LEACH KERN GRUCHOW SONG

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VIOLATIONS OF LAW

3. The Board asserts that the existence of a "due-to" line item in its financials is not prima facia evidence of a violation of NRS 116.31151(1)(a) and/or (1)(b). Similarly, the losses experienced in a fiscal year, which are largely attributable to increased insurance expenses that are not known until after the budget has been adopted and ratified, do not support a violation of NRS 116.31151(1)(a) and/or (1)(b).

DISCIPLINE AUTHORIZED

4. Concerning the "Discipline Authorized," the Respondent acknowledges that the Commission has the authority to impose the sanctions set forth therein.

PROPOSED RESOLUTION/SETTLEMENT

On March 30, 2024, Terry Wheaton, the Chief Compliance Audit Investigator, issued a letter to Respondent, c/o Frankie Stevenson, the Association's community manager. A copy of the letter is attached hereto as **Exhibit "1"**. The letter states that the Division has obtained sufficient evidence to commence a disciplinary action against the Respondent and intends to file a Complaint with the Commission. The letter also stated that "the Division may be willing to resolve this matter through a negotiated settlement."

On April 3, 2024, John E. Leach, legal counsel for the Respondent, sent an email message to Mr. Wheaton acknowledging receipt of the letter and notifying Mr. Wheaton that the Respondent would like to participate in settlement negotiations. A copy of the email is attached hereto as **Exhibit "2"**. Mr. Wheaton notified Respondent's counsel that since the matter had already gone to the Deputy Attorney General ("AG"), the Respondent would need to contact Deputy AG Phillip Su.

On April 15, 2024, Respondent's counsel sent an email message to Deputy AG Su renewing Respondent's request to participate in settlement negotiations. A copy of the email is attached hereto as **Exhibit "3"**.

On April 19, 2024, the Complaint for Disciplinary Action and Notice of Hearing was filed with the Commission.

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On April 29, 2024, Respondent's counsel sent another email message to Deputy AG Su renewing the request to engage in settlement negotiations, requesting a continuance of the June 11, 2024 hearing, and outlining the parameters of a proposed settlement. A copy of the email is attached hereto as **Exhibit "4"**.

Compliance With Nevada Law Through a Funding Plan

NRS 116.3115(2) provides, in pertinent part, as follows:

The association shall establish adequate reserves, funded on a reasonable basis, for the repair, replacement and restoration of the major components of the common elements and any other portion of the common-interest community that the association is obligated to maintain, repair, replace and restore. . . . The association may comply with the provisions of this paragraph through a funding plan that is designed to allocate the costs for the repair, replacement and restoration of the major components of the common elements and any other portion of the common-interest community that the association is obligated to maintain, repair, replace or restore over a period of years if the funding plan is designed in an actuarially sound manner which will ensure that sufficient money is available when the repair, replacement and restoration of the major components of the common elements or any other portion of the common-interest community that the association is obligated to maintain, repair, replace or restore are necessary. . . .

Based on the express language of the statute, an association with an underfunded reserve account is in compliance with the law, if the association's board has adopted "a funding plan" that is "designed in an actuarially sound manner which will ensure that sufficient money is available when the repair, replacement and restoration of the major components of the common elements . . . are necessary." In order to adopt a funding plan that: (a) adequately funds the reserve, (b) addresses the current "due to/from" financial entry, (c) takes into account the increase in expenses generally, and (d) complies with the maximum annual assessment increases permitted by the Declaration¹, the Board proposes the following funding plan:

A copy of Section 5.7 of the Declaration which governs the limitations on Annual Assessments is attached hereto as **Exhibit** "5". The maximum annual increase is 25%.

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1. The Board adopts and submits to the Membership an amended 2024 budget that increases the regular assessment from \$200.00 to \$220.00 per unit without garages and \$214.00 to \$234.00 per unit with garages. If the Owners reject the 2024 amended budget, then the Board will impose an SRA in the amount of \$20 per unit per month for the last 6 months of the year.

