EDUCATION SECTION

2501 E Sahara Ave Las Vegas, NV 89104-4137 (702) 486-0951

e-mail: sanwari@red.state.nv.us
ttrillo@red.state.nv.us
http://www.red.state.nv.us

TO: The Nevada Real Estate Commission

FROM: Safia Anwari, Education and Information Manager;

Ingrid Trillo, Program Officer

SUBJECT: Education Summary – **January 07-09, 2015**

DISCUSSION AGENDA EDUCATION COURSES

NEW REAL ESTATE PRE-LICENSING EDUCATION COURSES

1. ABC Real Estate School "Real Estate Appraisal"

Request: 45 Hours Internet

Recommendation: Approve 45 hours of broker upgrade credits by internet delivery.

Content meets NAC 645 standards.

Instructors: Cynthia Weber

Objective:

- Name and describe the 3 Nevada real estate license
- Name and describe the activities involved in at least two areas of real estate specialization
- Name at least one real estate specialty that requires a holder to receive both a real estate license and an additional permit or certificate
- Name at least 1 trade organization
- Define appraisal, value, and market value.
- Cite the licensing requirements for real estate appraisers in Nevada and the legislation that affects appraisal practices.
- Differentiate between an appraisal and a competitive market analysis
- Outline the appraisal process
- List the four characteristics of value in the real estate market
- Differentiate between market value and market price and between cost and value
- Define and give examples of the principles of value used when appraising real estate
- List and describe the steps involved in the sales comparison approach to value
- List and describe the steps involved in the cost approach to value
- Distinguish between reproduction cost and replacement cost
- Describe the three types of depreciation and the difference between curable and incurable depreciation
- List and describe the steps involved in the income approach to value.

- State the formulas for determining a gross rent multiplier and a gross income multiplier and how they are used in appraising
- Describe the process of reconciliation
- Differentiate between market price and market value
- Explain why the value of real property does not remain constant
- Define the supply and demand model

| Content. | |
|---|----|
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| What credentials do I need? | |
| Salesperson's License | |
| Broker-Salesperson's License | |
| Broker License | |
| Should I Choose a Specialty Area? | |
| How do I choose a broker and an office? | |
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| Supply vs. Demand | 20 |
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| Location, Location | 20 |
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| Economic theory | 20 |
| Market Cycles | 20 |
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| Definition of Appraisal | 20 |
| Property rights are measureable | |
| Purposes and Uses of Appraisals | 40 |
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| Factors Influencing City Growth and Development | 20 |
| Site Analysis and Valuation | 20 |
| Legal Data of Site Analysis | 20 |
| Physical Factors Involving the Site | 10 |
| Methods of Site Valuation | 10 |
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| Architectural Styles and Functional Utility | 10 |
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| Roof Types | 10 |
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| Broker's Guidelines for Considering Physical Characteristics of Real Property for FHA | 20 |
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| The Appraisal Process and Methods | 20 |
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| The Sales Comparison Approach | 20 |
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| Cost Approach | 10 |
| The Procedure in Brief | 10 |
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| Cost New Bases | 20 |
|--|----|
| Steps in the Cost Approach | 20 |
| Depreciation | |
| Appraisal and Income Tax Views – "Book" vs. Actual Depreciation | 10 |
| Methods of Calculating Accrued Depreciation | 10 |
| Reproduction or replacement cost method | 10 |
| What is the replacement cost new and the present value of this property? | 10 |
| Abstraction | 10 |
| Income (Capitalization) Approach | 10 |
| The Overall Rate Formula | 10 |
| Income Approach Process | 10 |
| Income Approach Applied | 10 |
| Residual Techniques | 10 |
| Building Residual Technique | 10 |
| Finding the Building Capitalization Rate – Example | 10 |
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| Gross Rent and Gross Income Multipliers | 10 |
| Steps in Using the Gross Rent Multiplier | 20 |
| Reconciliation | 10 |
| | - |
| Appraisal of Manufactured Homes and Mobile Homes | 10 |
| Appraising Single Family Residences and Small Multi-Family Dwellings | 10 |
| Single Family Residence | 10 |
| Inspection of property | 10 |
| Verification through public records | 10 |
| Inspection of comparable sales | 10 |
| Application of approaches to value | 10 |
| Definition of small multi-family dwelling | 10 |
| Reasons for purchasing residential properties | 10 |
| Appraisal procedure for small residential income properties and single family residences | 10 |
| Amenities of multi-family dwellings | |
| Additional Practice Problems | 20 |
| Applying the Income (Capitalization) Approach | |
| Solution | 20 |
| Background | |
| How to Become an Appraiser in Nevada | 10 |
| Chapter 5: Practice | |
| 3 Major Methods of Estimating Value | 20 |
| Which one should I use? | 10 |
| Sales Comparison Approach | 10 |
| Selling motives | 10 |
| Units of Comparison | 10 |
| Economic Basis | 10 |
| Examples of Methods | 20 |
| Procedure | |
| Sales Comparison Approach Example 1 | 10 |
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| Evaluating vacant land | 20 |
| 2 nd Approach: Replacement Cost Approach | 20 |

| Cost Approach Steps | 20 |
|---|----|
| Creating a new property | 20 |
| Methods | 20 |
| How is depreciation calculated? | 20 |
| Causes | 20 |
| Is the depreciation Curable? | 20 |
| Cost Approach Examples | 10 |
| Other Cost Approach Examples | 10 |
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| Calculating Income Approach | 20 |
| Example to Calculate Cap Rate | |
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| Reconciliation: Combination of the 3 types of Valuation Approaches | 20 |
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| Math Practice Quiz 10 | 20 |
| Percentage and other math problems | 20 |
| Quiz 11: Valuation and Market Analysis | 20 |
| Chapter 6: Economics Topics You-tube Videos | 20 |
| Click on and Watch this Video: Price vs. Demand | 20 |
| Click on and Watch this Video: price of Related Products and Demand | 20 |
| Click on and Watch this Video: Law of Supply | 20 |
| Click on and Watch this Video: Factors Affecting Supply | 20 |
| WEB Links for Licensees | 20 |
| Glossary | 20 |
| Comment Page | |
| TOTAL: $2760 \text{ min} \div 50 \text{ class hr} = 55.2 \text{ Hours}$ | |

NEW REAL ESTATE POST- LICENSING EDUCATION COURSES

2. Pioneer School of Real Estate "30-Hr Post-Licensing Course"

Request: 30 Hours Classroom

Recommendation: Approve 30 hours postlicensing education. Content meets NAC 645

standards.

Module:

- (a) Real Estate Contracts, including the Writing and Presenting of a Purchase Agreement and Qualifying Prospects.
- (b) The listing process, Marketing Analysis and Inspections
- (c) Communication, Technology and Records Management, Including Time Management, Goals Setting and Devising a Plan of Action
- (d) Buyer Representation, Including the Buyer's Brokerage Contract, Statutory Duties, Disclosures, Cooperation Between Agents and New-Home Tracts
- (e) Professional Conduct, Etiquette and Ethics
- (f) Including Regulation Z of the Truth in Lending Act of the Federal Trade
 Commission Issued by the Board of Governors of the Federal Reserve System, 12
 C.F.R. Part 226, Fair Housing, the Multiple-Listing Service, Internet Websites and Electronic Mail
- (g) Proceeds of sales, Costs of Sale and Cost Sheets
- (h) Agency Relationships
- (i) Land
- (j) Regulatory Disclosures, Including Disclosures Required by Federal, State and Local Government
- (k) Property Management and The Management of Common-Interest Communities
- (l) Escrow, Title and Closing Process
- (m) Financing
- (n) Negotiation
- (o) Tax Opportunities and Liabilities Related to the Client

Instructors: Evelyn Murphy Sharon Green

Objective: To educate first year agents with knowledge to conduction

To educate first year agents with knowledge to conduct real estate business legally & ethically in order to protect the public.

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| Negotiation (Module N) | |
|---|----|
| Negotiating skills (agency discussion appropriate here) | |
| Basic steps of good negotiations | 15 |
| Reading people | 10 |
| The art of listening | 10 |
| Silence is golden | 5 |
| Presenting offers & counteroffers | |
| To a seller (NRS 645.635.1, 2, 3; NAC 645.630 & 645.632) | 20 |
| FSBOs & other business models | 20 |
| Counteroffers to a buyer | 20 |
| Multiple offers | 10 |
| Backup offers | 5 |
| Agency considerations | 5 |
| Communication, Technology and Records Management Including Time Management Goal | |
| Setting and Devising a Plan of Action (Module C) | |
| Creating a database | |
| Prospecting | |
| Follow Up | 10 |
| Time Management | 10 |
| Budgeting your money | 15 |
| BREAK 10 Minutes | |
| Developing a business plan part 1 | 20 |
| Developing a business plan part 2 | 10 |
| Developing a business plan part 3 | 15 |
| Advertising (Module F) | |
| Federal | 15 |
| State | 15 |
| MLS | 10 |
| Internet & E-Mail | 20 |
| Professional Conduct, Etiquette and Ethics (Module E) | |
| Ethics and Agency Relationships | 15 |
| Ethics and Fair Housing | 15 |
| Ethics and Property Defects | 15 |
| Ethics and Relationships with Competitors | 20 |
| BREAK 10 Minutes | |
| Ethics and Relationships with Colleagues | 15 |
| Resolving Conflict | 15 |
| Applying Etiquette While Showing Property | 15 |
| Agency Relationships (Module H) | 10 |
| Creation of Agency | 35 |
| Disclosure of Agency and Related Duties (NRS 645.251 – 645.259) | 55 |
| Disclosure Process and Sequence (NRS 645.252 & NAC 645.637) | 10 |
| Variations of Relationships and Disclosure Process | 10 |
| Written Company Policy & Procedures on Agency Relationships? (NAC 645.600) | 10 |
| Proceeds of Sale, Costs of Sale, and Cost Sheets (Module G) | 15 |
| What are Net & Cost Sheets | |
| Function, purpose of these worksheets | 20 |
| Review several styles and formats of net and cost sheets | 20 |
| | |

| Types of Transactions | |
|--|----|
| Cash | 5 |
| Conventional | 5 |
| FHA | 10 |
| VA | 10 |
| Assumption | 10 |
| Seller financed | 10 |
| Other | 5 |
| Costs associated with each type of transaction | |
| Demonstrate calculation of: cash, conventional, FHA, VA, Assumption, financed, and | |
| other costs for seller net sheet | 15 |
| Demonstrate calculation of: cash, conventional, FHA, VA, Assumption, financed, and | |
| other costs for buyer cost sheet | 15 |
| The Listing Process, Market Analysis and Inspections (Module B) | |
| Statutory Duties Owed Disclosures (NRS 645.251 – 645.259) | |
| Licensee acting for one party | 5 |
| Licensee acting for more than one party | 10 |
| Different licensees assigned by the broker to separate parties | 10 |
| Review | 15 |
| Preparing to take a listing | |
| What to ask the seller prior to the listing appointment | 5 |
| Gathering preliminary information | 15 |
| Pre-listing meeting with seller or pre-listing packets | 5 |
| CMA and pricing property | 10 |
| Seller's estimated net proceeds | 5 |
| BREAK 10 Minutes | |
| Listing Presentation and Marketing Plan | |
| Duties Owed Disclosure Form | 5 |
| Brokerage agreement | 15 |
| Presenting your marketing plan and follow up plan | 15 |
| What things will remain or convey with the property | 5 |
| Fair Housing issues | 20 |
| Antitrust and price fixing | 15 |
| Laws regarding disclosure of property condition | 15 |
| Regulatory Disclosures, Including Disclosures Required by Federal, State and Local | |
| Governments (Module I) | |
| Federal Disclosures | |
| Real Estate Settlement Procedures Act | 15 |
| Truth-in-Lending Act | 15 |
| Lead-based paint hazards booklet and form | 15 |
| HUD "For Your Protection: Get a Home Inspection" form | 10 |
| State Disclosures | |
| Duties Owed, Consent to Act, Confirmation Process (NRS 645.252 & NAC 645.637) | 15 |
| Seller Real Property Disclosure (NRS 113.100 – 113.150) | 10 |
| Common-Interest Community Information Statement (NRS 116.41095) | 5 |
| Zoning Disclosure (NRS 113.070) | 5 |
| Gaming Disclosure (NRS 113.080) | 5 |
| Disclosure Booklet (SB 332, sec. 3) | 10 |

| Used Manufactured / Mobile Home Disclosure (AB 114, sec 5) | 10 |
|--|------|
| Constructional Defects (NRS 40.600 – 40.695) | 5 |
| Open Rangeland Disclosure (NRS 113.065) | 5 |
| Limitation on liability for failure to disclose certain facts | 15 |
| Local Disclosures | 13 |
| Building & zoning Codes, transportation beltways; planned or anticipated land use | |
| within proximity of subject property | 15 |
| Environmental Issues, flood zones, wood burning devices such as fireplace inserts, | - 10 |
| wood stoves, emissions; underground storage tanks; well & septic | 15 |
| Safety, noise, nuisance, airport flight paths; agricultural land use | 10 |
| Finance (Module M) | |
| Overview of types of Loan Programs | 20 |
| The Buyer | 20 |
| The Seller | 20 |
| FHA, VA & other financing program differences | 20 |
| Do's and Don'ts related to lenders | 20 |
| Managing your financing related escrow issues | 20 |
| Tax Opportunities and Liabilities Related to the Client (Module O) | 60 |
| Tax advantages of owning real estate | |
| Primary Residence | |
| Other Investment Property | |
| Exchanges | |
| Other Considerations | |
| Regulatory Disclosure (Module J) | |
| Why Disclose | 20 |
| Federal Disclosures | 20 |
| State Disclosures – Duties Owed | 20 |
| State Disclosures – Agency Relationship | 20 |
| State Disclosures – SRPD | 10 |
| State Disclosures – Construction and New sales | 20 |
| State Disclosures – Other | 20 |
| Local Disclosures – Environmental Issues | 20 |
| Local Disclosures – Building and Zoning | 20 |
| What may or may not be disclosed | 20 |
| Property Management and the Management of Common-Interest Communities (Module K) | |
| Property Management (NRS 645.6052 – 645.6056 & NAC 645.800 – 645.807) | |
| Function of property manager (NRS 645.019 & 645.0195) | 20 |
| Property management agreement requirements (NRS 645.0192 & 645.6056) | 10 |
| Permit required (NRS 645.6052, 645.6054) | 5 |
| Community Association Management (SB 325 creating NRS Chapter 116A) | |
| Function of the community association manager (SB 325, Sec. 8 & 12) | 10 |
| Community association management and agreement requirements (NAC 116.047 & | |
| 116.305) | 5 |
| Certificate required (SB 325, Sec 23) | 10 |
| Escrow, Title and Closing Processes (Module L) | |
| Buyer considerations (customs and practices vary) | 15 |
| Seller considerations | 15 |
| Good communications make for a smooth closing | 10 |

| Closing | 10 |
|---|----|
| Post-closing follow-up | 10 |
| Buyer Representation, Including the Buyer's Brokerage Contract, Statutory Duties, | |
| Disclosures, Cooperation Between Agents and New-Home Tracts (Module D) | |
| Review of Statutory Duties Owed Disclosure when representing the buyer | 15 |
| Introduce the buyer brokerage agreement | 20 |
| Communication Skills | 20 |
| Buyer presentation – Educating the buyer part 1 | 15 |
| BREAK 10 Minutes | |
| Buyer presentation – Educating the buyer part 2 | 20 |
| Fair Housing & ADA (Americans with Disabilities Act) | 15 |
| Showing Property | 15 |
| FSBO's & New Home Tracts | 10 |
| CMA for Buyer | 20 |
| Estimating closing costs | 20 |
| TOTAL: $1795 \text{ min} \div 50 \text{ class hr} = 35.9 \text{ Hours}$ | |

NEW REAL ESTATE CONTINUING EDUCATION COURSES

3. Key Realty School, LLC

"Review of Business Brokerage"

Request: 3 Hours Business Broker Correspondence

Recommendation: Approve – 3 Hours – Business Broker – Correspondence. The course content

meets NAC 645 standards.

Instructors: Toby Tatum – Nevada – Business Broker

Objective: This course will provide students with a review of business sales and the methods of

practice surrounding business sales in the state of Nevada.

Standards: 1(a) Current information on real estate which will improve the professional knowledge

of the licensee and enable him to give better service to the public.

2(e) The measurement and evaluation of the market for real estate, including

evaluations of sites, market data and studies of feasibility.

| Review of Business Brokerage and Business Sales | 10 |
|---|----|
| Understand the Definitions and aspects of revisions to the law governing business | |
| brokerage | |
| Note differences between selling real estate and business | |
| Understand Financial Statements | 40 |
| Understand the language of finance and financial analysis as it relates to businesses | |
| Note the importance of reading and understanding financial statements and drawing | |
| correct conclusions about the business | |
| Review the interpretation of financial statements | |
| Read and comprehend use and differences of profit & loss statements, balance sheets, | |
| cash flow statements, etc. | |
| Learn about fixed and variable costs, review samples included | |

| Introduction to the Balance Sheet | 35 |
|--|----|
| Understand use of balance sheet and the basic format | |
| Review and comprehend the line items, fixed operating expenses and sub-categories | |
| included on balance sheet | |
| Review and understand sample balance sheets included | |
| Accrual Accounting vs Cash Accounting | 25 |
| Understand difference between accrual accounting vs. cash accounting and when to use | |
| them | |
| Review included sample of cash flow analysis | |
| Note examples of poorly formatted financial statements | |
| Review sample of commonly formatted income statement | |
| Introduction to Recasting the Financial Statements | 30 |
| Understand fundamental difference between publicly traded corporations and privately | |
| owned businesses | |
| Review scope of GAAP | |
| Read and understand reportable profit reducing tactics that some business owners use | |
| Understand definition and use of recasting as compared to actual reported revenue | |
| expenses | |
| Review and understand use of special adjustments to owner salary and prerequisites | |
| Division Splits, Carve-Outs and Transfer Pricing | 10 |
| Understand definitions and use of division splits, carve outs and transfer pricing as it | |
| pertains to business financial statements | |
| Sample Documents | 10 |
| Review and understand included sample documents to include net profit, discretionary | |
| earnings, EBITDA, EBIT and alternative recasting format | 20 |
| Practice Exam | 20 |
| Take and Review the Course Practice Exam | |
| TOTAL: $180 \text{ min} \div 50 \text{ class hr} = 3.6 \text{ Hours}$ | |

4. Council of Residential Specialists

"Converting Leads Into Closing CRS 120"

Request: 8 Hours General Classroom

Recommendation: Approve – 8 Hours – General – Classroom. This course is for certification.

The course content provides personal development and provides the importance of communication with leads that affects your day to day

practice. The course content meets NAC 645 standards.

Instructors: Lee Barrett Chandra Hall Mike Selvaggio

Objective: Upon successful completion of this course, you will be able to:

- Develop systems for capturing, converting, and tracking leads
- Implementing customer-focused campaigns that provide consistent touches via various channels
- Integrate technical tools to enhance the efficiency and responsiveness of your lead management
- Set priorities for lead conversion and create an action plan for achieving them

Standards:

- 1(a) Current information on real estate which will improve the professional knowledge of the licensee and enable him to give better service to the public.
- 2(p) The preparation of real estate contracts.
- 2(q) Personal development courses.

Content:

| Introduction, Logistics, Course Objectives Chapter 1: What is a Lead? Lead Lifecycle Lead Types and Sources Agent Examples Tracking Leads Chapter 2: Working with Databases Building a Database | 15 15 15 15 15 15 |
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| Lead Lifecycle Lead Types and Sources Agent Examples Tracking Leads Chapter 2: Working with Databases Building a Database | 15 15 15 15 |
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| Agent Examples Tracking Leads Chapter 2: Working with Databases Building a Database | 15 15 |
| Tracking Leads Chapter 2: Working with Databases Building a Database | 15 15 |
| Chapter 2: Working with Databases Building a Database | 15 |
| Building a Database | |
| | |
| | 15 |
| The Importance of Systems | |
| BREAK 15 Minutes | |
| Analyzing and Maintaining Your Database | 15 |
| Attracting Leads and Expanding the Database and Agent Example | 15 |
| Chapter 3: Lead Tracking and Nurturing | |
| Inquiry First Response: Automated and Manual | 15 |
| Drip Campaigns | 15 |
| Agent Examples | 15 |
| Additional Lead Nurturing Tips and Hiring Help to Boost Conversions | 15 |
| BREAK 60 Minutes | |
| Chapter 4: Digital Leads | |
| Systematize Your Follow Up | 15 |
| Websites and Agent Example | 15 |
| Other Sites | 15 |
| Social Media | 15 |
| BREAK 15 Minutes | |
| Chapter 5: Traditional Leads | |
| Direct Mail, Farming, and Agent Examples | 15 |
| Phone | 15 |
| Events and Open Houses | 15 |
| Networking and Affiliates | 15 |
| Chapter 6: Closing and Beyond | |
| Stay Top of Mind | 15 |
| Referrals | 15 |
| Orphan Clients | 15 |
| Assessment and Action Plan | 15 |
| Exam | 30 |
| TOTAL: $405 \text{ min} \div 50 \text{ class hr} = 8.1 \text{ Hours}$ | |

5. Council of Residential Specialists

"Win-Win Negotiation Techniques CRS 121"

Request: 8 Hours General Classroom

Recommendation: Approve – 8 Hours – General – Classroom. This course is for certification.

