1	BEFORE THE COMMISSION COMMUNITIES AND CO		
2	STATE OF NEVADA		
3			
4	SHARATH CHANDRA, Administrator, REAL ESTATE DIVISION, DEPARTMENT	Case No. 2024-106	
5	OF BUSINESS AND INDUSTRY, STATE OF NEVADA,		
6	STATE OF NEVADA,	FILED	
7	Petitioner,	JUN 1 6 2025	
8	vs.	NEVADA COMMISSION FOR COMMON INTEREST COMMUNITIES	
9	SILVER STATE CONDOMINIUM OWNERS' ASSOCIATION, INC.	AND CONDOMINIUM HOTELS	
10	(Entity Number C5957-1985)	. 0	
11	Respondent.		
12			
13	FINDINGS OF FACT, CONCLUSIONS OF LAW AND ORDER		
14	This matter came on for hearing before the Commission for Common-Interest		
15	Communities and Condominium Hotels, State of Nevada (the "Commission") during a		
16	regular agenda set on a three-day stack beginning at 9:00 a.m. on June 10, 2025		
17	(the "Hearing."). Sophie A. Karadanis, Esq.	with Leach Kern Gruchow Anderson Song,	
18	appearing on behalf of Silver State C	ondominium Owners' Association, Inc.	
19	("RESPONDENT"), with Community Manager Kevin Joseph Berg (CAM.0001300) with		
20	Associa Sierra North, and Board Members T	erry Nason, Larry Kain, and Rick Mayer	
21	present. Christal Park Keegan, Deputy Att	orney General ("DAG") with the Nevada	
22	Attorney General's Office, appeared on be	half of the Real Estate Division of the	
23	Department of Business and Industry, State o	f Nevada (the "Division").	
24	The RESPONDENT did not contest the	Division's factual allegations and violations	
25	of law in its Complaint filed October 29, 20	024. The parties stipulated admission of	
26	the Division's documents bates stamped	pages NRED 000001–000659, and the	
27	RESPONDENT Exhibits 1-10 to their Amend	ed Response filed on May 29, 2025. DAG	
28			

Keegan informed the Commission the RESPONDENT had a proposed plan of compliance
 for consideration by the Commission.

FINDINGS OF FACT

Based on a preponderance of the evidence in the record, the documents admitted at the Hearing, and by stipulation of the parties, the Commission found all the following factual allegations were proven:

1. On or about September 22, 2023, the Division sent the RESPONDENT an audit engagement letter. Exhibit 1-A, NRED 000111-000113.

2. On or about February 2, 2024, the Division informed the RESPONDENT that the audit was completed, and the report was forwarded to Compliance. Exhibit 1-A, NRED 000114.

3. On or about February 20, 2024, the Division's Compliance Section informed
the RESPONDENT in a detailed six-page letter alleging five (5) violations of law and
eleven (11) bullet pointed items with an opportunity for response by no later than
March 6, 2024. Exhibit 2, NRED 000125-000130.

16
4. On or about April 1, 2024, the RESPONDENT supplied its response with
17 exhibits. Exhibit 3, NRED 000425-000434.

18

19

3

4

5

6

7

8

9

10

11

A. Inconsistent 2022 Budget / Financial Information Provided to Unit Owners

5. The RESPONDENT provided the 2022 budget to actual financial information which was a different budget than what was presented and reflected in the approved and ratified budget sent to the unit owners on or about November 17, 2021. Exhibit 1, NRED 000011.

6. Specifically, utilities, management fees, legal expenses, landscaping contracts, maintenance labor, security and/or postage which were included in the budget to actual financial statements were omitted from the financial packets presented to the board and unit owners. Exhibit 1, NRED 000011.

28

. . .

7. To be clearer, the December of 2022 Budget Comparison sheet identified the	
following items as having \$0 funds budgeted, which was inconsistent with the 2022 Budget	
Ratification document which identified allocated funding:	
a.	Maintenance Labor: (Code 6180, Actual \$11,329.42, Budget 0.00)
	Proposed budget \$29,355.00 and difference in Ratified budget
	\$29,320.00; and
b.	Maintenance Supplies: (Code 6285, Actual \$108.70, Budget 0.00)
	Proposed/Ratified budget at \$2,361.43; and
с.	Landscape Contract: (Code 6170, Actual at \$5,229.00, Budget 0.00)
	Proposed at 0.00, not included in the Ratified Budget at all; and
d.	Legal Expenses: (Code 6130, Actual at \$11,671.50, Budget 0.00) at
	Proposed / Ratified Budget at \$5,500.00; and
e.	Management Fee: (Code 6110, Actual \$20,317.00, Budget 0.00)
	Proposed / Ratified Budget at \$18,500.00; and
f.	Management Extras: (Code 6111, Actual \$18,190.00, Budget 0.00)
	Not included in the Proposed or Ratified Budget at all; and
g.	Utilities: (Codes 6200 Trash Removal, Actual \$121.38, Budget 0.00;
	6410 Electricity, Actual \$1,177.34, Budget 0.00; 6420 Natural Gas,
	Actual \$110.88, Budget 0.00; 6430 Water, Actual \$5,074.26,
	Budget 0.00; and 6450 Sewer, Actual \$511.77, Budget 0.00)
	Proposed / Ratified Budget for total utilities expense \$6,527.00,
	which did not include Natural Gas at all; and
h.	Security Services/Payroll: (Code 6230, Actual \$8,135.58, Budget 0.00)
ł	Proposed / Ratified budgets at \$7,725.00.
Exhibit 2, N	NRED 000156–000159, and Exhibit 3, NRED 000434–000447.
· · · ·	
	following items as Ratification docur a. b. c. d. e. f. g. h.

