippines from her personal accounts. CIC0165-0167.

- 25. On February 20, 2024, RESPONDENT TRAINER emailed investigator Pitch to corroborate Phillips' statements and provided supporting documentation. CIC0159-0242.
- 26. Among the documents provided by RESPONDENT TRAINER was an order granting Petition for Temporary Restraining Order against RESPONDENT RECTOR in the A-23-881671-C matter. CIC0159; 0169-0180.
- 27. On March 19, 2024, RESPONDENT TRAINER provided her own personal response to the allegations in Investigator Pitch's January 11, 2024, initial request for information, outlining details she discovered during her time on the board about RESPONDENT RECTOR'S extensive use of HOA funds to pay for his own personal expenses, and his complete control over petty cash handling and disbursement of funds. CIC0243-0249.
- 28. In the March 19, 2024, letter, RESPONDENT TRAINER also asserted that RESPONDENT ASSOCIATION employee Sandra Watkins served as RESPONDENT RECTOR'S personal assistant and worked out of his personal condo, even as she simultaneously serves as the on-site office manager for both RESPONDENT ASSOCIATION and Turnberry Towers Community Association on behalf of Pinnacle Community Management. CIC0247-0249.
- 29. On March 31, 2024, Crysta Willis, a former employee of RESPONDENT ASSOCIATION, emailed Investigator Pitch regarding how although she had been hired by RESPONDENT ASSOCIATION, her only job was to help complete the personal taxes for RESPONDENT RECTOR. CIC0250-0252.
- 30. Willis stated that while helping RESPONDENT RECTOR with his taxes she saw items that the board reimbursed RESPONDENT RECTOR for, but which he wrote off

on his taxes, including cell phone bills for employees at his Colorado ranch, and meals when traveling and visiting his Colorado ranch. CIC0250-0252.

- 31. Willis asserted that RESPONDENT RECTOR paid employees through board funds to perform tasks personal to him, such as accompanying him to doctors appointments or to view his out-of-state properties, and that RESPONDENT RECTOR would have them falsify their timecards and would cut "bonus" checks for them rather than pay overtime. CIC0252.
- 32. Investigator Pitch also obtained an April 18, 2023, letter from former Association employee Marissa Kevilus where she also accuses RESPONDENT RECTOR of embezzling Association funds and of sending money from petty cash to send to women in the Philippines, and that former board members and/or associates of RESPONDENT RECTOR owed money to the association, to which collection efforts were not pursued. CIC0253.
- 33. On May 29, 2024, the Division notified RESPONDENTS via an NRS 233B letter sent via certified mail that it obtained sufficient evidence to pursue disciplinary action in a hearing before the Commission for potential violations of NRS 116. CIC0255-0257.

CONCLUSIONS OF LAW

Based on the foregoing factual findings and the preponderance of the evidence, the Commission voted, that the following violations of law occurred:

- 1. RESPONDENT BOARD MEMBERS violated NRS 116.3103 pursuant to NAC 116.405(8)(i) by failing to exercise ordinary and reasonable care by establishing policies and procedures to provide reasonable assurances regarding the accuracy of the association's petty cash disbursements and other financial records.
- 2. RESPONDENT BOARD MEMBERS violated NRS 116.31144 and NRS 116.3103 pursuant to NAC 116.405 and NAC 116.457 by failing to exercise ordinary and reasonable care when they failed to ensure the financial statements of the Association were audited by a CPA for fiscal years 2020 and 2021, and the final audits timely provided

to the Division within 210 days of the end of each fiscal year.

- 3. RESPONDENT BOARD MEMBERS violated NRS 116.3103 pursuant to NAC 116.405(3) by committing acts or omissions constituting incompetence, negligence or gross negligence when they allowed for the use of petty cash without established controls or retention of receipts.
- 4. RESPONDENT TONY RECTOR willfully and knowingly violated NRS 116.3103 pursuant to NAC 116.405(2) by acting for reasons of self-interest and gain in repeatedly using the Association's funds, including, but not limited to, petty cash disbursements, for his own personal benefit, unrelated to Association business.
- 5. RESPONDENTS violated NRS 116.3103 pursuant to NRS 116.31153 by failing to exercise ordinary and reasonable care in allowing a single board member to sign off on more than fifty (50) association checks without the required countersignature.

ORDER

The Commission, being fully apprised in the premises and good cause appearing, ORDERS as follows:

- 1. RESPONDENT Tony Rector is hereby removed from any director/officer position he presently holds with Turnberry Tower East Unit-Owners Association and/or any executive board as defined by NRS 116.045.
- 2. RESPONDENT is prohibited from serving on any executive board as defined by NRS 116.045, for a period of ten (10) years from the effective date of this Order, and must first petition for Commission approval if he seeks such position after the expiration of this period.
- 3. RESPONDENT shall pay to the Division a total amount of Three Thousand Seven Hundred Ninety Eight Dollars and 96/100 cents (\$3,798.96), which consists of an administrative fine of \$1,000.00 and the Division's pro-rated prehearing costs and hearing fees in the amount of \$2,798.96. The total amount is payable within ninety (90) days of the effective date of this Order.
 - 4. If payment of the total amount due is not actually received by the Division