

Fiscal Year 2021 645 Enforcement Data Report NORTH

	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Totals
Complaints Received	9	26	20	14	8	6	14	9	11	25			142
Non-Jurisdictional	1	1	1	0	1	0	0	0	1	2			7
Cases Opened	8	25	19	12	7	6	14	7	10	23			131
Cases Closed	4	16	14	13	15	14	5	10	5	9			105
Resolved Complaints	0	0	0	2	0	0	0	2	0	0			4
Resolution \$ Returned	0	0	0	0	0	0	0	0	0	0			0
Under Investigation	26	35	40	39	31	23	32	27	32	46			46
Admin Sanctions	1	16	8	8	4	1	2	2	8	13			63
Total \$ Fined	500	9,500	5250	4250	3,000	250	500	2000	8000	7000			40250
Referred To Hearing	0	0	0	0	2	0	0	0	0	0			2
Pending Hearing	18	18	18	12	14	11	11	11	7	7			7
Telephone Calls	45	62	113	134	99	71	56	159	157	125			1021
Walk-ins	*0	*0	*0	*0	*0	*0	*0	*0	*0	*0			0

Fiscal Year 2021 645 Enforcement Data Report SOUTH

	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Totals
Complaints Received	69	89	108	87	79	67	95	97	84	123			898
Non-Jurisdictional	27	36	50	49	41	33	41	37	25	42			381
Cases Opened	36	43	47	33	25	28	49	52	52	74			439
Cases Closed	69	49	33	48	30	38	34	29	42	84			456
Resolved Complaints	6	10	10	5	15	6	6	8	7	7			80
Resolution \$ Returned	0	16,576	0	0	350	5,900	1,450	0	0	0			24276
Under Investigation	175	179	185	170	165	153	168	192	202	203			203
Admin Sanctions	15	8	21	21	6	6	17	18	22	31			165
Total \$ Fined	13,250	5,250	20,750	17,000	8,500	3,000	13,000	8,250	13,250	14,250			116500
Referred To Hearing	9	3	2	4	6	2	7	6	4	4			47
Pending Hearing	70	77	69	74	75	68	79	85	73	78			78
Telephone Calls	345	425	589	564	415	463	559	547	572	699			5178
Walk-ins	*0	*0	*0	*0	*0	*0	*0	*0	*0	*0			0

*Offices Closed to Public Due to Pandemic