The course content meets NAC 645 standards.

Instructors: Lee Barrett Chandra Hall Mike Selvaggio

Objective: Upon successful completion of this course, you will be able to:

- Learn about other parties needs and identify their interests
- Prepare for negotiations by exploring actionable solutions and creating a game plan
- Respond more effectively to issues that commonly arise during your transactions
- Establish and maintain rapport with other parties in a negotiation

Standards: 1(a) Current information on real estate which will improve the professional knowledge of the licensee and enable him to give better service to the public.

- 2(a) Ethics of selling real estate.
- 2(p) The preparation of real estate contracts.
- 2(q) Personal development courses.

| Introduction, Logistics, Course Objectives | 15 |
|---|----|
| Chapter 1: Setting Goals and Expectations | |
| Your Role as an Agent | 15 |
| Facilitate a Win-Win | 15 |
| Building Trusting Relationships | 15 |
| Negotiation Mistakes | 15 |
| Key Moments in a Negotiation | 15 |
| Chapter 2: Defining Positions and Interests | |
| Competitive Versus Cooperative | 15 |
| Positions Versus Interests | 15 |
| BREAK 15 Minutes | |
| Personality Types | 15 |
| Chapter 3: Uncovering Interests | |
| Learn About the Other Party's Interests | 15 |
| The Same Position Can Be Driven by Different Interests | 15 |
| Ask More Questions | 15 |
| Listen Actively and Effectively | 15 |
| Plan the Initial Contact | 15 |
| BREAK 60 Minutes | |
| Chapter 4: Preparing for the What-ifs | |
| Adapt to Evolving Interests | 15 |
| Reframing | 15 |
| A Few Guiding Principles | 15 |
| Scripts and Dialogues | 15 |
| Chapter 5: Sample Scenarios and Role Play | |
| Sample Seller Position: Listing As Is | 15 |
| BREAK 15 Minutes | |
| Sample Seller Position: Don't Want to Lower Price | 15 |
| Sample Buyer Position: Want the Seller to Pay Closing Costs | 15 |

| Sample Buyer Position: Only Want to See Move-in Ready Homes | 15 |
|---|----|
| Chapter 6: Negotiating Sustained Relationships | |
| Using Interests to Maintain Relationships | 15 |
| Communication Styles | 15 |
| Referrals and Feedback | 15 |
| Create an Action Plan | 15 |
| Exam | 30 |
| TOTAL: $420 \text{ min} \div 50 \text{ class hr} = 8.4 \text{ Hours}$ | |

6. Council of Residential Specialists

"Building a Team to Grow Your Business CRS 122"

Request: 8 Hours General Classroom

Recommendation: Approve – 8 Hours – General – Classroom. This course is for certification.

The course content meets NAC 645 standards.

Instructors: Lee Barrett Chandra Hall Mike Selvaggio

Objective: Upon successful completion of this course, you will be able to:

- Recognize signs that it is time for you to hire
- Assess which type of hire and which team structure would work best for your business
- Apply techniques for soliciting qualified candidates and conducting successful interviews
- Analyze options for team member compensation, work status, licensing, contracts, and job titles and responsibilities
- Establish effective management practices related to onboarding, retention, accountability, and work flow
- Make effective decisions about your team culture and resources

Standards:

- 1(a) Current information on real estate which will improve the professional knowledge of the licensee and enable him to give better service to the public.
- 2(p) The preparation of real estate contracts.
- 2(q) Personal development courses.

| Introduction, Logistics, Course Objectives | 15 |
|--|----|
| Chapter 1: Making the Decision to Hire | |
| Potential Advantages of Building a Team | 15 |
| Initial Considerations & Learning Activity (Initial Goals) | 15 |
| Assessing Readiness | 15 |
| Business & Personal Indicators | 15 |
| Chapter 2: Team Structures | |
| Learning Activity: Leadership | 15 |
| Potential Structures for Real Estate Teams | 15 |
| BREAK 15 Minutes | |
| Virtual and On-site Team Members | 15 |
| Learning Activity: Task Assessment | 15 |

| Chapter 3: Preparing for the Hiring Process | |
|---|----|
| Job or Project Description & Learning Activity | 15 |
| Compensation | 15 |
| W2 versus 1099 | 15 |
| Buyer Agent Compensation & Other Types of Rewards | 15 |
| BREAK 60 Minutes | |
| Chapter 4: Recruiting | |
| Where to Find Candidates | 15 |
| Selecting a Contractor or Virtual Assistant | 15 |
| First Round of Interviewing & Learning Activity | 15 |
| Second Round of Interviewing & Learning Activity | 15 |
| Checking References & Selecting the Best Candidate | 15 |
| BREAK 15 Minutes | |
| Chapter 5: Managing a Team | |
| Workflow | 15 |
| Team Meetings | 15 |
| Accountability | 15 |
| Onboarding | 15 |
| Factors That Impact Retention & Learning Activity | 15 |
| Chapter 6: Developing a Team Culture | |
| Learning Activity: Creating a Team Culture | 15 |
| Internal & External Team Culture | 15 |
| Creating an Action Plan | 15 |
| Exam | 30 |
| TOTAL: $420 \text{ min} \div 50 \text{ class hr} = 8.4 \text{ Hours}$ | |

"Property Transfers, Estate Planning: Asset Protection for Real Estate Professionals" **Request:** 3 Hours Personal Development Classroom

Recommendation: Approve – 3 Hours – Personal Development – Classroom. The course content

meets NAC 645 standards.

Instructors: Tisha Black, Esquire Jeffrey J Whitehead, Esquire

Objective: Th

This course will provide students with a peripheral understanding of property transfers, estate planning and asset protection, in such a way that pertains to the knowledge, activities and expertise of real estate licensees. Students will gain a basic understanding of estate planning a probate, with a special emphasis on information that is helpful in real estate transactions. Students will also develop a greater understanding of the topics of a course, which will help them provide service to clients, refer clients to appropriate professionals and avoid the unauthorized practice of law.

Standards:

- 1(a) Current information on real estate which will improve the professional knowledge of the licensee and enable him to give better service to the public.
- 1(b) Information that relates to pertinent Nevada laws and regulations.
- 2(a) Ethics of selling real estate.
- 2(c) The administration of real estate law and regulations, including licensing and enforcement.

- 2(i) 2(p)
- The exchange of real property.

 The preparation of real estate contracts.

| Content: | |
|---|----|
| Estates in Property (NRS 111) | 15 |
| Fee Simple | |
| Joint Tenancy | |
| Tenants in Common | |
| Community / Separate Property Concerns (NRS 123.030) | |
| Leasehold Interests | |
| Conveyancing and Property Transfers | |
| Methods to Transfer Property : Voluntary Transfers | 20 |
| Voluntary | |
| Involuntary | |
| Tax Considerations | 10 |
| Declaration of Value Form (NRS 375.060; NRS 375.110) | |
| Powers of Attorney | 5 |
| Probate | |
| What is probate? | 20 |
| Types of Probate in Nevada | |
| Costs of Probate | |
| Probate Transfers of Real Property | 10 |
| Buying/Selling Property Out of an Estate | |
| Estate Administration | |
| BREAK 10 Minutes | |
| How, Why and When to Avoid Probate | |
| Benefits and Disadvantages of Property Relative to Real Property | 10 |
| Timeframes | |
| Probate Complications | |
| Non-Probate Transfers of Real Property | 30 |
| Proper Title | |
| Joint Ownership / Rights of Survivorship | |
| Deed on Death (NRS 111.655) | |
| Beneficiary Designations | |
| Transfers by Trust | |
| Estate Planning | 30 |
| Proper Titling | |
| Basic Trusts and Other Estate Planning Tools | |
| Asset Protection Concerns in Real Estate | 15 |
| Insurance | |
| Assets Protected by State or Federal Law | |
| Homestead (NRS 115) | |
| Conclusion, Related Ethical and Legal Concerns | 15 |
| Providing Well-Rounded Service to Clients | |
| Identifying Certain Legal Issues | |
| Unauthorized Practice of Law | |
| TOTAL: $170 \text{ min} \div 50 \text{ class hr} = 3.4 \text{ Hours}$ | |

"Nevada Foreclosure Considerations for Real Estate Licensees"

Request: 3 Hours General Classroom

Recommendation: Approve – 3 Hours – General – Classroom. The course content meets NAC

645 standards.

Instructors: Tisha Black, Esquire Kevin L Hernandez, Esquire

Objective: This course will provide students with an overview of the Nevada foreclosure process

and related concerns such as Nevada Foreclosure Mediation, including a legislative

update.

Standards: 1(a) Current information on real estate which will improve the professional knowledge

of the licensee and enable him to give better service to the public.

1(b) Information that relates to pertinent Nevada laws and regulations.

2(b) Legislative issues which concern the practice of real estate or licensees, including

pending and recent legislation.

2(d) Real estate financing, including mortgages and other techniques.

| Content: | |
|--|----|
| Pre-foreclosure Process | 20 |
| Borrower's Bill of Rights | |
| Nevada Foreclosure Mediation program | |
| Considerations Regarding Alternatives to Foreclosure | 35 |
| Reinstatement, Forbearance, Repayment Plans | |
| Mortgage Modification | |
| Partial Payments, Short Payoff | |
| Deed-in-Lieu of Foreclosure | |
| Foreclosure Process | 15 |
| Non-Judicial Foreclosure | |
| Judicial Foreclosure | |
| NRS 107 as amending SB 321 Limitations on Foreclosure Timeline | |
| Legal Update | 25 |
| Priority Litigation | |
| Recording Requirements | |
| Real Estate Settlement Procedures Act (RESPA) and Truth In Lending Act (TILA)- | |
| (second Mortgages) | |
| Home Mortgage Disclosure Act (HMDA) | |
| Bankruptcy Considerations | 20 |
| Chapter 7 and Chapter 13 | |
| Working with the Trustee | |
| Noteworthy Litigation | 45 |
| Priority Claims in Foreclosure | |
| Standing Claims in Foreclosure | |
| Wrongful Foreclosure, Abuse of Process & Frivolous Claims | |
| Ethics | 20 |
| Conflicts of Interest | |
| | |

| Client Obligations | |
|---|--|
| TOTAL: $180 \text{ min} \div 50 \text{ class hr} = 3.6 \text{ Hours}$ | |

"Credit Insights for the Post-Recession Realtor"

Request: 3 Hours General Classroom

Recommendation: Approve -3 Hours – General – Classroom. The course content meets NAC

645 standards for General.

Instructors: Tisha Black, Esquire YanXiong (Michael) Li, Esquire

Kevin L. Hernandez, Esquire

Objective: This course will enable real estate agents to assist their clients in post-recession

bankruptcy issues. This course will also enable real estate agents to assist their clients in

post-recession consumer credit issues.

Standards: 1(a) Current information on real estate which will improve the professional knowledge

of the licensee and enable him to give better service to the public.

1(b) Information that relates to pertinent Nevada laws and regulations.

2(b) Legislative issues which concern the practice of real estate or licensees, including

pending and recent legislation.

2(d) Real estate financing, including mortgages and other techniques.

| Content: | |
|--|----|
| Getting Cozy with the Bankruptcy Code | |
| Introduction | 10 |
| Employment and Compensation | 25 |
| Document, Document | |
| Are you a "professional?" | |
| Terms of Engagement | |
| Employment Application | |
| Interim and Final Fee Applications | |
| Conflicts | |
| Bankruptcy Estate | 25 |
| U.S.C. 362(k) Violation | |
| U.S.C. 347 Preferences | |
| U.S.C. 348 Fraudulent Conveyance | |
| The 180-day Clawback | |
| U.S.C. 362(d) Relief | |
| Lien Stripping | 25 |
| Strip-off vs. Cramdown | |
| What we know – Chapter 7 vs. Chapter 13 | |
| What's on the Horizon – McNeal | |
| Chapter 20's | |
| Rise in Bankruptcy Mediation | |
| Do I Have to Present This Offer? | 10 |
| Offer is on a different form | |
| Offer doesn't conform to requests in MLS | |

| Earnest money isn't enough | |
|--|----|
| Questions & Answer Session | 10 |
| Credit Reporting Violations and Qualifying for Residential Home Mortgages | |
| Overview of the Fair Credit Reporting Act (FRCA) | 25 |
| The FCRA regulates the collection, dissemination, and use of consumer | |
| information, including consumer credit reports | |
| Consumer Disputes | 20 |
| If you believe information in your credit report is incorrect, you should dispute this | |
| information either on your own or through a qualified credit repair specialist | |
| Litigation Under FRCA | 30 |
| If the disputed information is not removed, a complaint may be filed under FCRA | |
| The FCRA is a federal statute. Therefore, claims under the FCRA are most often | |
| filed in federal court to avoid "removal" from state court. | |
| A lawsuit under the FCRA is filed against the reporting agencies (Equifax, | |
| Experian, Trans Union, etc.) and the furnisher of the erroneous information | |
| (lenders, creditors, etc.) | |
| Common Reporting Errors | 20 |
| Same debt reporting twice | |
| Negative information reported after seven (7) years; | |
| Note: Bankruptcy reporting remains on your credit file for 10 years | |
| Debt reporting as "owed" when it has been paid in full | |
| Debt sold to collections, but still reporting as "owed" by the original creditor; | |
| Derogatory marks ("30, 60, 90, etc.") reporting when loan has been paid during that | |
| time period | |
| "Foreclosure" reporting when the home was sold as a short sale | |
| Note: I a Notice of Default was issued, the reporting agency may report that | |
| "foreclosure proceedings have been initiated," even if the property ultimately | |
| sells through a short sale or other means | |
| Reporting is contrary to a settlement agreement or contract between parties | |
| TOTAL: $200 \text{ min} \div 50 \text{ class hr} = 4.0 \text{ Hours}$ | |

"Ethical Concerns for Real Estate Licensees with an Emphasis on Community Property Issues"

Request: 3 Hours Ethics Classroom

 $Recommendation: \quad Approve-3\ Hours-Classroom-Ethics.\ The\ course\ content\ meets\ NAC$

645 standards for ethics. The course content meets NAC 645 standards.

Instructors: Tisha Black, Esquire Maximiliano D. Couvillier, Esquire

Objective: Discuss common ethical issues and dilemmas with inactive opportunity to discuss

situations with licensed attorneys

Standards: 1(a) Current information on real estate which will improve the professional knowledge

of the licensee and enable him to give better service to the public.

1(b) Information that relates to pertinent Nevada laws and regulations.

2(a) Ethics of selling real estate.

2(n) Agency and subjects related to agency.

| Tips for Realtors to Avoid Lawsuits | |
|---|----|
| Disclose Everything | 20 |
| Do No Offer Opinions | 10 |
| Avoid Bad Clients | 20 |
| Manage Your Work Load & Area of Expertise | 20 |
| Be Current on Continuing Education | 10 |
| If It Is Not in Writing, It May Not Exist | 10 |
| Consult An Attorney | 5 |
| Community Property 101 for Realtors | |
| What is Community Property (NRS 123.220) | 20 |
| Titling Documents Do Not Necessarily Control Real Property Ownership | 20 |
| Transmutation and Commingling Alters the Characterization of Property | 20 |
| When the Realtor is the Referee | 20 |
| TOTAL: $175 \text{ min} \div 50 \text{ class hr} = 3.5 \text{ Hours}$ | |

11. Black & LoBello

"Contracting and The Closing Process"

Request: 3 Hours Contracts Classroom

Recommendation: Approve – 3 Hours – Contracts – Classroom. The course content meets NAC

645 standards.

Instructors: Tisha Black, Esquire Steven J Mack, Esquire

Objective: Students will gain an understanding of contract principles and closing requirements for a

successful transaction

Standards: 1(a) Current information on real estate which will improve the professional knowledge

of the licensee and enable him to give better service to the public.

1(b) Information that relates to pertinent Nevada laws and regulations.

2(i) The exchange of real property.

2(p) The preparation of real estate contracts.

| Contents | |
|--|----|
| Procuring Cause | 60 |
| Threshold rule | |
| Showing property | |
| Writing the offer(s) | |
| Making the deal happen | |
| Buyer's Broker Agreement | |
| Negotiating Commission | 10 |
| Can the seller negotiate commission | |
| Negotiating commission in the offer / counteroffer | |
| Multiple Counteroffers | 10 |
| When to use | |
| Pitfalls | |
| Not binding until | |
| When to Present Offers Received | 10 |

| Offers received same day | |
|---|----|
| Offers received on different days | |
| Receiving multiple offers at same time | |
| Setting times to receive offers (is this a good idea) | |
| Do I Have to present This Offer? | 10 |
| Offer is on a different form | |
| Offer doesn't conform to requests on MLS | |
| Earnest money isn't enough | |
| When a Seller Won't Leave | 10 |
| Tenant or guest? | |
| Eviction | |
| Penalties in agreements | |
| Time of the Essence and Timely Performance | 10 |
| Dealing with Limited Service Brokers | 20 |
| Problems at Walk-Through or Closing and How to Close on Time | 10 |
| Repairs not completed | |
| New problems | |
| Items missing from home (where's my washer or that isn't the fridge) | |
| Hey, window covering's included the drapes, don't they? | |
| Can You Disclose too much? | 10 |
| Square Footage Issues | 10 |
| Assessor | |
| Appraiser | |
| Builder | |
| Owner | |
| Actual | |
| What to do with Unresponsive or Difficult Agent | 10 |
| TOTAL: $180 \text{ min} \div 50 \text{ class hr} = 3.6 \text{ Hours}$ | |

12. Dague, Jimmy

"Negotiating - Techniques, Tactics, Gambits and Counter Gambits"

Request: 3 Hours General Classroom

 $Recommendation: \quad Approve-3\ Hours-General-Classroom.\ The\ course\ content\ meets\ NAC$

645 standards.

Instructors: Jimmy Dague

Objective: Students will be able to identify and list the top 10 strategies. Students will be able to

apply those strategies at the proper time for their clients.

Standards: 1(a) Current information on real estate which will improve the professional knowledge

of the licensee and enable him to give better service to the public.

| State CE rules – Introduce Instructor | 5 |
|--|----|
| Course Overview and Learning Objectives | 5 |
| The GOAL of a Negotiation – Why win-win is important | 15 |

| The Goal of the Negotiator | 15 |
|---|----|
| Interests vs. Positions | 10 |
| BREAK 10 Minutes | |
| Personality Profiles exercise | 15 |
| Bargaining Formats | 15 |
| Neuro-Linguistic Programming (NLP) skills | 10 |
| The effect of Culture on a Negotiation | 10 |
| Deadlocks and my friends children | 5 |
| Competing Interests vs. Adverse Interests | 5 |
| BREAK 10 Minutes | |
| The "Mary" Exercise | 5 |
| Agency Relationships | 10 |
| 1 st 3 Strategies and Exercise 1 | 10 |
| 2 nd 3 Strategies and Exercise 2 | 10 |
| Final Strategies and Exercise 3 & Course Wrap | 15 |
| TOTAL: $160 \text{ min} \div 50 \text{ class hr} = 3.2 \text{ Hours}$ | |

13. Dague, Jimmy

"Selling New Homes vs. Resales"

Request: 3 Hours General Classroom

Recommendation: Approve – 3 Hours – General – Classroom. The course content meets NAC

645 standards.

Instructors: Jimmy Dague

Objective: Students will be able to distinguish between Agency representation vs. Referral

relationships. Students will be able to compute "cost of ownership" vs. monthly

payments.

Standards: 1(a) Current information on real estate which will improve the professional knowledge

of the licensee and enable him to give better service to the public.

| State CE rules – Introduce Instructor | 5 |
|---|----|
| Course Overview and Learning Objectives | 5 |
| A few thoughts about Agency Relationships vs. Referral Agreements | 20 |
| What are the differences between the two Markets? New Home sales vs. Resales | 20 |
| BREAK 10 Minutes | |
| How much do you need to know about New Construction and Building Techniques | 20 |
| Energy efficiency – possibly the greater equalizer | 20 |
| Builder warranties and Gaming Map overlays | 10 |
| BREAK 10 Minutes | |
| Introducing Clients to the New Home arena | 15 |
| What to watch for on a Builder Sales Contract | 20 |
| The Shootout – Class discussion on the Pros and Cons of each Market – tailored to | |
| individual Buyer/Clients | 15 |
| TOTAL: $150 \text{ min} \div 50 \text{ class hr} = 3.0 \text{ Hours}$ | |

14. Dague, Jimmy

"Top Six Technology Platforms to Better Serve Your Clients"

Request: 3 Hours General Classroom

Recommendation: Approve – 3 Hours – General – Classroom. The course content provides

licensing with technology that relates to their day to day practice as a

licensee. The course content meets NAC 645 standards.

