

Fiscal Year 2021 645 Enforcement Data Report NORTH

	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Totals
Complaints Received	9	26	20	14	8	6	14	9	11	25	25	4	171
Non-Jurisdictional	1	1	1	0	1	0	0	0	1	2	1	0	8
Cases Opened	8	25	19	12	7	6	14	7	10	23	24	4	159
Cases Closed	4	16	14	13	15	14	5	10	5	9	21	18	144
Resolved Complaints	0	0	0	2	0	0	0	2	0	0	0	0	4
Resolution \$ Returned	0	0	0	0	0	0	0	0	0	0	0	0	0
Under Investigation	26	35	40	39	31	23	32	27	32	46	51	35	35
Admin Sanctions	1	16	8	8	4	1	2	2	8	13	18	4	85
Total \$ Fined	500	9,500	5250	4250	3,000	250	500	2000	8000	7000	4500	5000	49750
Referred To Hearing	0	0	0	0	2	0	0	0	0	0	3	0	5
Pending Hearing	18	18	18	12	14	11	11	11	7	7	8	6	6
Telephone Calls	45	62	113	134	99	71	56	159	157	125	146	145	1312
Walk-ins	*0	*0	*0	*0	*0	*0	*0	*0	*0	*0	*0	1	1

Fiscal Year 2021 645 Enforcement Data Report SOUTH

	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Totals
Complaints Received	69	89	108	87	79	67	95	97	84	123	99	73	1070
Non-Jurisdictional	27	36	50	49	41	33	41	37	25	42	37	37	455
Cases Opened	36	43	47	33	25	28	49	52	52	74	55	33	527
Cases Closed	69	49	33	48	30	38	34	29	42	84	54	50	560
Resolved Complaints	6	10	10	5	15	6	6	8	7	7	7	7	94
Resolution \$ Returned	0	16,576	0	0	350	5,900	1,450	0	0	0	1,200	0	25476
Under Investigation	175	179	185	170	165	153	168	192	202	203	205	184	184
Admin Sanctions	15	8	21	21	6	6	17	18	22	31	30	21	216
Total \$ Fined	13,250	5,250	20,750	17,000	8,500	3,000	13,000	8,250	13,250	14,250	13,250	12,250	142000
Referred To Hearing	9	3	2	4	6	2	7	6	4	4	3	6	56
Pending Hearing	70	77	69	74	75	68	79	85	73	78	81	78	78
Telephone Calls	345	425	589	564	415	463	559	547	572	699	658	715	6551
Walk-ins	*0	*0	*0	*0	*0	*0	*0	*0	*0	*0	*0	33	33

*Offices Closed to Public Due to Pandemic