	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Totals
Complaints Received	9	26	20	14									69
Non-Jurisdictional	1	1	1	0									3
Cases Opened	8	25	19	12									64
Cases Closed	4	16	14	13									47
Resolved Complaints	0	0	0	2									2
Resolution \$ Returned	0	0	0	0									0
Under Investigation	26	35	40	39									39
Admin Sanctions	1	16	8	8									33
Total \$ Fined	500	9,500	5250	4250									19500
Referred To Hearing	0	0	0	0									0
Pending Hearing	18	18	18	12									12
Telephone Calls	45	62	113	134									354
Walk-ins	0	0	0	0									0

## Fiscal Year 2021 645 Enforcement Data Report NORTH

## Fiscal Year 2021 645 Enforcement Data Report SOUTH

	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Totals
Complaints Received	69	89	108	87									353
Non-Jurisdictional	27	36	50	49									162
Cases Opened	36	43	47	33									159
Cases Closed	69	49	33	48									199
Resolved Complaints	6	10	10	5									31
Resolution \$ Returned	0	16,576	0	0									16576
Under Investigation	175	179	185	170									170
Admin Sanctions	15	8	21	21									65
Total \$ Fined	13,250	5,250	20,750	17,000									56250
Referred To Hearing	9	3	2	4									18
Pending Hearing	70	77	69	74									74
Telephone Calls	345	425	589	564									1923
Walk-ins	0	0	0	0									0