Instructors: Jimmy Dague Jack Lindberg

Objective: Students will be able to install the top 3 apps for the profession. Students will be able to

market their Sellers properties more effectively more effectively using Facebook.

Standards: 1(a) Current information on real estate which will improve the professional knowledge

of the licensee and enable him to give better service to the public.

Content:

| State CE Class rules – Introduction of Presenters | 5 |
|---|----|
| Course overview | 5 |
| Student assessment – where are you right now with your skill sets/quiz | 10 |
| Overview of Three top mobile apps | 10 |
| Installing Homesnap | 10 |
| Using Homesnap | 10 |
| BREAK 10 Minutes | |
| Installing "Ever note" | 10 |
| Tutorial / workshop – Using Ever Note | 20 |
| Using the Facebook app Facebook Tools – Lists vs. Groups – Why a FB Fan page is not | |
| for individual agents | 10 |
| HootSuite app for Social Media Management | 20 |
| BREAK 10 Minutes | |
| e-Mail vs. SMS/Texting | 5 |
| Signing up for MailChimp – Free email marketing service | 10 |
| Group SMS services / Mobo Mix | 5 |
| Evaluating Your Web Site and comparing-contrasting to other sites | 20 |
| REALTOR.com app is not for Realtors | 10 |
| TOTAL: $160 \text{ min} \div 50 \text{ class hr} = 3.2 \text{ Hours}$ | |

15. Schwartz, Neil

"Do You Really Understand Your Duties Owed"

Request: 3 Hours Agency Classroom

Recommendation: Approve – 3 Hours – Agency – Classroom. The course content meets NAC

645 standards.

Instructors: Neil Schwartz

Objective: To help licensee's to understand how to use the Duties Owed form and to explain their

duties to their clients and customers.

Standards: 2(n) Agency and subjects related to agency.

Content:

| History of Agency Law Introduction of the Duties Owed Form Duties Owed Form (cont'd) Complete Duties Owed Form Standard of Care What do I disclose What are my additional Duties Continue Additions Duties Licensee's Duties to Client Timing What are material and relevant facts? Working within your scope 15 16 17 18 18 19 19 19 10 10 10 10 10 10 10 | Content | |
|---|---|----|
| Introduction of the Duties Owed Form Duties Owed Form (cont'd) Complete Duties Owed Form Standard of Care What do I disclose What are my additional Duties Continue Additions Duties Licensee's Duties to Client Timing What are material and relevant facts? Working within your scope Questions and Review 15 15 15 16 17 18 18 18 19 19 10 10 10 10 10 10 10 10 | Intro and objectives | 10 |
| Duties Owed Form (cont'd)10Complete Duties Owed Form10Standard of Care10What do I disclose20What are my additional Duties10Continue Additions Duties5Licensee's Duties to Client15Timing5What are material and relevant facts?5Working within your scope10Questions and Review10 | History of Agency Law | 15 |
| Complete Duties Owed Form10Standard of Care10What do I disclose20What are my additional Duties10Continue Additions Duties5Licensee's Duties to Client15Timing5What are material and relevant facts?5Working within your scope10Questions and Review10 | Introduction of the Duties Owed Form | 15 |
| Standard of Care10What do I disclose20What are my additional Duties10Continue Additions Duties5Licensee's Duties to Client15Timing5What are material and relevant facts?5Working within your scope10Questions and Review10 | Duties Owed Form (cont'd) | 10 |
| What do I disclose20What are my additional Duties10Continue Additions Duties5Licensee's Duties to Client15Timing5What are material and relevant facts?5Working within your scope10Questions and Review10 | Complete Duties Owed Form | 10 |
| What are my additional Duties10Continue Additions Duties5Licensee's Duties to Client15Timing5What are material and relevant facts?5Working within your scope10Questions and Review10 | Standard of Care | 10 |
| Continue Additions Duties5Licensee's Duties to Client15Timing5What are material and relevant facts?5Working within your scope10Questions and Review10 | What do I disclose | 20 |
| Licensee's Duties to Client Timing What are material and relevant facts? Working within your scope Questions and Review 15 15 15 16 17 18 19 19 10 10 10 10 10 10 10 10 | What are my additional Duties | 10 |
| Timing 5 What are material and relevant facts? 5 Working within your scope 10 Questions and Review 10 | Continue Additions Duties | 5 |
| What are material and relevant facts? 5 Working within your scope 10 Questions and Review 10 | Licensee's Duties to Client | 15 |
| Working within your scope 10 Questions and Review 10 | Timing | 5 |
| Questions and Review 10 | What are material and relevant facts? | 5 |
| | Working within your scope | 10 |
| TOTAL: $150 \text{ min} \div 50 \text{ class hr} = 3.0 \text{ Hours}$ | Questions and Review | 10 |
| | TOTAL: $150 \text{ min} \div 50 \text{ class hr} = 3.0 \text{ Hours}$ | |

16. Schwartz, Neil

"The Buyer Brokerage Agreement...Getting It Signed"

Request: 3 Hours Contracts Classroom

Recommendation: Approve – 3 Hours – Contracts – Classroom. The course content meets NAC

645 standards.

Instructors: Neil Schwartz

Objective: To aid licensees in understanding of the importance of having a signed Buyer Brokerage

Agreement

Standards: 2(p) The preparation of real estate contracts.

| • •·· | |
|---|----|
| Opening Activities / Objectives | 10 |
| Defining an Agents Job | 10 |
| The Importance of a Good Presentation | 20 |
| Prospecting | 10 |
| BREAK 10 Minutes | |
| Prospecting continued | 10 |
| The Buyer Presentation and Interview | 15 |
| The Duties Owed | 20 |
| Why a Buyer Brokerage | 5 |
| BREAK 10 Minutes | |
| The Agreement | 20 |
| The Power of the Negative | 10 |
| Watch Your Scope | 10 |
| Questions and Closing Activities | 10 |
| TOTAL: $150 \text{ min} \div 50 \text{ class hr} = 3.0 \text{ Hours}$ | |

17. Schwartz, Neil

"Do Ethics and Professionalism Still Mean Something"

Request: 3 Hours Ethics Classroom

Recommendation: Approve – 3 Hours – Ethics – Classroom. The course content meets NAC

645 standards.

Instructors: Neil Schwartz

Objective: At the end of the course, the licensees should have a better understanding about the

importance of acting in an Ethical and Professional manner

Standards: 2(a) Ethics of selling real estate.

Content:

| • ··· | |
|---|----|
| Intro/Objectives | 10 |
| Definition of Ethics | 10 |
| Definitions of Professionalism | 10 |
| Recognizing Ethics / Professionalism in Real Estate | 20 |
| BREAK 10 Minutes | |
| An Intro to the Rules of the Road (NRS, NAC, MLS, COE) | 10 |
| It's All in the Detailsthe Duties Owed | 20 |
| Case Studies From the Commission | 20 |
| BREAK 10 Minutes | |
| The Code of Ethics Preamble | 10 |
| Code of Ethics Case Studies | 20 |
| Pathways to Professionalism and Closing | 20 |
| TOTAL: $150 \text{ min} \div 50 \text{ class hr} = 3.0 \text{ Hours}$ | |

18. First Centennial Title

"What Are Fiduciary Duties?"

Request: 3 Hours Agency Classroom

Recommendation: Approve – 3 Hours -Agency – Classroom. This course provides licensee's

ethical responsibilities combined into the agency duties to their buyers, sellers or owners who have placed their trust and confidence in them to manage and protect their property or money. The course content meets

NAC 645 standards.

Instructors: Janice Copple

Objective: Review common law, state law and Realtor Code of Ethics laws regarding fiduciary

duties. Discuss Nevada court cases involving these duties. Discuss case studies as a

group.

Standards: 2(n) Agency and subjects related to agency.

| Content; | |
|--|----|
| What are Fiduciary Duties? | 20 |
| Definition | |
| Definitions | |
| Where did we get these duties? | 20 |
| Statutory | |
| Common Law | 20 |
| Realtor Code of Ethics | |
| Statutory Duties | |
| NAC 645.605 Consideration in determining certain misconduct by licensee. | |
| NAC 645.605 (6) | |
| NAC 645.605 | |
| Realtor Code of Ethics | 20 |
| Article 1 | |
| Article 2 | |
| Article 3 | 20 |
| Article 4 | |
| Article 5 | |
| Article 6 | |
| Article 7 | |
| Article 8 | 20 |
| Article 9 | |
| Article 11 | |
| Article 12 | |
| Article 13 | |
| Common Law Fiduciary Duties | 20 |
| Six Common Law Duties | 20 |
| Loyalty | |
| Obedience | |
| Disclosure | |
| Confidentiality | |
| Diligence | |
| Accounting | |
| Examples of Common Violations | 20 |
| Some Nevada Cases | |
| Case Studies | |
| TOTAL: $180 \text{ min} \div 50 \text{ class hr} = 3.6 \text{ Hours}$ | |
| | |

19. First Centennial Title

"Real Estate Commission Hearings Class 3"

Request: 3 Hours Ethics Classroom

Recommendation: Approve – 3 Hours – Ethics – Classroom. Sponsor would like to be

considered for both Ethics and Broker Management, has provided a second application for consideration. The course content meets NAC 645 standards.

Instructors: Janice Copple

Objective: Discuss statutes regarding licensee violations, complaint procedures, hearing

Standards: 2(c) The administration of real estate law and regulations, including licensing and

enforcement.

| NRS 645.610 Investigation of actions of licensees and other persons NRS 645.620 Maintenance by Division of record of complaints, investigations and denials of applications. NRS 645.625 Certain Records relating to investigation deemed confidential; certain records relating to disciplinary action deemed public records Public Record 20 NRS 645.630 Authorized disciplinary action; grounds for disciplinary action; orders imposing discipline deemed public records NAC 645.680 Form for complaints NRS 645.680 Complaint, Notice of Hearing NRS 645.680 Complaint, Notice of Hearing NRS 645.680 Form for complaints NRS 645.680 Form for complaints NRS 645.680 Complaint, Notice of Hearing NRS 645.700 – Service of Process NRS 645.700 – Appeals NRS 645.700 – Appeals NRS 645.700 – Revocation of license, reapplying for a new license 20 What the Real Estate Commission Does Life of a Commissioner Continuing Education Notice: Meeting agenda Hearings 20 Property Management Case Complaint against Nancy L. Anderson See Handout Committed gross negligence 20 Voluntary revocation of property management permit 20 Short Sale Fraud Wife Cynthia Hosbrook See handout Respondent provided false information Any and all licenses Short Sale Fraud Husband Respondent provided false information Andy and all licenses No Property Management Permit 220 Caralee Kecman See handout | Commission Hearings Cases | 20 |
|---|---|----|
| NRS 645.620 Maintenance by Division of record of complaints, investigations and denials of applications. NRS 645.625 Certain Records relating to investigation deemed confidential; certain records relating to disciplinary action deemed public records Public Record 20 NRS 645.630 Authorized disciplinary action; grounds for disciplinary action; orders imposing discipline deemed public records NAC 645.680 Form for complaints NRS 645.680 Complaint, Notice of Hearing NRS 645.680 Form for complaints NRS 645.680 — Hearing NRS 645.690 — Hearing NRS 645.700 — Service of Process NRS 645.700 — Service of Process NRS 645.700 — Decision of Commission NRS 645.760 — Appeals NRS 645.760 — Appeals NRS 645.770 — Revocation of license, reapplying for a new license 20 What the Real Estate Commission Does Life of a Commissioner Continuing Education Notice: Meeting agenda Hearings 20 Property Management Case Complaint against Nancy L. Anderson See Handout Committed gross negligence 20 Voluntary revocation of property management permit 20 Short Sale Fraud Wife Cynthia Hosbrook See handout Respondent provided false information Any and all licenses Short Sale Fraud Husband Respondent provided false information Andy and all licenses No Property Management Permit Caralee Kecman See handout | | |
| NRS 645.625 Certain Records relating to investigation deemed confidential; certain records relating to disciplinary action deemed public records 20 NRS 645.630 Authorized disciplinary action; grounds for disciplinary action; orders imposing discipline deemed public records NAC 645.680 Form for complaints NRS 645.680 Complaint, Notice of Hearing NRS 645.685 – Answer NRS 645.685 – Answer NRS 645.690 – Hearing NRS 645.700 – Service of Process NRS 645.700 – Service of Process NRS 645.740 – Decision of Commission NRS 645.760 – Appeals NRS 645.770 – Revocation of license, reapplying for a new license 20 What the Real Estate Commission Does Life of a Commissioner Continuing Education Notice: Meeting agenda Hearings 20 Property Management Case Complaint against Nancy L. Anderson See Handout Committed gross negligence Voluntary revocation of property management permit 20 Short Sale Fraud Wife Cynthia Hosbrook See handout Respondent provided false information Any and all licenses Short Sale Fraud Husband Appared Husband Respondent provided false information Any and all licenses No Property Management Permit Caralee Kecman See handout | NRS 645.620 Maintenance by Division of record of complaints, investigations and denials | |
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| imposing discipline deemed public records NAC 645.680 Form for complaints NRS 645.680 Complaint, Notice of Hearing NRS 645.685 – Answer NRS 645.685 – Answer NRS 645.690 – Hearing 20 NRS 645.700 – Service of Process NRS 645.720 – Enforcement of Subpoenas NRS 645.740 – Decision of Commission NRS 645.760 – Appeals NRS 645.770 – Revocation of license, reapplying for a new license 20 What the Real Estate Commission Does Life of a Commissioner Continuing Education Notice: Meeting agenda Hearings 20 Property Management Case Complaint against Nancy L. Anderson See Handout Committed gross negligence 20 Voluntary revocation of property management permit 20 Short Sale Fraud Wife Cynthia Hosbrook See handout Respondent provided false information Any and all licenses Short Sale Fraud Husband Robert Hosbrook See handout Respondent provided false information Andy and all licenses Short Property Management Permit 20 Caralee Kecman See handout | NRS 645.630 Authorized disciplinary action; grounds for disciplinary action; orders | |
| NAC 645.680 Form for complaints NRS 645.680 Complaint, Notice of Hearing NRS 645.680 - Answer NRS 645.690 - Hearing 20 NRS 645.700 - Service of Process NRS 645.720 - Enforcement of Subpoenas NRS 645.720 - Decision of Commission NRS 645.770 - Revocation of license, reapplying for a new license NRS 645.770 - Revocation of license, reapplying for a new license What the Real Estate Commission Does Life of a Commissioner Continuing Education Notice: Meeting agenda Hearings 20 Property Management Case Complaint against Nancy L. Anderson See Handout Committed gross negligence 20 Voluntary revocation of property management permit 20 Short Sale Fraud Wife Cynthia Hosbrook See handout Respondent provided false information Any and all licenses Short Sale Fraud Husband 20 Robert Hosbrook See handout Respondent provided false information Any and all licenses No Property Management Permit 20 Caralee Kecman See handout | | ı |
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| NRS 645.740 – Decision of Commission NRS 645.760 – Appeals NRS 645.770 – Revocation of license, reapplying for a new license 20 What the Real Estate Commission Does Life of a Commissioner Continuing Education Notice: Meeting agenda Hearings 20 Property Management Case Complaint against Nancy L. Anderson See Handout Committed gross negligence 20 Voluntary revocation of property management permit 20 Short Sale Fraud Wife Cynthia Hosbrook See handout Respondent provided false information Any and all licenses Short Sale Fraud Husband 20 Robert Hosbrook See handout Respondent provided false information Any and all licenses Short Sale Fraud Husband 20 Robert Hosbrook See handout Respondent provided false information Andy and all licenses No Property Management Permit 20 Caralee Kecman See handout | | |
| NRS 645.740 – Decision of Commission NRS 645.760 – Appeals NRS 645.770 – Revocation of license, reapplying for a new license 20 What the Real Estate Commission Does Life of a Commissioner Continuing Education Notice: Meeting agenda Hearings 20 Property Management Case Complaint against Nancy L. Anderson See Handout Committed gross negligence 20 Voluntary revocation of property management permit 20 Short Sale Fraud Wife Cynthia Hosbrook See handout Respondent provided false information Any and all licenses Short Sale Fraud Husband 20 Robert Hosbrook See handout Respondent provided false information Any and all licenses Short Sale Fraud Husband 20 Robert Hosbrook See handout Respondent provided false information Andy and all licenses No Property Management Permit 20 Caralee Kecman See handout | NRS 645.720 – Enforcement of Subpoenas | |
| NRS 645.770 – Revocation of license, reapplying for a new license What the Real Estate Commission Does Life of a Commissioner Continuing Education Notice: Meeting agenda Hearings 20 Property Management Case Complaint against Nancy L. Anderson See Handout Committed gross negligence 20 Voluntary revocation of property management permit 20 Short Sale Fraud Wife Cynthia Hosbrook See handout Respondent provided false information Any and all licenses Short Sale Fraud Husband 20 Robert Hosbrook See handout Respondent provided false information Andy and all licenses No Property Management Permit 20 Caralee Kecman See handout | 1 | |
| NRS 645.770 – Revocation of license, reapplying for a new license What the Real Estate Commission Does Life of a Commissioner Continuing Education Notice: Meeting agenda Hearings 20 Property Management Case Complaint against Nancy L. Anderson See Handout Committed gross negligence 20 Voluntary revocation of property management permit 20 Short Sale Fraud Wife Cynthia Hosbrook See handout Respondent provided false information Any and all licenses Short Sale Fraud Husband 20 Robert Hosbrook See handout Respondent provided false information Andy and all licenses No Property Management Permit 20 Caralee Kecman See handout | NRS 645.760 – Appeals | |
| What the Real Estate Commission Does Life of a Commissioner Continuing Education Notice: Meeting agenda Hearings 20 Property Management Case Complaint against Nancy L. Anderson See Handout Committed gross negligence 20 Voluntary revocation of property management permit 20 Short Sale Fraud Wife Cynthia Hosbrook See handout Respondent provided false information Any and all licenses Short Sale Fraud Husband 20 Robert Hosbrook See handout Respondent provided false information 20 Robert Hosbrook See handout Respondent provided false information 20 Robert Hosbrook See handout Respondent provided false information 20 Robert Hosbrook See handout Respondent provided false information 20 Robert Hosbrook See handout Respondent provided false information 20 Caralee Kecman See handout | | 20 |
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| Notice: Meeting agenda Hearings 20 Property Management Case Complaint against Nancy L. Anderson See Handout Committed gross negligence 20 Voluntary revocation of property management permit 20 Short Sale Fraud Wife Cynthia Hosbrook See handout Respondent provided false information Any and all licenses Short Sale Fraud Husband 20 Robert Hosbrook See handout Respondent provided false information 20 Robert Hosbrook See handout Respondent provided false information 20 Robert Hosbrook See handout Respondent provided false information 20 Robert Hosbrook See handout Respondent provided false information 20 Caralee Kecman See handout | Continuing Education | |
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| Voluntary revocation of property management permit Short Sale Fraud Wife Cynthia Hosbrook See handout Respondent provided false information Any and all licenses Short Sale Fraud Husband Robert Hosbrook See handout Respondent provided false information Andy and all licenses No Property Management Permit Caralee Kecman See handout | Committed gross negligence | 20 |
| Short Sale Fraud Wife Cynthia Hosbrook See handout Respondent provided false information Any and all licenses Short Sale Fraud Husband Robert Hosbrook See handout Respondent provided false information Andy and all licenses No Property Management Permit Caralee Kecman See handout | | 20 |
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| Any and all licenses Short Sale Fraud Husband 20 Robert Hosbrook See handout Respondent provided false information Andy and all licenses No Property Management Permit 20 Caralee Kecman See handout | · | |
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| Respondent provided false information Andy and all licenses No Property Management Permit 20 Caralee Kecman See handout | Robert Hosbrook | |
| Respondent provided false information Andy and all licenses No Property Management Permit 20 Caralee Kecman See handout | See handout | |
| Andy and all licenses No Property Management Permit Caralee Kecman See handout | | |
| No Property Management Permit 20 Caralee Kecman See handout | | |
| Caralee Kecman See handout | · · | 20 |
| See handout | <u> </u> | |
| | | |
| | Fines | |

| WELSK / Ethics | |
|---|--|
| Agreed to not apply for a property management permit for 5 years | |
| Unlicensed activity | |
| Dee Schander | |
| See handout | |
| TOTAL: $180 \text{ min} \div 50 \text{ class hr} = 3.6 \text{ Hours}$ | |

20. First Centennial Title

"Real Estate Commission Hearings Class 3"

Request: 3 Hours Broker Management Classroom

Recommendation: Approve – 3 Hours – Broker Management – Classroom. Sponsor would like

to be considered for both Broker Management and Ethics, has provided a second application for consideration. The course content meets NAC 645

standards.