*

1

7

8

9

15

20

21

22

23

25

28

Use of Unlicensed Vendors B.

In 2023. Felix Torres completed roof repairs to a condominium unit 2 8. located at 1521 Shannon Way owned by Board member Carol A. Pompe. Exhibit 3, 3 4 NRED 000429-000430.

Prior to the necessary roof repairs, the Board initiated the process of 5 9. obtaining bids from a licensed contractor. Exhibit 3, NRED 000429. 6

The Property's listing agent contacted Board member Rick Mayer and 10. advised Felix Torres, with allegedly CTR Roofing, could complete the necessary work to the roof. Exhibit 3, NRED 000429.

The RESPONDENT allowed circumvention of the appropriate process for the 10 11. roof repair. Exhibit 1, NRED 000012-000013. 11

On or about February 2, 2023, an invoice for the roof repair work performed 12 12. by Mr. Torres indicated the RESPONDENT with attention to Rick Mayer. 13 14 Exhibit 2, NRED 000190.

Board member Rick Mayer then allegedly requested the management 13. company issue payment. Exhibit 3, NRED 000430. 16

On or about February 13, 2023, the RESPONDENT'S management company 17 14. requested a copy of Mr. Torres' general liability insurance, workers compensation 18 insurance, and a W-9 prior to issuing payment. Exhibit 3, NRED 000430. 19

The invoice pre-dates the formation of the vendor being a licensed company 15. according to the Nevada Secretary of State. Exhibit 2, NRED 000130.

Further, a Nevada contractor's license was not found for this vendor 16. providing roofing repair services. Exhibit 2, NRED 000191.

24

Inaccurate Reflections in its Accounting Procedures and C. Failure to Adequately Fund the Reserves

In 2022 and 2023, RESPONDENT repeatedly deferred funds that should 17. 26 have gone to the Reserve Account. Exhibit 1, NRED 000010-000011. 27

Page 4 of 12

18. Further, these deferred Reserve contributions did not accurately reflect the
 'Due-to' account of funds that are due to the Reserves when preparing financial
 statements. Exhibit 1, NRED 000010-000011.

19. The January 2, 2021, Reserve Study indicated the Association Annual Reserve Assessment balance amount of \$236,630.20 (at 33.78% funded). Exhibit 1, NRED 000042.

20. The April 20, 2022, Reserve Study indicated the Association Annual Reserve Assessment balance amount should be \$292,325.00, which included the annotation that "Failure to follow the proposed schedule of payments (for the next five years) may result in inadequate reserve funds." Exhibit 1, NRED 000056–000057.

11 21. Instead, in 2022, only \$22,500 was transferred to the Reserves.
12 Exhibit 1, NRED 000017.

13 22. In 2023, through September 30, 2023, only \$48,096 was transferred to the
14 reserves. Exhibit 1, NRED 000017.

15 23. RESPONDENT admitted to mounting unforeseen events, from fires, water
16 leak issues, to building repairs and related legal expenses in 2021 and 2022, that resulted
17 in great financial expense to the Reserve Account. Exhibit 3, NRED 000430-000431.

24. Yet, the RESPONDENT decidedly forwent a reserve assessment in 2023 claiming its insurance premium for 2023-2024 allegedly went up due to the unforeseen issues in 2021. Exhibit 3, NRED 000431.

21 22

18

19

20

4

5

6

7

8

9

10

D. Failure to Inform the Division Regarding Changes to its Management Company

23 25. The RESPONDENT claimed it remitted the Form 623 Registration Filing
24 Addendum on January 26, 2024, and represented it as its Exhibit 11. Exhibit 3,
25 NRED 000431.

26 26. But Exhibit 11 was not the Form 623, but instead the Associa Sierra North
27 contract. Exhibit 3, NRED 000626-000640.

28

27. In fact, the Division did not receive the Form 623 until July 18, 2024,
 which was well-beyond the thirty (30) days of its management company change.
 Exhibit 2, NRED 000141-000142.

