1	BEFORE THE COMMISSION FO COMMUNITIES AND CONI	
2	STATE OF NE	
3	SIALE OF ME	
4	SHARATH CHANDRA, Administrator, REAL ESTATE DIVISION, DEPARTMENT OF BUSINESS & INDUSTRY, STATE OF	Case No. 2023-603
6	NEVADA, Petitioner,	FILED
7	vs.	FEB 02 2024
8	CARMEL COVE HOMEOWNERS	NEVADA COMMISSION FOR COMMON INTEREST COMMUNITIES AND CONDOMINIUM HOTELS
9	ASSOCIATION, INC., (Entity Number E0013012006-6)	mgallo
10	Respondent.	
12 13	COMPLAINT FOR DISCIPLINARY ACTION AND NOTICE OF HEARING	
14	The Real Estate Division of the Department of Business and Industry, State of	
15	Nevada (the "Division"), by and through its counsel, Aaron D. Ford, Attorney General of	
16	the State of Nevada, and Phil W. Su, Senior Deputy Attorney General, hereby notifies	
17	Carmel Cove Homeowners Association, Inc. ("RESPONDENT") of an administrative	
18	hearing before the Commission for Common-Interest Communities and Condominium	
19	Hotels, State of Nevada, which is to be held pursuant to Chapters 233B and Chapters 116	
20	of the Nevada Revised Statutes ("NRS") and Chapter 116 of the Nevada Administrative	
	Code ("NAC"). The purpose of the hearing is to consider the allegations stated below and	
21	Code ("NAC"). The purpose of the hearing is t	o consider the allegations stated below and
21 22	Code ("NAC"). The purpose of the hearing is t to determine if an administrative penalty will b	Ū.
		be imposed on the RESPONDENT pursuant

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JURISDICTION AND NOTICE

During all relevant times, RESPONDENT is a common-interest community located in Las Vegas, Nevada (Entity Number E0013012006-6) and is, therefore, subject to the

provisions of Chapter 116 of each the Nevada Revised Statutes ("NRS") and the Nevada

Administrative Code ("NAC") (hereinafter collectively referred to as "NRS 116") and are subject to the jurisdiction of the Division, and the Commission for Common-Interest Communities pursuant to the provisions of NRS 116.750.

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FACTUAL ALLEGATIONS

1. RESPONDENT is a common-interest community located in Las Vegas, Nevada (Entity Number E0013012006-6) with 60 units. *CICC 603-015*.

2. At all times relevant to the Complaint, the Respondent's management company was PINNACLE COMMUNITY ASSOCIATION MANAGEMENT, by and through Community Association Manager Frankie Stevenson (CAM.0000274-SUPR). *CICC 603-033 to 034*.

3. On June 28 2023, the Division initiated an investigation that Respondent
association did not have at least three board members registered and sent an open
investigation letter to the Respondent and its CAM with request for information seeking
response by August 14, 2023. CICC 603-002 to 003.

4. The Respondent, through its CAM, sent a response dated August 14, 2023,
 indicating that one of the board members, Thomas Boer, sold his unit on April 17, 2023,
 and that although Respondent had sent out several notices to recruit candidates to replace
 Boer, none have submitted a candidacy form yet. *CICC 603-004*.

5. On October 4, 2023, the Division sent a letter via certified mail and addressed to the Respondent's Executive board, care of its CAM, that it needed to comply with the three-board member requirement per NRS 116.31034, and to remedy the issue by October 9, 2023. CICC 603-013 to 014.

6. On November 3, 2023, the CAM emailed the Division's investigator with an
update, that "The Association's annual election will be scheduled in December." *CICC 603-*010.

7. On November 15, 2023, the Division sent, via certified mail, a "Compliance
demand letter- extension provided" indicating that the Respondent had until December
29, 2023, to bring itself into compliance, or that the Division would initiate a complaint for