Instructors: Janice Copple – Nevada- Broker Salesperson

Objective: Discuss statutes regarding licensee violations, complaint procedures, hearing

Standards: 2(c) The administration of real estate law and regulations, including licensing and

enforcement.

| | 20 |
|---|----|
| Commission Hearings Cases | 20 |
| NRS 645.610 Investigation of actions of licensees and other persons | |
| NRS 645.620 Maintenance by Division of record of complaints, investigations and denials | |
| of applications. | |
| NRS 645.625 Certain Records relating to investigation deemed confidential; certain | |
| records relating to disciplinary action deemed public records | |
| Public Record | 20 |
| NRS 645.630 Authorized disciplinary action; grounds for disciplinary action; orders | |
| imposing discipline deemed public records | |
| NAC 645.680 Form for complaints | |
| NRS 645.680 Complaint, Notice of Hearing | |
| NRS 645.685 – Answer | |
| NRS 645.690 – Hearing | 20 |
| NRS 645.700 – Service of Process | |
| NRS 645.720 – Enforcement of Subpoenas | |
| NRS 645.740 – Decision of Commission | |
| NRS 645.760 – Appeals | |
| NRS 645.770 – Revocation of license, reapplying for a new license | 20 |
| What the Real Estate Commission Does | |
| Life of a Commissioner | |
| Continuing Education | |
| Notice: Meeting agenda | |
| Hearings | 20 |
| Property Management Case | |
| Complaint against Nancy L. Anderson | |
| · · · · · · · · · · · · · · · · · · · | |

| See Handout | |
|---|----|
| Committed gross negligence | 20 |
| Voluntary revocation of property management permit | 20 |
| Short Sale Fraud Wife | |
| Cynthia Hosbrook | |
| See handout | |
| Respondent provided false information | |
| Any and all licenses | |
| Short Sale Fraud Husband | 20 |
| Robert Hosbrook | |
| See handout | |
| Respondent provided false information | |
| Andy and all licenses | |
| No Property Management Permit | 20 |
| Caralee Kecman | |
| See handout | |
| Fines | |
| WELSK/Ethics | |
| Agreed to not apply for a property management permit for 5 years | |
| Unlicensed activity | |
| Dee Schander | |
| See handout | |
| TOTAL: $180 \text{ min} \div 50 \text{ class hr} = 3.6 \text{ Hours}$ | |

21. First Centennial Title

"Contract + Blunders and How to Avoid Them"

Request: 3 Hours Contracts Classroom

Recommendation: Approve – 3 Hours – Contracts – Classroom. The course content meets NAC

645 standards.

Instructors: Janice Copple

Objective: Review statutes and regulations regarding contract requirements. Review and discuss

problem areas with residential transactions and disclosures.

Standards: 2(p) The preparation of real estate contracts.

| Basics Contract Elements | 20 |
|--|----|
| General Contract Law requires the 4 "p's" | |
| Nevada Contract Law Requirements | |
| Quoted from the Nevada Law & Reference Guide 2012 | |
| A party's insanity, intoxication or lack of authority can make the contract void | 20 |
| Statute of Frauds | |
| Writing required | |
| Considerations | |
| Earnest Money is presented with an offer to indicate the gen | |

| Substituting Contracts | 20 |
|---|----|
| Signing and Legal Entities | |
| Co-Ownership | |
| Trusts and Guardianships | |
| Guardian | |
| Corporations | 20 |
| Partnerships | |
| Limited Liability Company | |
| Probate Executors or Administrators | |
| Governments | |
| After Acquired Title | 20 |
| Broker's Rights Under the Purchase Agreement | |
| Public Policy | |
| Discrimination | |
| If the Property is Destroyed | |
| If a Principal Dies | 20 |
| "As Is" Clause | |
| Unconscionability | |
| Public Policy | |
| Discrimination | |
| Specialized Contracts | 20 |
| Unimproved Lots and Subdivisions | |
| Common Contract Issues | |
| NRS 645.254 | |
| NRS 645.635 | |
| Code of Ethics | 20 |
| Multiple Offers | |
| NRS 645.254 | |
| When Taking the Listing | |
| Sellers Making the Decisions – Examples of Options | |
| Agent Communication | |
| Presenting Offers | 20 |
| Confidentiality | |
| Backup Offers | |
| Simple Enough | |
| NRS 645.6 | |
| Realtor Code of Ethics | |
| Changes in Terms of the Primary offer | |
| Suggested Backup Offer Wording | |
| TOTAL: $180 \text{ min} \div 50 \text{ class hr} = 3.6 \text{ Hours}$ | |
| | |

22. First Centennial Title

"Buyers Expect What?"

Request: 3 Hours Agency Classroom

 $Recommendation: \quad Approve-3\ Hours-Agency-Classroom.\ The\ course\ content\ meets\ NAC$

645 standards.

Instructors: Janice Copple

Objective: Discuss agency statutes and regulations. Discuss problem areas in transactions with

buyers and offer suggestions on how to resolve and prevent them.

Standards: 2(n) Agency and subjects related to agency.

Content:

| Content: | |
|--|----|
| Buyers Expect What? | 20 |
| What Services We Provide Buyers | |
| What We're Legally Responsible to Do | 20 |
| NRS 645.252 – Duties | |
| Buyer's Brokerage Agreement | |
| NRS 645.254 – Brokerage Agreements | 20 |
| More Law | |
| NRS 645.630 Authorized Disciplinary Action | 20 |
| NRS 645.633 Unprofessional and Improper Conduct | |
| NRS 645.635 | |
| What We Are Ethically Responsible to Do | 20 |
| Code of Ethics and Standards of Practice NAR | |
| Standard of Practice 1-8 | 20 |
| Article 7 | |
| Article 9 | |
| What We Think Buyers Expect From Us | 20 |
| The survey says what they want from us | |
| You're the Professional | 20 |
| Selling Real Estate Would Be Easy If | |
| How To Keep Your Clients Emotions Under Control | |
| Et al Respect, Trust, Emotions, Triggers, Expectations, Responsibility | 20 |
| TOTAL: $180 \text{ min} \div 50 \text{ class hr} = 3.6 \text{ Hours}$ | |
| | |

23. Cook & Company, Ltd.

"Maintenance Tips & Tricks for the Residential Property Manager"

Request: 3 Hours Property Management Classroom

Recommendation: Approve – 3 Hours – Property Management – Classroom. The course

content meets NAC 645 standards.

Instructors: Judy Cook – Nevada – Broker and Property Manager

Objective: This course is designed to provide the PM with the tools needed to become Proactive.

rather than reactive, when addressing maintenance needs of managed residential homes.

Standards: 1(a) Current information on real estate which will improve the professional knowledge

of the licensee and enable him to give better service to the public.

1(b) Information that relates to pertinent Nevada laws and regulations.

2(h) The management of real property, including leasing agreements, procedures for

accounting and contracts for management.

| Introduction / Housekeeping | 5 |
|---|----|
| What we'll cover | 5 |
| In-House systems and procedures | 10 |
| Property Data (info on new managed property) | 10 |
| Landlord's Disclosures – discussion of viability of "LRPD" | 10 |
| Owner Counseling (including preventive maintenance, rent-ready condition, home | |
| warranties and owner-performed maintenance | 20 |
| Property Inspections – both vacant and occupied | 20 |
| BREAK 15 Minutes | |
| Tenant Counseling – At least inception, at move-out, Tenant Handbooks, and Preventive | |
| Maintenance & Trouble Shooting | 20 |
| Vendor Selection and Management – Licensing, Insurance, Vendor agreements, fair | |
| housing concerns | 15 |
| Preventive Maintenance Tips | 15 |
| Maintenance Tips & Tricks - Trouble Shooting | 20 |
| Wrap-up and Conclusion | 10 |
| TOTAL: $160 \text{ min} \div 50 \text{ class hr} = 3.2 \text{ Hours}$ | |

24. Cook & Company, Ltd.

"How to Avoid the \$1,000 Fine, and more...Trust Accounting in Nevada"

Request: 3 Hours Property Management Classroom

Recommendation: Approve – 3 Hours – Property Management – Classroom. Sponsor would

like to be considered for both Property Management and Broker

Management, has provided a second application for consideration. The

course content meets NAC 645 standards.

Instructors: Judy Cook – Nevada – Broker and Property Manager

Objective: This course is based on the NRED publication "Trust Accounting and Compliance..."

and is intended to replace the ERRF-funded course which is no longer offered in the

north.

Standards: 1(a) Current information on real estate which will improve the professional knowledge of the licensee and enable him to give better service to the public.

- 1(b) Information that relates to pertinent Nevada laws and regulations.
- 2(c) The administration of real estate law and regulations, including licensing and enforcement.
- 2(f) The administration of real estate brokerage, including the management of the office, trust accounts and employee's contracts.
- 2(h) The management of real property, including leasing agreements, procedures for accounting and contracts for management.

| Introduction / Housekeeping | 5 |
|-----------------------------|---|
| What we'll cover | 5 |
| What are trust funds | 5 |

| The contract governs | 5 |
|--|----|
| What if Broker has ownership interest? | 5 |
| Establishing the trust account | 5 |
| Trust vs. Custodial Accounts | 10 |
| Timely deposits & the paper trail | 5 |
| Records and accounting basics | 10 |
| What is "reconciliation?" / Negative account balances | 5 |
| Embezzlement – tools for prevention | 5 |
| Unclaimed funds | 5 |
| BREAK 15 Minutes | |
| Commingling and Conversion (Separate handout: Case Study – "The Well-Meaning | |
| Property Manager") | 15 |
| What can the Real Estate Division audit and inspect? | 5 |
| Property Management – Trust accounts & DPM | 5 |
| Minimum provisions of Property Management Agreement | 5 |
| 1099 requirements for Property Managers | 5 |
| Annual reconciliation report to NRED | 5 |
| NRED Forms | 10 |
| Completing Form 546 | 15 |
| Tenant security deposits – max amounts, accounting, transfer, common issues / complaints | 10 |
| Closing the trust account's | 5 |
| Current compliance issues for Property Managers | 10 |
| Summary and conclusion | 5 |
| TOTAL: $165 \text{ min} \div 50 \text{ class hr} = 3.3 \text{ Hours}$ | |

25. Cook & Company, Ltd.

"How to Avoid the \$1,000 Fine, and more...Trust Accounting in Nevada"

Request: 3 Hours Broker Management Classroom

Recommendation: Approve – 3 Hours – Broker Management – Classroom. Sponsor would

like to be considered for both Broker Management and Property

Management, has provided a second application for consideration. The

course content meets NAC 645 standards.

Instructors: Judy Cook-Nevada –Broker and Property Manager

Objective: This course is based on the NRED publication "Trust Accounting and Compliance..."

and is intended to replace the ERRF-funded course which is no longer offered in the

north.

Standards: 1(a) Current information on real estate which will improve the professional knowledge of the licensee and enable him to give better service to the public.

1(b) Information that relates to pertinent Nevada laws and regulations.

- 2(c) The administration of real estate law and regulations, including licensing and enforcement.
- 2(f) The administration of real estate brokerage, including the management of the office, trust accounts and employee's contracts.
- 2(h) The management of real property, including leasing agreements, procedures for accounting and contracts for management.

| Content. | |
|--|----|
| Introduction / Housekeeping | 5 |
| What we'll cover | 5 |
| What are trust funds | 5 |
| The contract governs | 5 |
| What if Broker has ownership interest? | 5 |
| Establishing the trust account | 5 |
| Trust vs. Custodial Accounts | 10 |
| Timely deposits & the paper trail | 5 |
| Records and accounting basics | 10 |
| What is "reconciliation?" / Negative account balances | 5 |
| Embezzlement – tools for prevention | 5 |
| Unclaimed funds | 5 |
| BREAK 15 Minutes | |
| Commingling and Conversion (Separate handout: Case Study – "The Well-Meaning | |
| Property Manager") | 15 |
| What can the Real Estate Division audit and inspect? | 5 |
| Property Management – Trust accounts & DPM | 5 |
| Minimum provisions of Property Management Agreement | 5 |
| 1099 requirements for Property Managers | 5 |
| Annual reconciliation report to NRED | 5 |
| NRED Forms | 10 |
| Completing Form 546 | 15 |
| Tenant security deposits – max amounts, accounting, transfer, common issues / complaints | 10 |
| Closing the trust account's | 5 |
| Current compliance issues for Property Managers | 10 |
| Summary and conclusion | 5 |
| TOTAL: $165 \text{ min} \div 50 \text{ class hr} = 3.3 \text{ Hours}$ | |
| | |

26. Myer, Kandas

"Dual Agency (Multiple Representation) What's the Fuss?"

Request: 3 Hours Agency Classroom

Recommendation: Approve – 3 Hours – Agency – Classroom. The course content meets NAC

645 standards.

Instructors: Lavon K. Myer Rodney Bruce Lee

Objective: After completing this course the agent will be able to 1) Identify the problematic areas of

multiple representation; 2) Analyze NV requirements for multiple representation and 3)

Include compliant practices.

Standards: 1(a) Current information on real estate which will improve the professional knowledge

of the licensee and enable him to give better service to the public.

1(b) Information that relates to pertinent Nevada laws and regulations.

2(n) Agency and subjects related to agency.

| Content. | |
|--|----|
| Objectives & Introduction | 10 |
| What Does NV Law Say? | 20 |
| Multiple Representation NRS 645.252.1.(d) | |
| Consent to Act Form NV RED Form 524 | |
| Conflict of Interest (Dual Agency Court Cases-Edina Realty) | 20 |
| Anatomy of Consent to Act & signatures NRS 645.252(1)(d) | |
| Gross Negligence NRS 645.252(1)€ | |
| BREAK 10 Minutes | |
| Brokerage Agreements NRS 645.005 | 10 |
| Agency Disclosure Duties Do Not Change in a Multiple Representation (NV RED Form | |
| 525) | 20 |
| Disclosure Issues in the Transaction (Duties Owed) | 20 |
| BREAK 10 Minutes | |
| Disclosure Issues Continued | 20 |
| Material Facts NRS 645.252, NRS 645.254 | |
| NAC 645.605 (6) Absolute fidelity | 15 |
| Lemon v. Landers 1965 | |
| Holland Realty v. Nevada Real Estate Commission (1968) | |
| Whenever the licensee has a personal interest NAC 645.605 (4)(e) | 10 |
| NRS 645.252 (1)(c); NAC 645.637; & Tahoe Village Realty v. DeSmit, 95 Nev. 131, 134, 590 P.2d 1158(1979) | |
| Disclose Personal Relationship NRS 645.252 (1)(c) | |
| Sources of Compensation NAC 645.605 (4)(e) | |
| Practical | 10 |
| Role Play: Break into Groups of two | |
| Agents role play Explaining "Multiple Representation" to a client and signing the proper | |
| forms (Duties Owed, Consent to Act): | |
| Create written disclosure for business associations, personal interest, etc. if needed | |
| Conclusion & Questions | 5 |
| TOTAL: $160 \text{ min} \div 50 \text{ class hr} = 3.2 \text{ Hours}$ | |
| | |

27. Myer, Kandas

"The Buyer's Broker Agreement"

Request: 3 Hours Classroom Contracts

Approve – 3 Hours – Contracts – Classroom. The course content meets NAC **Recommendation:**

645 standards.

Instructors: Lavon K. Myer Rodney Bruce Lee

Objective: After the class, agents will be able to 1) Define the Buyer's Broker Agreement; 2)

Comprehend NV legal requirements for exclusive agency contracts and 3) Practically

apply their knowledge

Standards: Current information on real estate which will improve the professional knowledge 1(a) of the licensee and enable him to give better service to the public.

1(b) Information that relates to pertinent Nevada laws and regulations.

The preparation of real estate contracts. 2(p)

| Content: | |
|---|----|
| Objectives & Anti-trust | 10 |
| Define a Buyer's Broker Agreement (BBA) | |
| Comprehend the legal considerations required for an Exclusive (BBA) | |
| Discuss and apply the manner of presentation of the BBA to a client | |
| Anti-trust (No set Commission Amounts) | |
| Definition – Buyer's Broker Agreement (BBA) | 20 |
| NRS 645.005 "Brokerage agreement" defined | |
| NRS 645.009 "Client" defined | |
| NRS 645.320 Requirements for exclusive agency representation | |
| Exclusive agency agreements must be in writing | |
| Your responsibilities to the Buyer | 20 |
| Initial consultation | |
| Property research | |
| Hours needed? | |
| Property viewing | |
| Guiding the valuation process | |
| Writing the contract | |
| Negotiating the contract | |
| Decide Your Personal Commission Amount | |
| BREAK 10 Minutes | |
| Presentation Suggestion | 10 |
| Duties OwedAlways First Before Any Written Agreement is Entered Into | |
| Buyer's Broker AgreementRequired in Writing if Exclusive Agency is Requested | |
| Sample BBA (Buyer's Broker Agreement) Provisions | 20 |
| Client and Licensee | |
| Beginning and termination date | |
| Description of property to be acquired | |
| Terms and Conditions | |
| Compensation to Broker | 20 |
| Limitation of Exclusivity | |
| BBA Disclosure about Commission rates | |
| Licensee's Obligations | |
| Fulfill duties as required by law and code | |
| BREAK 10 Minutes | |
| Sample BBA (Buyer's Broker Agreement) Provisions (Continued) | 15 |
| May cooperate with other licensees to find property | |
| Will divide fees as acceptable between licensees | |
| Shall disclose any additional compensation from anyone other than client | |
| Client has been given Duties Owed | |
| Other Buyers | |
| Client Obligations | 15 |
| Provide relevant financial and personal information to acquire the property | |
| To view and consider properties | |
| To negotiate in good faith if property is acceptable | |
| If completion is prevented by client default, client shall pay compensation due | |
| Attorney Fees | |

| If action is required to enforce the agreement | |
|---|----|
| Prevailing party shall be entitled to reasonable attorney fees | |
| Entire and Superseding | 15 |
| Contents of BBA constitutes whole agreement | |
| Supersedes all previous | |
| Only modified in writing | |
| Caution (Talk to an Attorney) | |
| Signature Block & Time notation | |
| Practical Agent Role Play | 10 |
| Break into groups of two | |
| One agent plays the client | |
| The other offers exclusive Buyer's Agency (Complete forms) | |
| Switch partners and switch roles | |
| Conclusion | 5 |
| TOTAL: $160 \text{ min} \div 50 \text{ class hr} = 3.2 \text{ Hours}$ | |

28. Myer, Kandas

"Posing for the Centerfold...Division Disciplinary Action"

Request: 3 Hours Ethics Classroom

Recommendation: Approve – 3 Hours – Ethics – Classroom. The course content meets NAC

645 standards.

Instructors: Lavon K. Myer Rodney Bruce Lee

Objective: Identify ethical real estate violations; identify ethical real estate infractions; understand

discipline; effect changes in practice

Standards: 1(a) Current information on real estate which will improve the professional knowledge

of the licensee and enable him to give better service to the public.

1(b) Information that relates to pertinent Nevada laws and regulations.

2(a) Ethics of selling real estate.

| Introduction & Objectives | 15 |
|---|----|
| NV Real Estate Division Statement | |
| The Centerfold of the "Open House" | |
| Objectives: | |
| Identify ethical real estate violations | |
| Identify ethical real estate infractions | |
| Understand the Disciplinary Actions taken | |
| Effect Changes in Business Practices Prone to Error | |
| Public Record Disclaimer | |
| HOA Fraud in the Desert | 15 |
| Introductory Description | |
| Disciplined cases | |
| Commission for Common-Interest Communities & Condominium Hotels | |
| Wire Fraudsters | 20 |
| Definition | |

| Title 9 Criminal Resource Manual – 18 U.S.C. 1343 – Elements of Wire Fraud | |
|--|----|
| Loss of Money Not Required | |
| Penalties | |
| Guilty Plea = License Revocation | |
| Disciplined cases | |
| BREAK 10 Minutes | |
| Let's Do This Dance Together | 15 |
| NAC 645.855 & NRS 645.190 Broker Attendance at Disciplinary Hearing Required | |
| Disciplined Cases | |
| NAC 645.600 Responsibilities of broker regarding associated licensees, employees and | |
| operation of business (NRS 645.050, 645.190) | |
| Discussion | |
| Doing It Without a License or Permit | 15 |
| NRS 645.020 "Real estate" defined | |
| NRS 645.030 "Real estate broker" defined | |
| NRS 645.035 "Real estate broker-salesperson" defined | |
| NRS 645.040 "Real estate salesperson" defined | |
| NRS 645.019 "Property management" defined | 20 |
| NRS 645.0192 "Property management agreement" defined | |
| NRS 645.0195 "Property manager" defined | |
| NRS 645.230 Unlawful to engage in certain conduct without license or permit | |
| BREAK 10 Minutes | |
| Disciplined: (Doing real estate or property management w/o license) | 20 |
| Just Bad Business | 20 |
| Disciplined Cases | |
| Conclusion & Questions | 20 |
| Case Not Inclusion of All Infractions | |
| Remain Vigilant and Protect the Public | |
| Brokers Stay Current with Law & Code | |
| Brokers Review System & Procedures | |
| TOTAL: $160 \text{ min} \div 50 \text{ class hr} = 3.2 \text{ Hours}$ | |

29. Kaplan Professional Schools

"Understanding 1031 Tax-Free Exchanges v2.5"

Request: 3 Hours General Internet

Recommendation: Approve – 3 Hours – General – Internet. This course was formerly approved

by the Commission as Understanding 1031 Tax-Free exchanges v2.2 as CE.5505000-RE for 3 hours of general credit; internet delivery that expired on November 30, 2014. The course submitted is an upgraded version of the

original course. The course content meets NAC 645 standards.

