# Open House A newsletter for Nevada Real Estate Licensees

### Department of Business & Industry

July / Aug / Sept 2017

### The Mission of the Nevada Real Estate Division

To protect the public and Nevada's real estate sectors by fairly and effectively regulating real estate professionals through licensure, registration, education and enforcement.



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# <image>

In March 2017, the Real Estate Division moved its Las Vegas office to the Nevada State Business Center at 3300 W. Sahara Ave. Plenty of street and building signage makes for easy access to parking on the 2nd level and the spacious and welcoming customer service area, pictured here, on level 3 in Suite 350.



# **ETHICS IN GOVERNMENT**

thics in Government or Ethics Law (NRS 281A) establishes the standards of conduct for public officers who, in the course of their public service, might encounter situations with a potential for conflict between

their public duties and private interests.

The law requires a public officer to publicly disclose information about private relationships and pecuniary

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WAYNE CAPURRO Commissioner Washoe County

# ... ETHICS IN GOVERNMENT

### (Continued from page 1)

interests that could reasonably affect the public officer's decisions on matters that come before the agency or board on which the officer serves. Where such a relationship or interest would materially affect the independence of judgment of a reasonable person in his positon, the public officer must abstain from voting or acting on the matter. NRS 281A.420 (3).

NRS 281A defines "public officer" as a person elected or appointed to a position which is established by the Nevada Constitution, a state statute or a charter or ordinance of any county, city or other political subdivision. As defined, the term includes members of the Real Estate Commission, and as determined by the Ethics Commission, also those who serve on planning commissions. As a ssociate Counsel, Commission and as determined by the Ethics Commission, also those who serve on planning commissions. As a ssociate Counsel, Commission and as determined by the Ethics Commission, also those who serve on planning commissions.

To be an elected or appointed member of a public body does not in and of itself create a need to disclose that the public officer is a real estate professional in their private capacity. The disclosure and abstention provisions apply only when, while acting as a public officer, the impartiality of the agent's decision regarding a matter under consideration would be affected by private interests.

Situations that would trigger disclosure would include, for instance, "when the planning commission votes on whether to grant a rezoning request for a property listed by the agent, the agent must disclose his pecuniary interest in the property resulting from expected commission on the sale of the property. Abstention would also be required if the independence of judgment of a reasonable person in the agent's situation would be materially affected by his pecuniary interest in the property."

In the rezoning situation above, "if the property was listed by the agent's broker, the agent must disclose his relationship with the broker. Disclosure would also be required if the property was listed by another agent in the same real estate firm, because the relationships between agents in the same real estate firm create private commitments that implicate the Ethics Law." (Judy A. Prutzman, Esq., Associate Counsel, Commission on Ethics to Tiffany Banks, General Counsel, Nevada Association of Realtors).

Regarding the two latter situations where the property is listed by the agent's broker or another agent in the same firm, the Ethics Commission has held that an independent contractor's "commitment in a private capacity" to the real estate company, including associate agents in the company, mandates disclosure. This ruling puts the onus on public officers to be informed about the "personal and financial interests" of those with whom they have business associations. Lack of knowledge "does not negate the potential conflict".

A real estate licensee who is a member of a homeowner's association (HOA) board is not considered a "public officer" under the NRS 281A definition. ◀

This article has been produced from information contained in communications from Yvonne Nevarez-Goodson, Esq., Executive Director, Commission on Ethics, dated March 14, 2017 to Sharath Chandra, Administrator, Real Estate Division, and between Judy A. Prutzman, Esq., Associate Counsel, Commission on Ethics and Tiffany Banks, General Counsel, Nevada Association of Realtors, dated May 4, 2017.

# BROKER ANNUAL REPORTING TO THE DIVISION IS MANDATORY

very year, every broker who has been an active real estate practitioner for all or part of that year is required to report to NRED rents and security deposits, trust regarding client funds received or not received by her or him during the course of doing business. This deposits. duty to annually file trust accounting reconciliations with NRED by the expiration date of the broker's license is contained in NAC 645.806.

In April 2016, <u>NAC 645.806</u> was amended by LCB file R097-14 in two important ways:

1. The regulation now specifies

the types of client or trust fund activities that would activate the submission of trust account reconciliations. In addition to funds include down payments, advance fees and earnest money

2. It expressly directs a broker who does not receive or handle any trust funds to declare that he or she is not required to provide trust account reconciliation

To reiterate, every broker, every vear must submit to the Division either trust account reconciliation or a declaration by the

expiration date of the broker's license. For example if your broker real estate license expires in the month of July, you are required to submit either form no later than July 31<sup>st</sup> EVERY YEAR. Forms 546 and 546A. respectively, are available for this purpose at: http://red.nv.gov/ Content/Forms/Compliance/.

