

To: Christal P. Keegan <ckeegan@ag.nv.gov>
Cc: Marshall Carrasco <marshall@marshallrealty.net>
Subject: Division Response Contesting Case #2021-2122 and #2022-120

APR 18 2023

REAL ESTATE COMMISSION

BY Keely Valadez

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Hello Christal Keegan,

Here is my response and points for contesting this case.

- Tyler Richardson verified on the State of NV website and showed me that his license was active and renewed till Jan 31st 2023.
- The State of NV on Feb 9th 2021 verified to the MLS that Tyler Richardsons license was renewed till Jan 31st 2023.
- The State of NV in July 2021 confirmed to Mrs. Rapp that Tyler Richardsons license was in non-renewal status. Yet, with this information, allowed Tyler Richardson to conduct 4 more transactions and the State of NV did nothing to notify any and all parties of his renewal status. They did not notify the MLS, the agent or his broker which could've damaged the consumer.

In my experience with the division and the MLS, they will immediately notify me to stop all business by an unlicensed agent and I've never experienced this in my career. Most importantly, there was no fraudulent activity or deceptive actions by my agents or by myself at any point to harm or damage the consumer. The State of NV and the division licensing process has damaged my company, me as the broker and my agent. This would never have happened if systems and procedures would have been followed correctly.

In regards to stipulating the notice of documents, I am requesting for more time because I need to do more research. I am requesting from you or the division an audit of all of my agents for renewal status, warnings, and any and all notifications in regards to their license in the history of my brokerage. I am also requesting for systems and policies from the State of NV on notifying agents and brokers of license status. Can I get these from you or who do I reach out to at the division to obtain these documents?

Please let me know if there is anything else you need.

Sincerely,
Marshall Carrasco



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Kelly Valadez

From: Christal P. Keegan
Sent: Tuesday, April 18, 2023 3:46 PM
To: Kelly Valadez
Cc: Marshall Personal
Subject: Respondent Carrasco's Answer for Filing FW: Division Response Contesting Case # 2021-2122 and #2022-120

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Hi, Ms. Valadez:

It is my understanding that Respondent Carrasco submits this response as his Answer to the Division's Complaint. As a courtesy to Respondent Carrasco, I am transmitting this to you for filing.

Mr. Carrasco: I will respond to your other inquiries under a separate email, thank you.

Christal

Christal Park Keegan, Esq.
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From: Marshall Realty <solutions@marshallrealty.net>
Sent: Tuesday, April 18, 2023 1:30 PM