Instructors: John Mathis

Objective: This continuing education title explores the history, evolution, rules, and forms of the

strategy used to defer tax liability until a later date. Loaded with real-life examples and calculations, this text allows agents to learn the vocabulary and application of tax-free

exchanges so they are better able to answer client questions

2(i) 2(l) **Standards:**

The exchange of real property.

Accounting and taxation as applied to real property.

| Content: | |
|---|----|
| General Discussion of Taxes | |
| Describe the various types of taxes, the differences between earned income and | |
| unearned income, and the types of unearned income | 14 |
| Explain the difference between long-term and short-term capital gains | 8 |
| Calculate the capital gain on a real estate transaction | 8 |
| Summarize the choices an investor client has upon the sale of investment property | 6 |
| Case Study 1 | 4 |
| Comprehension Quiz 1 | |
| Exam 1 | |
| Installment Sales | |
| Summarize the choices investor clients have upon the sale of their investment | |
| properties | 11 |
| Describe a typical installment sale situation | 8 |
| List and explain the advantages and disadvantages of an installment sale | 11 |
| Case Study 2 | 4 |
| Comprehension Quiz 2 | |
| Exam 2 | |
| The 1031 Tax-Free Exchange | |
| List the major historical events that affected the use of 1031 exchanges | 4 |
| Identify the major provisions of the law | 6 |
| List the four classes of real estate per IRS | 6 |
| Understand a basic/straight/simultaneous exchange and the concept of "boot" | 10 |
| Describe the role Starker played in the evolution of the exchange, including the reverse | 10 |
| Starker Exchange | 8 |
| Case Study 3 | 4 |
| Comprehension Quiz 3 | |
| Exam 3 | |
| The Law and the Rules | |
| Describe the impact and meaning of the major words found in the law (e.g. held, like- | |
| kind) | 6 |
| Describe how leases for more than 30 years and personal property can qualify for tax- | |
| free exchange treatment | 6 |
| Discuss the identification rule, the three-property rule, the 200% rule, and the 95% rule | 8 |
| Discuss the 45-day and the 180-day clock | 8 |
| Describe the handling of the proceeds of sale and qualifications of the "safe harbor" | 4 |
| Explain the transfer of the cost basis and depreciation from the old to the new property | 4 |
| Case Study 4 | 4 |
| Comprehension Quiz 4 | |
| Exam 4 | |
| The Paperwork | |
| Describe the IRS Form 8824 Tax-Free Exchange | 8 |
| Describe the IRS Form 8824 Tax-Free Exchange Describe the wording needed in the various contracts of sale for the relinquished and | 0 |
| replacement property | 8 |
| 1 1 1 | 8 |
| Explain the purpose and use of the exchange agreement, the property assignment forms, | ð |

| and the addendum to closing statement form | |
|---|---|
| Case Study 5 | 4 |
| Comprehension Quiz 5 | |
| Exam 5 | |
| TOTAL: $180 \text{ min} \div 50 \text{ class hr} = 3.6 \text{ Hours}$ | |

30. Kaplan Professional Schools

"Virtual Brokerage: How to Do It v1.0"

Request: 3 Hours General Internet

Recommendation: Approve – 3 Hours – General – Internet. The content provides general

information regarding a brokerage without any NAC 645.600 information. The course content meets NAC 645 standards for general designation.

Instructors: John Mathis

Objective:

Welcome to the changing world of real estate brokerage! Virtual brokerages have answered the call of today's client whose expectations have never been more demanding or steep. Come learn about the evolution of virtual brokerages and what has made it so appealing to so many real estate professionals in a virtual brokerage are armed to work for their clients utilizing sophisticated technology, enabling lightning-fast communication, immediate response to inquiries, electronic document expediting and more!

Learn what brokers need to know and what agents should understand about their duties and liabilities in a virtual brokerage environment. You'll learn to identify the advantages and recognize the challenges as well as what it takes to thrive in this setting. You'll discover what systems and technologies are necessary for successful virtual brokerage operation. Also, you'll examine how an array of communication tools and resources facilitate effective communication and transactions, providing a seamless experience for the client.

You'll recognize potential risks and identify solutions specific to virtual brokerage, while learning about appropriate broker management of salespeople, liabilities of overseeing conduct, and policy compliance to adhere to ethical and legal principles. Join us to learn about the critical factors of successful virtual brokerages and how your clients will benefit.

Standards:

2(f) The administration of real estate brokerage, including the management of the office, trust accounts and employee's contracts.

| Contents | |
|---|----|
| Today's Virtual Brokerage | |
| Recognize the evolution of virtual brokerages and client expectations | 20 |
| Identify the advantages and challenges of a virtual brokerage | 20 |
| Technology and Communication | |
| Identify the required systems and technologies necessary for successful virtual | |
| brokerage operation | 25 |
| Recognize communication tools and resources to facilitate effective communication | 15 |
| Managing Risk | |
| Identify potential issues and solutions specific to virtual brokerages | 25 |

| Recognize appropriate broker management of salespeople, overseeing conduct, and | |
|---|----|
| policy compliance | 25 |
| The Optimized Virtual Brokerage | |
| Identify factors that create successful virtual brokerages | 10 |
| Recognize typical practices of licensees in a virtual brokerage | 10 |
| Final Exam | |
| TOTAL: $150 \text{ min} \div 50 \text{ class hr} = 3.0 \text{ Hours}$ | |

31. USA Homeownership Foundation, Inc. DBA VAREP

"Military and Veterans Housing Certification (MVHC)"

Request: 8 Hours General Classroom

Recommendation: Approve – 8 Hours – General – Classroom. VAREP – stands for Veterans

Association of Real Estate Professional. Sponsor has submitted a second application for internet designation. The course content meets NAC 645

standards.

Instructors: Son D. Nguyen

Objective: The Military and Veterans Housing Certification (MVHC) is designed for a

comprehensive understanding of the Department of Veterans Affairs' (VA) Home Loan Guarantee Program as well as military culture. This will enable real estate professionals to have an industry recognized course needed to effectively serve the housing needs of our military and veteran communities. Our goal is to educate and empower attendees to embrace the VA loan program instead of shying away from it after taking this course.

Standards: 1(a) Current information on real estate which will improve the professional knowledge

of the licensee and enable him to give better service to the public.

2(d) Real Estate financing, including mortgages and other techniques.

| Chapter 1: VA Home Loan Program | 60 |
|--|----|
| VA Home Loan Program History | |
| Veteran Demographics | |
| Active Military Demographics | |
| Reserve and Guard (Select Reserve) Member Demographics | |
| Military Families Demographics | |
| VA Home Loan Program Statistics | |
| Chapter 2: VA Home Loan Program | 90 |
| VA Home Loan Program | |
| Eligible Loan Purposes | |
| Ineligible Loan Purposes | |
| Basic Requirements for a VA Loan Approval | |
| VA Loan Occupancy Requirement | |
| Persons Eligible for VA Loan | |
| The Certificate of Eligibility (COE) | |
| What the COE Tells the Lender | |
| Proof of Service Requirements | |
| VA Loan Restoration | |

| Maximum Guaranty on VA Loans | |
|---|----|
| Benefits of a VA Home Loan | |
| Chapter 3: VA Home Loan Program | 90 |
| VA Loan Underwriting | |
| General Income Guidelines | |
| Debts and Obligations | |
| Judgments, Federal Debts and Tax Liens | |
| Credit | |
| Chapter 4: VA Home Loan Program | 90 |
| VA Allowable Fees / Closing Costs | |
| VA Non-Allowed Fees | |
| What Happen to Fees and Charges if the Loan Never Closes? | |
| VA Seller Concessions | |
| The VA Funding Fee | |
| Other VA Loan Guaranty Programs | |
| Comparing VA Loan to FHA | |
| Compared to Conventional Loan Program | |
| Chapter 5: VA Appraisals and Minimum Property Requirements | 60 |
| VA Appraisals | |
| Minimum Property Requirements | |
| Chapter 6: Writing a Great VA Loan Offer | 30 |
| Writing the VA Offer | |
| Dispelling VA Loan Myths | |
| Tips to Getting a VA Loan Offer Accepted | |
| The Purchase Agreement | |
| Fees, Costs, and Credits | |
| VA Amendment aka The VA Escape Clause | |
| Chapter 7: Service Member Civil Relief Act (SCRA) | 30 |
| Chapter 8: Marketing to the Military and Veteran Communities | 30 |
| Veteran Consumers | |
| Military Consumers | |
| Marketing Tips | |
| Exam | |
| TOTAL: $480 \text{ min} \div 50 \text{ class hr} = 9.6 \text{ Hours}$ | |

32. USA Homeownership Foundation, Inc. DBA VAREP "Military and Veterans Housing Certification (MVHC)"

Request: 8 Hours General Internet

Recommendation: Approve – 8 Hours – General – Internet. VAREP – stands for Veterans

Association of Real Estate Professionals. Sponsor submitted a second application for Classroom designation. The course content meets NAC 645

standards.

Instructors: Son D. Nguyen

Objective:

The Military and Veterans Housing Certification (MVHC) is designed for a comprehensive understanding of the Department of Veterans Affairs' (VA) Home Loan Guarantee Program as well as military culture. This will enable real estate professionals to have an industry recognized course needed to effectively serve the housing needs of our military and veteran communities. Our goal is to educate and empower attendees to embrace the VA loan program instead of shying away from it after taking this course.

Standards:

- 1(a) Current information on real estate which will improve the professional knowledge of the licensee and enable him to give better service to the public.
- 2(d) Real Estate financing, including mortgages and other techniques.

| Content. | |
|--|----|
| Chapter 1: VA Home Loan Program | 60 |
| VA Home Loan Program History | |
| Veteran Demographics | |
| Active Military Demographics | |
| Reserve and Guard (Select Reserve) Member Demographics | |
| Military Families Demographics | |
| VA Home Loan Program Statistics | |
| Chapter 2: VA Home Loan Program | 90 |
| VA Home Loan Program | |
| Eligible Loan Purposes | |
| Ineligible Loan Purposes | |
| Basic Requirements for a VA Loan Approval | |
| VA Loan Occupancy Requirement | |
| Persons Eligible for VA Loan | |
| The Certificate of Eligibility (COE) | |
| What the COE Tells the Lender | |
| Proof of Service Requirements | |
| VA Loan Restoration | |
| Maximum Guaranty on VA Loans | |
| Benefits of a VA Home Loan | |
| Chapter 3: VA Home Loan Program | 90 |
| VA Loan Underwriting | |
| General Income Guidelines | |
| Debts and Obligations | |
| Judgments, Federal Debts and Tax Liens | |
| Credit | |
| Chapter 4: VA Home Loan Program | 90 |
| VA Allowable Fees / Closing Costs | |
| VA Non-Allowed Fees | |
| What Happen to Fees and Charges if the Loan Never Closes? | |
| VA Seller Concessions | |
| The VA Funding Fee | |
| Other VA Loan Guaranty Programs | |
| Comparing VA Loan to FHA | |
| Compared to Conventional Loan Program | |
| Chapter 5: VA Appraisals and Minimum Property Requirements | 60 |
| | |

| VA Appraisals | |
|---|----|
| Minimum Property Requirements | |
| Chapter 6: Writing a Great VA Loan Offer | 30 |
| Writing the VA Offer | |
| Dispelling VA Loan Myths | |
| Tips to Getting a VA Loan Offer Accepted | |
| The Purchase Agreement | |
| Fees, Costs, and Credits | |
| VA Amendment aka The VA Escape Clause | |
| Chapter 7: Service Member Civil Relief Act (SCRA) | 30 |
| Chapter 8: Marketing to the Military and Veteran Communities | 30 |
| Veteran Consumers | |
| Military Consumers | |
| Marketing Tips | |
| Exam | |
| TOTAL: $480 \text{ min} \div 50 \text{ class hr} = 9.6 \text{ Hours}$ | |

33. The CE Shop, Inc.

"Did You Serve? Identifying Home Buying Advantages for Veterans"

Request: 3 Hours General Internet

Recommendation: Approve – 3 Hours – General – Internet. The course content meets NAC 645

standards.

Instructors: Michael McAllister

Objective: This course empowers real estate professionals to provide valuable support to Veterans

and military families by providing them with the skills to understand the VA home loan

program and it's process.

Standards: 1(a) Current information on real estate which will improve the professional knowledge

of the licensee and enable him to give better service to the public.

- 1(b) Information that relates to pertinent Nevada laws and regulations.
- 2(d) Real estate financing, including mortgages and other techniques.
- 2(p) The preparation of real estate contracts.

| Unit 1: Understanding Military Service | |
|--|----|
| The Basics of Military Life | 20 |
| What it means to serve | 10 |
| Leaving the Service | 10 |
| Utilizing VA Benefits | 10 |
| Unit Exam | 5 |
| Unit 2: The VA Home Loan Program: Overview | |
| History of the VA Home Loan Program | 10 |
| Advantages of the VA Home Loan Program | 30 |
| Certificate of Eligibility | 15 |
| Financial and Employment Considerations | 20 |
| Documentation | 5 |

| Underwriting | 10 |
|---|----|
| Closing | 5 |
| Unit Exam | 5 |
| Unit 3: Finding and Purchasing the Perfect Home for the Veteran | |
| Understanding the Veteran's Needs/Wants in a Home | 20 |
| Structuring the Contract/Purchase Agreement | 10 |
| The VA Appraisal, Myths and Misconceptions | 5 |
| Appraisal Valuation | 5 |
| Minimum Property Requirements and Appraisal Repairs | 10 |
| Unit Exam | 5 |
| Final Exam | 10 |
| TOTAL: 220 min ÷ 50 class hr = 4.4 Hours | |

34. The CE Shop, Inc.

"Military Relocation Professional (MRP)"

Request: 7 Hours General Internet

Recommendation: Approve -7 Hours – General – Internet. This course is National Association

of Realtors (NAR) that allows 3 sponsors per State to offer this course for certification. This course is currently approved by the Commission for Greater Las Vegas Association of Realtors (GLVAR as CE.5691000-RE for 7 hours, general credit by classroom delivery. The course content meets NAC

645 standards.

Instructors: Michael McAllister

The goal of the Military Relocation Professional Certification Core Course is to educate real estate professionals about working with current and former military service members to find the housing solutions that best suit their needs and take full advantage of military benefits and support. Students will learn how to provide the real estate services – at any stage in the service member's military career – that meet the needs of this niche market and win future referrals.

Standards:

Objective:

- 1(a) Current information on real estate which will improve the professional knowledge of the licensee and enable him to give better service to the public.
- 1(b) Information that relates to pertinent Nevada laws and regulations.
- 2(d) Real estate financing, including mortgages and other techniques.
- 2(p) The preparation of real estate contracts.

| content: | |
|--|---|
| Module 1: The Military Organization | |
| The All-Volunteer Military | 2 |
| The Army Family Covenant | 2 |
| Four Important Acronyms | 5 |
| Ranks and Pay Grades | 5 |
| Pay and Allowances | 5 |
| Housing Allowance | 3 |
| Types of Discharges | 2 |
| Does Military Culture Affect Transactions? | 3 |

| The Military Market | 5 |
|--|-----------------------|
| Fast Facts About Military Service Members and Families | 2 |
| Profile of Military Families | |
| Military Retirees | 2 |
| Housing for Military Families | 3 2 5 5 |
| Module Quiz | 5 |
| Module 2: Private Sector Housing for the Military | |
| Living Off Base in Private Sector Housing | 10 |
| Rent or Buy? | 5 |
| Sell or Rent? | 5 3 |
| Basic Allowance for Housing (BAH) | 5 |
| Service for Military Buyers and Sellers | 5 5 3 5 5 |
| Build a Referral Base | 3 |
| What Buyer's Reps Need to Know | 5 |
| Module Quiz | 5 |
| Module 3: PCS – Working with Military Sellers | |
| PCS Relocation – When and Where? | 5 |
| Getting Ready to PCS | 10 |
| Family Matters | |
| Military Sellers and Buyers – What They Want | 5 |
| Winning and Marketing Listings | 5 5 5 |
| Module Quiz | 5 |
| Module 4: PCS – Working With Military Buyers | |
| Starting the Military Buyer's Home Search | 5 |
| Asking the Right Questions | 5 |
| Qualifying the Buyer | 10 |
| Get Ready for Power Shopping | 3 |
| Absent Spouse | 3 |
| Making an Offer | 7 |
| Negotiation Strategy | 3 |
| Contract to Closing | 5 |
| Post-Transaction Support | 3 |
| The Last PCS | 5 |
| Does the Military Downsize? | 10 |
| Case Studies | 10 |
| Module Quiz | 5 |
| Module 5: VA Financing: Eligibility and Entitlement | |
| Benefits of VA Home Loans | 5 |
| Steps in the VA Home Loan Process | 5 |
| Determine Eligibility and Entitlement | 10 |
| Determine Entitlement | 10 |
| Finding the Right Home | 5 |
| Module Quiz | 5 |
| Module 6: VA Financing: Loan Application, the Appraisal, and Closing | |
| Apply for the Loan | 3 |
| What Does the VA Guarantee? | 10 |
| Request the Appraisal | 10 |
| Pay Funding Fees and Closing Costs | 8 |

| Origination Fee | 5 |
|---|----|
| Closing the Sale | 5 |
| Selling Restores Entitlement | 5 |
| Sale with a VA Mortgage Assumption | 5 |
| VA Compromise (Short) Sale | 5 |
| Module Quiz | 5 |
| Final Exam | 60 |
| TOTAL: $360 \text{ min} \div 50 \text{ class hr} = 7.2 \text{ Hours}$ | |

35. Reno/Sparks Association of REALTORS®

"Understanding the Property Management and Residential Lease Agreements"

Request: 3 Hours Contracts Classroom

Recommendation: Approve – 3 Hours – Contracts – Classroom. Sponsor would like to be

considered for a contracts designation and does not wish to have property managements as a designation. The course content meets NAC 645

standards.

Instructors: Barbara Holland – NV B/PM/CAM

Objective: Understanding of the terms and covenants of the property management contract and the

residential lease/rental agreement.

Standards: 1(a) Current information on real estate which will improve the professional knowledge

of the licensee and enable him to give better service to the public.

1(b) Information that relates to pertinent Nevada laws and regulations.

2(p) The preparation of real estate contracts.

Content:

| Legal relationship between Property Manager, Property Owner and Tenant | 20 |
|--|----|
| Trust Account, Financial Reports to Property Owner | 20 |
| Importance of credit reports and screening | 15 |
| BREAK 10 Minutes | |
| Filling out Contracts | 20 |
| Maintenance, Utilities, Insurance whose responsible | 15 |
| Collecting rent, Inspecting premises, Keys, Pets | 20 |
| BREAK 10 Minutes | |
| Notice to vacate, refunding or not refunding deposits | 15 |
| Differentiate between a financial review and an audit, what each entails | 15 |
| Foreclosure addendum, and other addendums | 20 |
| TOTAL: $160 \text{ min} \div 50 \text{ class hr} = 3.2 \text{ Hours}$ | |

36. Reno/Sparks Association of REALTORS®

"Ethics, Short Sales, REO and Advertising"

Request: 3 Hours Ethics Classroom

Recommendation: Approve – 3 Hours – Ethics – Classroom. The course content meets NAC

645 standards.

Instructors:Helen GrahamKenneth L. AmundsonAlice A. GriffinRodney B. LeeLavon K. MyerMichael P. Nolan

Daniel D. Rider Ben C. Scheible

Objective: Law and ethics correlation, Grounds for discipline, Short Sales, Social Media.

Standards: 2(a) Ethics of selling real estate.

2(p) The preparation of real estate contracts.