A failure to timely comply with the trust account reporting now carries a penalty (NAC 645.695): \$1,000 for the reconciliation; \$250 for the declaration.  $\blacktriangleleft$ 

## **DID YOU KNOW ...?**

\$500. That is the minimum

penalty that a licensee could incur for failing to include the broker's name in their advertising. The requirement to include company name, and the other NRS and NAC 645 provisions regarding advertising, apply to all real estate marketing through any medium - print and electronic. Compliance is easy simply add the name of the brokerage company so that it is

"clearly identified with prominence" in your advertising. . . .

### **NRED's online education**

calendars are a great resource for licensees in need of continuing or post licensing education. The calendars are updated weekly and separately marked by designation (or session for post licensing education) to make selection of

courses quick and hassle-free. For those who prefer to study at their own pace, there is a monthly-updated list of approved distance education courses, also split by designation. The site, http://red.nv.gov, provides the fullest available range of real estate education. Licensees are encouraged to use this service to plan out their license renewal education over the course of the renewal period.

# **Disciplinary Actions / Stipulations**

### ACTIONS/DECISIONS

Real Estate Commission actions are not published in this newsletter until the 30-day period allowed for filing for Judicial Review has passed.

A Respondent's license is automatically suspended for failure to comply with a Commission Order, and the Division may institute debt collection proceedings to recover fines and costs.



<u>ALLEGATIONS/STIPULATIONS</u> Stipulations occur when both the Respondent and Division have agreed to settlement conditions. A stipulation may or may not be an admission of guilt. Stipulations are presented to the Commission for final approval.

| NAME   | EFFECTIVE DATE /<br>HEARING TYPE          | ALLEGATIONS/ VIOLATIONS   | DISCIPLINE/<br>SETTLEMENT   |  |
|--|---|---|---|--|
| JAMES REESE<br>BS.1000761<br>(Revoked)<br>PM.165274<br>(Revoked)                         | March 2017<br>Uncontested                 | Respondent pled guilty in the Eighth<br>Judicial District Court to the gross<br>misdemeanor of conspiracy to unlawfully<br>receive a fee, salary, deposit or money to<br>obtain a loan for another. By being<br>convicted of a crime involving fraud,<br>deceit, misrepresentation or moral<br>turpitude, he violated <u>NRS 645.633(1)(d)</u><br>(2).  | \$10,500 fine.<br>Real estate license<br>and property<br>manager permit<br>revoked. |  |
| VICKIE VALDOV<br>B.3475<br>(Active)<br>PM.162739<br>(Active)                             | February 2017<br>Stipulated<br>Settlement | Allegedly failed to maintain adequate supervision of a salesperson associated with the broker, thereby violating <u>NRS</u> <u>645.660(3)</u> . Respondent was not found to have violated any law or statute.   | \$2,500 fine.   |  |
| AMY TOMLIN<br>S.63797<br>(Revoked)<br>PM.163473<br>(Revoked)February 2017<br>Uncontested |   | Pled guilty to theft of at least \$104,000 of<br>client funds before the Eighth Judicial<br>District Court in and for Clark County.<br>Respondent violated <u>NRS 645.630(1)(h)</u><br>by commingling the money or other<br>property of her clients with her own or<br>converting the money of others to her<br>own use and violated <u>NRS 645.633(1)(d)</u><br>(1) by being convicted of and/or entering<br>a plea of guilty to a felony relating to her<br>real estate practice. | \$20,000 fine.<br>Real estate license<br>and property<br>manager permit<br>revoked. |  |

