1	BEFORE THE COMMISSION COMMUNITIES AND CO	그 그 그 집에 귀엽에 있는 것을 것 같아. 집에 집에 집에 가지 않는 것 같아요. 그 집에 가지 않는 것 같아. 것
2	STATE OF NEVADA	
3	SHARATH CHANDRA, Administrator, REAL ESTATE DIVISION, DEPARTMENT	Case No. 2023-38
4	OF BUSINESS AND INDUSTRY, STATE OF NEVADA,	FILED
5	Petitioner,	
6	vs.	APR 19 2024
7	VILLAGIO COMMUNITY ASSOCIATION.	NEVADA COMMISSION FOR COMMON INTEREST COMMUNITIES
8	(Entity Number C11529-1997)	AND CONDOMINIUM HOTELS
9	Respondent.	
10]

COMPLAINT FOR DISCIPLINARY ACTION AND NOTICE OF HEARING

The Real Estate Division of the Department of Business and Industry, State of Nevada (the "Division"), by and through its counsel, Aaron D. Ford, Attorney General of the State of Nevada, and Christal P. Keegan, Deputy Attorney General, hereby notifies Villagio Community Association ("RESPONDENT") of an administrative hearing before the Commission for Common-Interest Communities and Condominium Hotels, State of Nevada, which is to be held pursuant to Chapters 233B and Chapters 116 of the Nevada Revised Statutes ("NRS") and Chapter 116 of the Nevada Administrative Code ("NAC"). The purpose of the hearing is to consider the allegations stated below and to determine if an administrative penalty will be imposed on the RESPONDENT pursuant to the provisions of NRS and NAC including, but not limited to NRS 116.785 and NRS 116.790.

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JURISDICTION AND NOTICE

24 During all relevant times, RESPONDENT is a common-interest community 25of about 280 condominium units located in North Las Vegas, Nevada (Entity No. C11529-261997) and is, therefore, subject to the provisions of Chapter 116 of each the Nevada 27 Revised Statutes ("NRS") and the Nevada Administrative Code ("NAC") (hereinafter 28collectively referred to as "NRS 116") and are subject to the jurisdiction of the Division,

and the Commission for Common-Interest Communities pursuant to the provisions
 of NRS 116.750.

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FACTUAL ALLEGATIONS

1. RESPONDENT'S Registration Filing Addendum dated March 8, 2023, reported its two current executive board members as, President Fran Dugan, and Treasurer/Secretary Gary Renis. *Exhibit 1, NRED Files, CICC 003*.

2. The Registration Filing Addendum indicated former President Francisco Jimenez's term expired December 15, 2022, and former Director Shervin Melamed resigned October 24, 2022. Exhibit 1, NRED Files, CICC 003.

3. On or about March 13, 2023, the Division opened an investigation against the RESPONDENT pursuant to its audit findings, with a deadline to respond by March 27, 2023. *Exhibit 3, NRED Letter, CICC 024 – 027*.

4. At all times relevant, RESPONDENT'S community manager Francesca "Frankie" Stevenson (CAM.0000274-SUPR) of Pinnacle Community Association Management, requested an extension which the Division granted.

16 5. Thereafter, RESPONDENT'S CAM Stevenson responded to the Division by
17 the new due date.

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6. On or about January 8, 2023, the Division sent a second request for
19 information following up on the case. *Exhibit 3, NRED Letter, CICC 028 - 030.*

20 7. On or about March 30, 2024, the Division closed its investigation and
21 notified the RESPONDENT its case would proceed formally before the Commission.
22 Exhibit 3, NRED Letter, CICC 031 - 032.

8. The RESPONDENT'S reserve study dated on or about March 29, 2023,
determined the Association's current funding plan was below baseline funding and
recommended increasing funding. *Exhibit 5, Reserve Studies, CICC 045.*

9. The Reserve Study recommended Contribution in the amount of \$204,000 for
the 2024 baseline funding plan. *Exhibit 5, Reserve Studies, CICC 057.*

1 10. Yet, the 2024 Reserve Budget ratified on or about December 14, 2023,
 2 indicated only \$113,089.00 in total annual income, despite stating that it was "[b]ased
 3 upon the reserve analysis report prepared by McCaffrey Reserve Consulting March 2023."
 4 *Exhibit 6, Budgets, CICC 137.*

11. RESPONDENT'S Reserve Study Summary Form dated January 23, 2024, admitted the monthly funding was lower than the recommended contribution per the reserve study. *Exhibit 5, Reserve Studies, CICC 043.*

12. At all times relevant, RESPONDENT'S financial records demonstrated large "due-to" account balances owed from the Operating account. Exhibit 5, Reserve Studies, CICC 043, and Exhibit 6, Budgets, CICC 137.

11 13. At all times relevant, RESPONDENT'S financials demonstrated losses in
12 the Operating fund each year. Exhibit 5, Reserve Studies, CICC 043, and Exhibit 6,
13 Budgets, CICC 137.

14 14. At all times relevant, RESPONDENT prepared budgets that continued to
15 underfund the Reserve account. Exhibit 5, Reserve Studies, CICC 043, and Exhibit 6,
16 Budgets, CICC 137.

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VIOLATIONS OF LAW

18 15. RESPONDENT violated NRS 116.31151, (1)(a), and/or (1)(b) for failing to
19 provide adequate budgets on two accounts:

20 21 a. Large "due-to" account balances owed from the Operating account; and/or

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b. Losses in the Operating fund each year.

16. RESPONDENT violated NAC 116.415 for failing to reasonably reconcile the
amount required to adequately fund the reserves.