Content:

| 10 |
|----|
| 20 |
| 10 |
| 10 |
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| 15 |
| 15 |
| 10 |
| 10 |
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| 10 |
| 10 |
| 20 |
| 10 |
| 10 |
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| |

37. Reno/Sparks Association of REALTORS®

"Contracts – More Than Just Paper"

Request: 3 Hours Contracts Classroom

Recommendation: Approve – 3 Hours – Contracts – Classroom. The course content meets NAC

645 standards.

Instructors: Helen Graham Kenneth L. Amundson Alice A. Griffin

Rodney B. Lee Lavon K. Myer Michael P. Nolan

Daniel D. Rider Ben C. Scheible

Objective: Contract essentials, Forms needed and how to use them, SRPD, Acceptance/Counter

Offers

Standards: 2(p) The preparation of real estate contracts.

| Quiz | 10 |
|---------------------|----|
| Contract Essentials | 10 |
| Duties Owed | 10 |
| Consent to Act | 10 |

| Waiver Form / Authorization to Negotiate | 10 |
|---|----|
| BREAK 10 Minutes | |
| Script | 10 |
| Closing/Proceeds | 10 |
| The Purchase Agreement Introduction | 10 |
| Loan and Approval | 10 |
| Price and Terms | 10 |
| BREAK 10 Minutes | |
| Conditions and Contingencies | 10 |
| Inspect / Verify | 10 |
| SRPD / Repairs | 10 |
| Additional Terms | 10 |
| Acceptance / Counter Offers | 10 |
| Questions and Answer Session | 10 |
| TOTAL: $160 \text{ min} \div 50 \text{ class hr} = 3.2 \text{ Hours}$ | |

38. McKissock, LLC

"How is the Legalization of Marijuana Affecting the Real Estate Market"

Request: 3 Hours General Internet

Recommendation: Approve - 3 Hours - General - Internet. Sponsor did include NRS/NAC

453A and what another 23 States have approved or proposed for Statues and

Regulations. This course is ARELLO certified for design and delivery

method. The course content meets NAC 645 standards.

Robert Fleck **Instructors:**

Objective: Marijuana, cannabis and hemp (all different names for essentially the same plant) has a

long history in the United States, with periods where it was encouraged, discouraged, criminal, and most recently legalized in some states. This class covers a brief history of marijuana then goes on to discuss the conflict between federal and state laws. Next, an overview of commercial real estate matters, followed by residential real estate topics will be covered. The last chapter goes over some basics for those who may consider

specializing in this new and growing real estate specialty.

Standards: 1(b) Information that relates to pertinent Nevada laws and regulations.

| Chapter 1 – Background and History | |
|--|----|
| History of Marijuana Legislation in the United States | 15 |
| Ground-Breaking State Laws | 5 |
| The Regulation Hierarchy: How does it work? | 15 |
| Marijuana and Federal Funding | 10 |
| Quiz | 5 |
| Chapter 2 – Implications for Commercial Real Estate | |
| States that have passed laws allowing marijuana | 10 |
| Working with Commercial real Estate Clients: Growers | 10 |
| Working with Commercial real Estate Clients: Retailers | 5 |
| Landlord Issues | 5 |

| Banking Issues | 5 |
|--|----|
| - | |
| Quiz | 5 |
| Chapter 3 – Implications for Residential Real Estate | |
| Growing marijuana as a homeowner | 5 |
| The Issue of Grow Houses | 10 |
| Property Insurance | 5 |
| Growing, Consuming or Selling Restrictions under a Lease, HOA, or Neighborhood | |
| Covenant | 10 |
| Quiz | 5 |
| Chapter 4 – New Niche Market: Marijuana-Friendly Real Estate Agents | |
| Working with Clients and Customers | 5 |
| 420 | 10 |
| Training | 10 |
| Networks | 5 |
| Quiz | 5 |
| Final Exam | 20 |
| TOTAL: $180 \text{ min} \div 50 \text{ class hr} = 3.6 \text{ Hours}$ | |

39. McKissock, LLC

"It's High Tide you Got the Facts about Homeowner's Flood Insurance"

Request: 3 Hours General Internet

Recommendation: Approve – 3 Hours – General – Internet. The course content provides

general information regarding disclosure of a flood zone and the risks your clients may need to protect themselves. The course content meets NAC 645

standards.

Instructors: Robert Fleck

Objective: This course will educate real estate professionals how to identify a property's flood risk,

how to disclose flood risk to prospective buyers.

Standards: 1(a) Current information on real estate which will improve the professional knowledge

of the licensee and enable him to give better service to the public.

| Chapter 1 Flooding and Flood Risks | |
|--|----|
| Understand what causes flooding including coastal flooding | 10 |
| Define flood risks | 15 |
| Understand the flood mapping and zone sites | 20 |
| Flooding and Flood Risk Quiz | 10 |
| Chapter 2 Flood Insurance and Disclosure Requirements | |
| Understand the National Flood Insurance Program (NFIP) | 10 |
| Homeowner Flood Insurance Affordability Act 2014 | 15 |
| Flood insurance requirements placed on realtors and mortgage lenders | 10 |
| 2014 flood bill will impact flood insurance rates | 5 |
| Flood insurance and Disclosure Requirements Quiz | 10 |
| Chapter 3 Guiding Your Clients Through Flood Insurance | |
| Flood insurance requirements for prospective buyers | 15 |

| Educate your buyers prior to buying a home in a flood zone | 20 |
|---|----|
| How to help your customer correct an incorrect flood zone determination | 10 |
| Guiding Clients Through Flood Insurance Quiz | 10 |
| Final Exam | 20 |
| TOTAL: $180 \text{ min} \div 50 \text{ class hr} = 3.6 \text{ Hours}$ | |

40. Mevorah, Jason

"Mevorah's Mortgage Montage"

Request: 3 Hours General Classroom

Recommendation: Approve – 3 Hours – General – Classroom. The course content meets NAC

645 standards.

Instructors: Jason Mevorah Scott Robinson Kathleen Spicuzza

Objective: Basic, general knowledge for understanding VA, FHA, and Conventional loans.

Understanding a pre-qualification letter and working with a Mortgage Loan Officer.

Standards: 1(a) Current information on real estate which will improve the professional knowledge

of the licensee and enable him to give better service to the public.

2(d) Real estate financing, including mortgages and other techniques.

2(g) Real estate mathematics.

| Content. | |
|---|----|
| Module 1 | |
| Introduction to FHA Loans | |
| Introduction of Presenter and Course Objectives | 5 |
| FHA Requirements | 5 |
| Benefits of an FHA Loan | 5 |
| Costs of an FHA Loan | 5 |
| Types of Loans that FHA will fund | 5 |
| Recap of FHA Loans | 5 |
| FHA Definitions | 5 |
| Questions from the Audience | 10 |
| BREAK 15 Minutes | |
| Module 2 | |
| Introduction of VA Loans | |
| VA Requirements | 5 |
| Benefits of a VA Loan | 5 |
| VA Loan Requirements | 5 |
| Inspection Requirements | 5 |
| VA Appraisals | 5 |
| Types of Loans that VA will Fund | 5 |
| VA Definitions | 5 |
| Review of Differences Between FHA and VA Loans | 10 |
| BREAK 15 Minutes | |
| Module 3 | |
| Introduction of Conventional Loans | |
| Conventional Loans | 15 |
| | |

| LPMI | 5 |
|---|----|
| Jumbo Loans | 5 |
| Module 4 | |
| Pre-Qualification Letters | |
| Questions to Ask Your Lender | 5 |
| Signs You Have a Bad Pre-Qualification Letter | 5 |
| Module 5 | |
| Working with a Lender | |
| How to Work with a Mortgage Loan Officer | 5 |
| Questions from the Audience | 5 |
| Module 6 | |
| Final review | 15 |
| TOTAL: $150 \text{ min} \div 50 \text{ class hr} = 3.0 \text{ Hours}$ | |

41. New Direction IRA, Inc.

"Broker's Guide to Real Estate Purchase for IRAs and 401k Plans"

Request: 3 Hours General Classroom

Recommendation: Approve – 3 Hours – General – Classroom. The course content meets NAC

64 standards.

Instructors: Clay Malcolm Bill Humphrey Catherine Wynne

Objective: Participants will gain knowledge of IRS laws relating to IRA account purchases,

including prohibited transactions. Participants will also learn the financial benefits of

maximizing invest opportunities.

Standards: 1(a) Current information on real estate which will improve the professional knowledge

of the licensee and enable him to give better service to the public.

2(d) Real estate financing, including mortgages and other techniques.

| Content. | |
|---|----|
| Introduction | 5 |
| IRA Basics | 25 |
| Applicable IRS Reg. Sections | 5 |
| BREAK 10 Minutes | |
| Prohibited Transactions and Disqualified persons | 20 |
| Partnering with an IRA | 5 |
| Investing Process | 10 |
| BREAK 10 Minutes | |
| Debt in an IRA | 15 |
| Paying for Expenses in a Real Estate IRA | 15 |
| IRA Distribution basics | 5 |
| BREAK 10 Minutes | |
| Case Studies 1-7 | 20 |
| How Self Direction affects your business | 5 |
| Q&A Group Discussion | 15 |
| Summary | 5 |
| TOTAL: $150 \text{ min} \div 50 \text{ class hr} = 3.0 \text{ Hours}$ | |

42. Lied Institute for Real Estate Studies, UNLV

"Forecast 2015 – Southern Nevada's Commercial Market Landscape: Now and Beyond"

Request: 3 Hours General Classroom

Recommendation: Approve – 3 Hours – General – Classroom. This is a one-time annual event

for Lied Institute for Real Estate Studies at UNLV. This event will be held on January 15, 2015 at the Orleans Hotel in Las Vegas, Nevada. The course

content meets NAC 645 standards.

Instructors: Kyle Nagy Charles W. Van Geel Mark Dotzour

John RestrepoMarcus ConklinAdam MalanRandy BroadheadJennifer LevineScott Gregson

Objective: To provide economical real estate education that will enable the licensee to provide better

service to the public.

Standards: 1(a) Current information on real estate which will improve the professional knowledge

of the licensee and enable him to give better service to the public.

Content:

| Registration, Continental Breakfast, Networking | |
|--|----|
| Welcome | 15 |
| Key Note Speaker - | 60 |
| National Aspects of current and projected commercial real estate trends and lending | |
| practices | |
| BREAK 15 Minutes | |
| Market Report | 30 |
| State and local historical economic conditions and what can be projected for 2015 | |
| State and local financial conditions and how it relates to the commercial real estate | |
| industry | |
| Panel Discussion – will review the commercial real estate industry of 2014 and what | |
| commercial real estate professionals can expect in 2015 in the different sectors represented | |
| by the panelists. The individual panelists will respond to questions from the audience | 90 |
| Adam Malan, Retail | |
| Randy Broadhead, Office | |
| Jennifer Levine, Industrial | |
| Kyle Nagy, Finance | |
| Scott Gregson, Land | |
| TOTAL: $195 \text{ min} \div 50 \text{ class hr} = 3.9 \text{ Hours}$ | |

43. RESE Property Management

"Embracing our Code of Ethics"

Request: 3 Hours Ethics Classroom

Recommendation: Approve – 3 Hours – Ethics – Classroom. The course content meets NAC

645 standards.

Instructors: Anthony du Preez

Objective: To understand the specifics of our code of ethics better, and to learn nuances that will

improve daily operations. Licensees will be able to expose articles of code and improve

understanding.

Standards: 2(a) Ethics of selling real estate.

Content:

| Introduction | 15 |
|---|----|
| Duties to clients and customers | 20 |
| To introduce Article 1 of the GLVAR Code of Ethics with reference to Standards of | |
| Practice 1.1 through 1.6 | |
| NRS 645.252 and NRS 645.254 and NRS 645.257 | |
| Duties to clients and customers | 20 |
| To introduce Article 1 of the GLVAR Code of Ethics with reference to Standards of | |
| Practice 1.7 through 1.16 | |
| NRS 645.252 and NRS 645.254 and NRS 645.257 | |
| Duties of disclosure – Article 2 of GLVAR Code of Ethics | 15 |
| To introduce Standards of Practice 2.1 through 2.5 | |
| NRS 645.259 | |
| Co-operation with other brokers – Article 3 | 10 |
| To introduce Article 3 of GLVAR Code of Ethics | |
| Disclosure of Interest – Article 4, 5, 6 + 7 of GLVAR Code of Ethics | 10 |
| To discuss Articles | |
| Trust Accounts – Article 8 | 5 |
| Written Agreements – Article 9 of GLVAR Code of Ethics | 15 |
| Discuss Standards of Practice 9.1 | |
| NRS 645.257 | |
| Written Agreements – Article 9 of GLVAR Code of Ethics | 10 |
| Discuss Standards of Practice 9.2 | |
| NRS 645.257 | |
| Duties to Public – Non Discrimination – Article 10 of GLVAR Code of Ethics | 20 |
| Discuss Standards of Practice 10.1 through 10.4 | |
| NRS 645.321 and Fair Housing | |
| Services we can offer – Article 11 of GLVAR Code of Ethics | 10 |
| Advertising and Marketing – Article 12 of GLVAR Code of Ethics | 5 |
| NRS 645.315 | |
| Avoid the Practice of Law – Article 13 of GLVAR Code of Ethics | 3 |
| Agree to be co-operative in investigations – Article 14 of GLVAR Code of Ethics | 2 |
| Duties to Realtors | 10 |
| Misleading other Realtors – Article 15 of GLVAR Code of Ethics | |
| Articles 16 and 17 | 5 |
| Conclusion | 5 |
| TOTAL: $180 \text{ min} \div 50 \text{ class hr} = 3.6 \text{ Hours}$ | |

44. Sterling Education Services, Inc.

"Landlord-Tenant Law: how to Prosper in the New Market"

Request: 7 Hours General Classroom

Recommendation: Approve – 7 Hours – General – Classroom. Sponsor would like the

Commission to this course General credit designation, does not wish to obtain a Property Management designation. The course content meets NAC

645 standards.

Instructors: Sarah Carrasco, Esquire Michael D. Knox, Esquire

Objective: Learning how to draft airtight leases while knowing what options are available when a

tenancy goes bad, can reduce damage cause by defaults and evictions and help avoid

problems before they start.

Standards: 1(b) Information that relates to pertinent Nevada laws and regulations.

2(h) The management of real property, including leasing agreements, procedures for

accounting and contracts for management.

2(p) The preparation of real estate contracts.

| Content: | |
|--|----|
| Leases: An Ounce of Prevention | 90 |
| Landlord-tenant Law Legislative Update | |
| Pre-Lease considerations | |
| Screening and qualifying prospective tenants legally | |
| Fair Housing Act and low income housing programs | |
| Special circumstances | |
| Questions and answers | |
| BREAK 10 Minutes | |
| The Landlord's and the Tenant's Rights and Obligations | 90 |
| Landlord obligations | |
| Landlord obligations after eviction | |
| Tenant rights and obligations | |
| Questions and answers | |
| BREAK 60 Minutes | |
| Evictions | 90 |
| Lease violations and defaults | |
| Landlord lockouts and illegal evictions, forcible entry | |
| Eviction process | |
| Questions and answers | |
| BREAK 10 Minutes | |
| Tenant or Landlord Bankruptcy | 70 |
| The effect of a bankruptcy stay and what you can do | |
| Lifting the automatic stay and regaining possession | |
| Tenant's duty to pay rent during the pending bankruptcy | |
| Assumption and rejection of the lease | |
| Ethical Consideration in Landlord-Tenant Law | 60 |
| Negotiating with a pro se tenant at court | |
| Conflicts of interest, un-represented, dual representation, and competency | |
| Fee arrangements and getting paid | |
| Ethical situations | |
| TOTAL: $400 \text{ min} \div 50 \text{ class hr} = 8.0 \text{ Hours}$ | |
| | |

45. Advantage Credit, Inc.

"Increase Buying Power – Understand Credit Scores"

Request: 3 Hours General Classroom

Recommendation: Approve – 3 Hours – General – Classroom. This course was formerly

approved by the Commission as CE.5678000-RE for 3 hours of general credit, by classroom delivery, and expired on September 30, 2014. The

course content meets NAC 645 standards.

Instructors: James Dworkin Charlie Brandes

Objective: Learn what makes up credit scores, FICO 08 & 09 models, FNMA Loan Quality

Initiative, Credit Disputes, Short sale vs. Foreclosure & Identity Theft. Will teach participants how a credit score can significantly impact the home purchase or refinance

process.

Standards: 1(a) Current information on real estate which will improve the professional knowledge

of the licensee and enable him or her to give better service to the public.

2(d) Real estate financing, including mortgages and other techniques;

2(g) Real estate mathematics;

2(q) Personal development courses.

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| Future possible changes | |
|--|----|
| FICO 9 and 8 Score Model Changes | 10 |
| FICO 9 | |
| BREAK 10 minutes | |
| FICO 8 | |
| FNMA Loan Level Pricing Adjustment or Risk Based Pricing | 5 |
| Buying Power FICO Score Impact | 8 |
| Example of Credit Report | 3 |
| Credit Tips | 4 |
| FNMA Loan Quality Initiative | 5 |
| Credit Disputes | 14 |
| How Bankruptcy Affects Your Credit | 4 |
| Short Sale vs. Foreclosure | 4 |
| How do Debt Relief Programs Impact my Credit Score? | 7 |
| Not Recommended | |
| Recommended | |
| BREAK 10 minutes | |
| Prevent Identity Theft | 23 |
| Tips | |
| Prevent Data from being sold to others | |
| Security Freeze | |
| Common Credit Questions | 12 |
| | |
| Rescoring | 9 |
| Credit Tips to Live By | 3 |
| Overview of Topics Covered | 4 |
| Questions | 10 |
| TOTAL: $163 \text{ min} \div 50 \text{ class hr} = 3.26 \text{ Hours}$ | |

46. Rheinberger, Linda

"Property Management Trust Accounting and Record Keeping"

Request: 3 Hours **Broker Management** Classroom

Recommendation: Approve – 3 Hours – Broker Management – Classroom. Sponsor would like

> to be considered for both Broker Management and Property Management, has provided a second application for consideration. The course content

meets NAC 645 standards.

Instructors: Linda Rheinberger – Nevada – Broker Salesperson and Property Manager

Objective: To Bring Awareness and Skill to Practitioners and Manager Who Work with Consumer

Funds in Trust Accounting and Records Keeping While Safeguarding These Funds in

Accordance With the law.

Standards: Current information on real estate which will improve the professional knowledge 1(a) of the licensee and enable him to give better service to the public.

> Information that relates to pertinent Nevada laws and regulations. 1(b)

2(f) The administration of real estate brokerage, including the management of the office, trust accounts and employee's contracts.

- 2(g) Real estate mathematics.
- 2(h) The management of real property, including leasing agreements, procedures for accounting and contracts for management.
- 2(1) Accounting and taxation as applied to real property.
- 3(a) Any course in real estate or a directly related subject if the course has been previously approved by the Commission.

| Theret From 1 and Threet Assessment NDC / NAC Describing From From From From From From From From | 25 |
|--|----|
| Trust Funds and Trust Accounts: NRS / NAC Provisions, Forms | 25 |
| Standards for Client Deposits and Trust Accounts | |
| Audits and Inspection | |
| Advance Fees | |
| Filing and Completing Trust Account Reconciliations; Check Signing | |
| NRED Forms | |
| Types of Funds and Accounts | 25 |
| Company (Proprietary) Funds, Operating Account | |
| Trust (Client) Funds, Operating Trust Account | |
| Trust (Customer) Funds, Deposit Trust Account | |
| Advance Fees | |
| Custodial Accounts | |
| Broker Trust Accounts | |
| Distinguishing the Nature of the Funds | |
| Bookkeeping Procedures | |
| BREAK 10 Minutes | |
| Building and Maintaining Accurate Trust Account Totals | 25 |
| Checks and Balances | |
| Risk Reduction | |
| Insurance | |
| Documenting Files | |
| Emergency Repairs / Maintenance | |
| Account Reviews: Replenishing Depleted Reserves and Deposits | |
| Composition of Accounts | |
| Debits and Credits to Trust Accounts | 25 |
| Best Practices | |
| Trust Accounting and Record Keeping for Nevada Brokers Manual | |
| Due Dates | |
| Property Management Status: Who Files a Tar? | |
| BREAK 10 Minutes | |
| In-Class Exercises-Preparing Tar for Operating and Deposit Trust Accounts; Custodial | |
| Accounts | |
| Exercise I | 15 |
| Exercise II | 15 |
| Exercise III | 15 |
| Case Study | 5 |
| Trust Accounting FAQs and Q&A Session | 10 |
| TOTAL: $160 \text{ min} \div 50 \text{ class hr} = 3.2 \text{ Hours}$ | |
| | |

47. Rheinberger, Linda

"Property Management Trust Accounting and Record Keeping"

Request: 3 Hours Property Management Classroom

Recommendation: Approve – 3 Hours – Property Management – Classroom. Sponsor would

like to be considered for both Property Management and Broker

Management, has provided a second application for consideration. The

course content meets NAC 645 standards.

