

Fiscal Year 2021 645 Enforcement Data Report NORTH

	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Totals
Complaints Received	9	26	20	14	8	6	14						97
Non-Jurisdictional	1	1	1	0	1	0	0						4
Cases Opened	8	25	19	12	7	6	14						91
Cases Closed	4	16	14	13	15	14	5						81
Resolved Complaints	0	0	0	2	0	0	0						2
Resolution \$ Returned	0	0	0	0	0	0	0						0
Under Investigation	26	35	40	39	31	23	32						32
Admin Sanctions	1	16	8	8	4	1	2						40
Total \$ Fined	500	9,500	5250	4250	3,000	250	500						23250
Referred To Hearing	0	0	0	0	2	0	0						2
Pending Hearing	18	18	18	12	14	11	11						11
Telephone Calls	45	62	113	134	99	71	56						580
Walk-ins	0	0	0	0	46	17	23						86

Fiscal Year 2021 645 Enforcement Data Report SOUTH

	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Totals
Complaints Received	69	89	108	87	79	67	95						594
Non-Jurisdictional	27	36	50	49	41	33	41						277
Cases Opened	36	43	47	33	25	28	49						261
Cases Closed	69	49	33	48	30	38	34						301
Resolved Complaints	6	10	10	5	15	6	6						58
Resolution \$ Returned	0	16,576	0	0	350	5,900	1,450						24276
Under Investigation	175	179	185	170	165	153	168						168
Admin Sanctions	15	8	21	21	6	6	17						94
Total \$ Fined	13,250	5,250	20,750	17,000	8,500	3,000	13,000						80750
Referred To Hearing	9	3	2	4	6	2	7						33
Pending Hearing	70	77	69	74	75	68	79						79
Telephone Calls	345	425	589	564	415	463	559						3360
Walk-ins	0	0	0	0	0	0	0						0