



## State of Nevada Department of Business & Industry

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### **New Common Interest Community Ombudsman Appointed**

**Las Vegas** - Nevada Real Estate Administrator Gail Anderson recently announced the appointment of Sharon Jackson as Ombudsman for the Common Interest Communities and Condominium Hotels program. Ms. Jackson replaces Kara Jenkins, who was appointed to head the Nevada Equal Rights Commission with the Department of Employment Training & Rehabilitation. Her appointment was effective December 2, 2013.

As Ombudsman, Ms. Jackson will assist homeowners and board members in common interest communities, commonly known as homeowners associations, to better understand their rights and obligations under the law and their governing documents. The Ombudsman meets with parties to attempt to resolve and mediate disputes filed with the office.

Ms. Jackson brings more than 20 years of experience in mediation, administration, human resource management, consumer outreach and education working for the State of Nevada. She most recently was the Supervisory Investigator for the Common Interest Community program with the Real Estate Division. Prior to that she served as the Deputy Director of Administration for the Department of Business and Industry. Previously, she held a number of key positions with the Consumer Affairs Division including interim Commissioner, acting Chief Investigator, and Deputy Chief Investigator.

*“I believe my experience protecting and educating the public and providing a neutral forum for constituents during my tenure with the Department of Business and Industry is an asset and will continue to be an asset to this program”* said Jackson. *“I appreciate the opportunity to continue working with the stakeholders within the Common Interest Community Program and to continue to provide the necessary tools needed to create a better Nevada.”*

Jackson holds a degree in Business Management with an emphasis in Public Sector. In addition, she holds a number of mediation certifications to include Facilitative/Transformational Mediation from the Clark County Neighborhood Justice Center and Advanced Investigators/Inspectors National Certification from the Council of Licensure & Enforcement of Regulatory Agency.

A list of the free education classes available through the Ombudsman's office can be found at

<http://red.state.nv.us/CIC/classes.htm>.

#### **About the Real Estate Division**

The Real Estate Division is an agency of the State Department of Business & Industry. The mission of the Real Estate Division is to safeguard and promote interests in real estate transactions by developing an informed public and a professional real estate industry. The Office of the Ombudsman for Owners in Common-Interest Communities and Condominium Hotels Ombudsman's Office was created to assist homeowners and board members in common interest communities to better understand their rights and obligations under the law and their governing documents. For more information about the Division or the Ombudsman's Office, please visit <http://red.state.nv.us>.