|   | Disciplinary Actions / Stipulations (Continue |  |   |  |  |
|---|---|--|---|--|--|
| NAME  | EFFECTIVE DATE/<br>HEARING TYPE               | ALLEGATIONS/ VIOLATIONS  | DISCIPLINE/<br>SETTLEMENT   |  |  |
| WILLIAM (BILL)<br>WOOD<br>B.1623<br>(Revoked)<br>PM.163158<br>(Revoked)<br>BUSB.6772.BKR<br>(Revoked) | February 2017<br>Stipulated<br>Settlement     | Violated <u>NRS 645.630(1)(h)</u> by<br>commingling and converting client<br>funds, transferring them<br>electronically from client's main<br>operating trust into his firm's<br>business operating account, and by<br>withdrawing cash from the client's<br>main operating trust. The total<br>amount of misappropriated client<br>funds was \$233,314.56, with cash<br>withdrawals of \$3,552 and a total of<br>\$229,762.56 transferred.<br>Respondent also violated <u>NRS</u><br><u>645.633(1)(h)</u> by committing<br>conduct which constitutes deceitful,<br>fraudulent or dishonest dealing<br>pursuant to <u>NAC 645.605(1)</u> by<br>failing to do his utmost to protect the<br>public against fraud,<br>misrepresentation or unethical<br>practices related to real estate. | \$20,000 fine.<br>All real estate<br>licenses, his<br>business broker<br>permit and his<br>property management<br>permit revoked.<br>Agreed to not apply<br>for any real estate<br>license or permit in<br>Nevada for 10 years. |  |  |
| MARY E.<br>MCQUATTIE<br>BS.23321<br>(Active)  | December 2016<br>Uncontested                  | Entered into a brokerage agreement<br>and failed to include a fixed date of<br>expiration, a violation of <u>NRS</u><br><u>645.633(1)(f)</u> . Incompetently<br>prepared an Exclusive Right to Sell<br>Contract, failing to provide her<br>clients with a compensation fee or<br>commission schedule that was<br>supposedly attached as Exhibit B, a<br>violation of <u>NRS 645.633(1)(h)</u> .<br>Also, violated <u>NAC 645.610(e)</u><br>pursuant to <u>NAC 645.695(1)</u> by<br>advertising under the nickname<br>"Missy," which is not the name<br>under which she is licensed by the<br>Division.   | \$10,500 fine.<br>Agency: 3 hours<br>Contracts: 3 hours<br>Ethics: 3 hours  |  |  |
| MICHAEL (MIKE)<br>CULLUM HARDING<br>S.169701<br>(Voluntary Revocation)                                | April 2017<br>Stipulated Settlement           | Violated <u>NRS 645.633(1)(i)</u> pursuant to<br><u>NAC 645.605(1)</u> by fraudulently<br>misrepresenting that a property was<br>listed on the MLS to generate open<br>market competitive offers, while there<br>was actually an existing business<br>relationship with a prearranged buyer.   | Voluntary revocation<br>of salesperson license.<br>Agrees to not apply for<br>a license to engage in<br>real estate sales in<br>Nevada for a period<br>of 10 years.   |  |  |



As of May 2017, the following number of real estate licenses in the Division system are expired:

- Broker: 489
- Broker-Salespersons: 635
- Salespersons: 2,448
- Total: 3,572

A real estate license must be renewed within one year of its expiration date or it will be permanently closed. To check the status of a license, go to License Lookup at http://red.ny.goy.

**Disciplinary Actions / Stipulations (Continued)** NAME **EFFECTIVE DATE/** VIOLATION OR STIPULATION DISCIPLINE/ HEARING TYPE SETTLEMENT PATTY STEELMAN May 2017 Failed to disclose in writing to \$1.000 fine. B.1001791 Contested complainant that she was a licensee of the (Active) Nevada Real Estate Division, violation of NAC 645.640(1)(b) pursuant to NRS 645.633(1)(b). Also, failed to return complainant's pet deposit portion of the security deposit within a reasonable time in the management of her personal rental property. April 2017 Respondent failed to review and sign **JASON A. JAIRAM** Voluntary revocation S.170866 Stipulated affidavits required in two separate short of salesperson license. (Voluntary Revocation) Settlement sales and presented them to the bank on Agrees to not apply behalf of himself and his clients. for a license to engage Additionally, failed to disclose that his in real estate sales in client was a member of the investor Nevada for a period group, which was a prearranged buyer of of 10 years. the transactions. May 2017 **GARRETT EUGENE** Respondent violated NRS 645.358(1)(b) Respondent ordered to LEPIRE Contested and NRS 645.633(1)(j) by reimburse the Division S.57606 misrepresenting the status of his for its investigation compliance with child support orders and (Active) and hearing cost. thereby failing to comply with the licensing statement prescribed by the Division of Welfare and Supportive Services of the Department of Health and Human Services in NRS 425.520. **R. JEFFREY LOWDEN** May 2017 \$1,000 fine. Violated NRS 645.630 pursuant to NRS B.62387 645.635(1) by offering property for sale Contested Broker Management: (Active) on a website after the expiration of the 3 hours PM.165611 Exclusive Representation Agreement and Property Management: (Active) without the knowledge of the owner or 3 hours the owner's authorized agent. Contracts: 3 hours Additionally, violated NRS 645.633(1)(h) pursuant to NAC 645.605(7) and NRS 645.320 by failing to ensure his signature, as the broker, was included on the Exclusive Representation Agreement.