Instructors: Linda Rheinberger – Nevada – Broker Salesperson and Property Manager

Objective: To Bring Awareness and Skill to Practitioners and Manager Who Work with Consumer

Funds in Trust Accounting and Records Keeping While Safeguarding These Funds in

Accordance With the law.

Standards: 1(a) Current information on real estate which will improve the professional knowledge of the licensee and enable him to give better service to the public.

- 1(b) Information that relates to pertinent Nevada laws and regulations.
- 2(f) The administration of real estate brokerage, including the management of the office, trust accounts and employee's contracts.
- 2(g) Real estate mathematics.
- 2(h) The management of real property, including leasing agreements, procedures for accounting and contracts for management.
- 2(1) Accounting and taxation as applied to real property.
- 3(a) Any course in real estate or a directly related subject if the course has been previously approved by the Commission.

| Contents | |
|--|----|
| Trust Funds and Trust Accounts: NRS / NAC Provisions, Forms | 25 |
| Standards for Client Deposits and Trust Accounts | |
| Audits and Inspection | |
| Advance Fees | |
| Filing and Completing Trust Account Reconciliations; Check Signing | |
| NRED Forms | |
| Types of Funds and Accounts | 25 |
| Company (Proprietary) Funds, Operating Account | |
| Trust (Client) Funds, Operating Trust Account | |
| Trust (Customer) Funds, Deposit Trust Account | |
| Advance Fees | |
| Custodial Accounts | |
| Broker Trust Accounts | |
| Distinguishing the Nature of the Funds | |
| Bookkeeping Procedures | |
| BREAK 10 Minutes | |
| Building and Maintaining Accurate Trust Account Totals | 25 |
| Checks and Balances | |
| Risk Reduction | |
| Insurance | |
| Documenting Files | |
| Emergency Repairs / Maintenance | |

| Account Reviews: Replenishing Depleted Reserves and Deposits | |
|--|----|
| Composition of Accounts | |
| Debits and Credits to Trust Accounts | 25 |
| Best Practices | |
| Trust Accounting and Record Keeping for Nevada Brokers Manual | |
| Due Dates | |
| Property Management Status: Who Files a Tar? | |
| BREAK 10 Minutes | |
| In-Class Exercises-Preparing Tar for Operating and Deposit Trust Accounts; Custodial | |
| Accounts | |
| Exercise I | 15 |
| Exercise II | 15 |
| Exercise III | 15 |
| Case Study | 5 |
| Trust Accounting FAQs and Q&A Session | 10 |
| TOTAL: $160 \text{ min} \div 50 \text{ class hr} = 3.2 \text{ Hours}$ | |

48. Steven Kitnick Seminars, LLC

"Buyer Agency in New Home Sales"

Request: 3 Hours Agency Classroom

Recommendation: Approve – 3 Hours – Agency – Classroom. The course content meets NAC

645 standards.

Instructors: Steven Kitnick

Objective: To increase the licensee's knowledge and understanding of Nevada laws of agency;

duties owed to client's, customers, and all parties to a real estate transaction with an emphasis on new home construction real estate transactions and; to improve the professional knowledge of licensees and enable her or him to provide better service to consumers in the course of assisting a buyer in the purchase of a new home from a

builder.

1(b)

Standards: 1(a) Current information on real estate which will improve the professional knowledge

of the licensee and enable him to give better service to the public. Information that relates to pertinent Nevada laws and regulations.

2(n) Agency and subjects related to agency.

| Introduction & Overview | 5 |
|---|----|
| Agency Defined | 5 |
| Broker Agreement Defined | 5 |
| Real Estate Broker Defined | 5 |
| Real Estate Broker-Salesperson Defined | 3 |
| Client Defined | 3 |
| Agency Relationships in Nevada | 15 |
| New Home Agency Relationships | 7 |
| Duties Owed by a Nevada Real Estate Licensee | 20 |
| Know & understand the duties owed to clients & all parties to a real estate transaction | |

| with an emphasis on new home sales | |
|---|----|
| Builder / Seller Representative | 10 |
| Buyer Agency | 10 |
| Buyer Agency – Negotiation | 5 |
| Buyer Agency – Inspection | 5 |
| Buyer Agency – Contract | 5 |
| Buyer Agency – Cost | 5 |
| New Homes May Not be Listed in MLS | 15 |
| Know & understand that builders have their own employees to sell their homes & | |
| market their homes to consumers, but may offer compensation to "co-op" brokers | |
| whether the homes are listed in the MLS or not | |
| Know & understand if the home is not listed in the MLS, then the Buyer's agent may be | |
| at the mercy of the new home builder's rules & policies | |
| Know & understand if the new home builder places the property into the MLS, then | |
| they must adhere to the local MLS rules & policies | |
| Eleven Benefits of Buyer's Agency | 10 |
| Discussion # 1 | 7 |
| Know & understand if and when buyer's agency is created; does registering a | |
| prospective Buyer at a new homes sales tract to help secure a "co-op fee" create a | |
| Buyer Agency relationship? | |
| Discussion # 2 | 7 |
| Know & understand whether receiving a commission or referral fee from a new home | |
| builder requires that an agent represent the buyer in the new home sales transaction | |
| Discussion # 3 | 5 |
| Know & understand what paperwork would be required to be kept on file (according to | |
| the Nevada Real Estate Division) in the cases of Buyer Agency or simply as a referral | |
| agent in a new home sales transaction | |
| Conclusion | 5 |
| Closing comments, announcements, instructor evaluation, attendance sheet, & | |
| certificate of attendance | |
| TOTAL: $157 \text{ min} \div 50 \text{ class hr} = 3.14 \text{ Hours}$ | |

49. Steven Kitnick Seminars, LLC

"Closing Costs in 10 Minutes or Less!"

Request: 3 Hours General Classroom

Recommendation: Approve – 3 Hours – General – Classroom. This course was formerly

approved by the Commission as CE.3276000-RE for 3 hours of general credit, by classroom delivery, and expired on May 31, 2013. The course

content meets NAC 645 standards.

Instructors: Steven Kitnick

Objective: To increase the professional knowledge & skill of licensees in order to provide the

consumer with accurate & reliable financial information on which to make informed

buying & selling decisions.

Standards: 1(a) Current information on real estate which will improve the professional knowledge

of the licensee and enable him to give better service to the public.

- 2(d) Real estate financing, including mortgages and other techniques.
- 2(g) Real estate mathematics.

Content:

| Introduction & Housekeeping | 5 |
|---|----|
| Familiarize themselves with the instructor, housekeeping, course purpose, process, & | |
| payoff | |
| Closing Costs Terms | 5 |
| Know history & definition of terms such as allowable, non-allowable, negotiable & | |
| how they can be a source of confusion & misunderstanding | |
| "Rule of Thumb" – Seller | 5 |
| Know formula to Seller's Net Proceeds / Cost Sheet ("SPN/CCS") | |
| Seller's Net Proceeds | 20 |
| Explain & compute an accurate & reliable "SPN/CCS" | |
| Seller's Net Proceeds (Cash or Conventional Loan Buyer) | 10 |
| Prepare "SNP/CCS" (Cash or Conventional Loan Buyer) in 10 Minutes or Less! | |
| "Rule of Thumb" – Buyer | 5 |
| Know formula to Buyer's Closing Cost Sheet ("BCCS") | |
| Buyer's Closing Cost Sheet | 20 |
| Explain & compute an accurate & reliable "BCCS" w/Cash or Conventional Loan | |
| Buyer's Closing Cost Sheet | 10 |
| Prepare "BCCS" (Conventional Loan) in 10 Minutes or Less! | |
| FHA – Insured | 20 |
| Explain & compute an accurate & reliable "BCCS" w/FHA-insured loan buyer | |
| including computing upfront MIP & monthly MIP payments & impound ds | |
| Buyer's Closing Cost Sheet | 10 |
| Prepare "BCCS" (FHA-insured Loan Buyer) including PITI in 10 Minutes or Less! | |
| VA-Guaranteed | 20 |
| Explain & compute an accurate & reliable "BCCS" w/VA-guaranteed loan buyer | |
| including computing VA Funding Fee & impounds | |
| Buyer's Closing Cost Sheet | 10 |
| Prepare "BCCS" (VA-guaranteed Loan Buyer) in 10 Minutes or Less! | |
| Seller's Closing Cost Sheet (Short Sale Transaction) | 15 |
| Know, explain & compute an accurate & reliable "CCS" for a potential short sale | |
| transaction indicating the Seller may receive zero proceeds, may be required by | |
| lienholder(s) to bring cash to closing, may be required to sign a promissory note, and/or | |
| may be responsible for any deficiency for short payoff | |
| Conclusion | 5 |
| Closing Remarks, Instructor Evaluation, Initial & Time Out, Certificate of Attendance | |
| TOTAL: $160 \text{ min} \div 50 \text{ class hr} = 3.2 \text{ Hours}$ | |

50. Steven Kitnick Seminars, LLC

"Avoiding Earnest Money Deposits Disputes"

Request: 3 Hours Contracts Classroom

Recommendation: Approve – 3 Hours – Contracts – Classroom. The course content meets NAC

645 standards.

Instructors: Steven Kitnick

Objective:

To know and understand: 1) the character of an earnest money deposit; 2) when an earnest money deposit may be at risk; and 3) how to avoid an earnest money deposit dispute

To engage in an analysis of specific areas of the Residential Purchase Agreement that may affect the disposition of a Buyer's Earnest Money Deposit

To increase the professional knowledge of licensees, and thus enabling them to better serve the public, close more transactions, and reduce liability to parties to the real estate transaction.

Standards:

- 1(a) Current information on real estate which will improve the professional knowledge of the licensee and enable him to give better service to the public.
- 2(p) The preparation of real estate contracts.

| Content: | |
|--|----|
| Introduction | 5 |
| Caveat | 3 |
| What is an Earnest Money Deposit ("EMD")? | 2 |
| What is "Good Faith"? | 1 |
| What is an "Implied Covenant of Good Faith & Fair Dealing?" | 5 |
| "EMD" as a Source of Payment for Damages | 5 |
| Liquidated Damages | 5 |
| Is An "EMD" Required to Form a Binding Contract? | 5 |
| What is the Consideration in the Residential Purchase Agreement ("RPA")? | 3 |
| What Form Can Consideration Take? | 2 |
| Exchange of Promises – Bilateral Contract | 2 |
| Analyzing the GLVAR "RPA" for Potential "EMD" Issues | 3 |
| Earnest Money Deposit ("EMD") | 5 |
| Additional Financial Terms & Conditions | 5 |
| Escrow | 3 |
| Common Interest Communities ("CIC") | 5 |
| Buyer's Due Diligence | 15 |
| Cancellation of Agreement | 3 |
| Default – Mediation | 15 |
| Default – If Seller Defaults | |
| Default – If Buyer Defaults | 5 |
| Instruction to Escrow | 8 |
| Duty to Execute Documents | 8 |
| Things to Know About "EMD" Disputes | |
| Where is "EMD" Deposited? | 3 |
| Broker / Agent Have No Authority | 2 |
| Cancelled Transactions | 3 |
| Default | 7 |
| Who Decides Who Defaulted? | 3 |
| What Happens if There's a Dispute Over the "EMD"? | 5 |
| Who Can Direct Payment of the "EMD"? | 7 |
| | |

| What Happens If There's a Dispute Over the "EMD"? | 3 |
|---|---|
| Small Claims Court | 2 |
| What Happens When a Party Prevails in Small Claims Court? | 2 |
| Dispute Resolution Recap | 5 |
| Housekeeping | 5 |
| TOTAL: $160 \text{ min} \div 50 \text{ class hr} = 3.2 \text{ Hours}$ | |

51. Steven Kitnick Seminars, LLC

"FIRPTA: Foreign Sellers & Uncle Sam"

Request: 3 Hours General Classroom

Recommendation: Approve – 3 Hours – General – Classroom. The course content meets NAC

645 standards.

Instructors: Steven Kitnick

Objective: To improve the professional knowledge of licensees in the understanding of the Foreign

Investment Real Property Tax Act ("FIRPTA"), in order to provide better service to the

public.

Standards: 1(a) Current information on real estate which will improve the professional knowledge

of the licensee and enable him to give better service to the public.

2(1) Accounting and taxation as applied to real property.

| Content. | |
|--|---|
| Introduction | 5 |
| Disclaimer | 5 |
| History | 5 |
| What if FIRPTA? | 3 |
| What is a Foreign Person? | 2 |
| Who is Not a Foreign Person? | 2 |
| Who Must File? | 2 |
| Here's How it Works | 3 |
| When Must the Buyer File? | 1 |
| What is the Amount to Withhold? | 3 |
| Withholding of Tax on Dispositions of U.S. Real Property Interests | 3 |
| What happens if too much is withheld or too little? | 1 |
| Rates of Withholding | 1 |
| For Additional Information on Withholding Rules | 1 |
| What forms Must be Completed? | 2 |
| Where to File? | 2 |
| What About Multiple Foreign Sellers? | 1 |
| Tax Identification Number (TIN) | 2 |
| Exceptions to the Rule | 5 |
| Actual Knowledge That Certification is False | 2 |
| What is a Qualified Substitute? | 3 |
| What is a Withholding Certificate? | 2 |
| Penalties | 2 |
| Recap – What is FIRPTA? | 2 |

| Liability of Agents | 5 |
|--|----|
| Who is an Agent? | 2 |
| Who is Not Considered on Agent? | 2 |
| Agents Can Be Liable for Tax | 1 |
| Who is a Withholding Agent? | 2 |
| Does FIRPTA Apply to Short Sales? | 5 |
| Pending Applications for FIRPTA Withholding Certificates | 2 |
| Escrow Company Has No Obligation | 1 |
| Foreign Seller Obligations | 3 |
| Foreign Seller's Liability | 1 |
| Buyer's (Domestic or Foreign) Obligations | 3 |
| Real Estate Licensees Liability | 12 |
| Problems for Buyer's Real Estate Agent | 2 |
| Issues for the Real Estate Agent | 5 |
| Real Estate Agent's Responsibility to Eliminate Client (Buyer) Risk | 5 |
| How to Eliminate Buyer's Risk | 3 |
| Real Estate Agent Negligence | 3 |
| Agents Doing High-End Homes or Non-Residential Sales | 2 |
| FIRPTA for Real Estate Investors, Brokers & Agents | 5 |
| GLVAR Residential Purchase Agreement FIRPTA Provision | 7 |
| FIRPTA for Real Estate Investors, Brokers & Agents | 3 |
| Let's Recap! Responsibilities of Parties Involved in a U.S. Real Estate Transaction With a | |
| Foreign Seller | 2 |
| FIRPTA Horror Stories & Best Practices | 15 |
| Housekeeping | 3 |
| TOTAL: $154 \text{ min} \div 50 \text{ class hr} = 3.08 \text{ Hours}$ | |

52. Barrett Seminars

"You and Me and the Law Makes Three"

Request: 3 Hours Contracts Classroom

Recommendation: Approve – 3 Hours – Contracts - Classroom. The course content meets NAC

645 standards.

Instructors: Lee K. Barrett Kevin L. Child Jimmy Dague

Mark J. Carmen Cynthia Bologna-Rosenfeld

Objective: Education on law and definitions.

Standards: 2(c) The administration of real estate law and regulations, including licensing and

enforcement.

| Course overview and Ice breaker | 10 |
|---------------------------------|----|
| Philosophies of Law | 15 |
| Court system and procedures | 15 |
| Keeping yourself out of court | 10 |
| BREAK 10 Minutes | |

| Ethics Law and Business | 10 |
|---|----|
| Case Study | 5 |
| Negligence | 10 |
| Contracts Offer Acceptance | 10 |
| Consideration | 5 |
| Statute of Frauds | 5 |
| Interpretation and Third Party | 5 |
| BREAK 10 Minutes | |
| Video | 2 |
| Discharge of Contract | 13 |
| Breech of Contracts | 10 |
| Warranties | 10 |
| Agency | 10 |
| Questions | 5 |
| TOTAL: $150 \text{ min} \div 50 \text{ class hr} = 3.0 \text{ Hours}$ | |

FOR DISCUSSION AND POSSIBLE ACTION

53. **Barrett Seminars**

"Home 4 Work"

Request: 3 Hours General Classroom

Recommendation:

Approve – 3 Hours – Personal Development – Classroom. Sponsor has been notified that this course is being recommended for Personal Development designation. Sponsor has provided a letter to the Commission requesting to be considered for General designation and plans to attend the Commission meeting. This course was formerly approved as CE.5432000-RE for 3 hours of personal development credit, classroom delivery, expired on April 30, 2014. The course content meets NAC 645 standards.

Instructors: Kevin L. Child Lee K. Barrett

Jimmy Dague

Cynthia Bologna-Rosenfeld

Objective:

- Identify Steps To Participate in the Campaign
- Reach Out to Employers and Help Them Develop A Plan
- Conduct Home-Buying Workshops At the Employer's Place of Business
- Access Flexible Financing That Can Increase Affordability For Potential Home **Buyers**

Standards:

Current information on real estate which will improve the professional knowledge 1(a) of the licensee and enable him to give better service to the public.

| • • · · · · · · · · · · · · · · · · | |
|---|----|
| Welcome & Introduction | 5 |
| Identify Steps to Participate in the Campaign | 10 |
| Reach Out To Employers and Help Them Develop An EAH Plan | |
| Conduct Home-Buying Workshops At the Employer's Place of Business | |

| | 1 |
|---|-----|
| Access Flexible Financing That Can Increase | _ |
| Helping Buyers and Helping You | 5 |
| This Type of Program Will Help Buyers Understand the Opportunities In Today's | |
| Markets to Own My Also Provide Another Market For Real Estate Agents That Have | |
| Never Thought of Asking Business Owners to Help Their Key Employees Buy a Home | 1.0 |
| Objectives: | 10 |
| Identify Steps To Participate in the Campaign | |
| Reach Out to Employers and Help Them Develop A Plan | |
| Conduct Home-Buying Workshops At the Employer's Place of Business | |
| Access Flexible Financing That Can Increase Affordability For Potential Home Buyers | |
| Why: | 10 |
| Why Would an Employer Want to Provide Assistance to Someone Buying a Home? | |
| Reason 1 | |
| Reason 2 | |
| Reason 3 | |
| If You Were an Employee Would Be More Willing to Be Recruited to A Company | |
| That Would Consider Offering Such A Program | |
| Housing Trends Through Clark County and Nevada | 10 |
| Median Home Prices | |
| Summary Forecast Table | |
| 30 Year Fixed Rate Mortgages | |
| Blended Rates Throughout the Years | |
| BREAK 10 Minutes | |
| Market Conditions | 15 |
| Median Market Action Index | |
| Market Action Index Explained | |
| Identifying The Steps Needed to Participate | 10 |
| Help Employers Develop A Plan | |
| Conduct Workshops At Employees Place of Work | |
| Search Out Affordable Financing | |
| How Does This Help You? | 10 |
| Expands Your Business | |
| You Sell More Houses | |
| Generate Referral Business | |
| Bottom Line – You Become the Bright Light | |
| Overcoming Obstacles | |
| Open Your Mind to the People You Can Help! | |
| Employer Benefits | 10 |
| Retention, Recruitment & Recognition | |
| Gives Business Owners A Head Start | |
| Importance of Retention | 10 |
| Retain Their Key Personnel | |
| The Employee Wants and Needs the Security of Home Ownership | |
| BREAK 10 Minutes | |
| Importance of Recruitment | 5 |
| Recruiting Allows for Change | |
| Workers Embrace Their Jobs | |
| How Could They Say No? | |
| Tion Could They buy two: | |

| Importance of Recognition | 5 |
|---|----|
| Success Leads to Recognition | |
| Employers Can Offer Many Forms of Recognition | |
| Cost Benefits | 10 |
| Turnover Costs | |
| Percentage of Eligible Employees | |
| Making A Plan | 10 |
| Must Know Where the Event Will Take Place | |
| Have an Employer Approved Agenda for the Event | |
| Reach Out to Employers | |
| How Can I Participate | 5 |
| Identify Employers | |
| Register Clients | |
| Meet the Employers | |
| Make Connections | |
| Home 4 Work's Role | 15 |
| Conduct A Preliminary Interview with the Employer | |
| Conduct A Presentation on Site of Employer or Off Site Location | |
| Coordinate Any Leads Generated, and, By Separate Agreement, Either Refer or | |
| Disperse Leads to Agents or Brokerages Confirmed by the Owner of the Business | |
| Benefits of a Home Buyer's Workshop | 10 |
| Potential Buyers will get firsthand experience with | |
| Evaluating readiness of homeownership | |
| Obtaining a credit report and correcting errors | |
| The homeownership process | |
| Questions | 5 |
| TOTAL: $170 \text{ min} \div 50 \text{ class hr} = 3.4 \text{ Hours}$ | |

54. Barrett Seminars

"Client Safety - Keeping Your Client (and You) Safe"

Request: 3 Hours General Classroom

Recommendation:

Approve – 3 Hours – Personal Development – Classroom. Sponsor has been notified that personal and client safety falls under personal development. Sponsor has provided a letter to the Commission requesting to be considered for General designation and plans to attend the Commission meeting. This course was formerly approved by the Commission as CE. 5431000-RE for 3 hours of general credit by classroom delivery and expired on April 30, 2014. The course content meets NAC 645 standards.