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

E. Failure to Cooperate with the Division and Impeded or Otherwise Interfered with its Investigation

28. The RESPONDENT failed to provide responsive information or documents during the Division's investigation despite its unambiguous requests for the items listed below:

a. "Please provide the Western Nevada Management contract for services with Silver State Condominium Owners' Association and all Board Meeting Minutes from when the contract for Western Nevada Management was discussed for approval." Exhibit 2, NRED 000128.

- i. In its response, the RESPONDENT alleged Western Nevada Management had not managed the Association for over two years and apparently decided it would therefore not provide the items requested by the Division's Investigator. Exhibit 3, NRED 000432.
 - b. "Please explain why King Bee Construction was paid from the operating account for items that should have been from the Reserves."
 Exhibit 2, NRED 000128.

 In its response, the RESPONDENT denied it had any records showing payment to King Bee Construction. Exhibit 3, NRED 000432.

ii. But, there is a check #4484 on or about February 10, 2021, to this very vendor in the amount of \$4,320.00 for siding trim replacement, which should have been paid from the Reserves. Exhibit 2, NRED 000197.

- iii. There were other checks for the same vendor for similar services paid from the Reserves. Exhibit 2, NRED 000197-000211.
- iv. Importantly, the Division's Auditor obtained confirmation of these payments during the audit and therefore the RESPONDENT'S claim that it had no records of any payments to this vendor was inconsistent. Exhibit 1, NRED 000012.

 c. "Please provide the 2022 and 2023 Silver State Condominium Owners' Association CPA audits." Exhibit 2, NRED 000129.

i. In its response the RESPONDENT provided the 2021 Audit instead, alleged it had not received the 2022 or 2023 Audit, nor did it make any indication it would supply it when available, which is non-responsive. Exhibit 3, NRED 000433.

d. "Please explain why the 2022 budget to actual presentation provided to the Division auditor for review has an entirely different budget than what was presented and reflected in the approved and ratified budget sent to unit owners on 11/17/2021. (See allegation #1 for details.) What is being done to correct this and provide the identical financial information to both the unit owners and the Division?" Exhibit 2, NRED 000129.

 In its response, the RESPONDENT claimed the information presented, approved and ratified was identical, "They are identical" and pointed to its Exhibits 1 and 2 representing the Annual Budget Ratification mailer sent to the Owners in November 2021, including the proposed 2022 budget, then thereafter, the ratified 2022 budget mailed to the Owners. Exhibit 3, NRED 000433.

28

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

Page 7 of 12

But RESPONDENT completely failed to address why the ii. 1 2 2022 budget to actual sheet did not correlate to the 2022 ratified 3 budget document. Exhibit 3, NRED 000433. Specifically, the Budget Comparison sheet from 12/1/2022 to iii. 4 12/31/2022 identified the following items as having \$0 funds 5 budgeted which was inconsistent with the 2022 ratified budget, 6 with absolutely no explanation presented. Exhibit 2, NRED 7 000156-000159, and Exhibit 3, NRED 000434-000447. 8 9 iv. The RESPONDENT also made no indication on what it was 10 doing to correct this discrepancy to ensure identical information was being presented to both the unit owners and the Division. 11 12 Exhibit 3, NRED 000433. Therefore, on or about August 16, 2024, the Division informed 13 29. the RESPONDENT it intended to proceed formally for the outstanding violations. 14 15 Exhibit 2, NRED 000139-000140. 16 Despite such plain notice of continued deficiencies, there is no indication that 30. the RESPONDENT supplied any subsequent additional documentation or other evidence 17 to support its position to the Division's Investigator. Exhibit 2, NRED 000139-000140. 18 **CONCLUSIONS OF LAW** 19 20Based on the foregoing factual findings and the preponderance of the evidence, the 21RESPONDENT did not contest the violations of law, and Commission found all the 22 following violations of law occurred: 23 Violation #1. RESPONDENT violated NRS 116.3103(1) through its fiduciary 31. shortcomings when it failed to provide accurate information to the unit owners and to the $\mathbf{24}$ Division, failed to fund the daily operation of the Association adequately, and/or make 2526adjustments to its funding plan. 27 28 Page 8 of 12

32. Violation #2. RESPONDENT violated NRS 116.3108(6) as there were no
 Meeting Minutes to support the Board was proceeding in a legitimate manner to complete
 the roof work repair.

33. Violation #3. RESPONDENT violated NRS 116.3115(1) by failing to accurately reflect the "Due-To" from the Operating Account to the Reserves Account for proper accounting procedures to be met.

7 34. Violation #4. RESPONDENT violated NRS 116.3115(2)(b) by failing
8 to adequately fund its Reserves and maintain its budget in accordance with the
9 Reserve Study.