1	disciplinary action before the Commission. CICC 603-007.	
2	8. On December 29, 2023, the CAM emailed the Division's investigator stating	
3	that the annual meeting and election would now be held on January 12, 2024. CICC 603-	
4	008.	
5	VIOLATIONS OF LAW	
6	1. RESPONDENT violated NRS 116.31034(1) by failing to elect a minimum of	
7	three executive board members.	
8	DISCIPLINE AUTHORIZED	
9	Pursuant to the provisions of NRS 116.615; NRS 116.755; NRS 116.785; and NRS	
10	116.790 the Commission has discretion to take any or all of the following actions:	
11	1. Issue an order directing Respondent to take affirmative action to correct any	
12	conditions resulting from the violation.	
13	2. Impose an administrative fine of up to \$1,000 for each violation by	
14	Respondent.	
15	3. Order the Respondent to pay the costs of the proceedings incurred by the	
16	Division, including, without limitation, the cost of the investigation and reasonable	
17	attorney's fees.	
18	4. Approve application to a court of competent jurisdiction for the appointment	
19	of a receiver for the Respondent.	
20	The Commission may order one or any combination of the discipline described	
21	above.	
22	NOTICE OF HEARING	
23	PLEASE TAKE NOTICE that a disciplinary hearing has been set to consider this	
24	Administrative Complaint against the above-named RESPONDENT in accordance with	
25	Chapters 233B and 116 of the Nevada Revised Statutes and Chapter 116 of the Nevada	
26	Administrative Code.	
27	THE HEARING WILL TAKE PLACE at the Commission meeting(s) scheduled	
28	for March 5-7, 2024, beginning at approximately 9:00 a.m. each day, or until such time as	

the Commission concludes its business. The Commission meeting will be held at the Nevada State Business Center, 3300 W. Sahara Avenue, 4th Floor, TahoeRoom, Las Vegas, Nevada 89102 with videoconferencing to Department of Business & Industry, Division of Insurance, 1818 E. College Parkway, Suite 103, Carson City, Nevada 89706.

STACKED CALENDAR: Your hearing is one of several hearings that may be scheduled at the same time as part of a regular meeting of the Commission that is expected to take place on March 5-7, 2024. Thus, your hearing may be continued until later in the day or from day to day. It is your responsibility to be present when your case is called. If you are not present when your hearing is called, a default may be entered against you and the Commission may decide the case as if all allegations in the complaint were true. If you need to negotiate a more specific time for your hearing in advance because of coordination with an out of state witness or the like, please call Maria Gallo, Commission Coordinator, at (702) 486-4074.

YOUR RIGHTS AT THE HEARING: Except as mentioned below, the hearing is an open meeting under Nevada's open meeting law and may be attended by the public. After the evidence and arguments, the commission may conduct a closed meeting to discuss your alleged misconduct or professional competence. You are entitled to a copy of the transcript of the open and closed portions of the meeting, although you must pay for the transcription. As a RESPONDENT, you are specifically informed that you have the right to appear and be heard in your defense, either personally or through your counsel of choice. At the hearing, the Division has the burden of proving the allegations in the complaint and will call witnesses and present evidence against you. You have the right to the right to call and examine witnesses, introduce exhibits, and cross-examine opposing witnesses on any matter relevant to the issues involved.

27 You have the right to request that the Commission issue subpoenas to compel
28 witnesses to testify and/or evidence to be offered on your behalf. In making this request,

you may be required to demonstrate the relevance of the witness' testimony and/or evidence. Other important rights and obligations, including your obligation to answer the complaint, you have are listed in NRS Chapter 116 and NAC Chapter 116, including without limitation, NRS 116.770 through 116.780, and NAC 116.500 through NAC 116.635 and NRS Chapter 233B.

Note that under NAC 116.575, not less than five (5) working days before a hearing, RESPONDENT must provide to the Division a copy of all reasonably available documents that are reasonably anticipated to be used to support his position, and a list of witnesses RESPONDENT intend to call at the time of the hearing. Failure to provide any document or to list a witness may result in the document or witness being excluded from RESPONDENT'S defense. The purpose of the hearing is to determine if the RESPONDENT has violated the provisions of NRS 116, and to determine what administrative penalty is to be assessed against RESPONDENT.

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DATED this $\underline{1}$ day of February, 2024.

REAL ESTATE DIVISION, DEPARTMENT OF BUSINESS & INDUSTRY, STATE OF NEVADA

By: SHARATH CHANDRA, Administrator 3300 W. Sahara Ave. Ste 350 Las Vegas, Nevada 89102 (702) 486-4033

AARON D. FORD Attorney General

By: <u>Is</u>/ Phil W. Su

PHIL W. SU (Bar No. 10450) Senior Deputy Attorney General 555 E. Washington Ave. Ste 3900 Las Vegas, Nevada 89101 (702) 486-3420 Attorneys for Real Estate Division