1	BEFORE THE COMMISSION FOR COMMON-INTEREST COMMUNITIES AND CONDOMINIUM HOTELS STATE OF NEVADA	
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4 5	SHARATH CHANDRA, Administrator, REAL ESTATE DIVISION, DEPARTMENT OF BUSINESS & INDUSTRY, STATE OF	Case No. 2024-638
6	NEVADA, Petitioner,	FILED
7	vs.	AUG 0 8 2024
8	RIO VISTA HOMEOWNERS	NEVADA COMMISSION FOR
9	ASSOCIATION,	COMMON INTEREST COMMUNITIES AND CONDOMINIUM HOTELS
10	(ENTITY NO. E0245962006-9)	ngallo
11	Respondent.	
12	COMPLAINT FOR DISCIPLINARY ACTION AND NOTICE OF HEARING	
13	The Real Estate Division of the Department of Business and Industry, State of	
14	Nevada (the "Division"), by and through its counsel, Aaron D. Ford, Attorney General of	
15	the State of Nevada, and Phil W. Su, Senior Deputy Attorney General, hereby notifies Rio	
16	Vista Homeowners Association ("RESPONDENT" or "RESPONDENT ASSOCIATION") of	
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18	an administrative hearing before the Commission for Common-Interest Communities and Condominium Hotels, State of Nevada, which is to be held pursuant to Chapters 233B and Chapters 116 of the Nevada Revised Statutes ("NRS") and Chapter 116 of the Nevada Administrative Code ("NAC"). The purpose of the hearing is to consider the allegations	
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22	stated below and to determine if an administrative penalty will be imposed on the	
	RESPONDENT pursuant to the provisions of NRS and NAC including, but not limited to	
23	NRS 116.785 and NRS 116.790.	
24	JURISDICTION AND NOTICE	
25	During all relevant times, RESPONDENT is a common-interest community located	
26	in Las Vegas, Nevada (Entity Number E0245962006-9) and is, therefore, subject to the	
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provisions of Chapter 116 of each the Nevada Revised Statutes ("NRS") and the Nevada Administrative Code ("NAC") (hereinafter collectively referred to as "NRS 116") and are

subject to the jurisdiction of the Division, and the Commission for Common-Interest Communities pursuant to the provisions of NRS 116.750.

FACTUAL ALLEGATIONS

1. RESPONDENT is a common-interest community located in Las Vegas, Nevada (Entity Number E0245962006-9) with 298 units. CIC0001-0002.

2. At all times relevant to the Complaint, RESPONDENT'S management company was CAMCO, and its assigned community manager was Autumn Pacheco. CIC0001-0002.

3. On April 9,2024, the Division discovered, based on the RESPONDENT ASSOCIATION'S submission of its annual association registration form, that RESPONDENT ASSOCIATION did not have at least three board members registered as required by its own governing documents, with a vacancy in its President position for the executive board. CIC0002.

4 4. On or about July 10, 2024, the Division's Investigator, James Johnston, 5 issued a letter opening investigation to RESPONDENT ASSOCIATION'S community 6 manager, Autumn Pacheco, via Certified Mail, with cc: to the RESPONDENT 7 ASSOCIATION'S two current board members, Patricia Domingo and H. Shane Burgos, to 8 inquire regarding the Association's failure to have at least three board members per 9 statute. CIC0003-0004.

5. The opening investigation letter requested election documentation from 2023 through 2024 and an updated form 623 identifying the current community manager and board members, with documentation to be provided to the Division by July 17, 2024. CIC0003-0004.

6. On or about July 18, 2024, Investigator Johnston issued a second request for information letter to RESPONDENT ASSOCIATION reiterating his request for documents and a response. CIC0005-0007.

27 7. RESPONDENT ASSOCIATION, through community manager Pacheco,
28 spoke with Investigator Johnston by phone on or about July 22, 2024, and confirmed that

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1 || she has yet to schedule elections for RESPONDENT ASSOCIATION.

8. On July 26, 2024, the Division sent RESPONDENT ASSOCIATION, by mailing to community manager Pacheco, with cc: to Board Members Domingo and Burgos, a NRS 233B letter via certified mail notifying them that it obtained sufficient evidence to commence disciplinary action by filing a complaint as a result of its investigation. CIC0008-0009.