10 35. Violation #5. RESPONDENT violated NRS 116.31151(1) for failing to create,
11 retain and/or maintain proper and accurate record keeping.

36. Violation #6. RESPONDENT violated NRS 116.31151(1)(b) for failing to
adequately fund the Reserves as indicated by the Reserve Studies.

14 37. Violation #7. RESPONDENT violated NRS 116.31152(1)(c) for failing, at
15 least annually, to make adjustments to its funding plan necessary to provide adequate
16 funding for the required reserves.

17 38. Violation #8. RESPONDENT violated NRS 116.31175(2) by failing to make
18 available to the Division its books and records.

1939.Violation #9.RESPONDENT violated NAC 116.385(2) by failing to report20changes to its community management company to the Division within thirty (30) days.

40. Violation #10. RESPONDENT violated NAC 116.405(5)(a) by impeding or
otherwise interfering with the Division's investigation by failing to comply with the
Division's multiple requests to provide information or documents.

41. Violation #11. RESPONDENT violated NAC 116.405(5)(b) for impeding or
otherwise interfering with the Division's investigation when it concealed supplied false or
misleading information to the Division's investigator regarding the payments to King Bee
Construction which were otherwise included in the Division's Auditor's review.

28

4

5

6

42. Violation #12. RESPONDENT violated NAC 116.405(8)(d) for failing to
 obtain at least three bids from reputable vendors with proper licensing prior to the roof
 repair work.

4 43. Violation #13. RESPONDENT violated NAC 116.405(8)(g) in lacking 5 its duties when it failed to maintain current, accurate and/or properly documented 6 financial records.

44. Violation #14. RESPONDENT violated NAC 116.405(8)(i) for failing to
demonstrate any established policies and procedures designed to provide reasonable
assurances in the reliability of its financial reporting.

10 45. Violation #15. RESPONDENT violated NAC 116.405(8)(k) for failing
11 to make the requested financial records of the Association available for inspection by
12 the Division.

46. Violation #16. RESPONDENT violated NAC 116.415 by failing to have
proper recordkeeping and regularly transferring reserves.

15

16

17

18

19

20

21

22

23

24

25

26

27

28

. . .

. . .

. . .

ORDER

The Commission, being fully apprised in the premises and good cause appearing, **ORDERS** as follows:

1. **RESPONDENT** shall pay to the Division a total amount of Eight Thousand Six Hundred Twenty-One and Sixty-Five Cents (\$8,621.65) within sixty (60) days of entry of Order. This total amount reflects no administrative fine amounts for committing the above-stated violations of law, but the costs of the investigation, the attorney's fees, and the hearing.

2. If payment is not actually received by the Division on or before its due date, it shall be a default by RESPONDENT. In the event of default, the unpaid balance of the administrative fine and costs, together with any attorney's fees and costs that may have been assessed, shall be due in full to the Division within ten (10) calendar days of the date of default, and the Division may obtain a judgment for the amount owed, including collection fees and costs.

3. RESPONDENT shall return to the June 2026 Commission Meeting for a status check regarding the:

2024 CPA Audit;

a.

Provide an update to its funding plan; and b.

An attestation by the Community Manager with respect to the process c. of payment not made to any unlicensed vendor; and shall provide such report, with documents, submitted no less than ten (10) days prior to the June 2026 Commission Meeting.

4. All Board Members shall complete a total of six (6) hours of CCICC/HOA continuing education in the relevant subject matter areas of: Fiduciary Duty, Reserve Studies, Budgeting and Financial Management, and HOA Meetings, within one (1) year, with said proof supplied to the Commission ten (10) days prior to the June 2026 Commission Meeting.

28

1	5. Pursuant to NRS 116.785, if RESPONDENT violates any Commission order,	
2	the Commission may impose sanctions of not more than \$1,000 for each violation.	
3	6. The Commission retains jurisdiction for correcting any errors that may have	
4	occurred in the drafting and issuance of this document.	
5	DATED this 16th day of June, 2025	
6	COMMISSION FOR COMMON-INTEREST COMMUNITIES AND CONDOMINIUM	
7 8	HOTELS DEPARTMENT OF BUSINESS AND INDUSTRY STATE OF NEVADA	
9		
10	By: Styles M. V Cmarco	
11	Phyllis M. Tomasso, Chair	
12	Submitted by:	
13	AARON D. FORD	
14	Attorney General	
15	epkeegar By:	
16	CHRISTAL P. KEEGAN (Bar No. 12725) Deputy Attorney General 5420 Kietzke Lane, Suite 202 Reno, Nevada 89511 (775) 687-2141 ckeegan@ag.nv.gov	
17		
18		
19	Attorney for Real Estate Division	
20		
21		
22		
23		
24		
25		
26		
27		
28		
	Page 12 of 12	