

FISCAL YEAR 2025 645 ENFORCEMENT REPORT NORTH

	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Totals
Complaints Received	6	7	4	2	6	7	4	5	0	0	4	5	50
Non-Jurisdictional	0	1	2	0	2	1	0	0	0	0	1	3	10
Cases Opened	6	6	2	2	4	6	4	5	23	4	3	2	67
Cases Closed	6	6	4	5	4	5	2	3	1	9	5	3	53
Resolved Complaints	0	0	0	0	0	0	0	0	0	0	0	0	0
Resolution \$ Returned	0	0	0	0	0	0	0	0	0	0	0	0	0
Under Investigation	16	16	18	16	16	17	19	21	43	38	35	34	21
Admin Sanctions	1	0	0	0	0	0	0	0	0	5	0	0	6
Total \$ Fined	500	0	0	0	0	0	0	0	0	0	0	0	500
Referred To Hearing	0	1	1	0	0	0	0	0	0	0	0	0	2
Pending Hearing	4	1	1	1	1	0	0	0	0	1	0	2	2
Telephone Calls	150	175	73	217	226	174	182	175	158	133	164	163	1990
Walk-ins	0	0	7	0	0	0	0	0	0	0	0	1	8

FISCAL YEAR 2025 645 ENFORCEMENT REPORT SOUTH

	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Totals
Complaints Received	108	93	135	131	105	115	133	105	110	66	87	124	1312
Non-Jurisdictional	84	62	81	80	65	58	107	55	40	53	62	78	825
Cases Opened	16	21	46	42	36	46	28	50	16	19	25	43	388
Cases Closed	36	18	22	32	30	35	41	28	20	16	10	20	308
Resolved Complaints	8	10	8	9	6	12	12	2	5	0	0	0	72
Resolution \$ Returned	895	32,000	400	3,100	8,600	0	25,000	0	0	0	0	0	69995
Under Investigation	99	89	101	106	87	97	76	88	56	71	86	109	109
Admin Sanctions	6	4	42	31	14	36	13	19	23	7	11	33	239
Total \$ Fined	7,000	2,500	15,500	10,500	4,000	9,750	5,250	6,290	8,750	2,000	5,000	5,250	81790
Referred To Hearing	1	2	4	2	2	2	3	1	1	1	1	0	20
Pending Hearing	22	14	12	12	10	8	12	9	7	7	7	7	7
Telephone Calls	374	390	266	314	299	370	437	311	352	309	322	160	3904
Walk-ins	54	55	44	42	34	43	53	44	49	45	62	38	563