- 2. The 2025 Budget will increase the regular assessment from \$220.00 to \$250.00 per unit without garages and \$234.00 to \$264.00 per unit with garages. In addition, a special reserve assessment in the amount of \$25.00 per unit/per month is imposed pursuant to NRS 116.3115(2)(b).2 If the Owners reject the 2025 budget, then the Board will increase the SRA by an additional \$30 per unit per month to cover the difference.
- 3. The 2026 Budget will increase the regular assessment from \$250.00 to \$275.00 per unit without garages and \$264.00 to \$289.00 per unit with garages. The special reserve assessment remains in place. If the Owners reject the 2026 Budget, then the Board will increase the SRA by an additional \$25 per unit per month to cover the difference.
- 4. The 2027-2028 Budget is increased as necessary. At this juncture, it does not appear that an increase would be necessary to address the reserve shortfall. The special reserve assessment remains in place.
- 5. The 2029 Budget is increased as necessary. At this juncture, it does not appear that an increase would be necessary to address the reserve shortfall. The special reserve assessment is stopped in 2029.

If this funding plan is followed, then at the end of 2028, it is anticipated that the Association's reserve account will be funded at approximately 69.2% and the "due to/from" substantially reduced, if not eliminated. The funding plan incorporates all scheduled reserve expenses, so there is no deferred maintenance. The "due to/from" balance is repaid through increased regular assessments and not the special reserve assessment. The maximum annual increase established in the Declaration is never exceeded to allow for additional regular assessment increases to accommodate other association expenses, i.e., utilities.

As part of the settlement, the Association agrees to return and report the status of the

² NRS 116.3115(2)(b) grants the Board the authority to impose a special reserve assessment "without seeking or obtaining the approval of the units' owners."

LEACH KERN GRUCHOW SONG 2525 Box Canyon Drive, Las Vegas, Nevada 89128 Telephone: (702) 538-9074 – Facsimile (702) 538-9113

funding plan to the Division or Commission on a regular basis, as determined by the Commission.

The Association believes that if the Commission accepts this funding plan, the Association will be in compliance with NRS 116.3115(2).

Based on the foregoing, the Respondent respectfully requests that the Commission not impose monetary sanctions on the Association.

DATED this 17 day of May, 2024.

LEACH KERN GRUCHOW SONG

JOHN E. LEACH, ESQ. 2525 Box Canyon Drive Las Vegas, Nevada 89128

Attorneys for Respondent

LEACH KERN GRUCHOW SONG 2525 Box Canyon Drive, Las Vegas, Nevada 89128 Telephone: (702) 538-9074 – Facsimile (702) 538-9113

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CERTIFICATE OF SERVICE

2	Pursuant to NRCP 5(b), the undersigned, an employee of LEACH KERN GRUCHOW							
3	SONG, hereby certified that on the day of May, 2024, she served a true and correct copy							
4	k	oing, ANSWER TO C		FOR DI	SCIPLINARY	ACTION	AND	
5	NOTICE OF HEARING, by:							
6		Depositing for mailing, Nevada	in a sealed env	elope, U.S	S. postage prepai	d, at Las Vo	egas,	
7	<u> </u>							
8		Personal Delivery						
9	Facsimile							
10	Federal Express/Airborne Express/Other Overnight Delivery							
11		Las Vegas Messenger S	Service					
12	X_	Electronic Service – via	a E-mail					
13	addressed as follows:							
14	,,				Aaron D. Ford, Esq. Attorney General			
15	Common-Interest Communities and Condominium Hotels 3300 W. Sahara Avenue, Suite 350 Las Vegas, NV 89102 Via Email: mgallo@red.nv.gov			Christal P. Keegan, Esq. Deputy Attorney General				
16				5420 Kietzke Lane, Suite 202 Reno, NV 89511 Via Email: ckeegan@ag.nv.gov				
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18								
19					A. Calimpong			
20			An emp	ployee of	f LEACH KE	N GRUC	HOW	
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STATE OF NEVADA

JOE LOMBARDO Governor



DR. KRISTOPHER SANCHEZ
Director

SHARATH CHANDRA Administrator

CHARVEZ FOGER
Deputy Administrator

SONYA MERIWEATHER
Ombudsman

DEPARTMENT OF BUSINESS AND INDUSTRY REAL ESTATE DIVISION COMMON-INTEREST COMMUNITIES AND CONDOMINIUM HOTELS

March 30, 2024

Via Certified Mail Return Receipt Requested 7016 2070 0000 4948 5458

Villagio Community Association
Fran Dugan and Executive Board
Pinnacle Community Association Management
Attn: Francesca Stevenson
9330 W Sahara Ave Suite 210
Las Vegas, NV 89117

Re: Case No. 2023-38

Dear Ms. Dugan and Executive Board:

This letter is a follow-up to an investigation by the Division concerning the abovereferenced case number. It has been alleged that the executive board:

- Has not adequately funded the association reserves, nor has taken the proper actions to fund the reserves in 2024.
- Approved budgets that fail to meet the obligations of the Association.
- Continue to carry large "due-to" account balances owed from the operating account to the reserve account.

