1	BEFORE THE REAL ESTATE COMMISSION	
2	STATE OF NEVADA	
3	SHARATH CHANDRA, Administrator,	
4	REAL ESTATE DIVISION, DEPARTMENT OF BUSINESS & INDUSTRY,	Case No. 2024-420
5	STATE OF NEVADA,	FILED
6	Petitioner,	OCT 1 7 2024
7	VS.	REAL ESTATE COMMISSION
8	ZARBOD ZANGANEH, (B.1000811.LLC),	BY Keely Valadey
9	Respondent.	
10	COMPLAINT AND NOTICE OF HEARING	
11	The REAL ESTATE DIVISION OF THE DEPARTMENT OF BUSINESS AND INDUSTRY	
12	OF THE STATE OF NEVADA ("Division") hereby notifies RESPONDENT ZARBOD ZANGANEH	
13	("RESPONDENT") of an administrative hearing before the STATE OF NEVADA REAL ESTATE	
14	COMMISSION ("Commission"). The hearing will be held pursuant to Chapter 233B and Chapter 645	
15	of the Nevada Revised Statutes ("NRS"), and Chapter 645 of the Nevada Administrative Code ("NAC").	
16	The purpose of the hearing is to consider the allegations stated below and to determine if the	
17	RESPONDENT should be subject to an administrative penalty as set forth in NRS 645.630(1)(c) and	
18	(1)(i), and the discipline to be imposed, if violations of law are proven.	
19	JURISDICTION	
20	RESPONDENT, at all relevant times pertinent to the violations in this Complaint, was actively	
21	licensed as a Broker (B.1000811.LLC). RESPONDENT is, therefore, subject to the jurisdiction of the	
22	Division and the Commission, and the provisions of NRS chapter 645 and NAC chapter 645.	
23	FACTUAL ALLEGATIONS	
24	1. At all times relevant to the Complain	nt, RESPONDENT was licensed as a Broker (license
25	number B.1000811.LLC) with the Division and served as broker of record for Luxe Estates & Lifestyles	
26	LLC. NRED0001-0002.	
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2. On or about May 9, 2024, the Division opened an investigation that concerned a jury verdict against RESPONDENT in the Eighth Judicial District Court, Case No. A-21-837532-C, as the result of a civil complaint filed against him. NRED0003-0005.

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The underlying Complaint in Case No. A-21-837532-C alleges that RESPONDENT served as dual agents in the transaction, representing both the buyer and seller of the subject property, 19 Eagles Landing Lane, Las Vegas, NV 89141 (APN: 191-06-711-008) ("subject property"). NRED0010-0012.

4. The Complaint further alleges that RESPONDENT incorrectly represented the square
footage of the subject property as either 18,787; 16,789; or 16,787 sq. ft of livable space, when, in fact,
the true square footage of livable space was 11,167 sq. ft. NRED0013-0014.

The Complaint alleged causes of action for Breach of Contract; Breach of the Covenant
 of Good Faith and Fair Dealing; NRS 645.257 statutory violations; Intentional Misrepresentation;
 Negligent Misrepresentation; Breach of Fiduciary Duty; and Unjust Enrichment, as well as special
 damages in the form of attorney's fees. NRED0010-0020.

The April 24, 2024, jury verdict form in Case No. A-21-837532-C, indicated that the jury
 found, by a preponderance of the evidence, against RESPONDENT and in favor of the plaintiff regarding
 claims of statutory violations, negligent misrepresentation, and fraud. NRED0004-0005.

The jury verdict form further indicated that the jury found, by clear and convincing
evidence that, for purposes of punitive damages, RESPONDENT was guilty of oppression, fraud, or
malice, express or implied. NRED0004-0005.

8. RESPONDENT's duties owed form sets forth his obligation towards all parties to
"exercise reasonable skill and care with respect to all parties to the real estate transaction." NRED0021.

23 9. RESPONDENT'S advertising of the subject property shows that he represented the
24 livable space to be either 18,787 or 16,789 sq. ft. NRED0022-0026.

25 10. The Assessor record for the subject property indicated approximately 11,787 sq. ft. of
26 livable space. NRED0027-0029.

27 11. On May 20, 2024, attorney for RESPONDENT, Michael R. Hall, Esq., responded to the
28 Division's open investigation letter, explaining why he believed the jury reached an incorrect and