25 17. RESPONDENT violated NRS 116.31152 for failing to take the necessary
26 steps to fund the Reserve account.

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1 **DISCIPLINE AUTHORIZED** 2 Pursuant to the provisions of NRS 116.615; NRS 116.755; NRS 116.785; and NRS 3 116.790, the Commission has discretion to take any or all of the following actions: 4 1. Issue an order directing RESPONDENT to take affirmative action to correct 5 any conditions resulting from the violation. 2. Impose an administrative fine of up to \$1,000 for each violation by 6 7 RESPONDENT. 8 3. Order an audit of the ASSOCIATION, at the expense of the ASSOCIATION. 9 4. Require RESPONDENTS to pay the costs of the proceedings incurred by the Division, including, without limitation, the cost of the investigation and reasonable 10 11 attorney's fees. 12 5. Take whatever further disciplinary action the Commission deems 13 appropriate. 14 The Commission may order one or any combination of the discipline described 15 above. If the Commission finds that the RESPONDENT knowingly and willfully violated 16 the provisions of NRS or NAC 116, the Commission may order that RESPONDENT be 17 personally liable for all fines and costs imposed. 18 NOTICE OF HEARING PLEASE TAKE NOTICE that a disciplinary hearing has been set to consider this 19 20Administrative Complaint against the above-named RESPONDENT in accordance with 21 Chapters 233B and 116 of the Nevada Revised Statutes and Chapter 116 of the Nevada 22 Administrative Code. 23 THE HEARING WILL TAKE PLACE at the Commission meeting(s) scheduled 24for June 11-13, 2024, beginning at approximately 9:00 a.m. each day, or until such time as the Commission concludes its business. The Commission meeting will be held at the 2526Nevada State Business Center, 3300 W. Sahara Avenue, 4th Floor, Nevada Room, Las 27 Vegas, Nevada 89102 on June 11 & 12, 2024, with videoconferencing to Department of 28Business & Industry, Division of Insurance, 1818 E. College Parkway, Suite 103, Carson Page 4 of 6

City, Nevada 89706. The Commission meeting will be held at the Nevada State Business Center, 3300 W. Sahara Avenue, 4th Floor, Tahoe Room, Las Vegas, Nevada 89102 on June 13, 2024 with videoconferencing to Department of Business and Industry, Division of Insurance, 1818 E. College Parkway, Suite 103, Carson City, Nevada 89706.

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STACKED CALENDAR: Your hearing is one of several hearings that may be scheduled at the same time as part of a regular meeting of the Commission that is expected to take place on June 11-13, 2024. Thus, your hearing may be continued until later in the day or from day to day. It is your responsibility to be present when your case is called. If you are not present when your hearing is called, a default may be entered against you and the Commission may decide the case as if all allegations in the complaint were true. If you need to negotiate a more specific time for your hearing in advance because of coordination with an out of state witness or the like, please call Maria Gallo, Commission Coordinator, at (702) 486-4074.

YOUR RIGHTS AT THE HEARING: Except as mentioned below, the hearing is 15 16 an open meeting under Nevada's open meeting law and may be attended by the public. 17 After the evidence and arguments, the commission may conduct a closed meeting to discuss your alleged misconduct or professional competence. You are entitled to a copy of 18 the transcript of the open and closed portions of the meeting, although you must pay for 19 20the transcription. As a RESPONDENT, you are specifically informed that you have the 21 right to appear and be heard in your defense, either personally or through your counsel of 22 choice. At the hearing, the Division has the burden of proving the allegations in the 23complaint and will call witnesses and present evidence against you. You have the right to 24 respond and to present relevant evidence and argument on all issues involved. You have 25the right to call and examine witnesses, introduce exhibits, and cross-examine opposing $\mathbf{26}$ witnesses on any matter relevant to the issues involved.

27 You have the right to request that the Commission issue subpoenas to compel
28 witnesses to testify and/or evidence to be offered on your behalf. In making this request,

you may be required to demonstrate the relevance of the witness' testimony and/or
 evidence. Other important rights and obligations, including your obligation to answer the
 complaint, you have are listed in NRS Chapter 116 and NAC Chapter 116, including
 without limitation, NRS 116.770 through 116.780, and NAC 116.500 through NAC
 116.635 and NRS Chapter 233B.

Note that under NAC 116.575, not less than five (5) working days before a hearing, RESPONDENT must provide to the Division a copy of all reasonably available documents that are reasonably anticipated to be used to support his position, and a list of witnesses RESPONDENT intend to call at the time of the hearing. Failure to provide any document or to list a witness may result in the document or witness being excluded from RESPONDENT'S defense. The purpose of the hearing is to determine if the RESPONDENT has violated the provisions of NRS 116, and to determine what administrative penalty is to be assessed against RESPONDENT.

15 DATED this A go of April 2024.
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21 DATED this <u>17th</u> day of April 2024.
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REAL ESTATE DIVISION, DEPARTMENT OF BUSINESS AND INDUSTRY, STATE OF NEVADA

By:

SHARATH CHANDRA, Administrator 3300 W. Sahara Avenue, Suite 350 Las Vegas, Nevada 89102 (702) 486-4033

AARON D. FORD Attorney General

epkeegan Bv:

CHRISTAL P. KEEGAN (Bar No. 12725) Deputy Attorney General 5420 Kietzke Lane, Suite 202 Reno, Nevada 89511 (775) 687-2141 ckeegan@ag.nv.gov Attorney for Real Estate Division