The Division has obtained sufficient evidence to commence a disciplinary action against you and intends to do so by filing a complaint for hearing before the Commission for Common-Interest Communities and Condominium Hotels (the "Commission"). The violations alleged will include, but may not be limited to:

NRS 116.31152 NRS 116.31151



NRS 116.3103 NAC 116.405

Pursuant to NRS 116.785, if the Commission determines violations of law occurred, it may impose fines of up to \$1,000 per violation. Additionally, the costs of the investigation and hearing, including attorney's fees, may be recovered. Failure to pay these sums in a timely manner may result in the institution of collection proceedings.

Any documentation or other evidence you have to support your compliance with the above provisions should immediately be brought to the undersigned's attention.

Upon consultation with its counsel, the Attorney General, the Division may be willing to resolve this matter through a negotiated settlement. This type of settlement must be presented to and approved by the Commission.

Sincerely,

Terry Wheaton

Tey L. Wheel

Chief Compliance Audit Investigator

John Leach

From:

John Leach

Sent:

Wednesday, April 3, 2024 3:51 PM

To: Cc: Terry Wheaton Merlin Calimpong

Subject:

FW: Villagio Community Association NRED Case No. 2023-38

Attachments:

20240403143956162.pdf

Terry,

Good afternoon. I hope you are doing well.

Our office has been retained by the Villagio Community Association. I was provided with a copy of the letter issued by the NRED. See attached.

The last paragraph on page 2 of the letter states that the Division may be willing to resolve this matter through a negotiated settlement. The Board would like to participate in settlement negotiations to try and resolve this matter. Can we schedule a time next week to discuss this matter and the possible terms of a settlement?

John E. Leach, Esq.

Please copy the following members of my staff on your original or return correspondence to ensure prompt processing:

--Merlin Calimpong, Legal Assistant: <u>mcalimpong@lkglawfirm.com</u> (General HOA messages and calendaring, HOA billing inquiries, and HOA bid requests)

- --Yalonda Dekle, Legal Assistant: ydekle@lkglawfirm.com (HOA Litigation matters and Litigation inquiries)
- --Mareve Batemon, Collections Supervisor: mbatemon@lkglawfirm.com (HOA Collections)





Las Vegas Office: 2525 Box Canyon Drive

John Leach

From:

John Leach

Sent:

Monday, April 15, 2024 11:12 AM

To: Cc: psu@ag.nv.gov Merlin Calimpong

Subject:

FW: Villagio Community Association NRED Case No. 2023-38

Attachments:

2024.03.30 NRED Letter.pdf

Mr. Su.

Good morning. I hope you had a pleasant weekend.

I am legal counsel for the Villagio Community Association. The Association is in receipt of the NRED letter confirming this matter has been submitted to the Commission.

I reached out to Mr. Wheaton to see if we could discuss a resolution of this matter (see the message below). He referred me to you.

I would like to renew my request to discuss a possible resolution of this matter. The subject of the claim is something I have discussed with Ombudsman Meriweather and Mr. Wheaton on previous occasions.

Please let me know if there is a convenient time that we might be able to discuss this matter.

John E. Leach, Esq.

Please copy the following members of my staff on your original or return correspondence to ensure prompt processing:

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- $\hbox{\it --}Yalonda\ Dekle, Legal\ Assistant:}\ \underline{\textit{ydekle@lkglawfirm.com}}\ (HOA\ Litigation\ matters\ and\ Litigation\ inquiries)$
- --Mareve Batemon, Collections Supervisor: mbatemon@lkglawfirm.com and lycollections@lkglawfirm.com (HOA Collections)





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Phone: (702) 538-9074 Fax: (702) 538-9113

Email: <u>jleach@lkglawfirm.com</u> Website: <u>www.lkglawfirm.com</u>

Reno Office:

5421 Kietzke Lane, Suite 200

Reno, NV 89511

Phone: (775) 324-5930 Fax: (775) 324-6173

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From: Terry Wheaton <TWheaton@red.nv.gov>

Sent: Friday, April 5, 2024 1:58 PM

To: John Leach < JLeach@lkglawfirm.com>

Subject: RE: Villagio Community Association NRED Case No. 2023-38

This matter has already gone to the DAG. You will have to contact DAG Phil.

