

Fiscal Year 2018 645 Enforcement Report NORTH

	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Totals
Complaints Received	28	35	42	8	8	10	10	8	9	12	7	9	186
Non-Jurisdictional	3	3	0	1	1	1	3	2	2	3	1	3	23
Cases Opened	25	33	7	7	7	9	7	6	7	9	6	6	129
Cases Closed	7	14	21	4	11	5	5	11	2	17	12	5	114
Resolved Complaints	0	0	0	0	0	0	0	0	0	0	0	0	0
Resolution \$ Returned	0	0	0	0	0	0	0	0	0	0	0	0	0
Under Investigation	32	42	28	31	27	34	35	30	35	29	23	24	24
Admin Sanctions	18	20	0	0	1	2	1	0	2	2	0	0	46
Total \$ Fined	4,500	5,000	0	0	1,500	1,500	250	0	1500	1000	0	0	15250
Referred To Hearing	1	0	1	0	0	0	1	1	1	0	1	2	8
Pending Hearing	3	3	4	4	4	4	5	5	6	6	7	6	6
Incoming Calls	43	136	100	70	164	105	152	120	107	123	87	116	1323
Outgoing Calls	28	107	50	33	85	39	68	40	54	45	46	37	632
Walk-ins	0	3	0	0	0	1	0	0	0	0	1	2	7

Fiscal Year 2018 645 Enforcement Report SOUTH

	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Totals
Complaints Received	192	213	117	156	147	122	148	112	109	136	172	134	1758
Non-Jurisdictional	70	81	16	36	44	19	50	50	45	61	50	47	569
Cases Opened	109	120	92	120	88	52	93	52	60	62	86	70	1004
Cases Closed	113	132	81	128	78	94	74	63	65	59	58	50	995
Resolved Complaints	13	12	9	10	15	16	5	10	4	13	14	17	138
Resolution \$ Returned	150	0	0	295	0	1,000	3,000	0	0	58,194	7,500	30,291	100430
Under Investigation	248	234	245	243	251	215	234	218	215	198	229	249	249
Admin Sanctions	74	79	59	68	47	32	44	28	40	38	43	39	591
Total \$ Fined	28,500	33,250	25,000	27,750	20,250	19,000	19,750	7,850	35,800	17,250	19,350	15,000	268750
Referred To Hearing	5	4	5	10	4	4	3	2	0	4	2	3	46
Pending Hearing	138	131	123	112	118	115	118	113	114	118	118	105	105
Incoming Calls	693	645	441	638	549	497	510	355	513	397	473	435	6146
Outgoing Calls	412	421	284	389	269	285	293	205	302	259	303	327	3749
Walk-ins	44	46	53	75	82	126	118	100	114	97	114	125	1094
Reconciliations Reviewed	389	384	288	434	364	338	489	50	56	25	386	180	3383