Instructors: Lee K. Barrett Kevin L. Child Jimmy Dague

Objective: Participants will be able to respond appropriately to Client's Safety questions student will

be able to conduct an Open House safely.

Standards: 1(a) Current information on real estate which will improve the professional knowledge of the licensee and enable him to give better service to the public.

2(e) The measurement and evaluation of the market for real estate, including evaluations of sites, market data and studies of feasibility.

Content:

| Course Overview and Ice Breaker | 10 |
|--|----|
| Police Video (Sheriff Doug Gillespie) | 5 |
| Community Involvement – Getting Involved – Programs Available | 20 |
| Home Safety – ABC's of Home Safety – Tips & Techniques | 15 |
| Safe Neighborhood Program – "Take 5" | 10 |
| BREAK 10 Minutes | |
| Open House Safety – How Not to Be a Target | 20 |
| Parking Lot Safety – Female Strategies – Male Strategies | 10 |
| Your Car | 10 |
| Lock Bumping – Securing Your Home | 10 |
| BREAK 10 Minutes | |
| Meth Properties – Disclosures, Remediation, Safety Issues, Crystal Darkness, Marijuana | |
| Growing for Medical Purposes | 10 |
| Gangs & Graffiti | 10 |
| Safety Test | 10 |
| Social Media | 10 |
| Resources, Websites & County/State Agencies - Questions | 10 |
| TOTAL: $160 \text{ min} \div 50 \text{ class hr} = 3.2 \text{ Hours}$ | |

55. Steven Kitnick Seminars, LLC

"Trust Fund Accounting & Record Keeping for Nevada Brokers"

Request: 3 Hours Broker Management Classroom

Recommendation: Discussion: Sponsor would like to be considered for both Broker

Management and Property Management, and has provided a second application for consideration. Course content meets NAC 645 standards, but sponsor is not a Property Manager and would need to be approved by the Commission. Sponsor has been notified his instructor approval for this

course is up for discussion.

Instructors: Steven Kitnick, Nevada – Broker Salesperson and California - Broker

Objective: This course is designed to improve the professional knowledge & understanding of

Nevada real estate brokers so they may properly account for trust funds; to ensure that adequate record keeping is maintained which is part of the basic management of their brokerage office; to assist brokers in fulfilling their legal responsibilities in the handling of trust funds & record keeping; to assist brokers in knowing & understanding the statutory & regulatory requirements of Nevada license law for the handling of trust funds;

and to enable Nevada real estate brokers to better serve the public.

Standards: 1(a) Current information on real estate which will improve the professional knowledge of the licensee and enable him to give better service to the public.

- 1(b) Information that relates to pertinent Nevada laws and regulations.
- 2(a) Ethics of selling real estate.
- 2(f) The administration of real estate brokerage, including the management of the office, trust accounts and employee's contracts.

| Introduction | Content: | 1 |
|--|---|----|
| What Constitutes Trust Funds? Who Holds Trust Funds? Who Holds Trust Funds? Written Contract Governs Broker Has Ownership Interest Establishing a Trust Account Service Charges Interest & Other Economic Benefits Types of Funds & Accounts Company (Proprietary) Operating Funds Company (Proprietary) Operating Funds Company (Proprietary) Operating Accounts Client Funds Broker Trust Account Out of State Brokers Custodial Client Accounts Handling Trust Funds Timely Deposits Account Records Account Records Accounting Reconciliation "Keeping Your Balance" Embezzlement Accounting Reconciliation "Keeping Your Balance" Embezzlement Accounting to Principals Unclaimed Money Commingling & Conversion 10 Audits & Inspections Indexing & Numbering Inspections & Transaction Files Time Requirements for Record Keeping Property Management Management Agreements Management Agreements Management Files Personnel & Income Tax Reports Individual Tenant / Lease Files Maintenance of Records Cash Journal Owner's Ledger Tenant's Ledger Tenant's Ledger Tenant's Ledger | Housekeeping | 3 |
| Whiten Contract Governs Written Contract Governs Broker Has Ownership Interest Establishing a Trust Account Notify the Division of Location of Trust Account Service Charges Interest & Other Economic Benefits Types of Funds & Accounts Company (Proprietary) Operating Funds Company (Proprietary) Operating Funds Company (Proprietary) Operating Accounts Client Funds Broker Trust Account Out of State Brokers Custodial Client Accounts Handling Trust Funds Timely Deposits Account Records Required Records Required Records Accounting Reconciliation "Keeping Your Balance" Embezzlement Accounting to Principals Unclaimed Money Commingling & Conversion Audits & Inspections Inspections & Transaction Files Time Requirements for Record Keeping Property Management Management Agreements Management Agreements Management Agreements Management Files Personnel & Income Tax Reports Individual Tenant / Lease Files Maintenance of Records Cash Journal Owner's Ledger Tenant's Ledger | Introduction | 15 |
| Written Contract Governs Broker Has Ownership Interest Establishing a Trust Account Notify the Division of Location of Trust Account Service Charges Interest & Other Economic Benefits Types of Funds & Accounts Company (Proprietary) Operating Funds Company (Proprietary) Operating Funds Company (Proprietary) Operating Accounts Client Funds Broker Trust Account Out of State Brokers Custodial Client Accounts Handling Trust Funds Timely Deposits Accurate Accounting Record Keeping Account Records Required Records Accounting Reconciliation "Keeping Your Balance" Embezzlement Accounting to Principals Unclaimed Money Commingling & Conversion 10 Audits & Inspections Indexing & Numbering Inspections & Transaction Files Time Requirements for Record Keeping Property Management Management Account Records Management Agreements Management Agreements Management Files Personnel & Income Tax Reports Individual Tenant / Lease Files Maintenance of Records Cash Journal Owner's Ledger Tenant's Ledger Tenant's Ledger Tenant's Ledger | What Constitutes Trust Funds? | |
| Broker Has Ownership Interest Establishing a Trust Account Notify the Division of Location of Trust Account Service Charges Interest & Other Economic Benefits Types of Funds & Accounts Company (Proprietary) Operating Funds Company (Proprietary) Operating Accounts Client Funds Broker Trust Account Out of State Brokers Custodial Client Accounts Handling Trust Funds Timely Deposits Accurate Accounting Record Keeping Account Records Required Records Accounting Reconciliation "Keeping Your Balance" Embezzlement Accounting to Principals Unclaimed Money Commingling & Conversion Audits & Inspections Indexing & Numbering Inspections & Transaction Files Time Requirements for Records Management Account Records Management Acc | Who Holds Trust Funds? | |
| Broker Has Ownership Interest Establishing a Trust Account Notify the Division of Location of Trust Account Service Charges Interest & Other Economic Benefits Types of Funds & Accounts Company (Proprietary) Operating Funds Company (Proprietary) Operating Accounts Client Funds Broker Trust Account Out of State Brokers Custodial Client Accounts Handling Trust Funds Timely Deposits Accurate Accounting Record Keeping Account Records Required Records Accounting Reconciliation "Keeping Your Balance" Embezzlement Accounting to Principals Unclaimed Money Commingling & Conversion Audits & Inspections Indexing & Numbering Inspections & Transaction Files Time Requirements for Records Management Account Records Management Acc | Written Contract Governs | |
| Establishing a Trust Account Notify the Division of Location of Trust Account Service Charges Interest & Other Economic Benefits Types of Funds & Accounts Company (Proprietary) Operating Funds Company (Proprietary) Operating Funds Company (Proprietary) Operating Accounts Client Funds Broker Trust Account Out of State Brokers Custodial Client Accounts Handling Trust Funds 10 Timely Deposits Account Records Record Keeping Accounting Reconciliation "Keeping Your Balance" Embezzlement Accounting to Principals Unclaimed Money Commingling & Conversion Audits & Inspections Indexing & Numbering Inspections & Transaction Files Time Requirements for Record Keeping Property Management Management Account Records Management Agreements Management Agreements Management Agreements Management Agreements Management Alcoom Tax Reports Individual Tenant / Lease Files Maintenance of Records Cash Journal Owner's Ledger Tenant's Ledger Tenant's Ledger | | |
| Notify the Division of Location of Trust Account Service Charges Interest & Other Economic Benefits Types of Funds & Accounts Company (Proprietary) Operating Funds Company (Proprietary) Operating Accounts Client Funds Broker Trust Account Out of State Brokers Custodial Client Accounts Handling Trust Funds Timely Deposits Accurate Accounting Record Keeping Account Records Accounting Reconciliation "Keeping Your Balance" Embezzlement Accounting to Principals Unclaimed Money Commingling & Conversion 10 Audits & Inspections 11 Audits & Inspections 12 Indexing & Numbering Inspections & Transaction Files Time Requirements for Record Keeping Property Management Management Acrount Records Management Account Records Management Agreements Management Files Personnel & Income Tax Reports Individual Tenant / Lease Files Maintenance of Records Cash Journal Owner's Ledger Tenant's Ledger | 1 | 10 |
| Service Charges Interest & Other Economic Benefits Types of Funds & Accounts Company (Proprietary) Operating Funds Company (Proprietary) Operating Funds Client Funds Broker Trust Account Out of State Brokers Custodial Client Accounts Handling Trust Funds 10 Timely Deposits Accurate Accounting Record Keeping 35 Account Records Accounting Reconciliation "Keeping Your Balance" Embezzlement Accounting to Principals Unclaimed Money Commingling & Conversion 10 Audits & Inspections Inspections & Transaction Files Time Requirements for Record Keeping Property Management Management Account Records Management Agreements Management Files Personnel & Income Tax Reports Individual Tenant / Lease Files Maintenance of Records Cash Journal Owner's Ledger Tenant's Ledger | | |
| Interest & Other Economic Benefits | • | |
| Types of Funds & Accounts Company (Proprietary) Operating Funds Company (Proprietary) Operating Accounts Client Funds Broker Trust Account Out of State Brokers Custodial Client Accounts Handling Trust Funds Timely Deposits Accurate Accounting Record Keeping Account Records Required Records Accounting Reconciliation "Keeping Your Balance" Embezzlement Accounting to Principals Unclaimed Money Commingling & Conversion Audits & Inspections Indexing & Numbering Inspections & Transaction Files Time Requirements for Records Management Account Records Management Agreements Management Agreements Management Files Personnel & Income Tax Reports Individual Tenant / Lease Files Maintenance of Records Cash Journal Owner's Ledger Tenant's Ledger | | |
| Company (Proprietary) Operating Funds Company (Proprietary) Operating Accounts Client Funds Broker Trust Account Out of State Brokers Custodial Client Accounts Handling Trust Funds Timely Deposits Accurate Accounting Record Keeping 35 Account Records Required Records Accounting Reconciliation "Keeping Your Balance" Embezzlement Accounting to Principals Unclaimed Money Commingling & Conversion 10 Audits & Inspections Indexing & Numbering Inspections & Transaction Files Time Requirements for Record Keeping Property Management Management Account Records Management Agreements Management Agreements Management Files Personnel & Income Tax Reports Individual Tenant / Lease Files Maintenance of Records Cash Journal Owner's Ledger Tenant's Ledger | | 15 |
| Company (Proprietary) Operating Accounts Client Funds Broker Trust Account Out of State Brokers Custodial Client Accounts Handling Trust Funds I0 Timely Deposits Accurate Accounting Record Keeping Account Records Required Records Accounting Reconciliation "Keeping Your Balance" Embezzlement Accounting to Principals Unclaimed Money Commingling & Conversion 10 Audits & Inspections 20 Indexing & Numbering Inspections & Transaction Files Time Requirements for Record Keeping Management Account Records Management Agreements Management Files Personnel & Income Tax Reports Individual Tenant / Lease Files Maintenance of Records Cash Journal Owner's Ledger Tenant's Ledger | | |
| Client Funds Broker Trust Account Out of State Brokers Custodial Client Accounts Handling Trust Funds 10 Timely Deposits Accurate Accounting Record Keeping 35 Account Records Required Records Accounting Reconciliation "Keeping Your Balance" Embezzlement Accounting to Principals Unclaimed Money Commingling & Conversion 10 Audits & Inspections 110 Audits & Inspections 110 Audits & Inspections 120 Indexing & Numbering Inspections & Transaction Files Time Requirements for Record Keeping Property Management Management Account Records Management Agreements Management Agreements Management Files Personnel & Income Tax Reports Individual Tenant / Lease Files Maintenance of Records Cash Journal Owner's Ledger Tenant's Ledger | | |
| Broker Trust Account Out of State Brokers Custodial Client Accounts Handling Trust Funds Inimely Deposits Accurate Accounting Record Keeping Account Records Required Records Accounting Reconciliation "Keeping Your Balance" Embezzlement Accounting to Principals Unclaimed Money Commingling & Conversion Indexing & Numbering Inspections & Transaction Files Time Requirements for Record Keeping Property Management Management Agreements Management Agreements Management Files Personnel & Income Tax Reports Individual Tenant / Lease Files Maintenance of Records Cash Journal Owner's Ledger Tenant's Ledger | | |
| Out of State Brokers Custodial Client Accounts Handling Trust Funds Timely Deposits Accurate Accounting Record Keeping Account Records Required Records Accounting Reconciliation "Keeping Your Balance" Embezzlement Accounting to Principals Unclaimed Money Commingling & Conversion Audits & Inspections Indexing & Numbering Inspections & Transaction Files Time Requirements for Record Keeping Property Management Management Account Records Management Agreements Management Agreements Management Files Personnel & Income Tax Reports Individual Tenant / Lease Files Maintenance of Records Cash Journal Owner's Ledger Tenant's Ledger | | |
| Custodial Client Accounts Handling Trust Funds 10 Timely Deposits Accurate Accounting Record Keeping 35 Account Records Required Records Accounting Reconciliation "Keeping Your Balance" Embezzlement Accounting to Principals Unclaimed Money Commingling & Conversion 10 Audits & Inspections 20 Indexing & Numbering Inspections & Transaction Files Time Requirements for Record Keeping Property Management 35 Management Account Records Management Agreements Management Files Personnel & Income Tax Reports Individual Tenant / Lease Files Maintenance of Records Cash Journal Owner's Ledger Tenant's Ledger | | |
| Handling Trust Funds Timely Deposits Accurate Accounting Record Keeping Account Records Required Records Accounting Reconciliation "Keeping Your Balance" Embezzlement Accounting to Principals Unclaimed Money Commingling & Conversion Audits & Inspections Inspections & Transaction Files Time Requirements for Record Keeping Property Management Management Account Records Management Agreements Management Files Personnel & Income Tax Reports Individual Tenant / Lease Files Maintenance of Records Cash Journal Owner's Ledger Tenant's Ledger | | |
| Timely Deposits Accurate Accounting Record Keeping Account Records Required Records Accounting Reconciliation "Keeping Your Balance" Embezzlement Accounting to Principals Unclaimed Money Commingling & Conversion Audits & Inspections Inspections & Transaction Files Time Requirements for Record Keeping Property Management Management Account Records Management Agreements Management Files Personnel & Income Tax Reports Individual Tenant / Lease Files Maintenance of Records Cash Journal Owner's Ledger Tenant's Ledger Tenant's Ledger | | 10 |
| Accurate Accounting Record Keeping 35 Account Records Required Records Accounting Reconciliation "Keeping Your Balance" Embezzlement Accounting to Principals Unclaimed Money Commingling & Conversion 10 Audits & Inspections 20 Indexing & Numbering Inspections & Transaction Files Time Requirements for Record Keeping Property Management 35 Management Account Records Management Agreements Management Files Personnel & Income Tax Reports Individual Tenant / Lease Files Maintenance of Records Cash Journal Owner's Ledger Tenant's Ledger | | 10 |
| Record Keeping 35 Account Records Required Records Accounting Reconciliation "Keeping Your Balance" Embezzlement Accounting to Principals Unclaimed Money Commingling & Conversion 10 Audits & Inspections 20 Indexing & Numbering Inspections & Transaction Files Time Requirements for Record Keeping Property Management 35 Management Account Records Management Agreements Management Files Personnel & Income Tax Reports Individual Tenant / Lease Files Maintenance of Records Cash Journal Owner's Ledger Tenant's Ledger | | |
| Account Records Required Records Accounting Reconciliation "Keeping Your Balance" Embezzlement Accounting to Principals Unclaimed Money Commingling & Conversion 10 Audits & Inspections 20 Indexing & Numbering Inspections & Transaction Files Time Requirements for Record Keeping Property Management 35 Management Account Records Management Agreements Management Files Personnel & Income Tax Reports Individual Tenant / Lease Files Maintenance of Records Cash Journal Owner's Ledger Tenant's Ledger | | 25 |
| Required Records Accounting Reconciliation "Keeping Your Balance" Embezzlement Accounting to Principals Unclaimed Money Commingling & Conversion Audits & Inspections Indexing & Numbering Inspections & Transaction Files Time Requirements for Record Keeping Property Management Shanagement Account Records Management Agreements Management Files Personnel & Income Tax Reports Individual Tenant / Lease Files Maintenance of Records Cash Journal Owner's Ledger Tenant's Ledger | 1 0 | |
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| | Bank Statements & Checks | |
| · | Security & Other Tenant Deposits | |
| <u> </u> | Management Referrals | |
| | Closing a Bank Account &/or Broker's Office | 3 |
| Bankruptcy | Bankruptcy | |

| Closing an Office | |
|--|---|
| Conclusion | 3 |
| Housekeeping | 2 |
| TOTAL: $161 \text{ min} \div 50 \text{ class hr} = 3.22 \text{ Hours}$ | |

56. Steven Kitnick Seminars, LLC

"Trust Fund Accounting & Record Keeping for Nevada Brokers"

Request: 3 Hours Property Management Classroom

Recommendation: Discussion: Sponsor would like to be considered for both Property

Management and Broker Management, and has provided a second application for consideration. Course content meets NAC 645 standards, but sponsor is not a Property Manager and would need to be approved by the Commission. Sponsor has been notified his instructor approval for this

course is up for discussion.

Instructors: Steven Kitnick, Nevada – Broker Salesperson and California - Broker

Objective: This course is designed to improve the professional knowledge & understanding of

Nevada real estate brokers so they may properly account for trust funds; to ensure that adequate record keeping is maintained which is part of the basic management of their brokerage office; to assist brokers in fulfilling their legal responsibilities in the handling of trust funds & record keeping; to assist brokers in knowing & understanding the statutory & regulatory requirements of Nevada license law for the handling of trust funds;

and to enable Nevada real estate brokers to better serve the public.

Standards: 1(a) Current information on real estate which will improve the professional knowledge of the licensee and enable him to give better service to the public.

- 1(b) Information that relates to pertinent Nevada laws and regulations.
- 2(a) Ethics of selling real estate.
- 2(f) The administration of real estate brokerage, including the management of the office, trust accounts and employee's contracts.

| Content. | |
|--|----|
| Housekeeping | 3 |
| Introduction | 15 |
| What Constitutes Trust Funds? | |
| Who Holds Trust Funds? | |
| Written Contract Governs | |
| Broker Has Ownership Interest | |
| Establishing a Trust Account | 10 |
| Notify the Division of Location of Trust Account | |
| Service Charges | |
| Interest & Other Economic Benefits | |
| Types of Funds & Accounts | 15 |
| Company (Proprietary) Operating Funds | |
| Company (Proprietary) Operating Accounts | |
| Client Funds | |
| Broker Trust Account | |
| | |

| Out of State Brokers | |
|--|----|
| Custodial Client Accounts | |
| Handling Trust Funds | 10 |
| Timely Deposits | |
| Accurate Accounting | |
| Record Keeping | 35 |
| Account Records | |
| Required Records | |
| Accounting Reconciliation "Keeping Your Balance" | |
| Embezzlement | |
| Accounting to Principals | |
| Unclaimed Money | |
| Commingling & Conversion | 10 |
| Audits & Inspections | 20 |
| Indexing & Numbering | |
| Inspections & Transaction Files | |
| Time Requirements for Record Keeping | |
| Property Management | 35 |
| Management Account Records | |
| Management Agreements | |
| Management Files | |
| Personnel & Income Tax Reports | |
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