From: John Leach < <u>JLeach@lkglawfirm.com</u>>
Sent: Wednesday, April 3, 2024 3:51 PM
To: Terry Wheaton < <u>TWheaton@red.nv.gov</u>>

Cc: Merlin Calimpong < MCalimpong@lkglawfirm.com >

Subject: FW: Villagio Community Association NRED Case No. 2023-38

Terry,

Good afternoon. I hope you are doing well.

Our office has been retained by the Villagio Community Association. I was provided with a copy of the letter issued by the NRED. See attached.

The last paragraph on page 2 of the letter states that the Division may be willing to resolve this matter through a negotiated settlement. The Board would like to participate in settlement negotiations to try and resolve this matter. Can we schedule a time next week to discuss this matter and the possible terms of a settlement?

John E. Leach, Esq.

Please copy the following members of my staff on your original or return correspondence to ensure prompt processing:

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Reno Office:

5421 Kietzke Lane, Suite 200

Reno, NV 89511

Phone: (775) 324-5930 Fax: (775) 324-6173

John Leach

From: John Leach

Sent: Monday, April 29, 2024 8:30 AM

To: psu@ag.nv.gov
Cc: Merlin Calimpong

Subject: Villagio Community Association NRED Case No. 2023-38

Attachments: NRED Complaint for Disciplinary Action.pdf; 2024.03.30 NRED Letter.pdf; RE: Villagio

Community Association NRED Case No. 2023-38; FW: Villagio Community Association

NRED Case No. 2023-38

Mr. Su,

Good morning.

On Friday, my client was served with the Complaint for Disciplinary action in the abovereferenced matter.

On April 1, 2024, the Association received a letter from the NRED essentially stating that the investigation conducted resulted in sufficient evidence of a violation to submit the matter to the Commission. A copy of the NRED letter is attached hereto. The last paragraph on page 2 of the letter states that the NRED may be willing to resolve this matter through a negotiated settlement.

As a result, I immediately sent a message to Terry Wheaton, the Director of Compliance requesting the opportunity to engage in settlement negotiations. Mr. Wheaton said I needed to contact you directly. A copy of the email exchange is attached hereto.

On April 15, 2024, I sent a message to you again inquiring about engaging in settlement negotiations. A copy of the email is attached hereto. As of today, I have not received a response to my message.

This matter has been scheduled for the June 11-13 calendar. I am respectfully requesting that this matter be continued until the September calendar. I am working with the Board and management to adopt a funding plan "designed in an actuarially sound manner" as required by NRS 116.3115(2) (b). At this juncture, the plan will include an amended 2024 budget that increases the regular assessment for the balance of the year. In 2025-2026, the regular assessment must also be increased by a significant amount. In addition to the increase in the regular assessment, a special reserve assessment must be imposed for at least 4 years (2025-2028). I believe that if this plan is religiously followed, the reserve account will be adequately funded by the end of 2028. Please note that this plan also

accounts for the scheduled repairs to the major components of the community as determined by the reserve study specialist in each year.

Since amending a budget includes a budget ratification process for the owners, the plan is not likely to be implemented until at least July 1, 2024. For this reason, I have requested a continuance. In the meantime, I would like the opportunity to speak with you and the NRED representatives about the plan and its implementation. I want to make sure the NRED believes it is actuarially sound before implementing the plan.

John E. Leach, Esq.

Please copy the following members of my staff on your original or return correspondence to ensure prompt processing:

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Reno, NV 89511

Section 5.7 <u>Limitations on Annual Assessment Increases</u>. The Board shall not levy, for any Fiscal Year, an Annual Assessment which exceeds the "Maximum Authorized Annual Assessment" as determined pursuant to Section 5.7(a) or (b), below, unless first approved by the vote of Members representing at least a majority of the total voting power of the Association.

- (a) Maximum Authorized Annual Assessment for Initial Year. Until the first day of the Fiscal Year immediately following the Fiscal Year in which Annual Assessments commence, the annual Maximum Authorized Annual Assessment, prorated for the number of months remaining in said first Fiscal Year, shall be as follows: \$______ (together with an additional \$______ for any Garage appurtenant thereto).
- (b) <u>Maximum Authorized Annual Assessment for Subsequent Fiscal Years</u>. Beginning with the Fiscal Year immediately following the Fiscal Year in which Annual Assessments commence, the Maximum Authorized Annual Assessment in any Fiscal Year shall not exceed one hundred twenty-five percent (125%) of the Maximum

Authorized Annual Assessment in effect for the immediately preceding Fiscal Year (i.e., the Maximum Authorized Annual Assessment shall not be increased by more than 25% in any one Fiscal Year).