1	improper verdict and asserting that RESPONDENT's actions did not breach any standard of care. ¹	
2	NRED0006-0009.	
3	12. On August 22, 2024, the Division sent an NRS 233B letter via certified mail indicating	
4	that it had obtained sufficient evidence to commence disciplinary charges against RESPONDENT and	
5	intended to seek a formal hearing before the Real Estate Commission. NRED029-030.	
6	VIOLATIONS OF LAW	
7	RESPONDENT committed the following violations of law:	
8	1. RESPONDENT violated NRS 645.633(1)(h) pursuant to NAC 645.605(6) when he failed	
9	to deal fairly with the buyer of the subject transaction by misrepresenting the square footage of livable	
10	space of the subject property.	
11	2. RESPONDENT violated NRS 645.633(1)(h) pursuant to NAC 645.605(1) when he failed	
12	to do his utmost to protect the public against fraud, misrepresentations and/or unethical practices by	
13	misrepresenting the square footage of livable space in RESPONDENT'S advertising of the subject	
14	property.	
15	3. RESPONDENT violated NRS 645.633(1)(i) pursuant to NAC 645.605(2) when he failed	
16	to ascertain all pertinent facts concerning the subject property and misrepresented the square footage of	
17	livable space in RESPONDENT'S advertising of the subject property.	
18	DISCIPLINE AUTHORIZED	
19	Pursuant to NRS 645.630, the Commission is empowered to impose an administrative fine of up	
20	to \$10,000 per violation and suspend, revoke, or place conditions on RESPONDENT'S license if	
21	warranted.	
22	Additionally, under NRS 622.400, the Commission is authorized to impose costs of the	
23	proceeding upon RESPONDENT, including investigative costs and attorney's fees, if the Commission	
24	otherwise imposes discipline on RESPONDENT.	
25	Therefore, the Division requests that the Commission take such disciplinary action as it deems	
26	appropriate under the circumstances.	
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28	¹ Although Attorney Hall's letter indicated that an expert report drafted by Lee Barrett was intended to be attached with the letter, the mail received by the Division did not include any enclosed expert report by Mr. Barrett.	

NOTICE OF HEARING

PLEASE TAKE NOTICE that a disciplinary hearing has been set to consider the Administrative Complaint against the above-named Respondent in accordance with Chapters 233B and 645 of the Nevada Revised Statutes and Chapter 645 of the Nevada Administrative Code.

THE HEARING WILL TAKE PLACE on November 19, 2024, commencing at 9:00 a.m., 5 or as soon thereafter as the Commission is able to hear the matter, and each day thereafter 6 commencing at 9:00 a.m. through November 21, 2024, or earlier if the business of the Commission 7 is concluded. The Commission meeting will be held on November 19, 2024, at the Nevada State 8 Business Center, 3300 West Sahara Avenue, 4th Floor – Nevada Room, Las Vegas, Nevada 89102 9 with video conferencing to Nevada Division of Insurance, 1818 E. College Parkway, Suite 103, 10 Carson City, Nevada 89706. The meeting will continue on each day thereafter commencing at 9:00 11 a.m. through November 21, 2024, at the Nevada State Business Center, 3300 West Sahara Avenue, 12 4th Floor - Nevada Room, Las Vegas, Nevada 89102 with video conferencing to Nevada Division 13 of Insurance, 1818 E. College Parkway, Suite 103, Carson City, Nevada 89706, until the business 14 15 of the Commission is concluded.

16 STACKED CALENDAR: Your hearing is one of several hearings scheduled at the same time as part of a regular meeting of the Commission that is expected to last from November 19, 17 2024, through November 21, 2024, or earlier if the business of the Commission is concluded. Thus, 18 your hearing may be continued until later in the day or from day to day. It is your responsibility 19 20 to be present when your case is called. If you are not present when your hearing is called, a default may be entered against you and the Commission may decide the case as if all allegations in the 21 complaint were true. If you have any questions please call Kelly Valadez, Commission Coordinator 22 23(702) 486-4606.

YOUR RIGHTS AT THE HEARING: except as mentioned below, the hearing is an open meeting under Nevada's open meeting law and may be attended by the public. After the evidence and arguments, the commission may conduct a closed meeting to discuss your alleged misconduct or professional competence. You are entitled to a copy of the transcript of the open and closed portions of the meeting, although you must pay for the transcription.

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As the Respondent, you are specifically informed that you have the right to appear and be heard in your defense, either personally or through your counsel of choice. At the hearing, the Division has the burden of proving the allegations in the complaint and will call witnesses and present evidence against you. You have the right to respond and to present relevant evidence and argument on all issues involved. You have the right to call and examine witnesses, introduce exhibits, and cross-examine opposing witnesses on any matter relevant to the issues involved. You have the right to request that the Commission issue subpoenas to compel witnesses to testify

and/or evidence to be offered on your behalf. In making the request, you may be required to demonstrate
the relevance of the witness' testimony and/or evidence. Other important rights you have are listed in
NRS 645.680 through 645.990, NRS Chapter 233B, and NAC 645.810 through 645.875.

The purpose of the hearing is to determine if the Respondent has violated NAC 645 and/or NAC
645 and if the allegations contained herein are substantially proven by the evidence presented and to
further determine what administrative penalty is to be assessed against the RESPONDENT, if any,
pursuant to NRS 645.235, 645.633 and/or 645.630.

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DATED this 16 day of OCTOBER, 2024.

State of Nevada Department of Business and Industry Real Estate Division

By:_

SHARATH CHANDRA, Administrator 3300 West Sahara Avenue, Suite 350 Las Vegas, Nevada 89102

AARON D. FORD Attorney General

By: /s/ Phil W. Su PHIL W. SU (Bar No. 10450) Senior Deputy Attorney General 1 State of Nevada Way, Ste. 100 Las Vegas, Nevada 89119 <u>psu@ag.nv.gov</u> (702) 486-3655 Attorney for Nevada Real Estate Division