Fiscal Year 2018 645 Compliance Report NORTH

	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Totals
Complaints Received	28												28
Non-Jurisdictional	3												3
Cases Opened	25												25
Cases Closed	7												7
Resolved Complaints	0												0
Resolution $ Returned	0												0
Under Investigation	**32**												**32**
Admin Sanctions	18												18
Total $ Fined	4500												4500
Referred To Hearing	1												0
Pending Hearing	**3**												**3**
Incoming Calls	43												43
Outgoing Calls	28												28
Walk-ins	0												0

Fiscal Year 2018 645 Compliance Report SOUTH

	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Totals
Complaints Received	192												192
Non-Jurisdictional	70												70
Cases Opened	109												109
Cases Closed	113												113
Resolved Complaints	13												13
Resolution $ Returned	150												150
Under Investigation	**248**												**248**
Admin Sanctions	74												74
Total $ Fined	28,500												28500
Referred To Hearing	5												5
Pending Hearing	**14**												**138**
Incoming Calls	693												693
Outgoing Calls	412												412
Walk-ins	44												44
Reconciliations Reviewed	389												389