

**Fiscal Year 2023 645 Enforcement Data Report NORTH**

	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Totals
<b>Complaints Received</b>	9	4	4	5	5	6	5	3	5	4	4	1	55
<b>Non-Jurisdictional</b>	1	0	0	1	3	1	1	1	1	0	0	0	9
<b>Cases Opened</b>	8	4	4	4	2	5	4	2	4	4	4	1	46
<b>Cases Closed</b>	0	1	1	4	6	2	3	1	3	0	1	3	25
<b>Resolved Complaints</b>	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Resolution \$ Returned</b>	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Under Investigation</b>	9	12	15	15	11	14	15	16	17	21	25	22	22
<b>Admin Sanctions</b>	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Total \$ Fined</b>	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Referred To Hearing</b>	0	0	0	0	0	0	0	0	0	0	0	1	1
<b>Pending Hearing</b>	7	5	5	5	5	5	5	5	5	5	4	5	5
<b>Telephone Calls</b>	45	110	137	139	201	129	213	79	231	208	269	164	1925
<b>Walk-ins</b>	0	1	0	0	0	0	0	1	0	0	0	0	2

**Fiscal Year 2023 645 Enforcement Data Report SOUTH**

	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Totals
<b>Complaints Received</b>	86	116	84	94	85	58	85	90	92	108	99	137	1134
<b>Non-Jurisdictional</b>	46	66	43	57	48	29	44	47	46	43	47	69	585
<b>Cases Opened</b>	34	49	26	29	28	22	28	34	37	60	43	62	452
<b>Cases Closed</b>	20	30	44	37	26	23	31	23	42	57	39	31	403
<b>Resolved Complaints</b>	6	11	16	8	9	7	13	9	8	5	9	5	106
<b>Resolution \$ Returned</b>	0	1,300	0	0	450	1,600	105	1,520	0	0	750	0	5725
<b>Under Investigation</b>	147	163	151	145	139	147	135	137	122	124	126	157	157
<b>Admin Sanctions</b>	6	15	10	10	4	11	5	19	23	43	14	38	198
<b>Total \$ Fined</b>	2,500	9,250	7,000	7,000	6,500	5,750	4,000	12,250	7,750	13,500	7,000	14,000	96500
<b>Referred To Hearing</b>	4	0	3	3	0	1	3	2	3	0	0	4	23
<b>Pending Hearing</b>	68	67	63	67	66	56	58	50	50	45	37	43	43
<b>Telephone Calls</b>	439	556	460	488	426	424	390	403	504	420	356	491	5357
<b>Walk-ins</b>	53	70	60	46	36	18	47	48	45	43	52	54	572