|  |   | Disciplinary Actions / Stipulations (Continued)   |  |  |
|--|---|---|--|--|
| NAME   | EFFECTIVE DATE/<br>HEARING TYPE           | ALLEGATIONS/ VIOLATIONS   | DISCIPLINE/ SETTLEMENT   |  |
| PATRICIA PRASAD<br>B.1000447<br>(Voluntary Downgrade)<br>B.28874.LLC<br>(Voluntary Downgrade)<br>PM.164351<br>(Voluntary Revocation) | February 2017<br>Stipulated<br>Settlement | As a broker, violated <u>NRS</u><br><u>645.633(1)(k)</u> by knowingly<br>permitting a person whose license<br>had been revoked to engage in<br>unlicensed activities on her<br>behalf, resulting in grossly<br>negligent management of a<br>property. In addition, respondent<br>failed to: adequately supervise her<br>employees; timely remit a security<br>deposit; maintain a trust account<br>designated for security deposits;<br>and produce documents requested<br>by the Division. Also, maintained<br>a custodial or trust account from<br>which money was withdrawn<br>without respondent's signature,<br>and paid a Division fine from<br>client funds thereby converting<br>the funds to her own personal use. | <ul> <li>\$15,000 fine.</li> <li>Voluntary revocation of property management permit.</li> <li>Agreed to not apply for a property management permit in the State of Nevada for ten years and agreed to not apply for any other real estate license in the state for a year.</li> <li>Agreed to downgrading of real estate licenses to a salesperson license.</li> <li>Broker management:</li> <li>15 hours</li> <li>Ethics: 6 hours</li> <li>Law and Legislation:</li> <li>9 hours</li> </ul> |  |

### **DIVISION UPDATES**

NEW HIRES Real Estate Education Elaine Rodriguez, Administrative Assistant III Sherri O'Boyle, Administrative Assistant II Carla Slater, Administrative Assistant

> **Real Estate Compliance** Ann Angell, Investigator II

**Ombudsman's Office** Charvez Foger, Ombudsman Monique Williamson, Program Training Officer Shareece Bates, Administrative Assistant

**CIC Compliance** Gabriele Morales-Lopez, Administrative Assistant II

Inspector of Structures/Energy Auditors Kate Morra, Program Officer

POSITION CHANGE Administration Sharon Jackson, Deputy Administrator

# UPCOMING HOLIDAYS

The offices of the Nevada Real Estate Division will be closed on:



Tuesday, July 4 Independence Day



Monday, September 4 Labor Day

July / Aug / Sept 2017



### Nevada State Business Center

Directions to parking garage access due to construction at the main entrance.

Public parking is on level 2. From the garage, follow the signage to the main entrance.



### **Real Estate Statistics through May 2017**

|              | BROK   | ER       |        | OKER<br>PERSON | SALESP | ERSON    | тота   | LS       |
|--------------|--------|----------|--------|----------------|--------|----------|--------|----------|
| County       | Active | Inactive | Active | Inactive       | Active | Inactive | Active | Inactive |
| Unknown      | 42     | 0        | 37     | 6              | 186    | 24       | 265    | 30       |
| Carson City  | 40     | 27       | 41     | 9              | 147    | 31       | 228    | 67       |
| Churchill    | 12     | 9        | 5      | 2              | 51     | 8        | 68     | 19       |
| Clark        | 1,783  | 401      | 2,217  | 381            | 12,673 | 1,696    | 16,673 | 2,478    |
| Douglas      | 68     | 15       | 70     | 17             | 239    | 38       | 377    | 70       |
| Elko         | 19     | 3        | 18     | 6              | 70     | 16       | 107    | 25       |
| Esmeralda    | 0      | 0        | 0      | 0              | 1      | 0        | 1      | 0        |
| Eureka       | 1      | 1        | 0      | 0              | 1      | 0        | 2      | 1        |
| Humboldt     | 6      | 4        | 3      | 4              | 26     | 0        | 35     | 8        |
| Lander       | 2      | 1        | 2      | 0              | 4      | 0        | 8      | 1        |
| Lincoln      | 3      | 1        | 0      | 0              | 5      | 2        | 8      | 3        |
| Lyon         | 27     | 10       | 20     | 7              | 114    | 16       | 161    | 33       |
| Mineral      | 1      | 0        | 0      | 0              | 2      | 1        | 3      | 1        |
| Nye          | 32     | 10       | 14     | 10             | 106    | 22       | 152    | 42       |
| Out Of State | 307    | 95       | 218    | 104            | 554    | 227      | 1,079  | 426      |
| Pershing     | 1      | 1        | 1      | 0              | 1      | 0        | 3      | 1        |
| Storey       | 1      | 0        | 2      | 0              | 2      | 3        | 5      | 3        |
| Washoe       | 393    | 182      | 404    | 105            | 2,114  | 272      | 2,911  | 559      |
| White Pine   | 3      | 0        | 3      | 1              | 5      | 3        | 11     | 4        |
| Total        | 2,741  | 760      | 3,055  | 652            | 16,301 | 2,359    | 22,097 | 3,771    |