VIOLATIONS OF LAW

8 1. RESPONDENT violated NRS 116.31034(1) by failing to elect a minimum of
9 three executive board members.

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DISCIPLINE AUTHORIZED

Pursuant to the provisions of NRS 116.615; NRS 116.755; NRS 116.785; and NRS 116.790 the Commission has discretion to take any or all of the following actions:

13 1. Issue an order directing Respondent to take affirmative action to correct any
 14 conditions resulting from the violation.

15 2. Impose an administrative fine of up to \$1,000 for each violation by
16 Respondent.

3. Order the Respondent to pay the costs of the proceedings incurred by the
Division, including, without limitation, the cost of the investigation and reasonable
attorney's fees.

20 4. Approve application to a court of competent jurisdiction for the appointment
21 of a receiver for the Respondent.

22 The Commission may order one or any combination of the discipline described 23 above.

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NOTICE OF HEARING

PLEASE TAKE NOTICE that a disciplinary hearing has been set to consider this
Administrative Complaint against the above-named RESPONDENT in accordance with
Chapters 233B and 116 of the Nevada Revised Statutes and Chapter 116 of the Nevada
Administrative Code.

THE HEARING WILL TAKE PLACE at the Commission meeting(s) scheduled for September 10-12, 2024 beginning at approximately 9:00 a.m. each day, or until such time as the Commission concludes its business. The Commission meeting will be held at the Nevada State Business Center, 3300 W. Sahara Avenue, 4th Floor, Nevada Room, Las Vegas, Nevada 89102 with videoconferencing to Department of Business & Industry, Division of Insurance, 1818 E. College Parkway, Suite 103, Carson City, Nevada 89706.

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7 STACKED CALENDAR: Your hearing is one of several hearings that may 8 be scheduled at the same time as part of a regular meeting of the Commission 9 that is expected to take place on September10-12, 2024. Thus, your hearing may 10 be continued until later in the day or from day to day. It is your responsibility 11 to be present when your case is called. If you are not present when your hearing 12 is called, a default may be entered against you and the Commission may decide 13 the case as if all allegations in the complaint were true. If you need to negotiate 14 a more specific time for your hearing in advance because of coordination with 15 an out of state witness or the like, please call Maria Gallo, Commission 16 Coordinator, at (702) 486-4074.

17 YOUR RIGHTS AT THE HEARING: Except as mentioned below, the hearing is 18 an open meeting under Nevada's open meeting law and may be attended by the public. 19 After the evidence and arguments, the commission may conduct a closed meeting to 20discuss your alleged misconduct or professional competence. You are entitled to a copy of 21the transcript of the open and closed portions of the meeting, although you must pay for 22the transcription. As a RESPONDENT, you are specifically informed that you have the 23right to appear and be heard in your defense, either personally or through your counsel of 24 choice. At the hearing, the Division has the burden of proving the allegations in the 25complaint and will call witnesses and present evidence against you. You have the right to 26respond and to present relevant evidence and argument on all issues involved. You have 27the right to call and examine witnesses, introduce exhibits, and cross-examine opposing 28 witnesses on any matter relevant to the issues involved.

You have the right to request that the Commission issue subpoenas to compel witnesses to testify and/or evidence to be offered on your behalf. In making this request, you may be required to demonstrate the relevance of the witness' testimony and/or evidence. Other important rights and obligations, including your obligation to answer the complaint, you have are listed in NRS Chapter 116 and NAC Chapter 116, including without limitation, NRS 116.770 through 116.780, and NAC 116.500 through NAC 116.635 and NRS Chapter 233B.

Note that under NAC 116.575, not less than five (5) working days before a hearing, RESPONDENT must provide to the Division a copy of all reasonably available documents that are reasonably anticipated to be used to support his position, and a list of witnesses RESPONDENT intend to call at the time of the hearing. Failure to provide any document or to list a witness may result in the document or witness being excluded from RESPONDENT'S defense. The purpose of the hearing is to determine if the RESPONDENT has violated the provisions of NRS 116, and to determine what administrative penalty is to be assessed against RESPONDENT.

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DATED this $\frac{7}{4}$ day of August 2024.

REAL ESTATE DIVISION,
DEPARTMENT OF BUSINESS & INDUSTRY,
STATE OF NEV ADA
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